



**Public Works Department
Operations and Traffic Engineering
Monthly Report - June 2010**

ACTIVITY

- [Call Center](#) – The total number of calls to 303.325.8000 and web requests received were 1,991.
- [Work Requests](#) – The total number of work requests received were 2,399.
- [Compliance Summary](#) – Field and Traffic Services work requests were completed 97%-100% in compliance, and the Call Center compliance metric was 92%.
- [Right-Of-Way Permits](#) – There were 51 permits issued in June.
- [Traffic Maintenance](#) – A total of 15 signs were installed and 44 were replaced for the month.
- [Pavement Maintenance](#) – Pothole patching continued in June.
- [Concrete Replacement](#) – The concrete crew poured 59 cubic yards of concrete for curbs, gutters and sidewalks.
- [Vegetation, Debris, and Weed Control](#) – Mowing and spraying activities continued in June.
- [Street Sweeping and Shoulder Maintenance](#) - The first sweeping pass was completed in June.
- [Fuel Inventory](#) – Unleaded Fuel Usage and Diesel Fuel Usage
- [Snow Material Inventory](#)
- [City Material Budgets](#)

REVENUE

The June right-of-way permit revenue, excluding pavement restoration fees, was \$30,044.

PUBLIC WORKS MAJOR ACTIVITIES

Traffic Engineering Services is processing site plans and coordinating right-of-way lease agreement approval with the City Attorney's Office for proposed Verizon wireless antenna sites at Colorado Boulevard and Dry Creek Road and at Holly Street and Dry Creek Road. The lease agreement will be scheduled for City Council consideration in July.

Public Works is preparing the final design prototype for new City entry signs. This process should be completed by the end of June.

Traffic Engineering Services will be working with WL Contractors to complete the replacement of the signal pole and mast arm at Dry Creek and Chester, which is being jointly funded by the Southgate Business District and the City of Centennial.

A LOOK AHEAD

- Complete the bid documents for the Dry Creek Road Signal Communications Equipment project.
- Complete the bid documents for the Energy Efficiency and Conservation Block Grant (EECBG) Solar School Beacons project.
- Coordinate the completion of the signal pole and mast arm replacement at Dry Creek and Chester and secure pricing for pole replacement at Orchard and Joplin.
- Present the final 2010 Neighborhood Traffic Management Program (NTMP) project recommendations to the City Manager for approval and initiate discussions with the neighborhood(s) selected to receive 2010 NTMP funds.
- Develop new policy and ordinance for restricting trucks on neighborhood streets under the NTMP.
- Public Works crews will continue concrete and asphalt work.
- Crews will also complete an additional round of mowing and another city-wide sweep.
- Public Works will be striping streets in areas of Centennial as well as continuing painting crosswalks near schools.

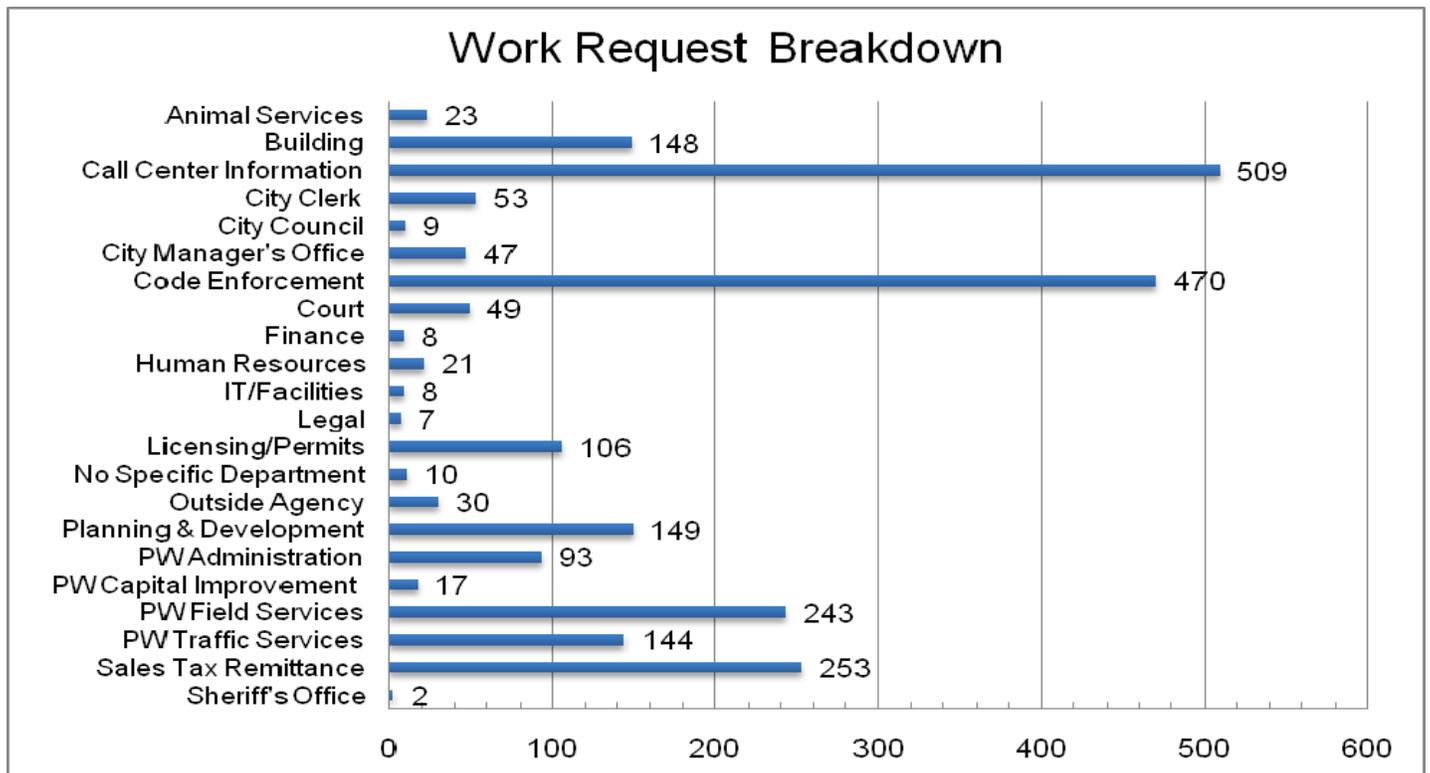
Call Center

In June, the number of phone calls received by the City's 24-Hour Call Center, 303.325.8000, was 1,991 which includes 87 web requests. In total, 53 calls were routed to the answering service during and after business hours. Overall, for the month of June, the Call Center had a 92% compliance metric of answering phone calls within 120 seconds.

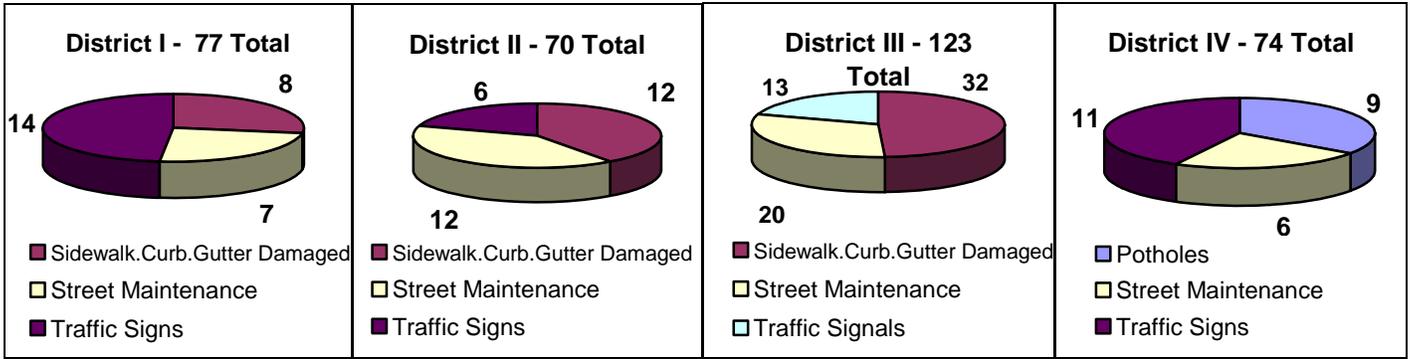
June 2010	Week 1	Week 2	Week 3	Week 4	Week 5	MTD
	June 1-4	June 5-11	June 12-18	June 19-25	June 26-30	Total
Web Requests	10	16	17	25	19	87
Total Calls Handled by the Call Center	413	493	410	373	215	1,904
Total Metric for Call Center	423	509	427	398	234	1,991
Total Calls Rolled Over to Answering Service During Business Hours	0	3	0	0	4	7
Total Calls Rolled over to Answering Service After Hours	0	12	12	14	8	46

Work Request Breakdown

The work requests received by the City for the month of June were 2,399.



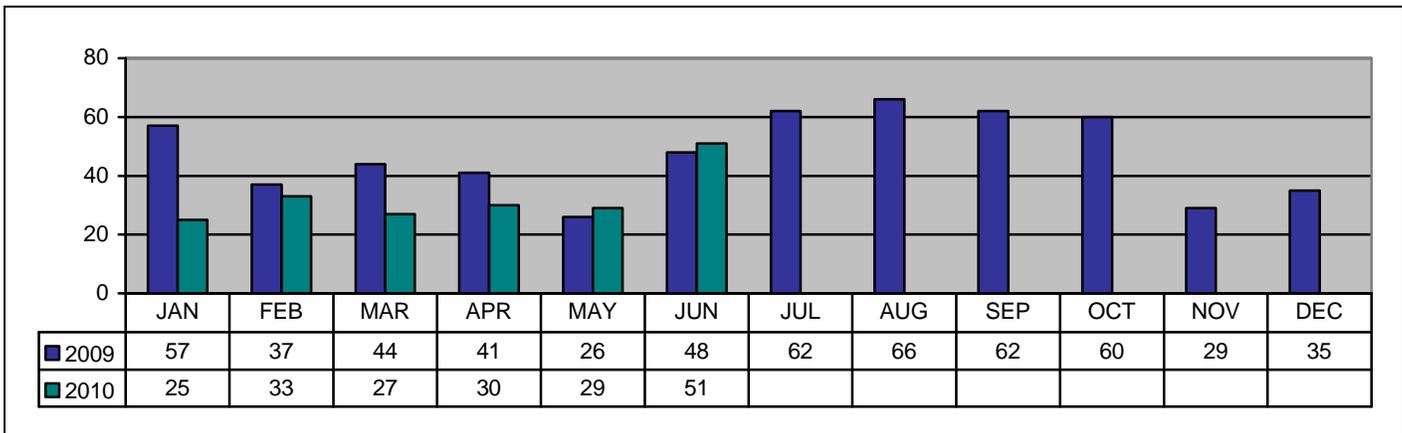
Work Request by District and Top Three Issues



Compliance Summary

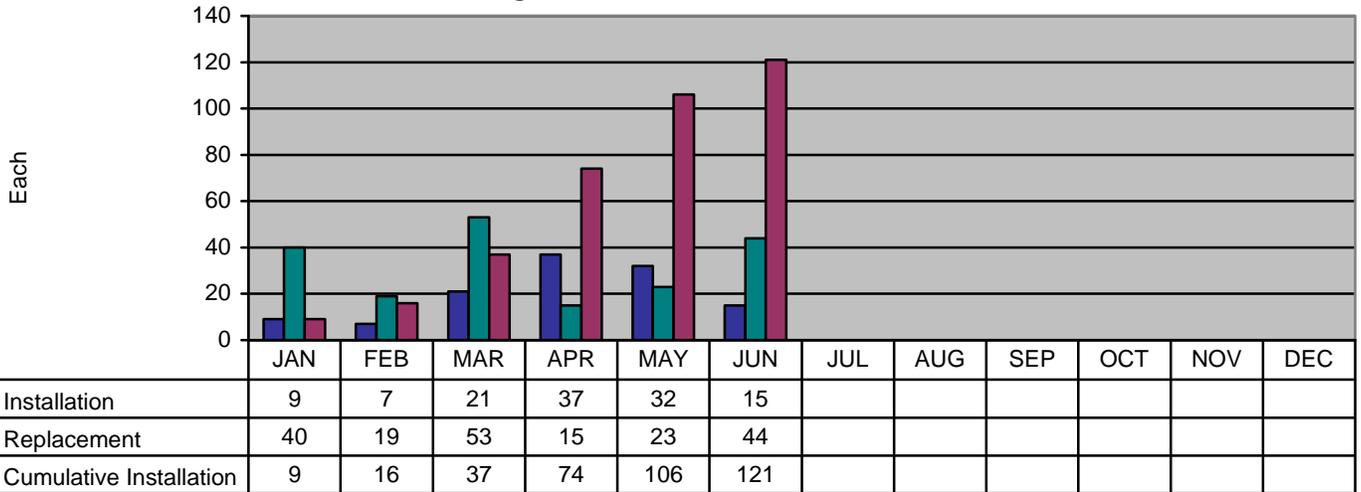
Field and Traffic Services					
Work Request by Priority	Received Total	Compliance Standard	Completed in Compliance	Compliance %	Average Days to Close
1 - Urgent (Completed within 24 Hours)	36	85%	35	97%	.11
2 - Important (Completed within 3 Business Days)	133	85%	129	97%	1.20
3 - Standard (Completed within 10 Business Days)	20	85%	20	100%	3.21
4 - Preventative Maintenance (Scheduled Work)	193	N/A	N/A	N/A	N/A
Grand Total	382				
Call Center					
Calls Answered Within 2 Minutes	Total Calls/Web Requests Handled		Compliance Standard		Compliance %
	1,991		85%		92%

Annual Comparative Right-Of-Way Permits

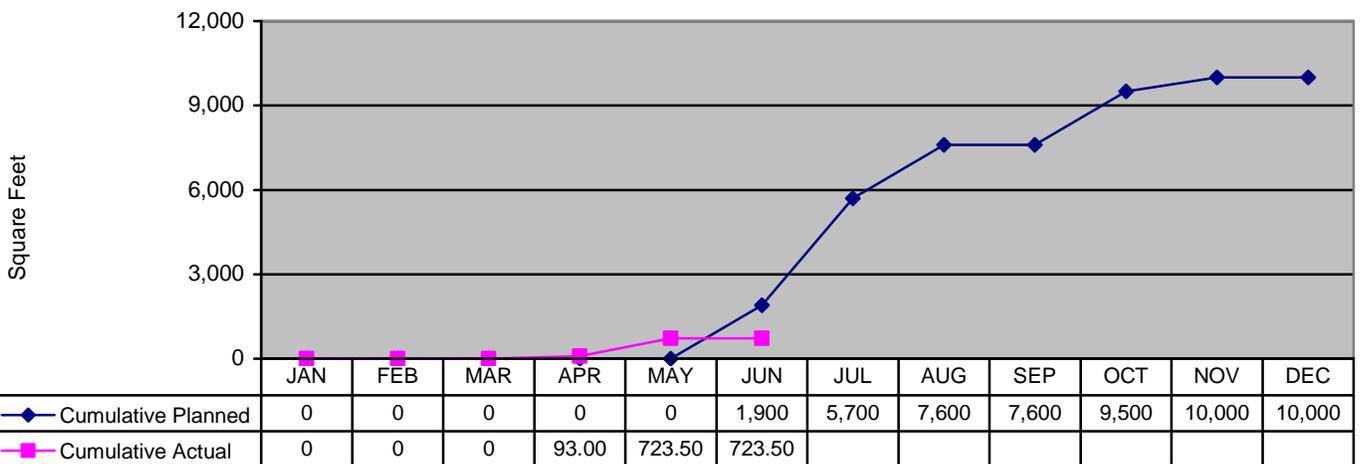


Traffic Maintenance

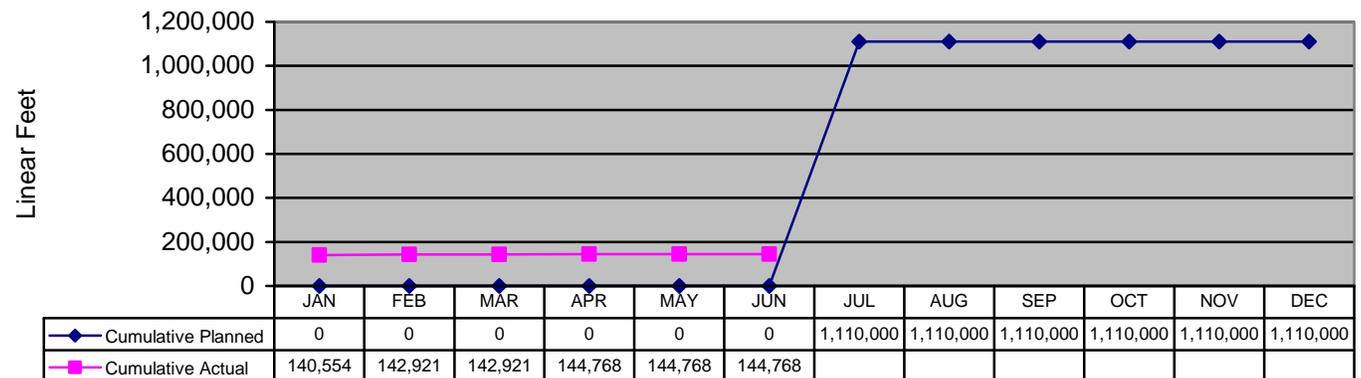
Sign Installation and Activities



Crosswalks/Stopbars



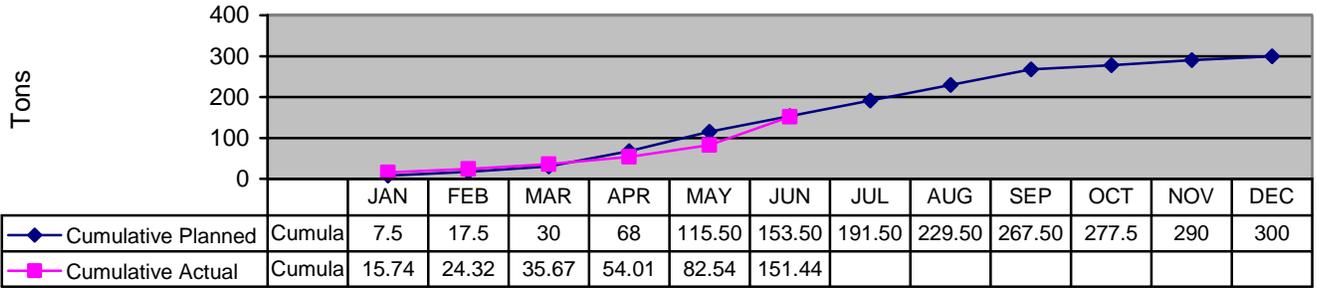
Lane Striping



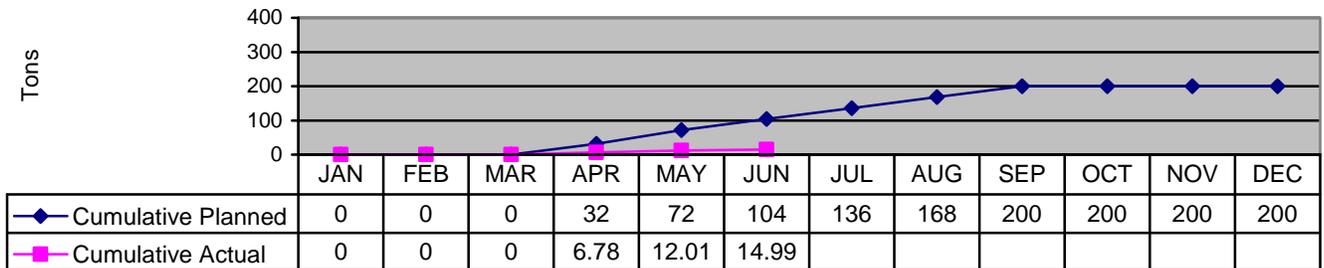
*The January striping quantity was reduced to 140,554 feet after inspection and finding of premature degradation due to deicer.

Pavement Maintenance

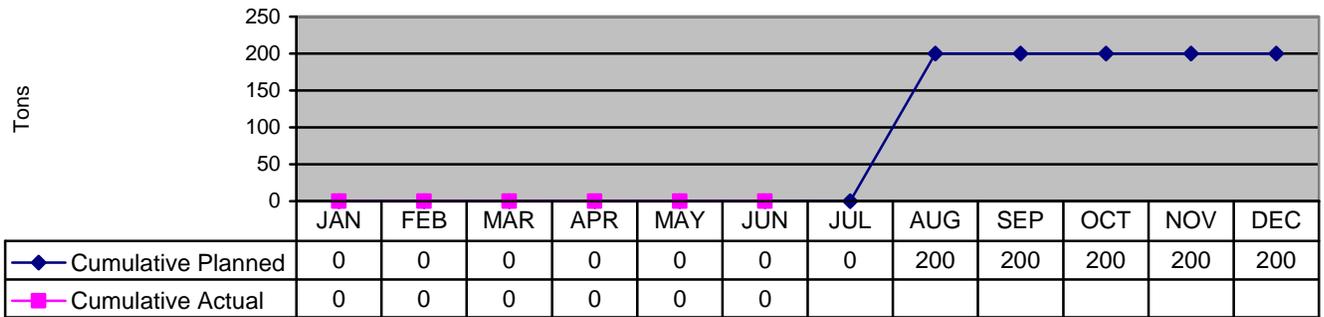
Pothole Patching



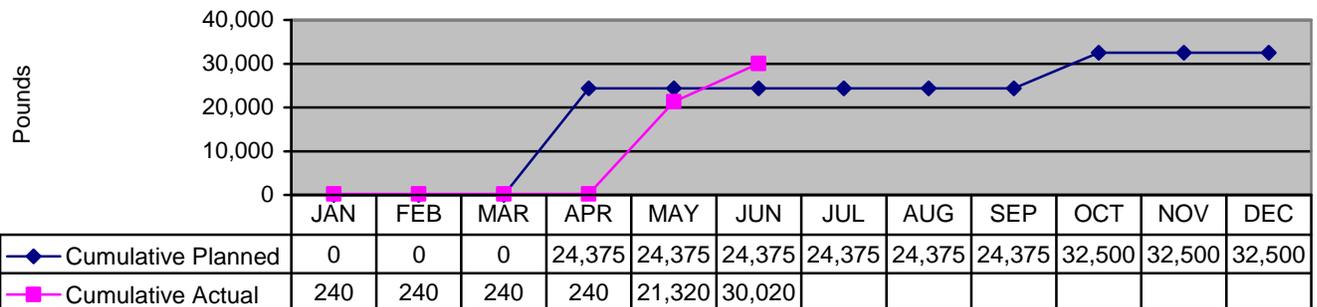
Patch Back



Major Patching

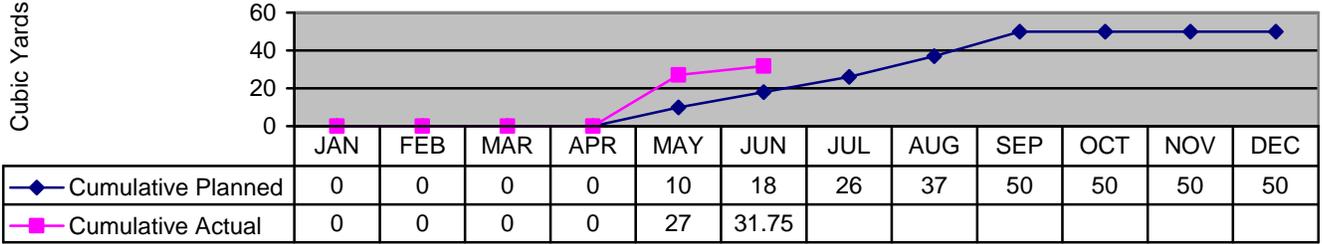


Crack Seal

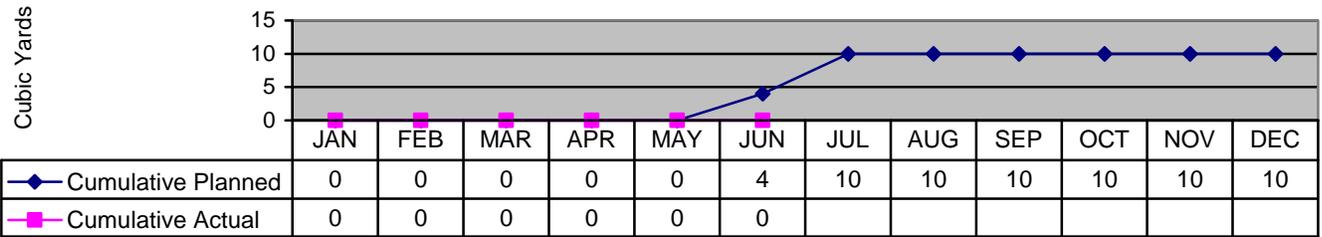


Concrete Replacement

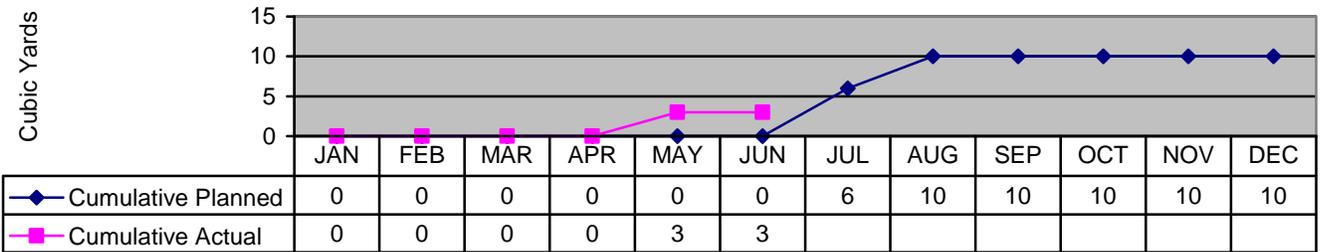
Sidewalk



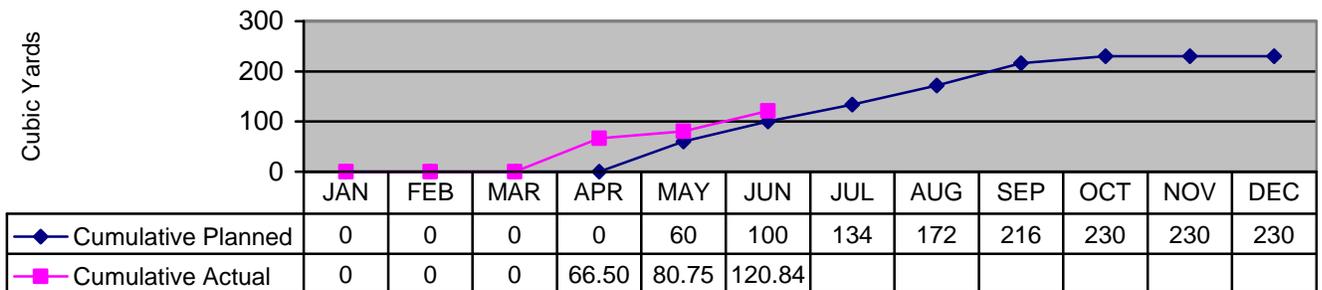
ADA Ramps



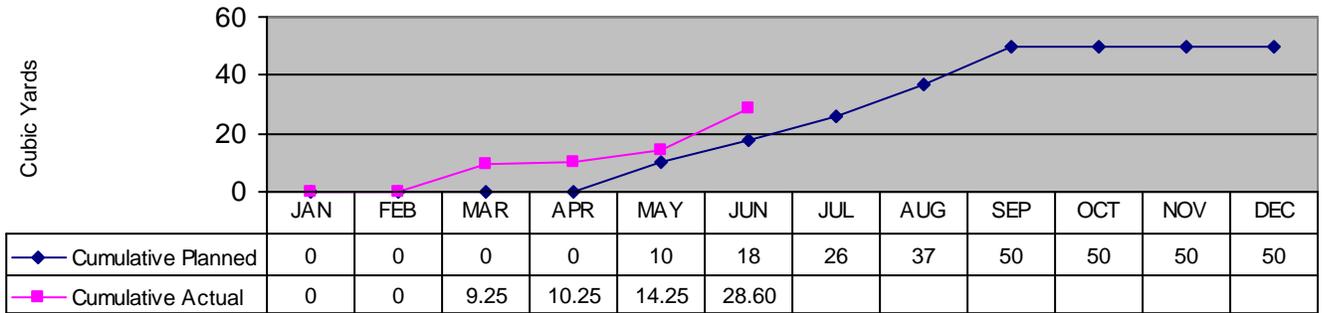
Crosspans and Aprons



Curb, Gutter and Sidewalk Combination

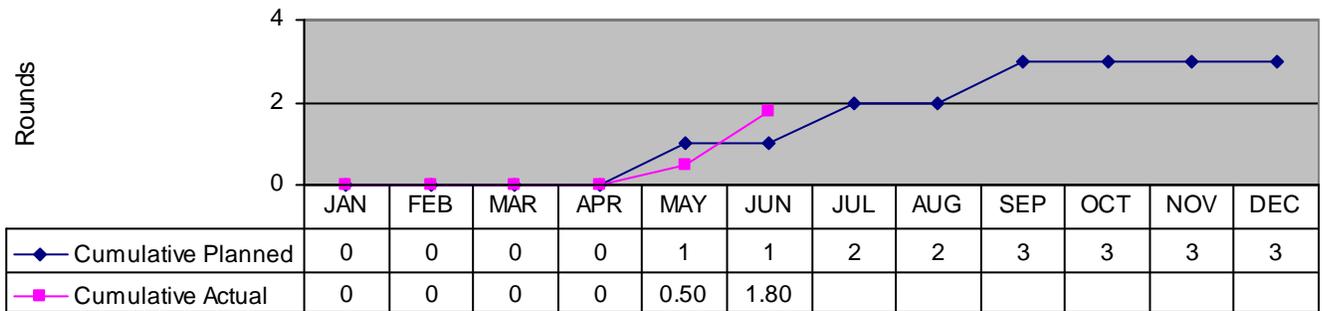


Curb and Gutter

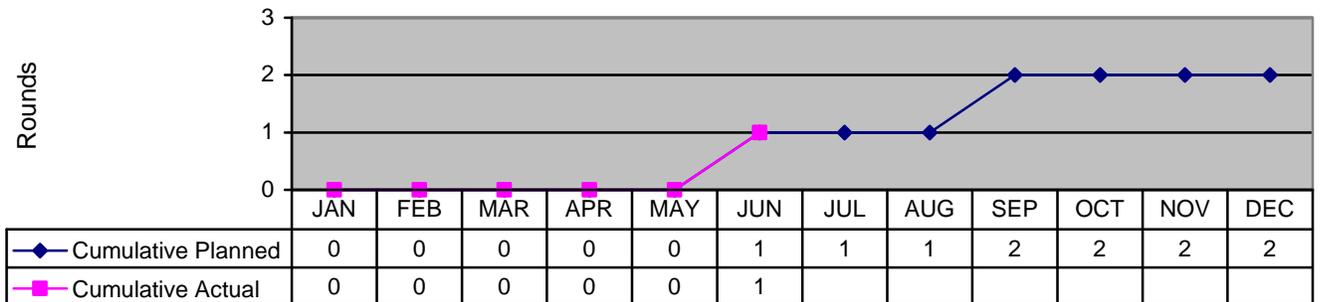


Vegetation, Debris and Weed Control

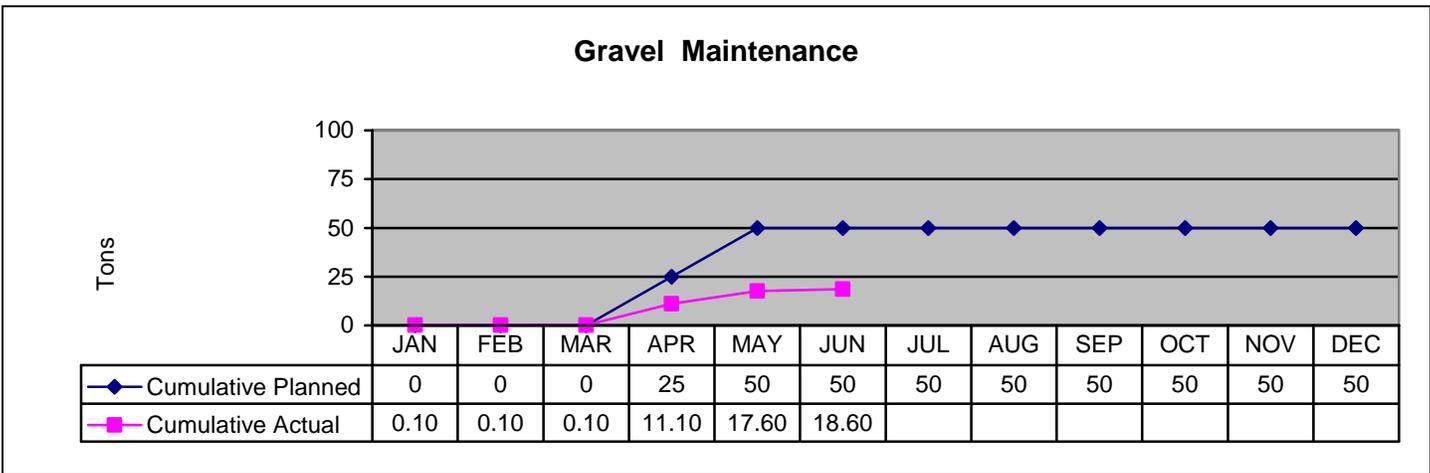
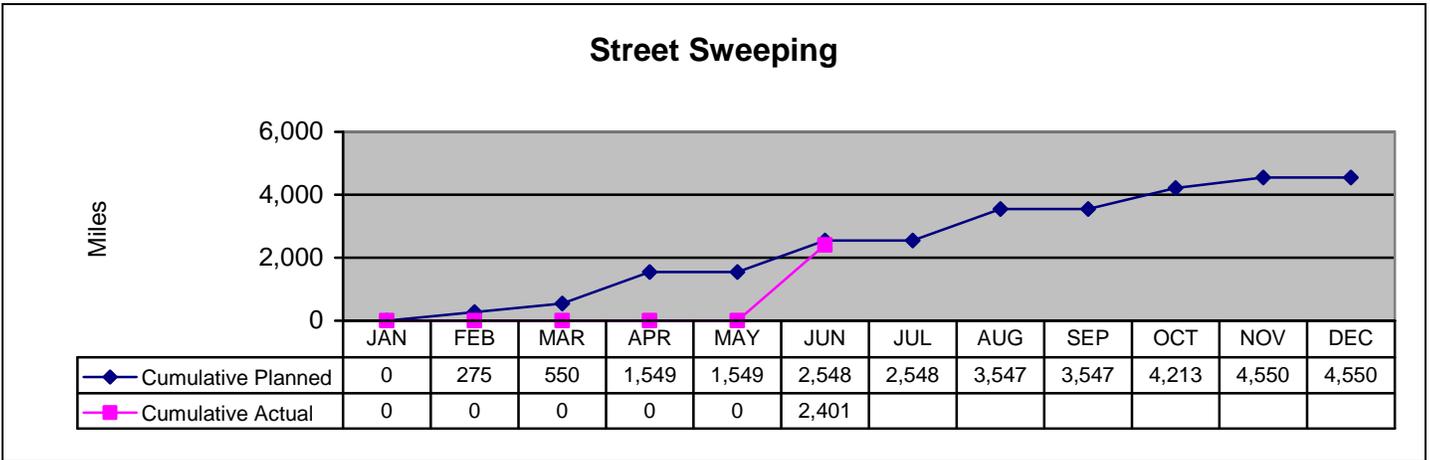
Vegetation and Debris Control



Weed Control - Spraying

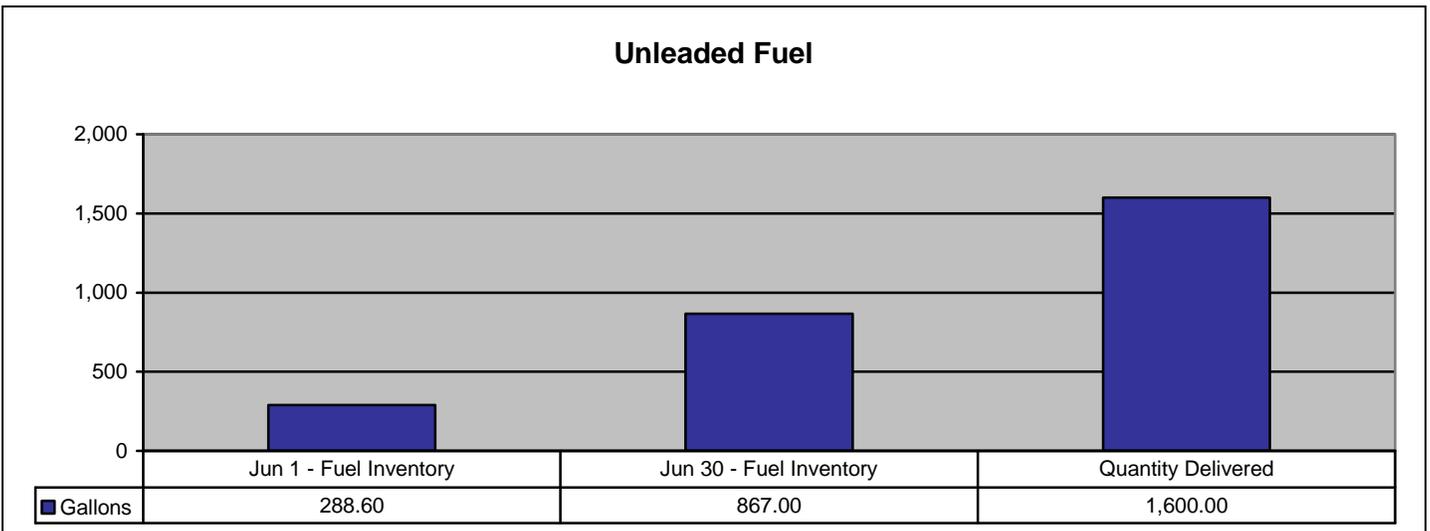


Street Sweeping and Gravel Maintenance

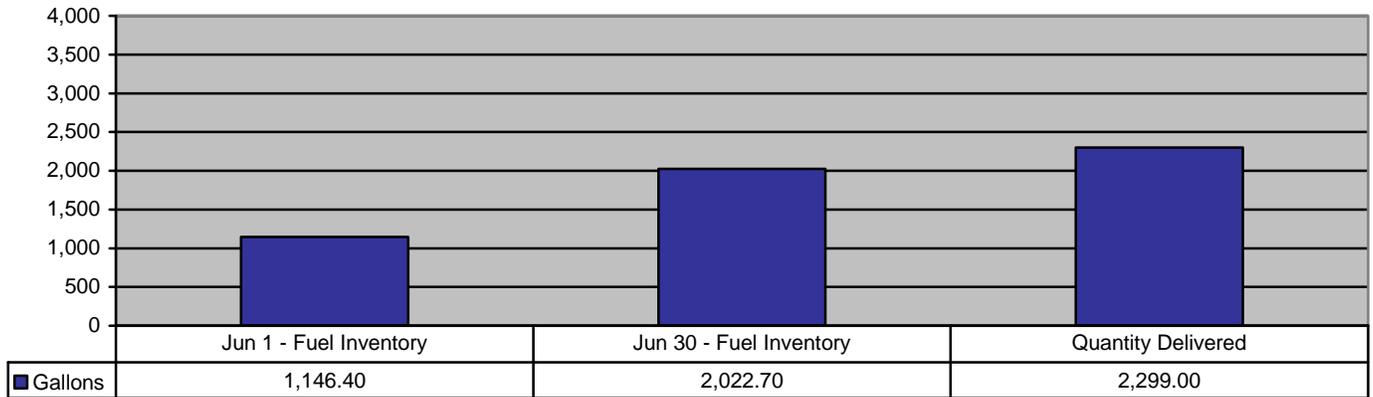


Fuel Inventory

Fuel volume will change approximately .5% for every 10 degrees Fahrenheit change in fuel temperature. As of June 15, 2010, no fuel orders are pending for delivery.



Diesel Fuel



Snow Material Inventory

Solid Deicer	Quantity On-Hand	Units
Ice Slicer	849.55	Tons
Rock Salt	351.58	Tons
Salt/Ice Slicer Mix	13.68	Tons
Total Inventory	1,214.81	

Anti Skid	308.72	Tons
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City Material Budgets

Invoice totals will be deducted from City budget amounts below, based on the invoice date, if the invoice has been received. If there is a discrepancy on an invoice, the amount will not be deducted until the correct invoice has been received.

	Budget	Previous Balance	Invoice Amount Received This Month	Remaining Balance
Asphalt	\$ 41,700.00	\$ 32,532.10	\$ 3,171.96	\$ 29,360.13
Animal Cremation Services	\$ 7,000.00	\$ 6,892.00	\$ -	\$ 6,892.00
Fuel	\$ 137,000.00	\$ 101,159.48	\$ 10,120.72	\$ 91,038.76
Mosquito Control	\$ 37,960.60	\$ 26,473.94	\$ 5,743.33	\$ 20,730.61
Snow Materials	\$ 287,500.00	\$ 102,831.82	\$ -	\$ 102,831.82
Traffic Signal Maintenance	\$ 165,375.00	\$ 165,375.00	\$ 67,255.30	\$ 98,119.70

*The invoice amount for the Traffic Signal Maintenance reflects invoices received from January – June that were not included in the previous monthly reports.