

# Centennial, CO

## The National Community Survey

Report of Results  
2023

Report by:



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National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Centennial. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 414 residents of the City of Centennial collected from June 12th, 2023 to July 24th, 2023. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2023 survey was 15%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Centennial.



## How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Centennial’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Centennial residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Centennial’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Centennial’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your City’s 2023 ratings compare to other communities’ ratings from the past five years.

## Trends over time

Trend data for Centennial represent important comparison data and should be examined for improvements or declines\*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2021 and 2023 surveys, the change is statistically significant.

\* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

## Methods

### Selecting survey recipients

All households within the City of Centennial were eligible to participate in the survey. A list of all households within the zip codes serving Centennial was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Centennial households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Centennial boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

### Conducting the survey

The 2,800 randomly selected households received mailings beginning on June 12th, 2023 and the survey remained open for 6 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing was a reminder postcard asking residents that had not yet taken the survey to do so, and that those who have already taken the survey to not respond twice. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 2% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,739 households that received the invitations to participate, 414 completed the survey, providing an overall response rate of 15%. The response rate was calculated using AAPOR’s response rate #2\* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Centennial survey is no greater than plus or minus 5 percentage points around any given percent reported for all respondents (414 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Centennial. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on July 12th, 2023. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

## Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Centennial. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	5%	21%	23%
	35-54	25%	38%	37%
	55+	69%	41%	40%
Area	District 1	28%	25%	26%
	District 2	28%	27%	28%
	District 3	25%	28%	28%
	District 4	19%	20%	19%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish ..	96%	92%	92%
	Yes, I consider myself to be of Hispanic, La..	4%	8%	8%
Housing tenure	Own	92%	82%	82%
	Rent	8%	18%	18%
Housing type	Attached	21%	24%	24%
	Detached	79%	76%	76%
Race & Hispanic origin	Not white alone	12%	20%	20%
	White alone, not Hispanic or Latino	88%	80%	80%
Sex	Man	48%	48%	50%
	Woman	52%	52%	50%
Sex/age	Man 18-34	2%	10%	13%
	Man 35-54	12%	19%	18%
	Man 55+	34%	19%	19%
	Woman 18-34	3%	10%	10%
	Woman 35-54	13%	19%	19%
	Woman 55+	35%	22%	21%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Contact

The City of Centennial funded this research. Please contact Patrick Fleming of the City of Centennial at [pfleming@centennialco.gov](mailto:pfleming@centennialco.gov) if you have any questions about the survey.

## Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged, and can include non-response error, coverage error, recall bias and social desirability bias. Non-response error arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than survey responders. For general resident surveys, where the results are meant to be generalized to the entire adult population living in households, the mailing lists based on the Delivery Sequence File from the United States Post Office may exclude certain types of housing units, such as those in multi-family buildings where mail is addressed to a named resident at the address rather than to a specific unit or where residents only receive their mail at a post office box and the geographic location of a residence cannot be determined, there may be a coverage error, although for most locations, this is minimal. Respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and for some survey items they may answer in ways they think cast their responses in a more favorable light (recall bias and social desirability bias).

## Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

\* See AAPOR’s Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>

\* Targets come from the 2020 Census and 2022 American Community Survey

## Key Findings

### Centennial residents continue to enjoy a high quality of life in the city.

As in past years, almost all residents gave excellent or good ratings to a variety of aspects of quality of life in the city. About 9 in 10 respondents gave positive scores to Centennial as a place to live and as a place to raise children, the overall quality of life in the city, and the overall image or reputation of Centennial. A similar proportion of residents would recommend living in the city to someone who asked (91% very or somewhat likely) and planned to remain in Centennial for the next five years (87%). These ratings were similar to the national benchmarks except for Centennial as a place to raise children, which was above average. Quality of life ratings in the city remained stable from 2021 to 2023.

### Residents are pleased with their local government and leadership, and would like more opportunities to engage with and obtain information about the City.

A majority of residents gave positive reviews to most aspects of local government: about 8 in 10 residents gave excellent or good reviews to the overall customer service given by Centennial employees and the overall quality of City services, and when asked to consider the rising costs of City services, about 6 in 10 respondents agreed that they would pay additional taxes to maintain current service levels. Seven in 10 respondents favorably rated the job Centennial government does at treating residents with respect, generally acting in the best interest of the community, treating all residents fairly, and being honest. At least 6 in 10 survey participants gave excellent or good scores to the overall direction of the City, overall confidence in Centennial government, the value of services for taxes paid, and being open and transparent to the public. These evaluations were all similar to the national benchmarks and were similar to those observed in 2021 with the exception of treating all residents fairly and treating all residents with respect, which declined.

While still similar to national averages, ratings related to informing and engaging with the community tended to be somewhat lower. About half of residents positively rated the job Centennial government does at welcoming resident involvement and informing residents about issues facing the community; this latter rating decreased from 2021 to 2023. Further, about half of respondents gave favorable scores to the sense of civic/community pride in Centennial and opportunities to participate in community matters, ratings which also decreased over time.

### Centennial's strong economy is a feature of the community.

At least 8 in 10 residents gave excellent or good ratings to Centennial as a place to work, the overall quality of business and service establishments, and the overall economic health of the city, and about 7 in 10 gave positive scores to the variety of business and service establishments, shopping opportunities, and employment opportunities. Six in 10 were pleased with the city as a place to visit as well as economic development. Many of these ratings were higher than those given in other communities across the nation, and all remained stable over time.

### Residents identify development, affordable housing, and homelessness as challenge areas for the City, with declines noted over time.

The 2023 survey included a number of questions related to growth, development, housing affordability, and homelessness. While 9 in 10 respondents gave excellent or good ratings to their neighborhood as a place to live, and 7 in 10 to the overall design or layout of commercial areas (both stable from 2021 to 2023), other ratings related to community design and development tended to be lower. About two-thirds of respondents positively rated well-designed neighborhoods in Centennial, and about half gave favorable scores to well-planned residential and commercial growth and the vibrancy of the downtown/commercial area. These ratings declined from the previous survey iteration in 2021. Several other aspects of housing and development, including the variety of housing options (55% excellent or good), the overall quality of new development (51%), and the availability of affordable quality housing (18%) were stable over the past two years, but significantly decreased over the longer term from 2015 to 2023. However, even with these declines, ratings for all aspects of community design were similar to the national benchmarks.

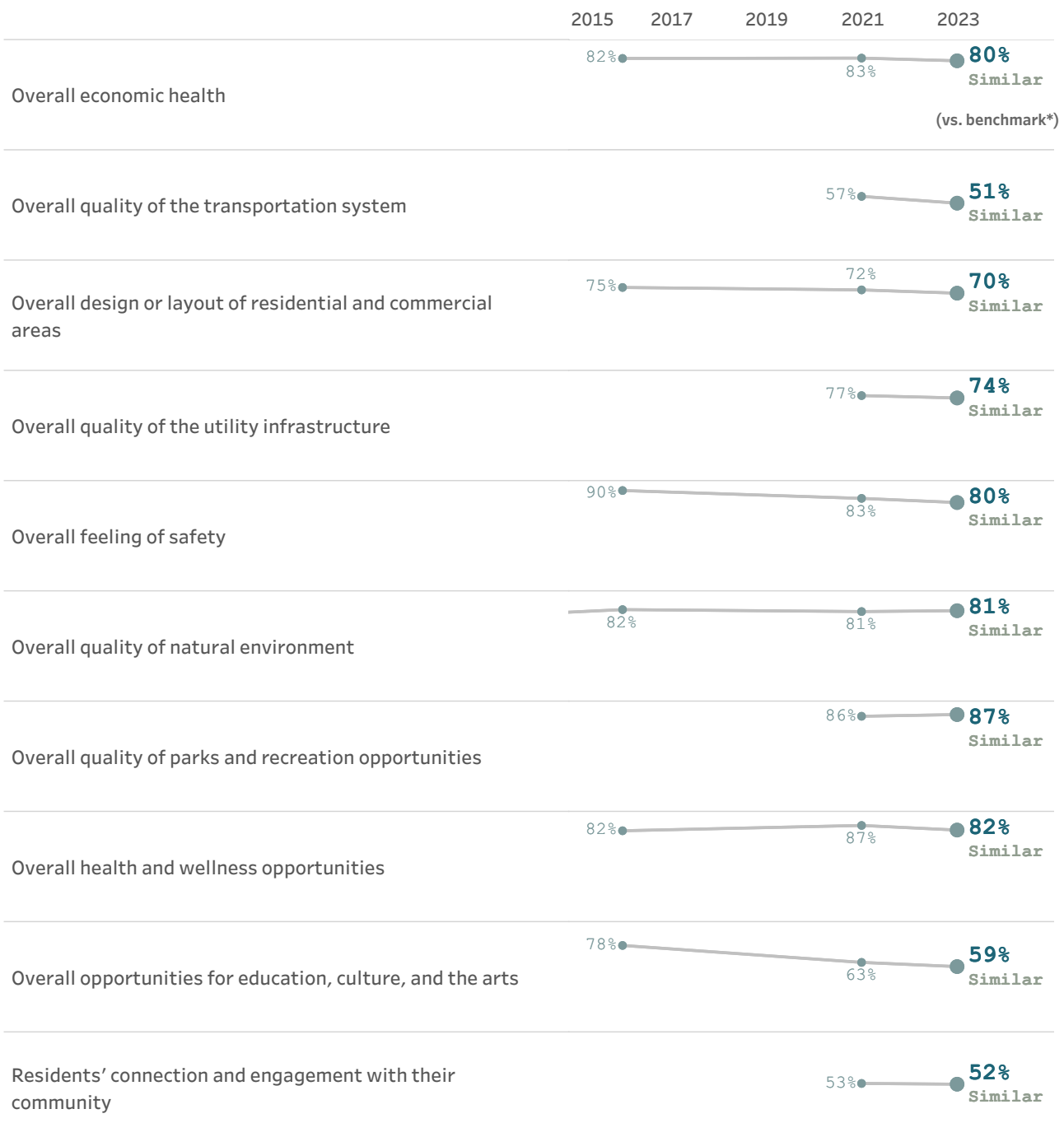
In a series of questions unique to Centennial, respondents indicated how much they agreed or disagreed with a number of housing-related statements. Residents were least likely to agree that Centennial has enough housing to meet the needs of low-income households (45% strongly or somewhat agree), enough attainable quality housing for residents working in fields such as teaching, nursing, and law enforcement (51%) or in fields such as retail, office support, and construction (51%), or enough attainable quality rental housing (57%). Respondents were more likely to agree that Centennial has enough housing for senior citizens to live independently (69% agree), middle-income households (70%), and high-income households (94%). Finally, about 8 in 10 respondents agreed that the types of available housing in Centennial were diverse; however, 7 in 10 agreed that homelessness was an issue for Centennial businesses, and 4 in 10 agreed that homelessness was an issue in their neighborhood.

## Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

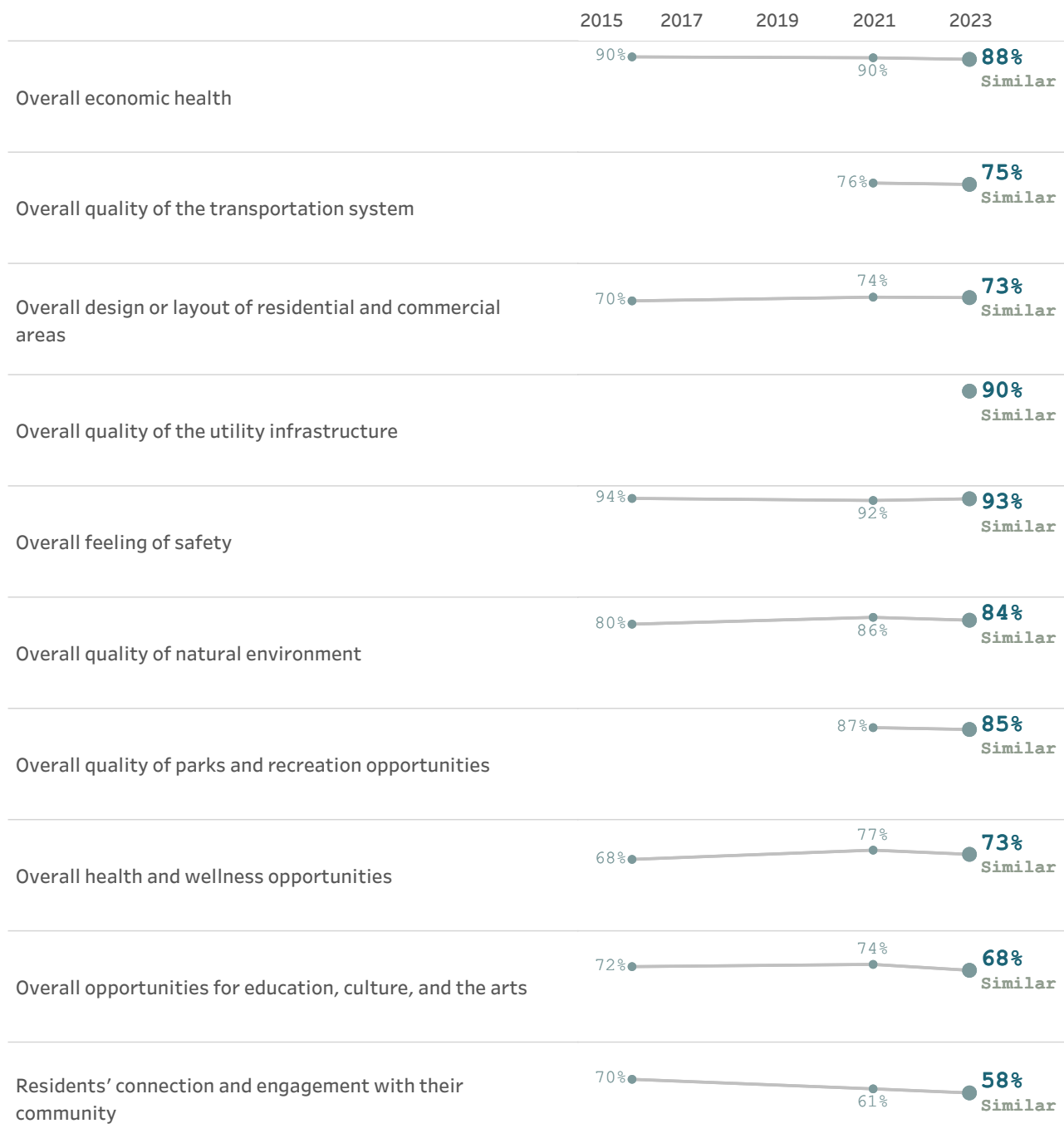
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)





Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.

(% essential or very important)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

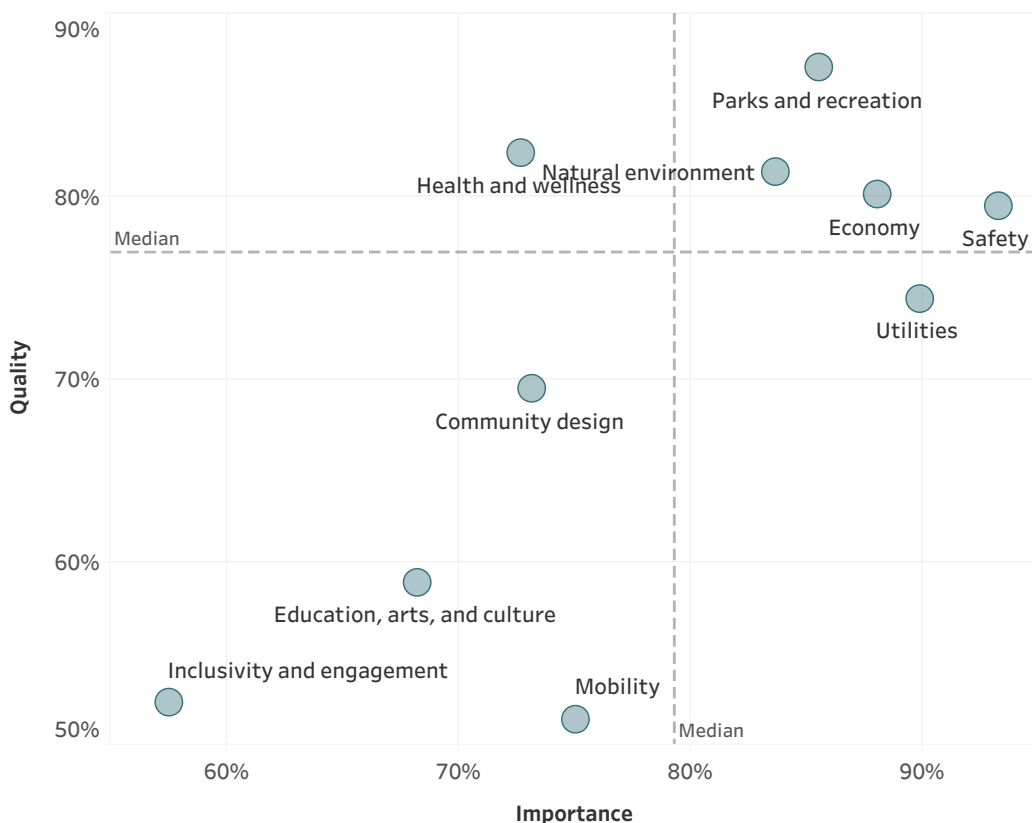
## Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 77% or more of respondents were considered of “higher quality” and those with ratings lower than 77% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 79% or more of respondents. Services were rated as “less important” if they received a rating of less than 79%. This classification uses the median ratings for quality and importance to divide the services in half.

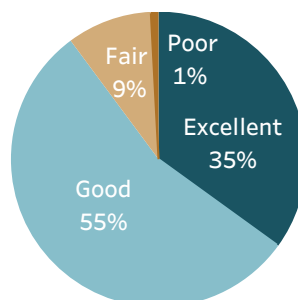
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



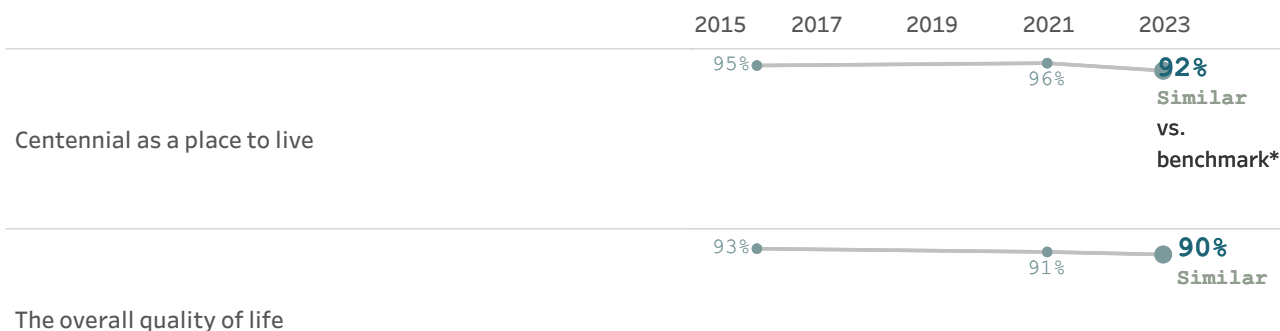
## Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

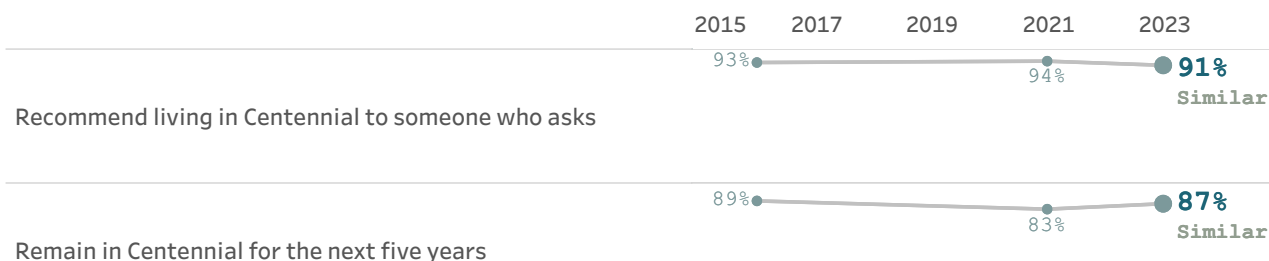
The overall quality of life in Centennial, 2023



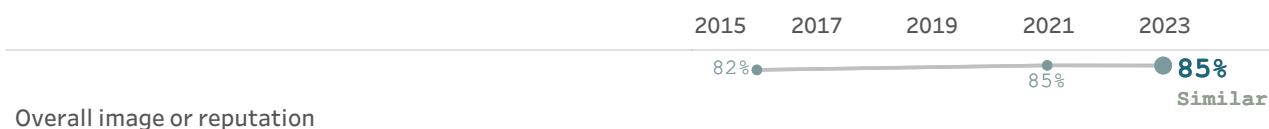
Please rate each of the following aspects of quality of life in Centennial.  
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.  
(% very or somewhat likely)



Please rate each of the following in the Centennial community.  
(% excellent or good)

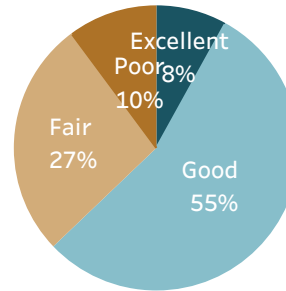


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

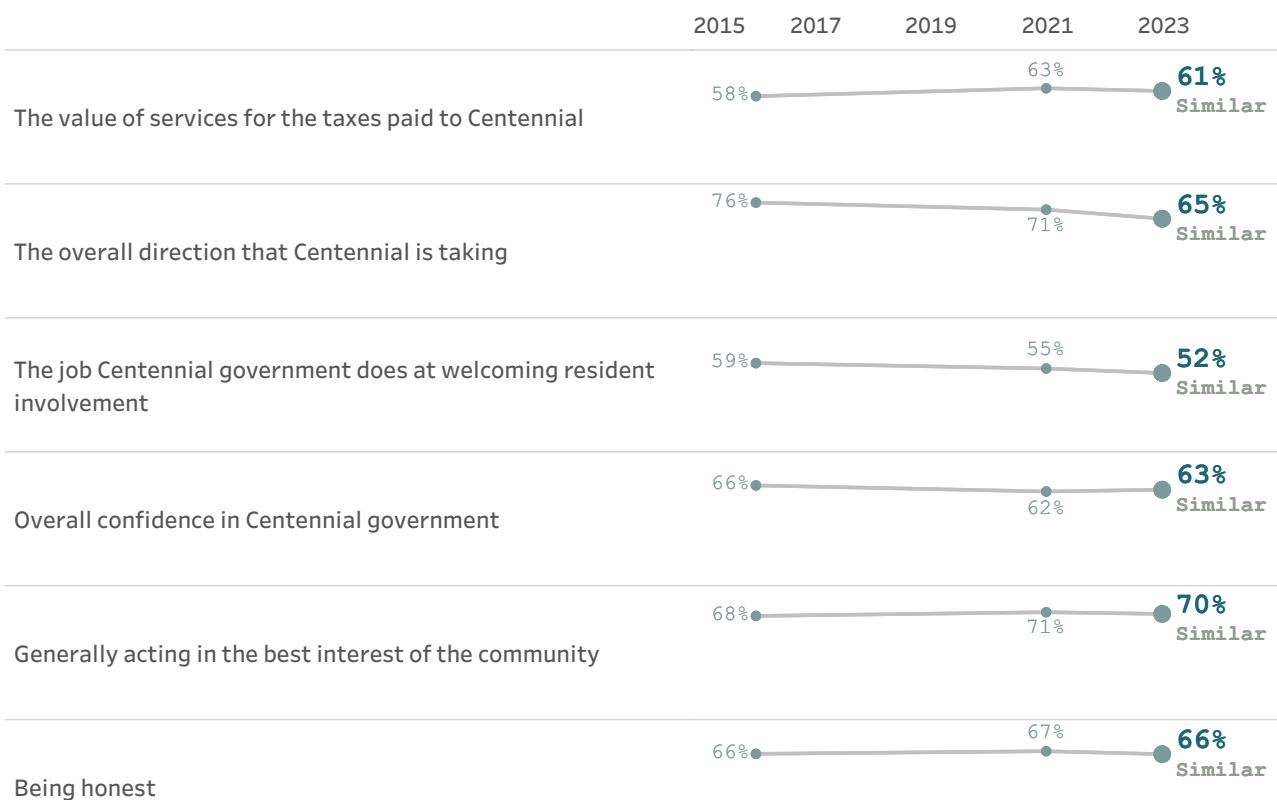
Overall confidence in Centennial government, 2023

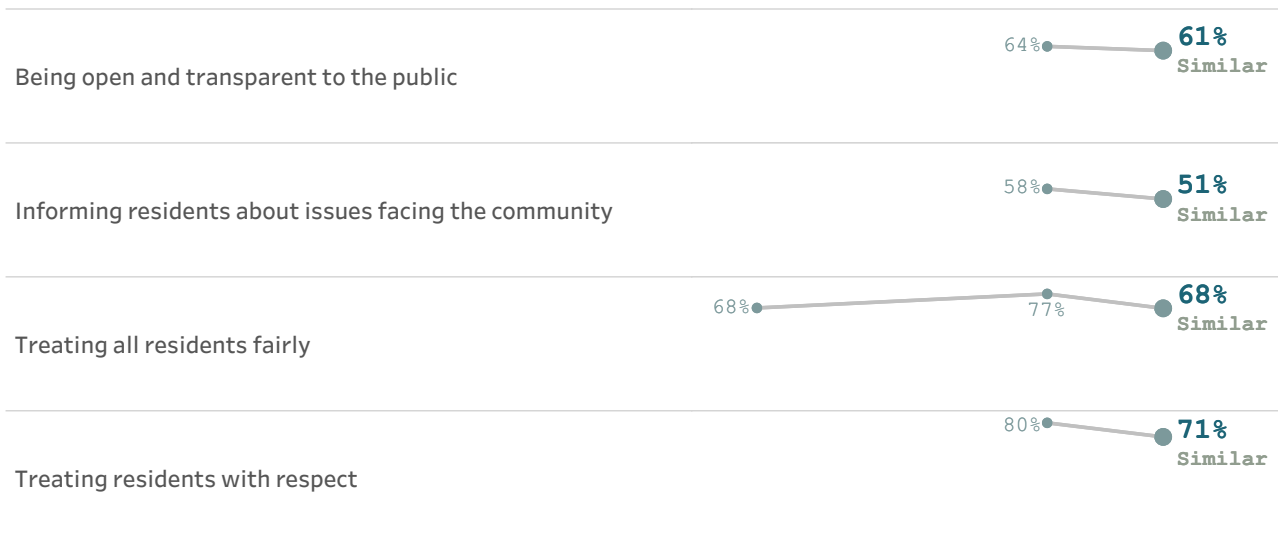


Please rate the quality of each of the following services in Centennial.  
(% excellent or good)

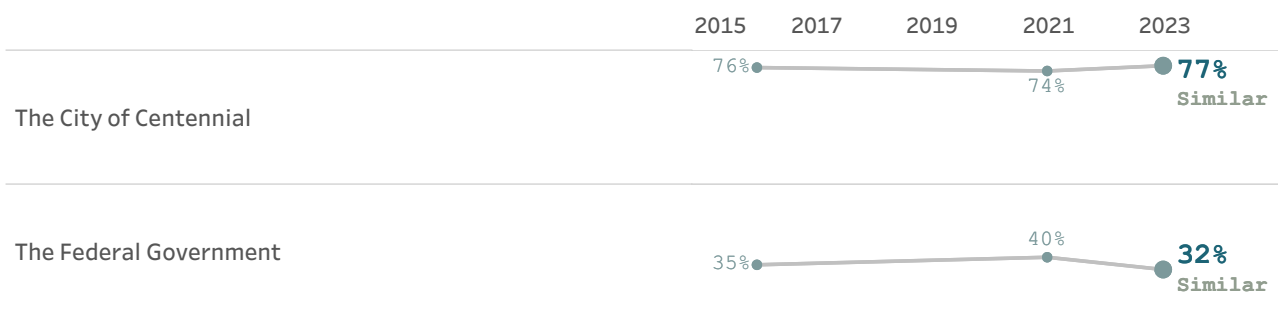


Please rate the following categories of Centennial government performance.  
(% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?**  
 (% excellent or good)

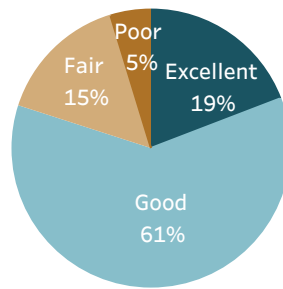


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

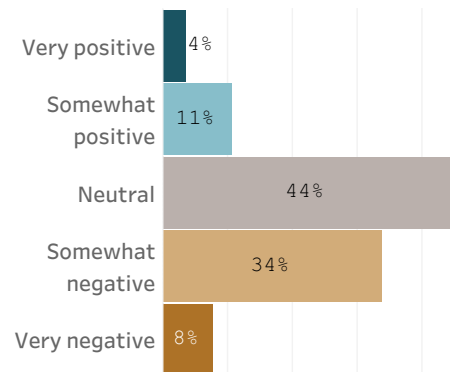
## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

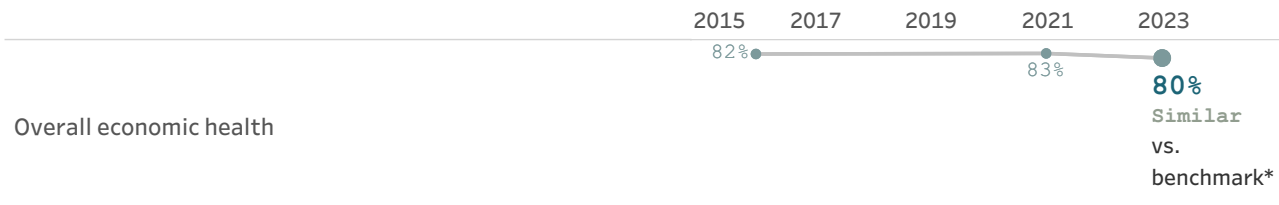
Overall economic health of Centennial, 2023



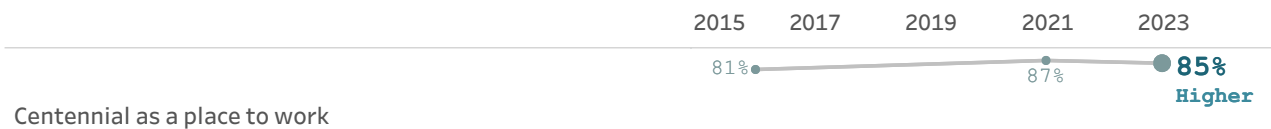
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



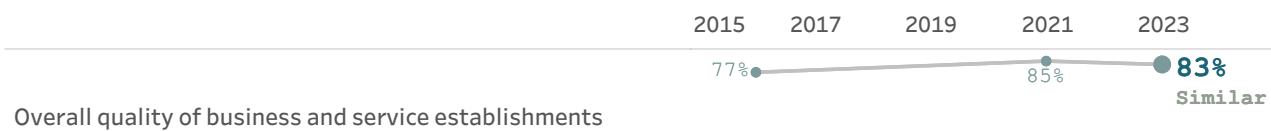
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)

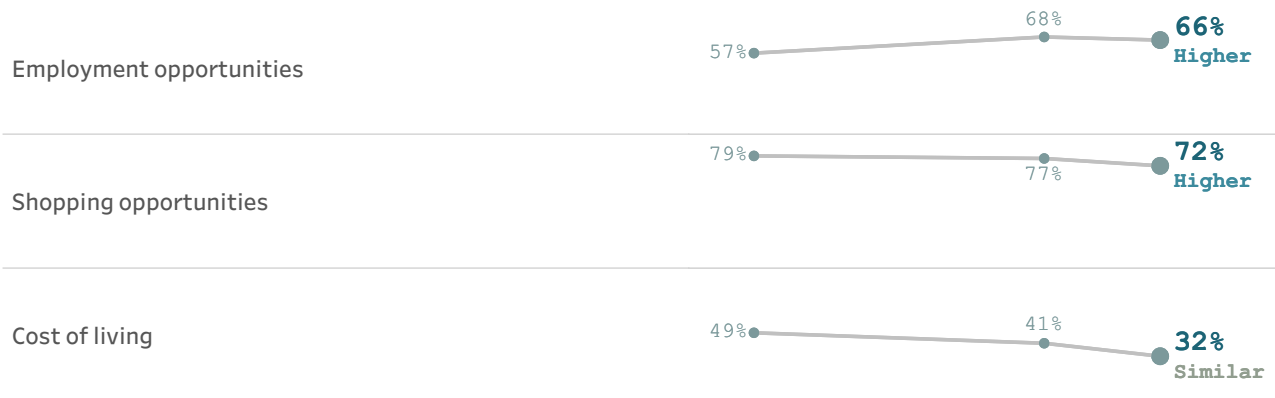


Please rate each of the following aspects of quality of life in Centennial.  
(% excellent or good)

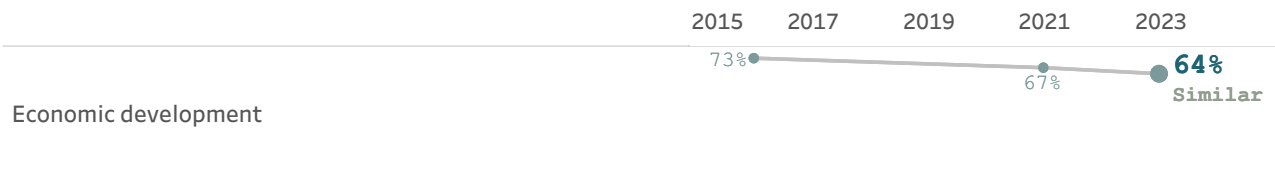


Please rate each of the following in the Centennial community.  
(% excellent or good)

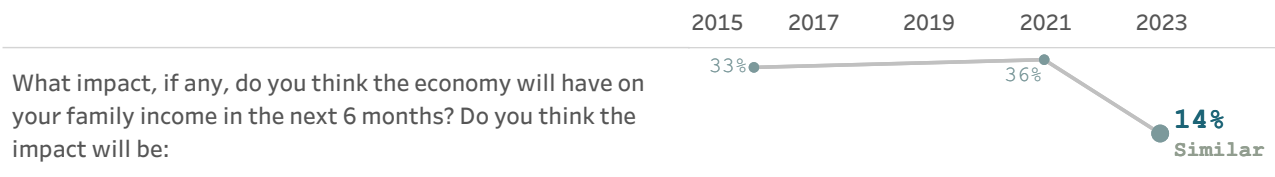




Please rate the quality of each of the following services in Centennial.  
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:  
(% very or somewhat positive)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

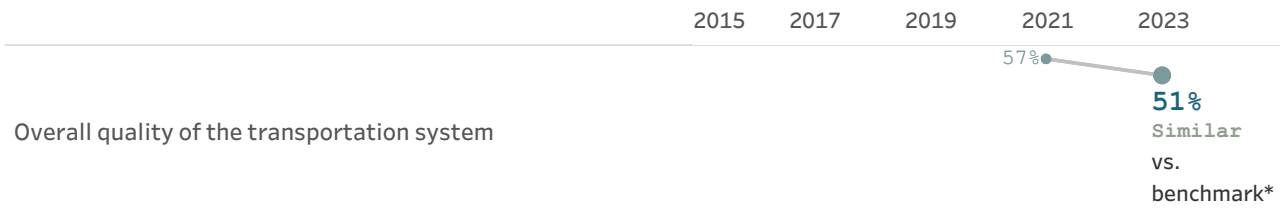
## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

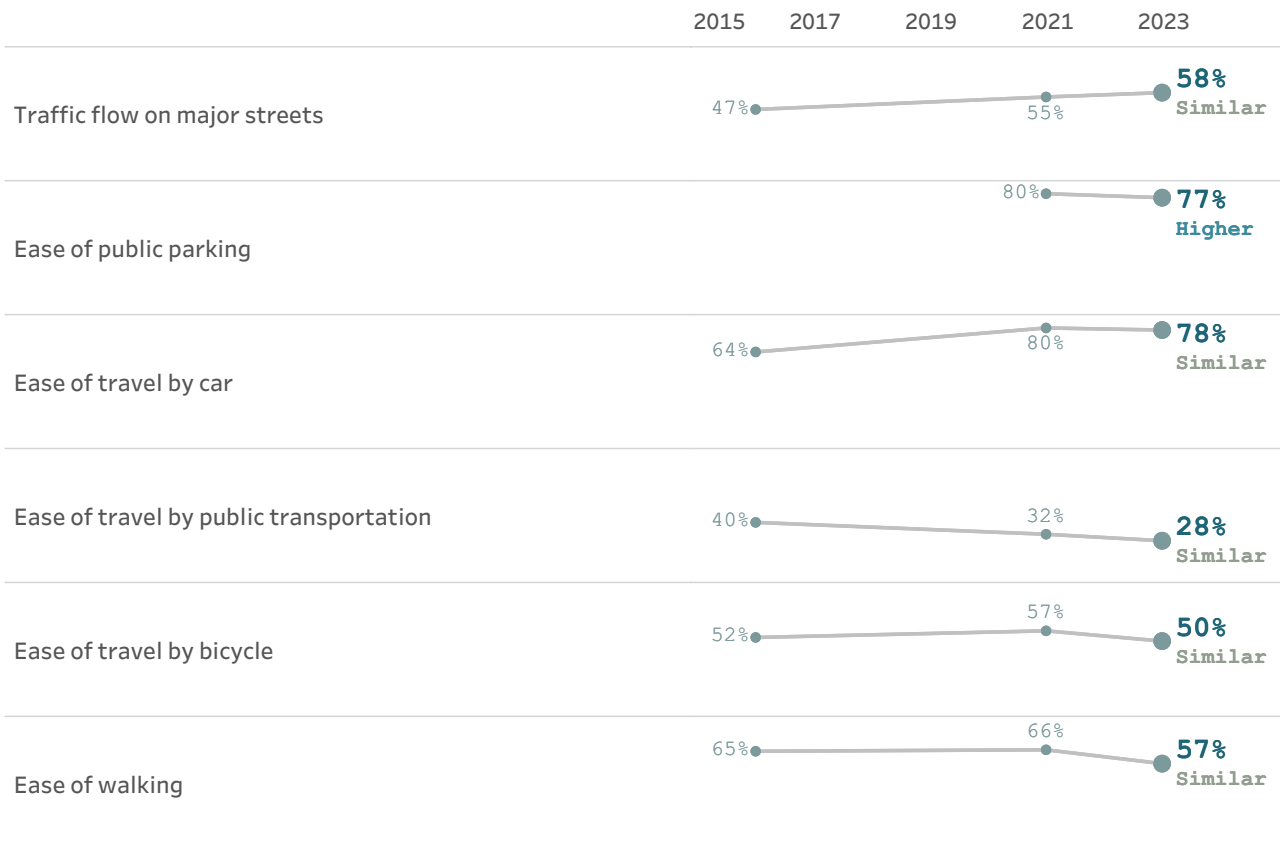
Overall quality of the transportation system in Centennial, 2023



Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



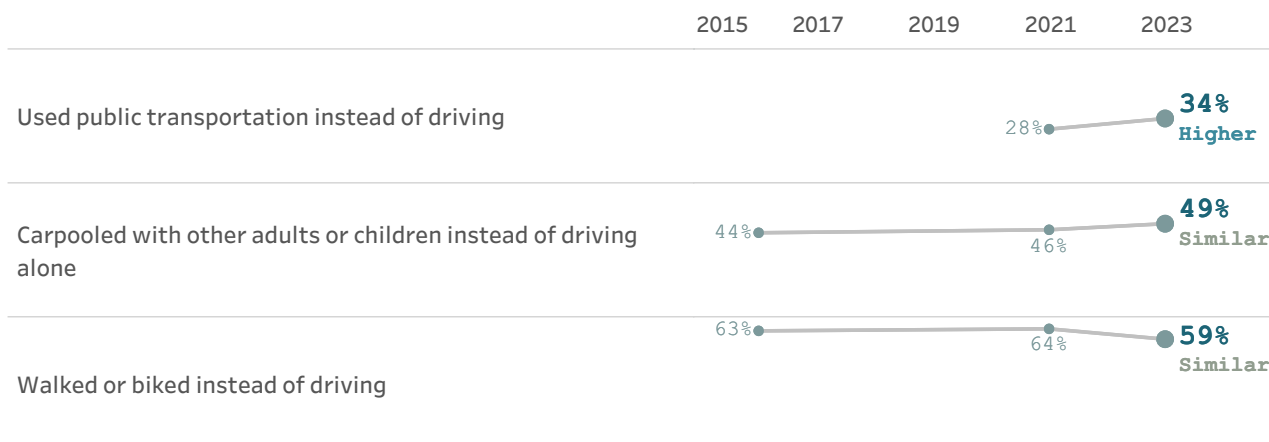
Please also rate each of the following in the Centennial community.  
(% excellent or good)





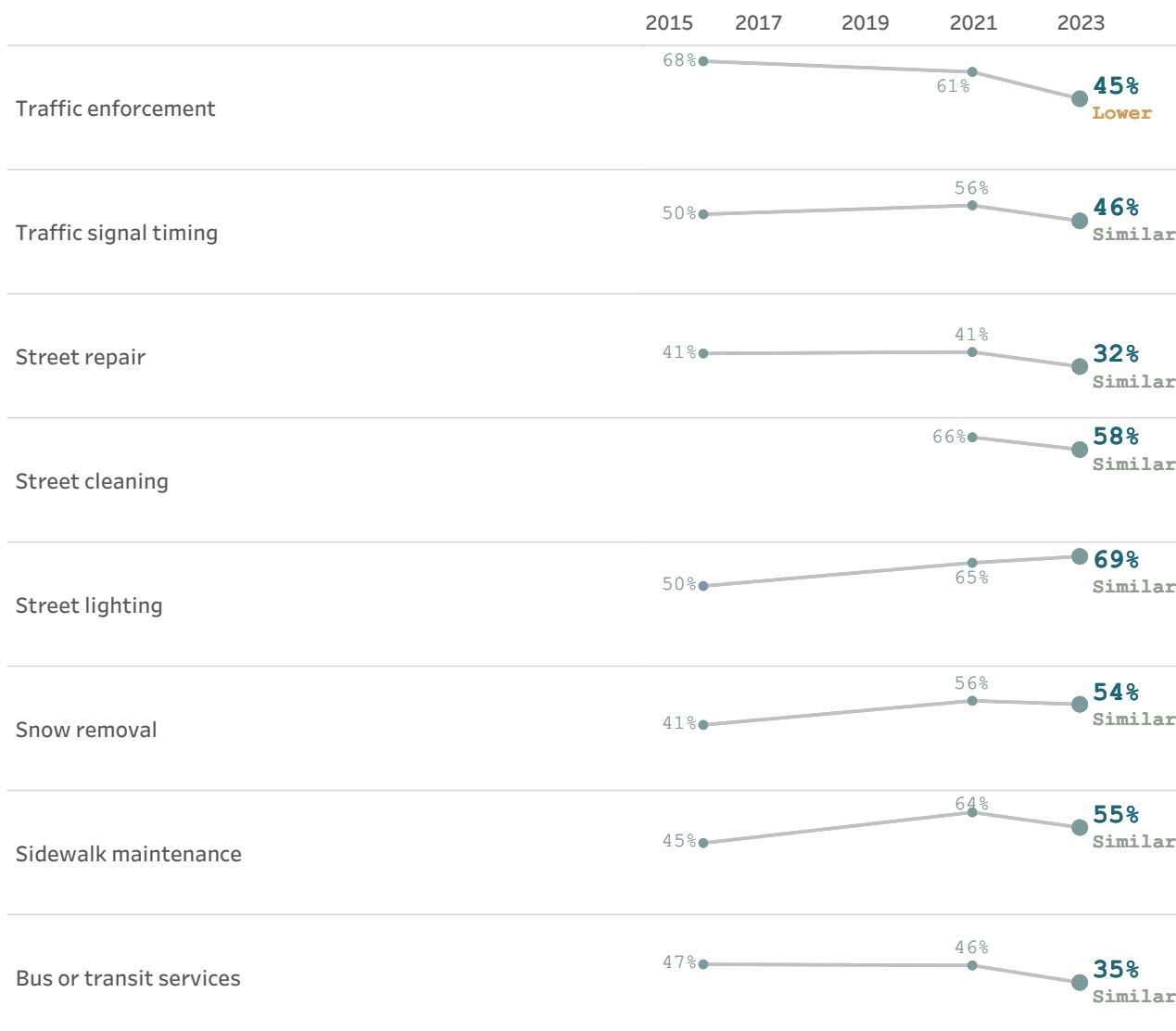
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



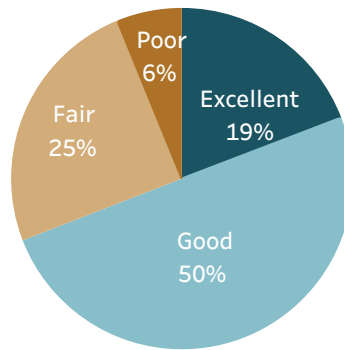
Please rate the quality of each of the following services in Centennial.

(% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

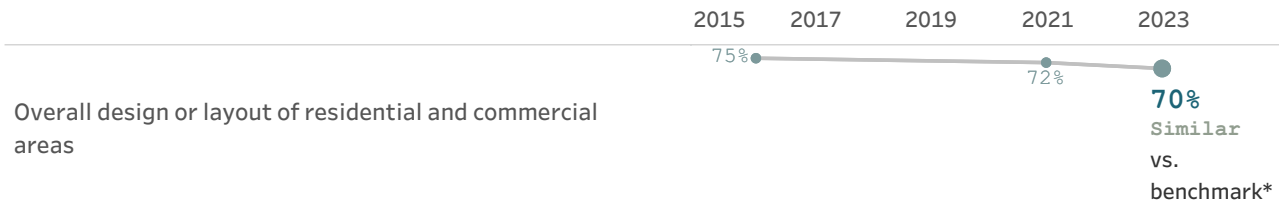
Overall design or layout of Centennial's residential and commercial areas, 2023



## Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)

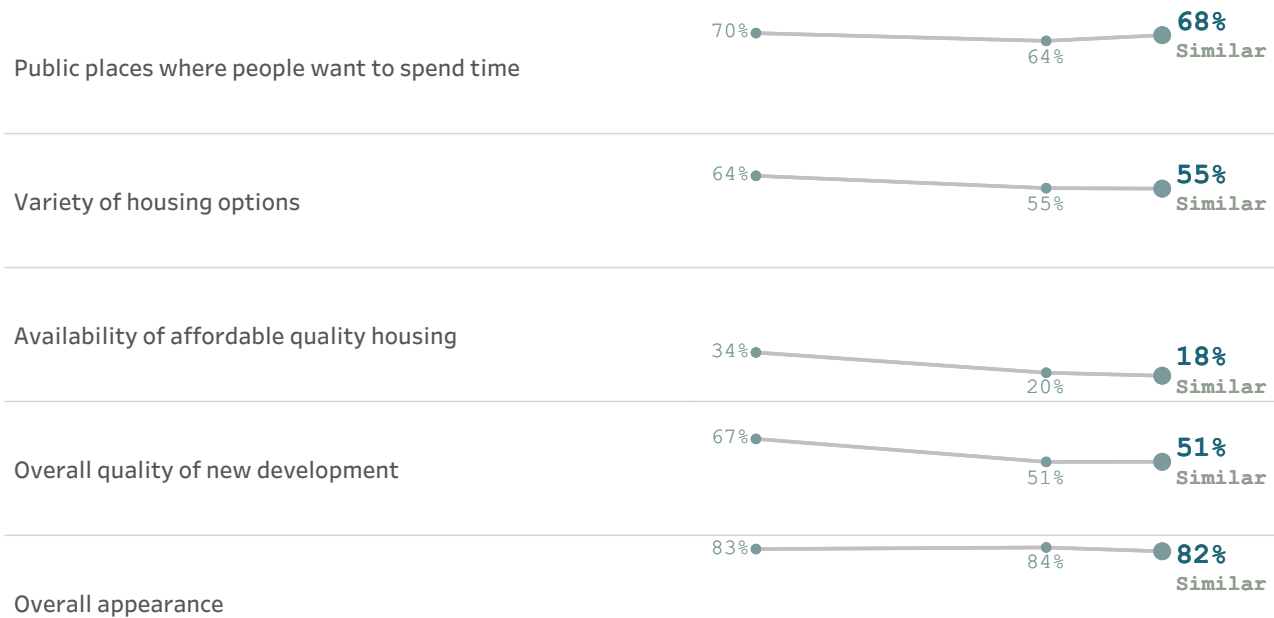


Please rate each of the following aspects of quality of life in Centennial.  
(% excellent or good)



Please also rate each of the following in the Centennial community.  
(% excellent or good)





Please rate the quality of each of the following services in Centennial.  
(% excellent or good)

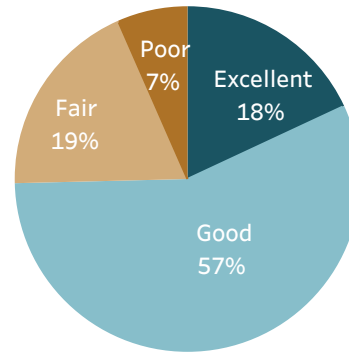


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

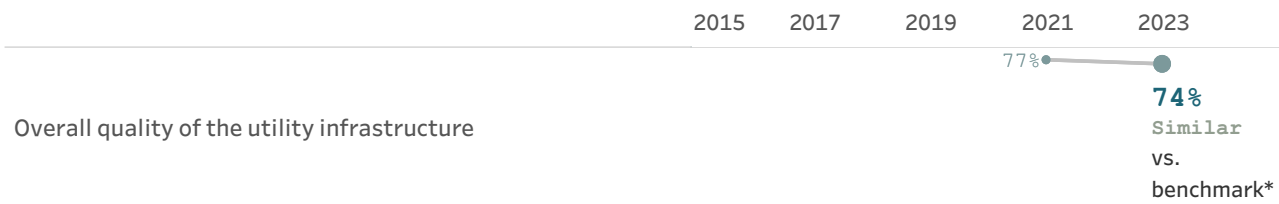
## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

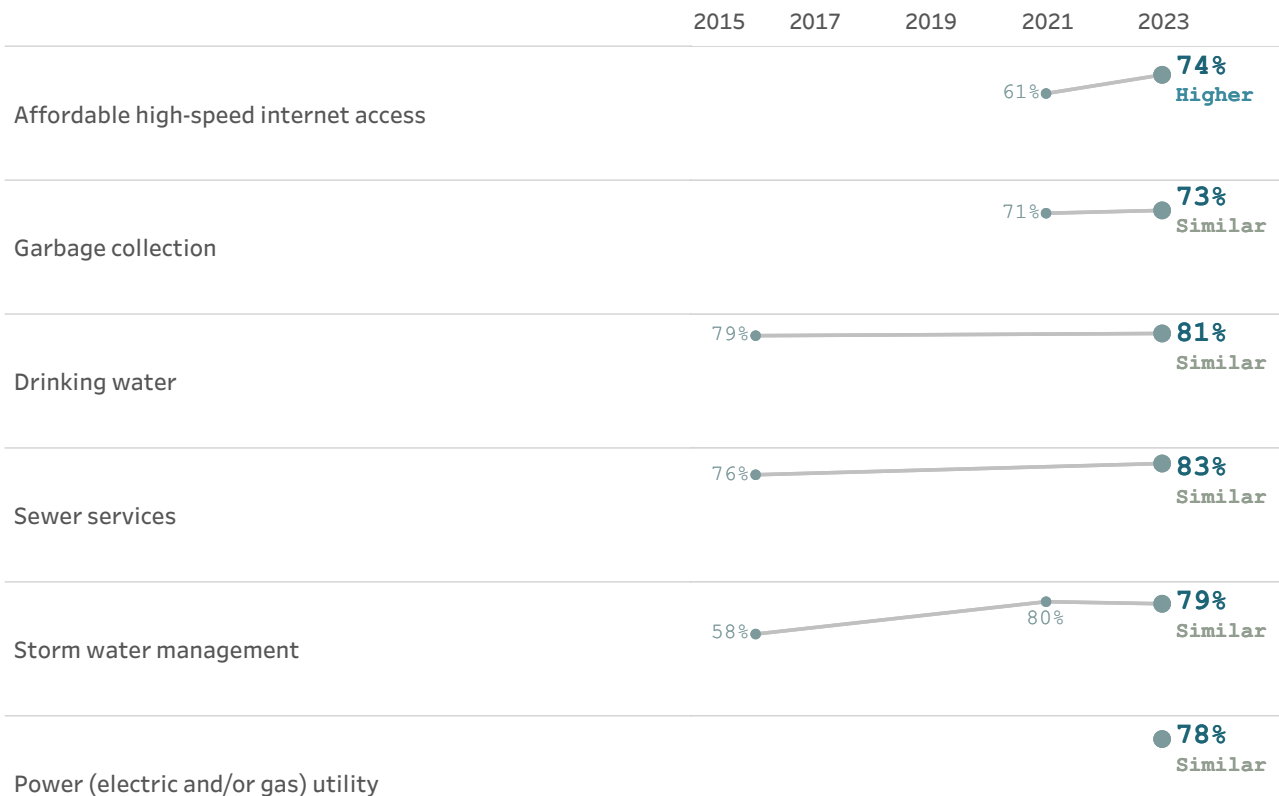
Overall quality of the utility infrastructure in Centennial, 2023



Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



Please rate the quality of each of the following services in Centennial.  
(% excellent or good)



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Utility billing

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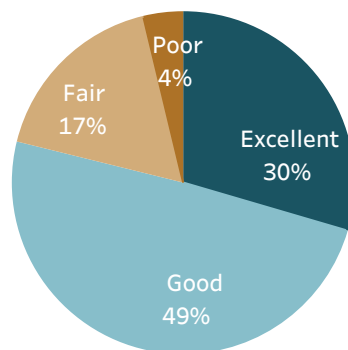
● **61%**  
Similar

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

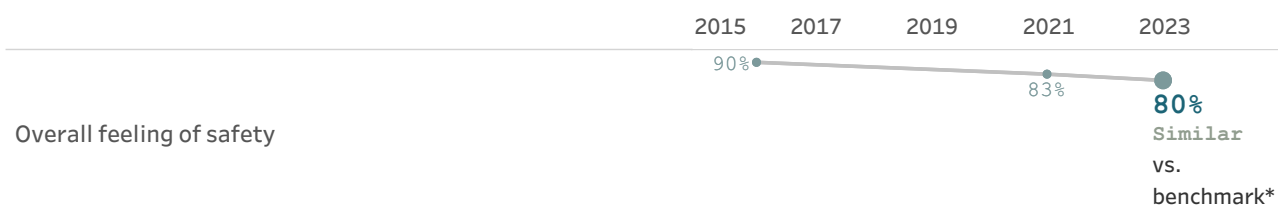
## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

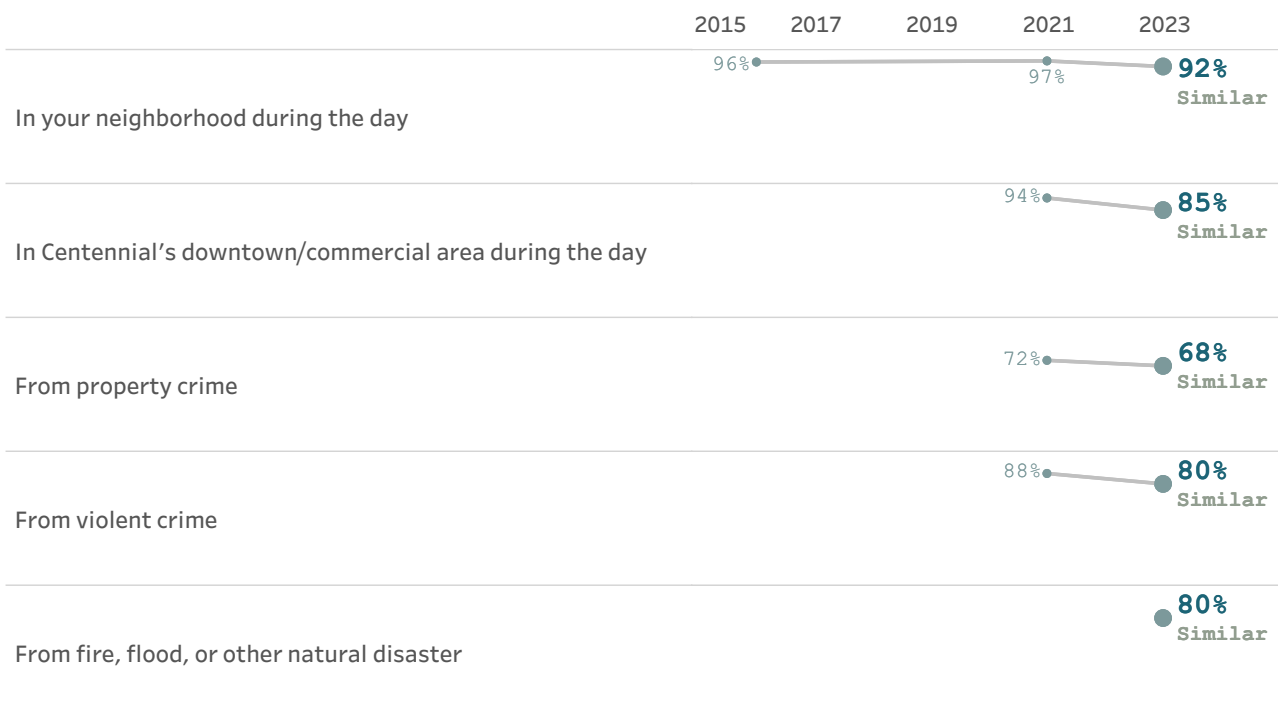
Overall feeling of safety in Centennial, 2023



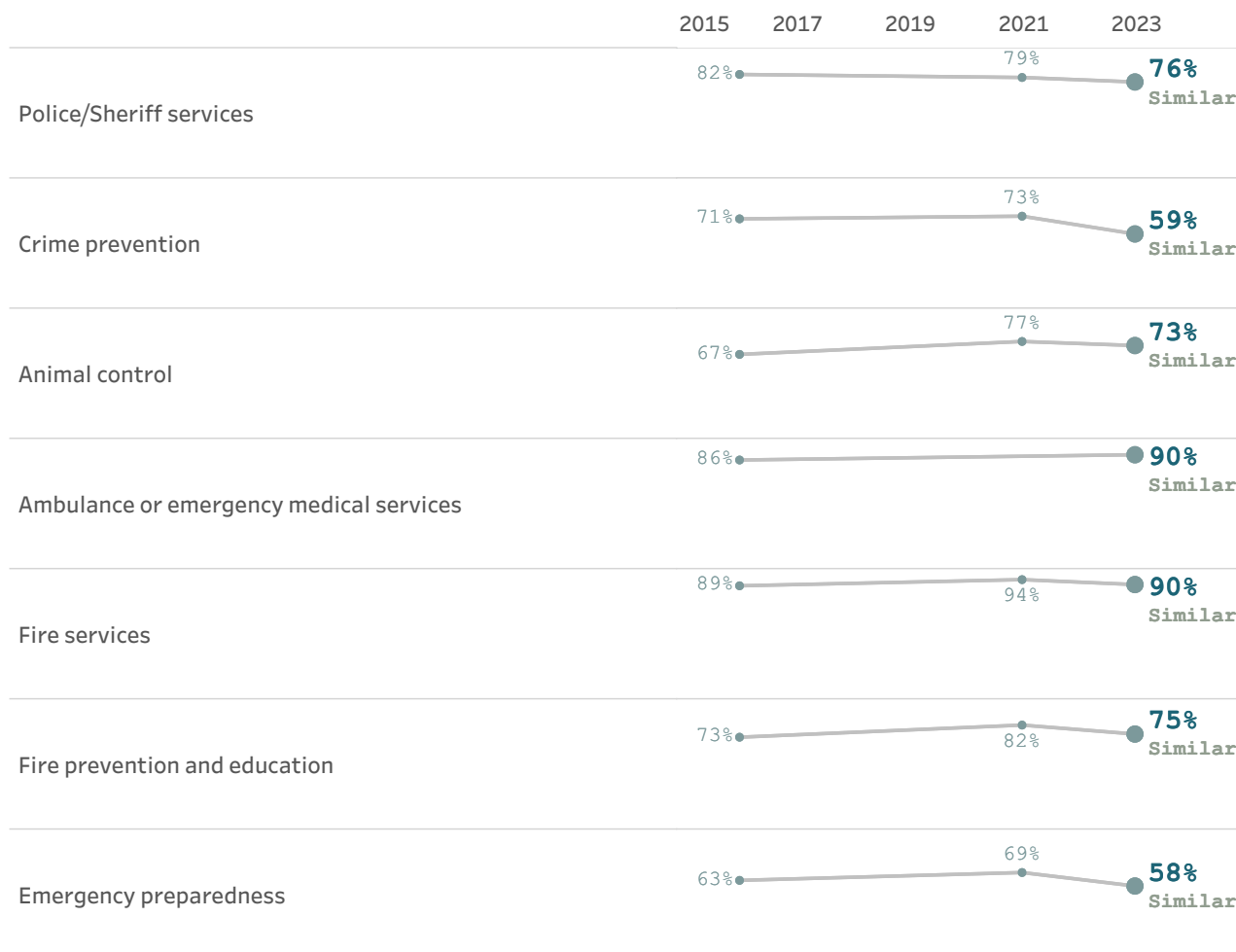
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



Please rate how safe or unsafe you feel:  
(% very or somewhat safe)

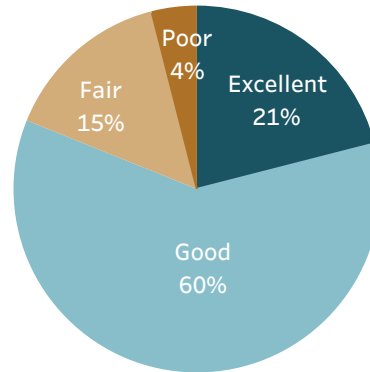


Please rate the quality of each of the following services in Centennial.  
 (% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

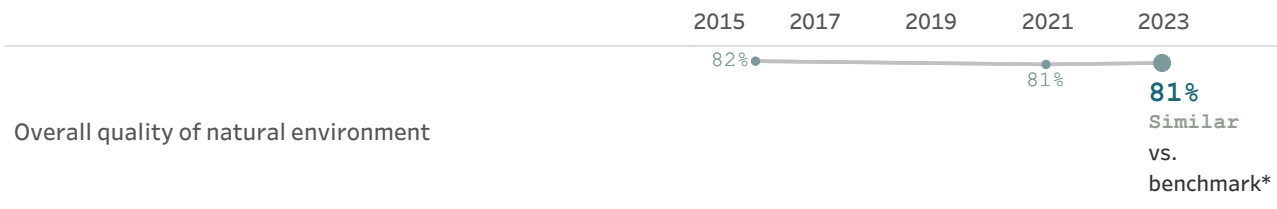
Overall quality of natural environment in Centennial, 2023



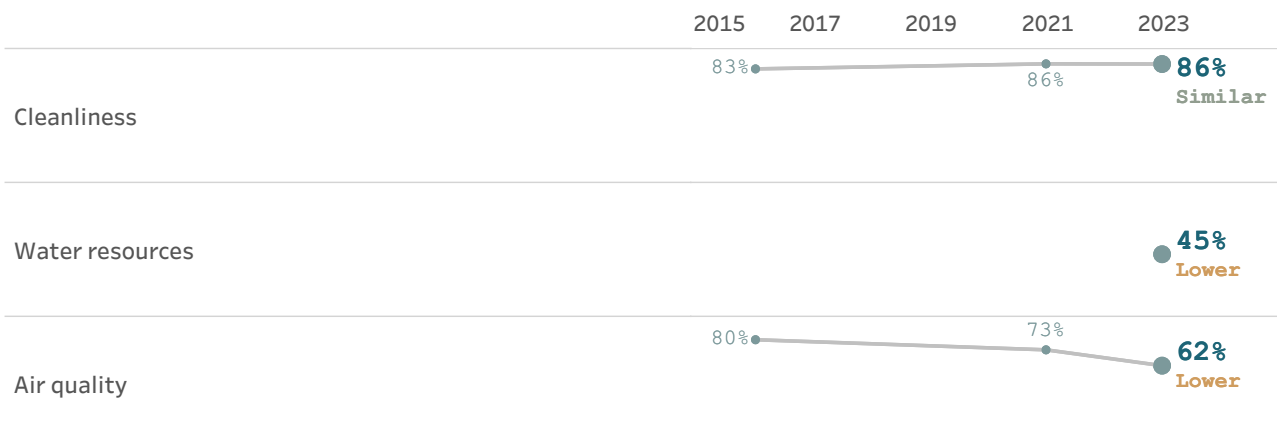
## Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

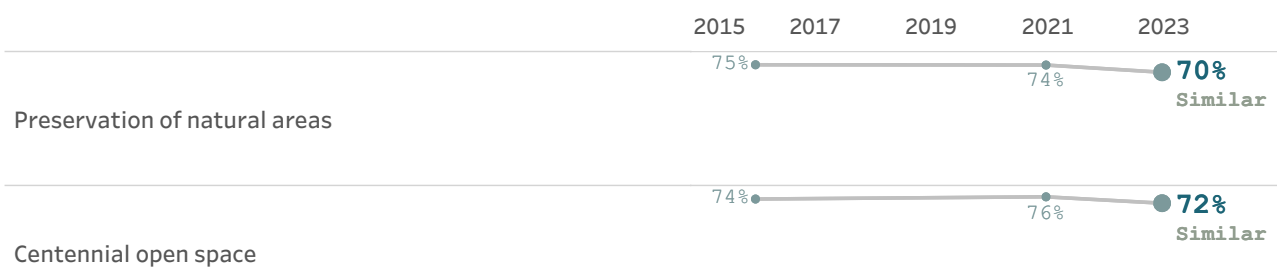
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



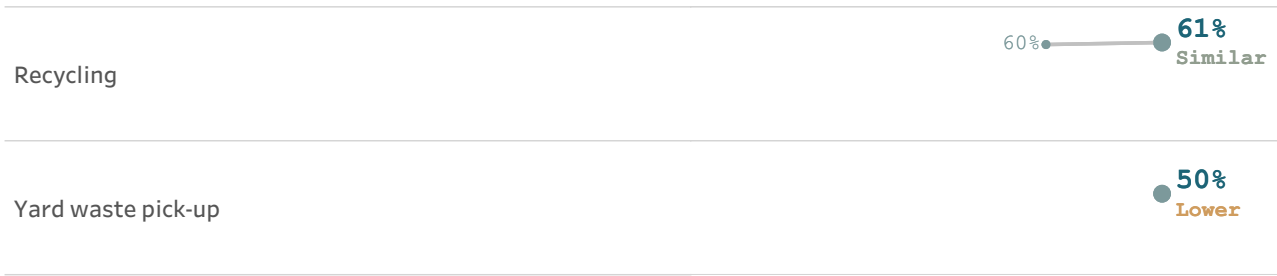
Please also rate each of the following in the Centennial community.  
(% excellent or good)



Please rate the quality of each of the following services in Centennial.  
(% excellent or good)







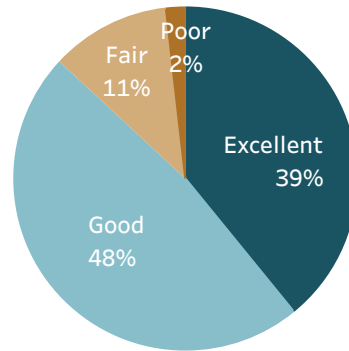
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

## Parks and recreation

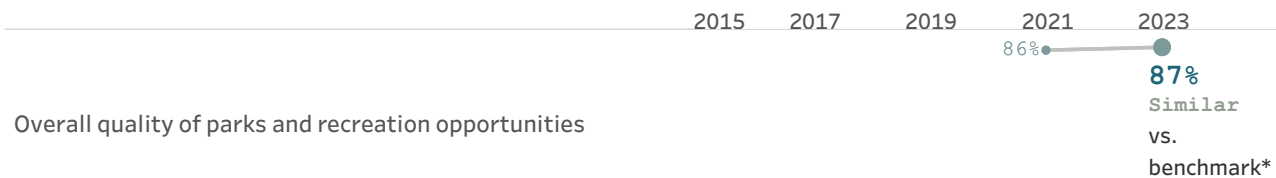
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



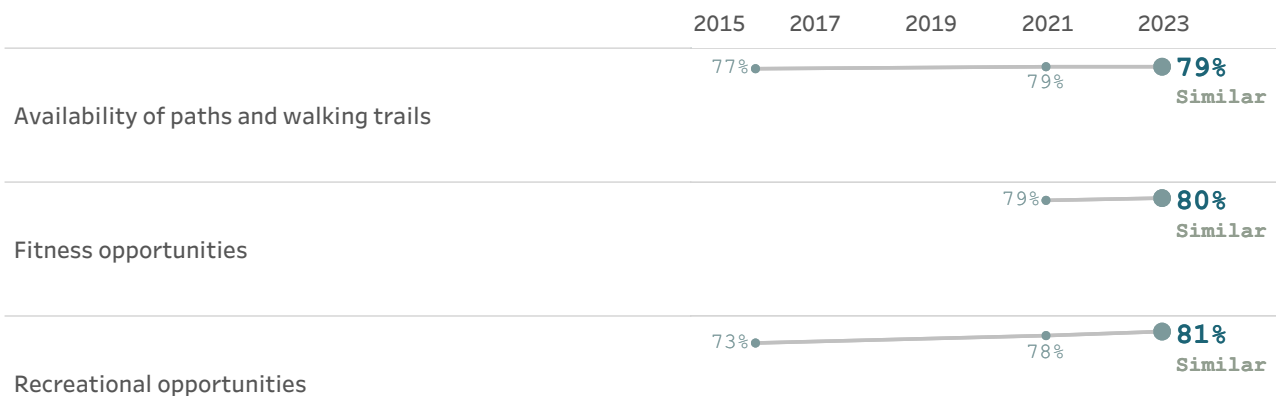
Please rate each of the following characteristics as they relate to Centennial as a whole.

(% excellent or good)



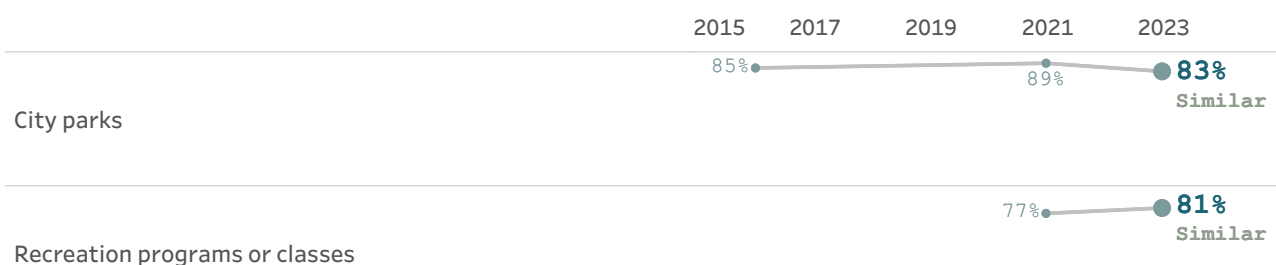
Please also rate each of the following in the Centennial community.

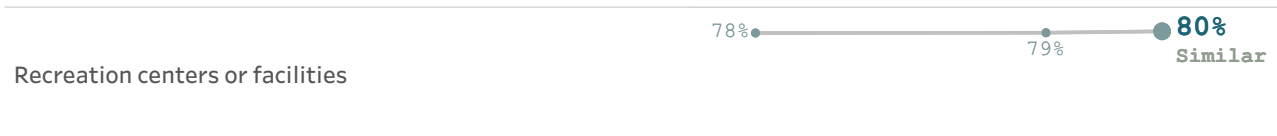
(% excellent or good)



Please rate the quality of each of the following services in Centennial.

(% excellent or good)



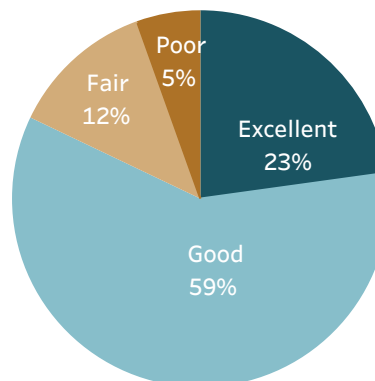


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

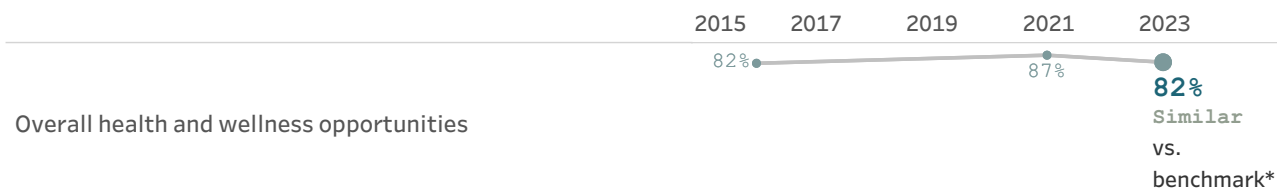
## Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Centennial, 2023



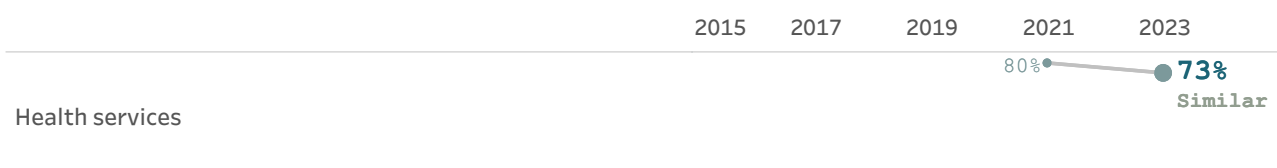
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



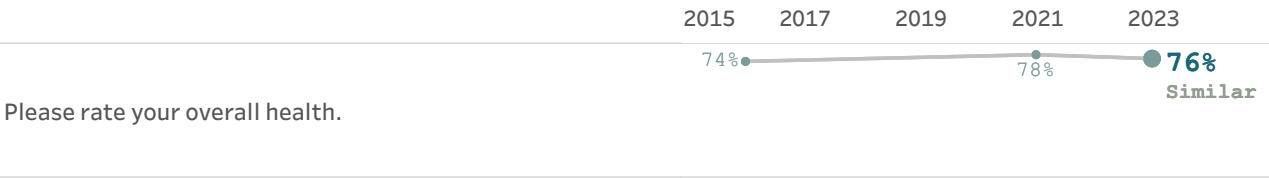
Please also rate each of the following in the Centennial community.  
(% excellent or good)



Please rate the quality of each of the following services in Centennial.  
(% excellent or good)



Please rate your overall health.  
(% excellent or very good)

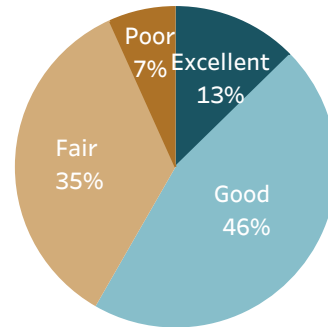


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

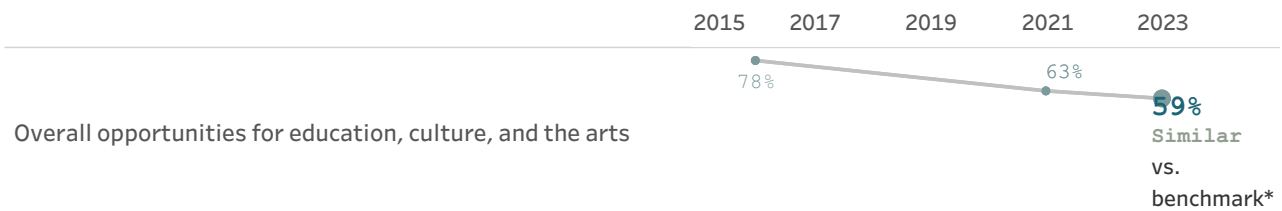
## Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Overall opportunities for education, culture and the arts, 2023



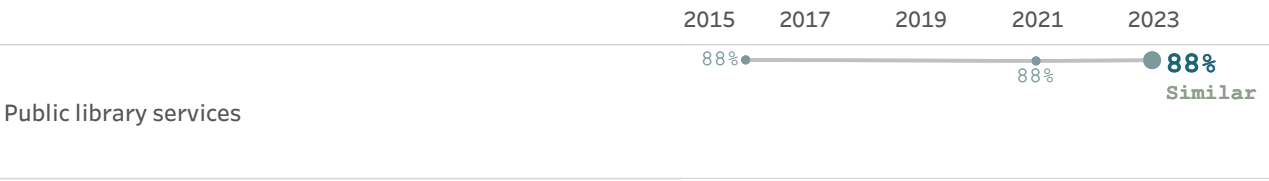
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



Please also rate each of the following in the Centennial community.  
(% excellent or good)



Please rate the quality of each of the following services in Centennial.  
(% excellent or good)

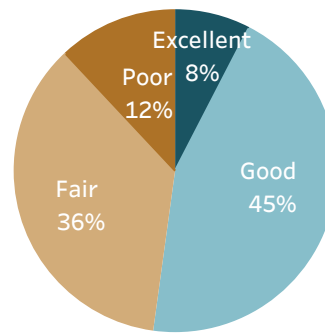


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

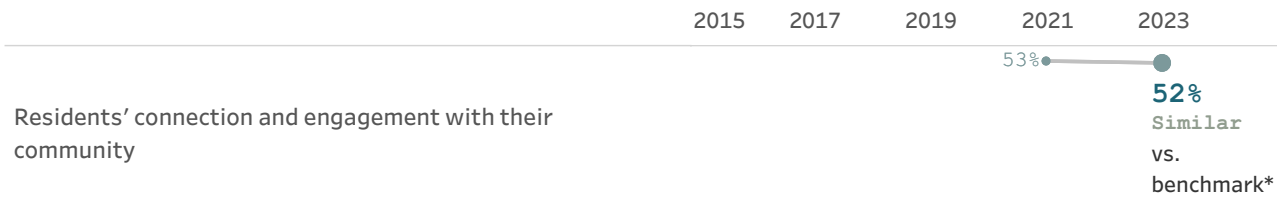
Residents' connection and engagement with their community, 2023

## Inclusivity and engagement

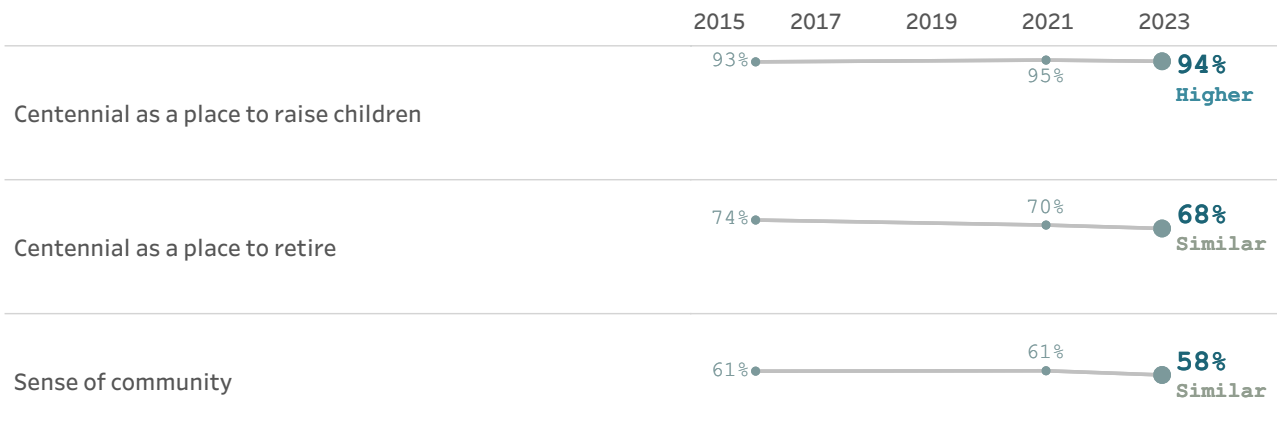
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



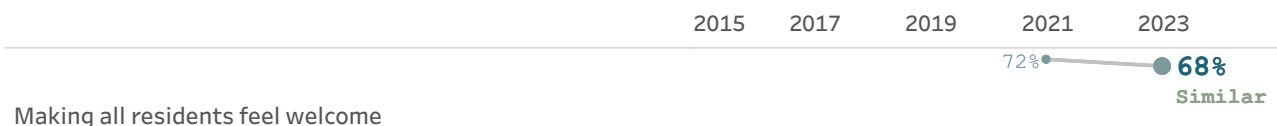
Please rate each of the following characteristics as they relate to Centennial as a whole.  
(% excellent or good)



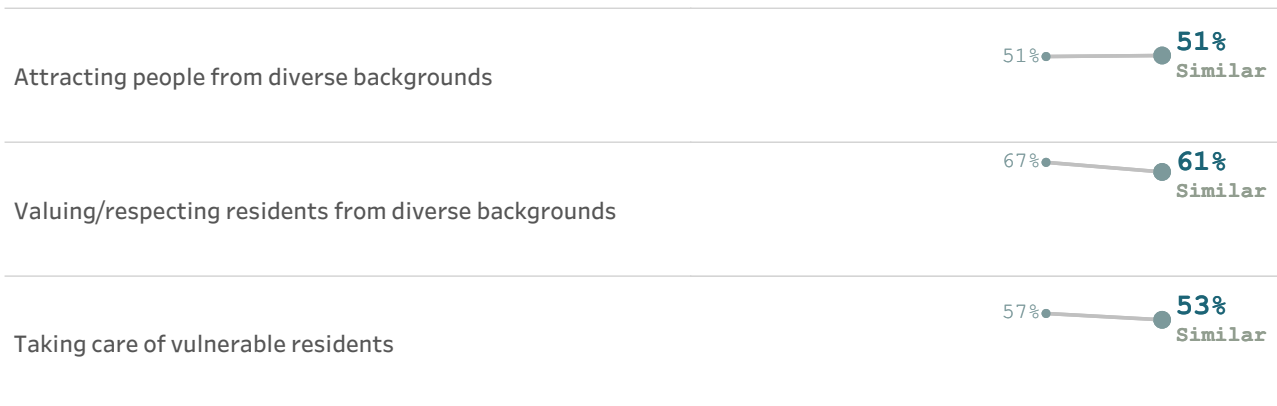
Please rate each of the following aspects of quality of life in Centennial.  
(% excellent or good)



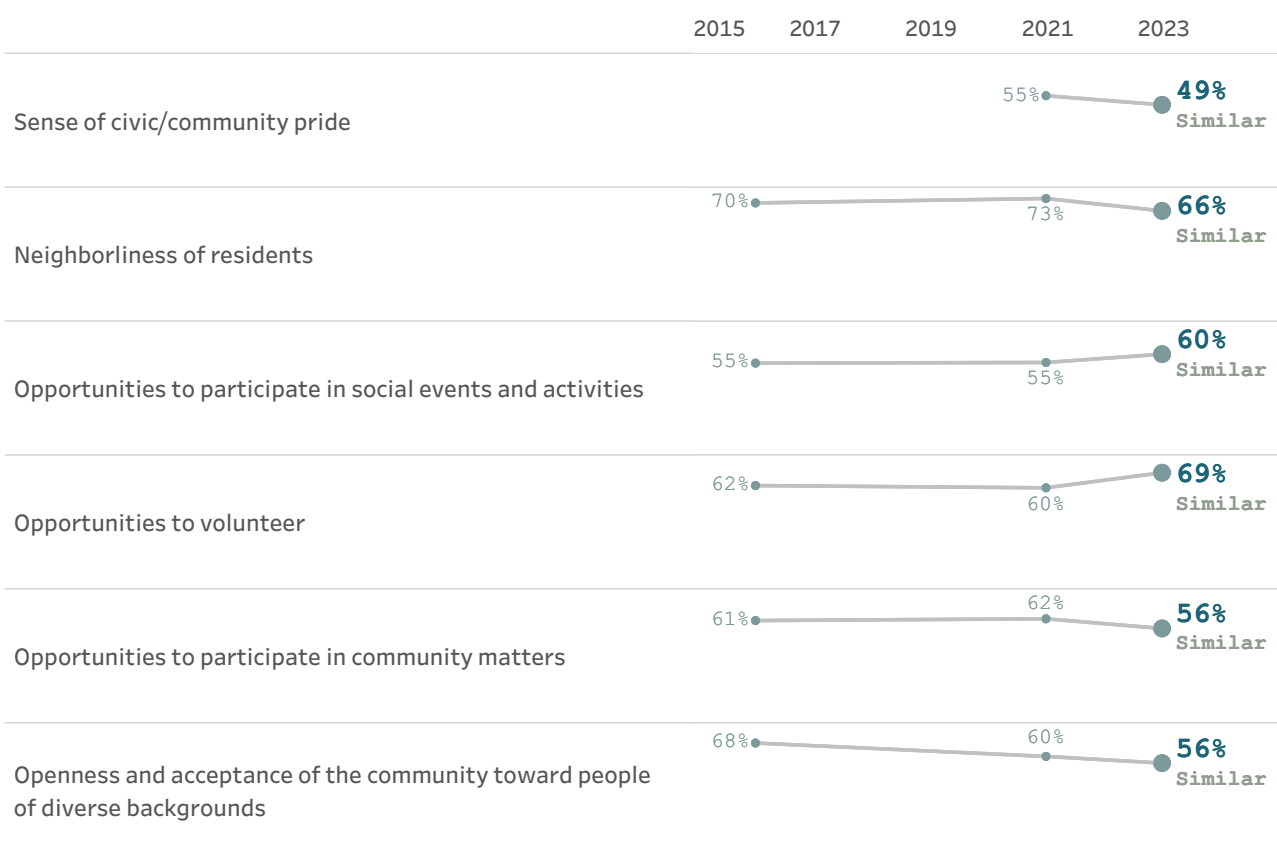
Please rate the job you feel the Centennial community does at each of the following.  
(% excellent or good)







Please also rate each of the following in the Centennial community.  
(% excellent or good)



\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

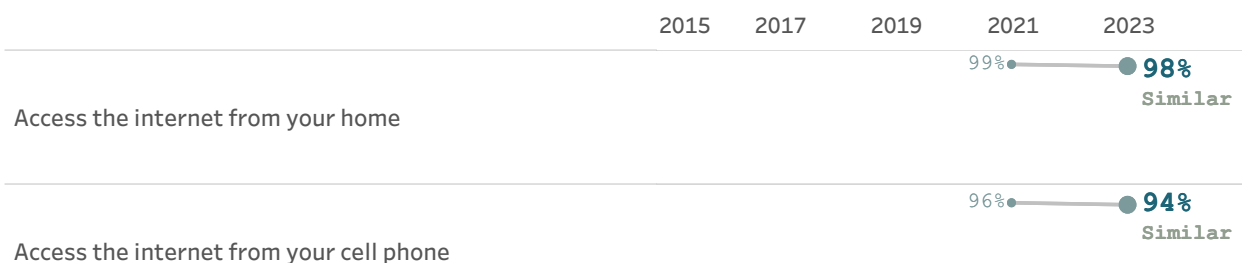
## Residents' participation levels

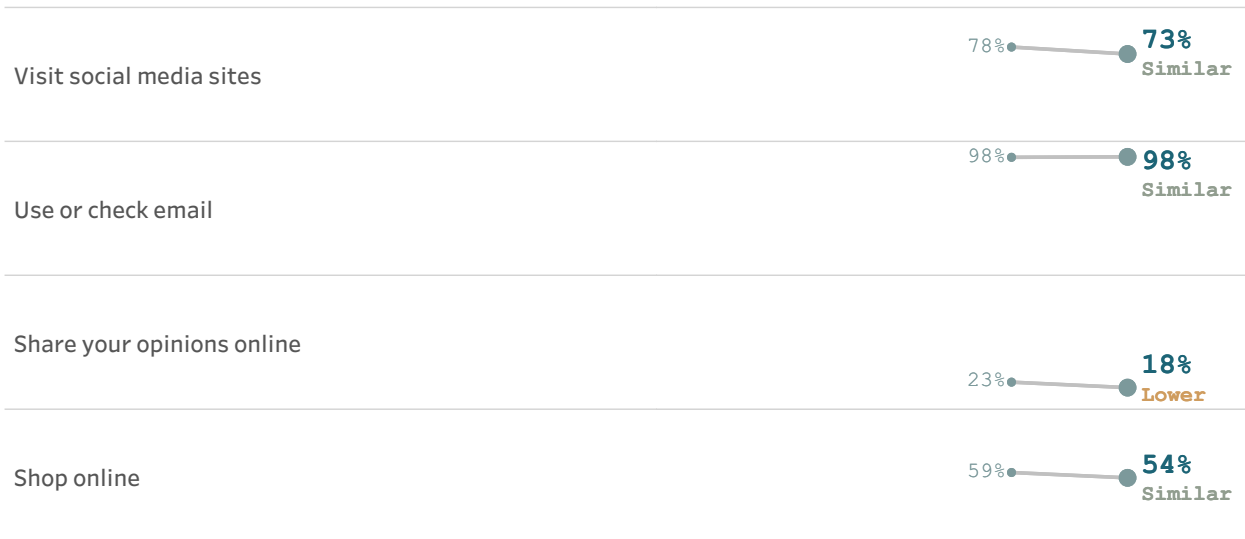
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



In general, how many times do you:  
(% a few times a week or more)

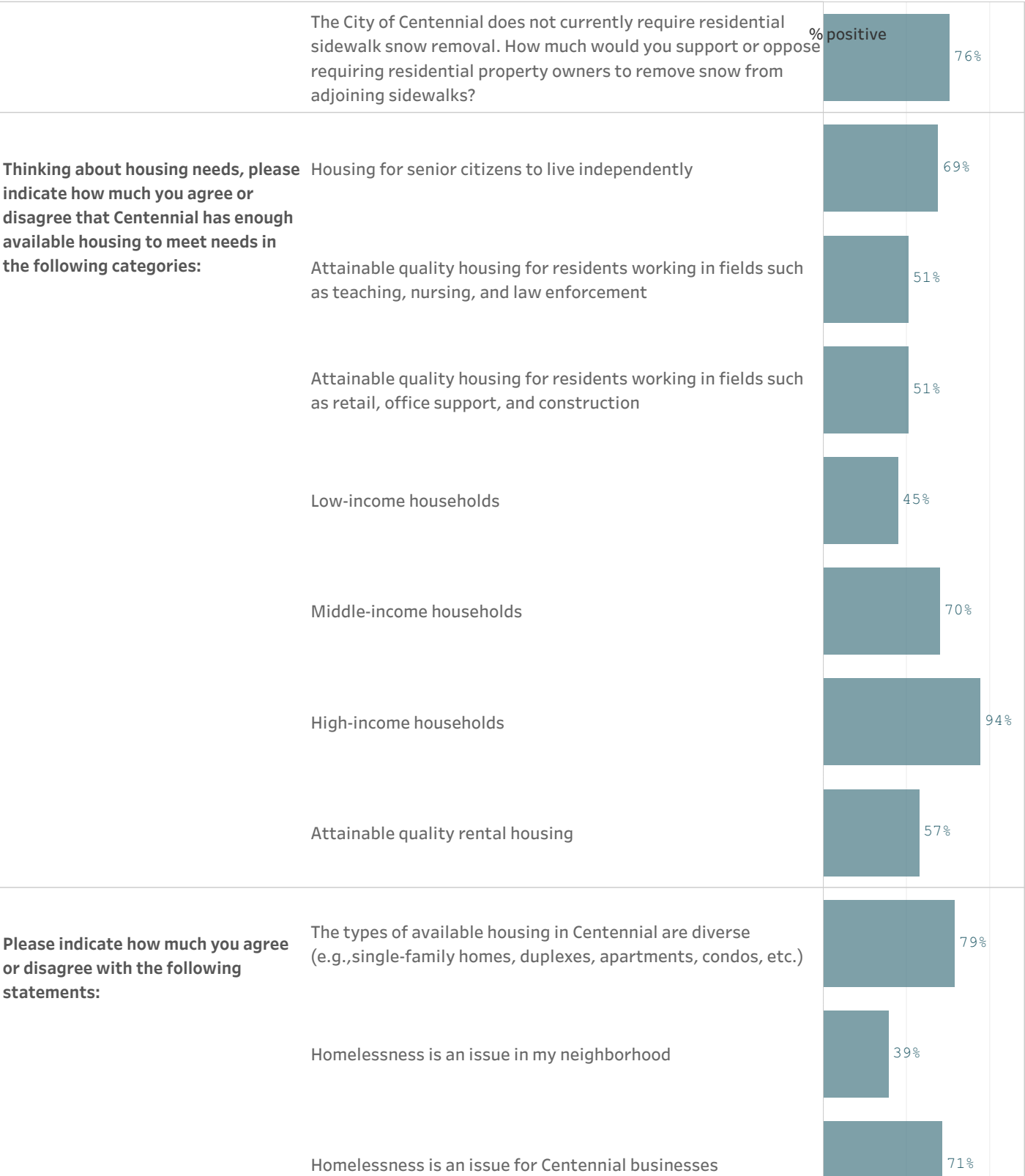


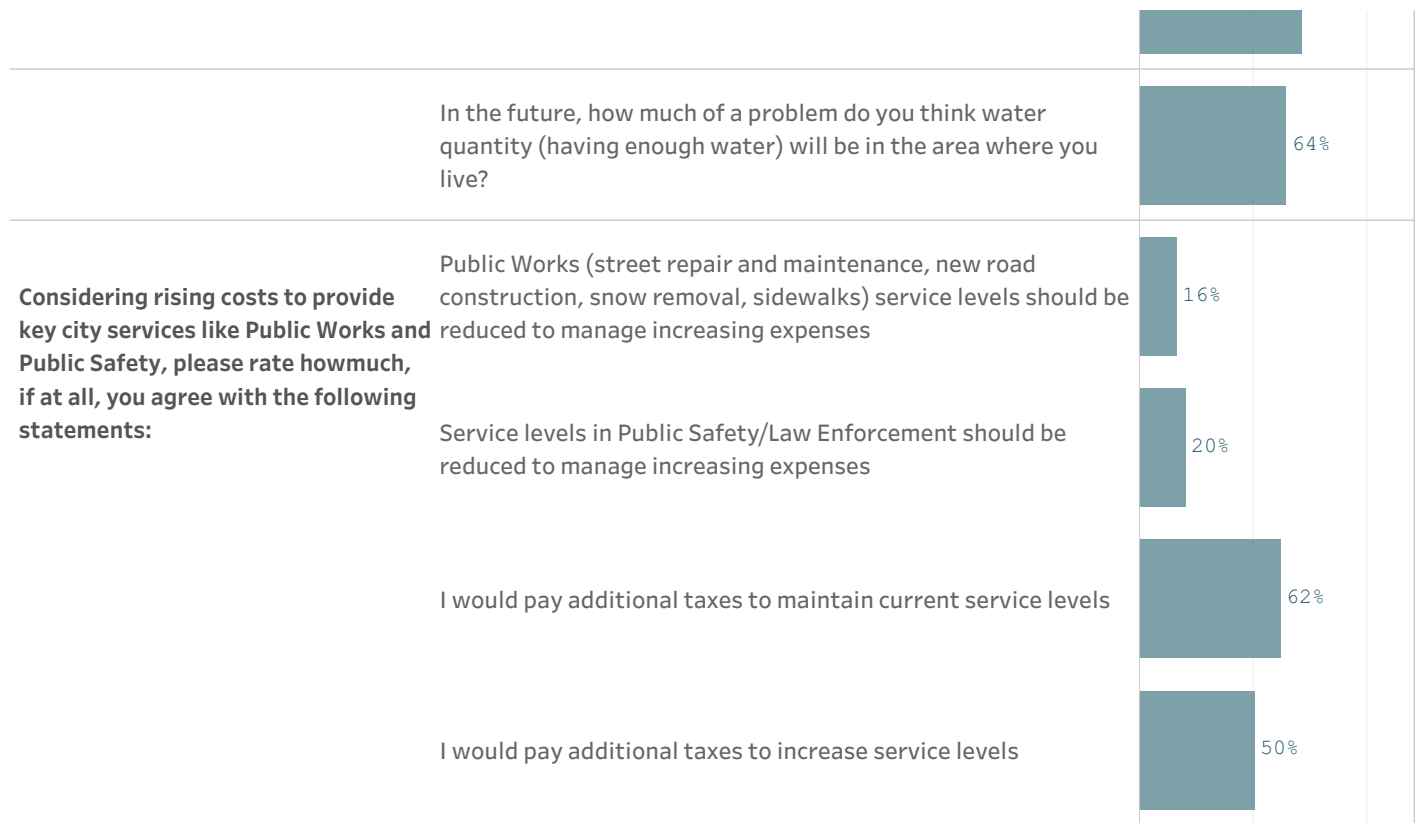


\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

# Custom questions

Below are the results of each custom question on the survey. The percentage of positive responses (Strongly/Somewhat support or Strongly/Somewhat agree or Major/Moderate problem) is shown.





## National benchmark tables

This table contains the comparisons of Centennial's results to those from other communities. The first column shows the comparison of Centennial's rating to the benchmark. Centennial's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Centennial residents is statistically similar to or different than the benchmark. The second column is Centennial's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Centennial's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Centennial's result -- that is what percent of surveyed communities had a lower rating than Centennial.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	Similar	92%	114	351	67
	Your neighborhood as a place to live	Similar	87%	97	313	69
	Centennial as a place to raise children	Higher	94%	72	355	80
	Centennial as a place to work	Higher	85%	39	347	89
	Centennial as a place to visit	Similar	62%	177	311	43
	Centennial as a place to retire	Similar	68%	169	352	52
	The overall quality of life	Similar	90%	107	369	71
	Sense of community	Similar	58%	217	320	32
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health	Similar	80%	101	305	67
	Overall quality of the transportation system	Similar	51%	104	247	58
	Overall design or layout of residential and commercial areas	Similar	70%	78	298	74
	Overall quality of the utility infrastructure	Similar	74%	89	238	63
	Overall feeling of safety	Similar	80%	180	340	47
	Overall quality of natural environment	Similar	81%	166	307	46
	Overall quality of parks and recreation opportunities	Similar	87%	77	244	68
	Overall health and wellness opportunities	Similar	82%	111	300	63
	Overall opportunities for education, culture, and the arts	Similar	59%	175	302	42
	Residents' connection and engagement with their community	Similar	52%	153	241	36
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Similar	91%	100	305	67

<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Remain in Centennial for the next five years	Similar	87%	78	303	74
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Similar	92%	184	322	43
	In Centennial's downtown/commercial area during the day	Similar	85%	202	312	35
	From property crime	Similar	68%	173	249	30
	From violent crime	Similar	80%	148	249	40
	From fire, flood, or other natural disaster	Similar	80%	152	240	37
<b>Please rate the job you feel the Centennial community does at each of the following.</b>	Making all residents feel welcome	Similar	68%	157	246	36
	Attracting people from diverse backgrounds	Similar	51%	188	243	23
	Valuing/respecting residents from diverse backgrounds	Similar	61%	129	244	47
	Taking care of vulnerable residents	Similar	53%	146	240	39
<b>Please rate each of the following in the Centennial community.</b>	Overall quality of business and service establishments	Similar	83%	68	307	78
	Variety of business and service establishments	Higher	72%	45	241	81
	Vibrancy of downtown/commercial area	Similar	52%	158	287	45
	Employment opportunities	Higher	66%	61	318	81
	Shopping opportunities	Higher	72%	54	309	82
	Cost of living	Similar	32%	191	298	36
	Overall image or reputation	Similar	85%	111	346	68
<b>Please also rate each of the following in the Centennial community.</b>	Traffic flow on major streets	Similar	58%	141	321	56
	Ease of public parking	Higher	77%	52	287	82
	Ease of travel by car	Similar	78%	140	315	55
	Ease of travel by public transportation	Similar	28%	161	289	44
	Ease of travel by bicycle	Similar	50%	190	315	40
	Ease of walking	Similar	57%	211	318	33
	Well-planned residential growth	Similar	52%	99	242	59
	Well-planned commercial growth	Similar	52%	77	242	68
	Well-designed neighborhoods	Similar	65%	86	240	64

Please also rate each of the following in the Centennial community.	Preservation of the historical or cultural character of the community	Similar	50%	204	239	15
	Public places where people want to spend time	Similar	68%	126	293	57
	Variety of housing options	Similar	55%	109	305	64
	Availability of affordable quality housing	Similar	18%	224	326	31
	Overall quality of new development	Similar	51%	195	315	38
	Overall appearance	Similar	82%	116	325	64
	Cleanliness	Similar	86%	130	322	59
	Water resources	Lower	45%	169	222	24
	Air quality	Lower	62%	261	294	11
	Availability of paths and walking trails	Similar	79%	118	318	63
	Fitness opportunities	Similar	80%	83	295	72
	Recreational opportunities	Similar	81%	110	312	65
	Availability of affordable quality food	Similar	67%	118	292	59
	Availability of affordable quality health care	Similar	66%	129	300	57
	Availability of preventive health services	Similar	68%	119	287	58
	Availability of affordable quality mental health care	Similar	46%	123	291	58
	Opportunities to attend cultural/arts/music activities	Similar	53%	189	308	38
	Community support for the arts	Similar	52%	153	239	36
	Availability of affordable quality childcare/preschool	Similar	55%	112	300	63
	K-12 education	Higher	88%	59	302	80
	Adult educational opportunities	Similar	58%	140	293	52
	Sense of civic/community pride	Similar	49%	184	240	23
	Neighborliness of residents	Similar	66%	159	294	46
	Opportunities to participate in social events and activities	Similar	60%	195	303	35
	Opportunities to attend special events and festivals	Similar	59%	220	297	26
	Opportunities to volunteer	Similar	69%	198	298	33































<b>Please also rate each of the following in the Centennial community.</b>	Opportunities to participate in community matters	Similar	56%	218	299	27
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	56%	226	316	28
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Centennial for help or information	Similar	37%	276	321	14
	Contacted Centennial elected officials to express your opinion	Similar	12%	238	291	18
	Attended a local public meeting	Similar	20%	116	295	61
	Watched a local public meeting	Lower	13%	265	284	7
	Volunteered your time to some group/activity	Similar	28%	173	298	42
	Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	175	288	39
	Voted in your most recent local election	Higher	88%	12	239	95
	Used public transportation instead of driving	Higher	34%	47	273	83
	Carpooled with other adults or children instead of driving alone	Similar	49%	68	290	76
	Walked or biked instead of driving	Similar	59%	137	292	53
<b>Please rate the quality of each of the following services in Centennial.</b>	Public information services	Similar	68%	190	307	38
	Economic development	Similar	64%	102	302	66
	Traffic enforcement	Lower	45%	306	341	10
	Traffic signal timing	Similar	46%	242	299	19
	Street repair	Similar	32%	250	340	26
	Street cleaning	Similar	58%	222	308	28
	Street lighting	Similar	69%	164	329	50
	Snow removal	Similar	54%	196	257	23
	Sidewalk maintenance	Similar	55%	184	308	40
	Bus or transit services	Similar	35%	181	279	35
	Land use, planning and zoning	Similar	52%	107	310	65
	Code enforcement	Similar	53%	145	333	56
	Affordable high-speed internet access	Higher	74%	6	236	97
	Garbage collection	Similar	73%	274	319	14






























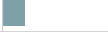

Please rate the quality of each of the following services in Centennial.	Drinking water	Similar	81%	98	306	68
	Sewer services	Similar	83%	159	304	48
	Storm water management	Similar	79%	141	315	55
	Power (electric and/or gas) utility	Similar	78%	158	264	40
	Utility billing	Similar	61%	229	284	19
	Police/Sheriff services	Similar	76%	268	362	26
	Crime prevention	Similar	59%	248	339	27
	Animal control	Similar	73%	176	316	44
	Ambulance or emergency medical services	Similar	90%	183	310	41
	Fire services	Similar	90%	224	329	32
	Fire prevention and education	Similar	75%	208	303	31
	Emergency preparedness	Similar	58%	231	305	24
	Preservation of natural areas	Similar	70%	75	293	74
	Centennial open space	Similar	72%	78	290	73
	Recycling	Similar	61%	250	323	22
	Yard waste pick-up	Lower	50%	249	286	13
	City parks	Similar	83%	143	318	55
	Recreation programs or classes	Similar	81%	85	313	73
	Recreation centers or facilities	Similar	80%	79	301	74
	Health services	Similar	73%	110	280	61
	Public library services	Similar	88%	100	314	68
	Overall customer service by Centennial employees	Similar	81%	198	348	43
Please rate the following categories of Centennial government performance.	The value of services for the taxes paid to Centennial	Similar	61%	113	353	68
	The overall direction that Centennial is taking	Similar	65%	124	332	62
	The job Centennial government does at welcoming resident involvement	Similar	52%	184	329	44
	Overall confidence in Centennial government	Similar	63%	103	301	66
































<b>Please rate the following categories of Centennial government performance.</b>	Generally acting in the best interest of the community	Similar	70%	85	305	72
	Being honest	Similar	66%	94	296	68
	Being open and transparent to the public	Similar	61%	88	246	64
	Informing residents about issues facing the community	Similar	51%	112	251	55
	Treating all residents fairly	Similar	68%	100	302	67
	Treating residents with respect	Similar	71%	119	243	51
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Centennial	Similar	77%	187	348	46
	The Federal Government	Similar	32%	231	288	20
<b>Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.</b>	Overall economic health	Similar	88%	225	281	20
	Overall quality of the transportation system	Similar	75%	90	238	62
	Overall design or layout of residential and commercial areas	Similar	73%	187	282	33
	Overall quality of the utility infrastructure	Similar	90%	102	238	57
	Overall feeling of safety	Similar	93%	88	282	69
	Overall quality of natural environment	Similar	84%	147	282	48
	Overall quality of parks and recreation opportunities	Similar	85%	47	239	80
	Overall health and wellness opportunities	Similar	73%	201	282	28
	Overall opportunities for education, culture, and the arts	Similar	68%	206	281	26
	Residents' connection and engagement with their community	Similar	58%	273	281	2
<b>In general, how many times do you:</b>	Access the internet from your home	Similar	98%	29	238	88
	Access the internet from your cell phone	Similar	94%	122	240	49
	Visit social media sites	Similar	73%	213	239	11
	Use or check email	Similar	98%	57	240	76
	Share your opinions online	Lower	18%	235	240	2
	Shop online	Similar	54%	125	239	48
	Please rate your overall health.	Similar	76%	73	288	75
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	14%	245	290	15
































## Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

<b>Please rate each of the following aspects of quality of life in Centennial.</b>	Centennial as a place to live	Excellent		45% N=193
		Good		47% N=201
		Fair		7% N=31
		Poor		1% N=3
	Your neighborhood as a place to live	Excellent		48% N=208
		Good		39% N=168
		Fair		11% N=49
		Poor		1% N=5
	Centennial as a place to raise children	Excellent		50% N=184
		Good		44% N=161
		Fair		5% N=18
		Poor		1% N=3
	Centennial as a place to work	Excellent		38% N=105
		Good		47% N=128
		Fair		8% N=22
		Poor		7% N=19
	Centennial as a place to visit	Excellent		16% N=65
		Good		46% N=180
		Fair		27% N=107
		Poor		11% N=43
	Centennial as a place to retire	Excellent		24% N=81
		Good		43% N=147
		Fair		24% N=80
		Poor		9% N=31
	The overall quality of life	Excellent		35% N=150
		Good		55% N=236
		Fair		9% N=40
		Poor		1% N=4

<b>Please rate each of the following aspects of quality of life in Centennial.</b>	Sense of community	Excellent		15% N=64
		Good		43% N=179
		Fair		29% N=123
		Poor		13% N=53
<b>Please rate each of the following characteristics as they relate to Centennial as a whole.</b>	Overall economic health	Excellent		19% N=69
		Good		61% N=218
		Fair		15% N=55
		Poor		5% N=17
	Overall quality of the transportation system	Excellent		15% N=62
		Good		37% N=151
		Fair		35% N=144
		Poor		13% N=55
	Overall design or layout of residential and commercial areas	Excellent		19% N=81
		Good		50% N=211
		Fair		25% N=104
		Poor		6% N=26
	Overall quality of the utility infrastructure	Excellent		18% N=74
		Good		57% N=231
		Fair		19% N=77
		Poor		7% N=27
	Overall feeling of safety	Excellent		30% N=127
		Good		49% N=212
		Fair		17% N=75
		Poor		4% N=16
	Overall quality of natural environment	Excellent		21% N=88
		Good		60% N=253
		Fair		15% N=63
		Poor		4% N=17
	Overall quality of parks and recreation opportunities	Excellent		39% N=165
		Good		48% N=201
		Fair		11% N=48
































Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of parks and recreation opportunities	Poor		2% N=8
	Overall health and wellness opportunities	Excellent		23% N=90
		Good		59% N=234
		Fair		12% N=49
		Poor		5% N=22
	Overall opportunities for education, culture, and the arts	Excellent		13% N=49
		Good		46% N=177
		Fair		35% N=135
		Poor		7% N=26
	Residents' connection and engagement with their community	Excellent		8% N=30
		Good		45% N=175
		Fair		36% N=141
		Poor		12% N=47
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Very likely		51% N=213
		Somewhat likely		40% N=170
		Somewhat unlikely		6% N=25
		Very unlikely		3% N=13
	Remain in Centennial for the next five years	Very likely		62% N=261
		Somewhat likely		25% N=106
		Somewhat unlikely		8% N=33
		Very unlikely		5% N=20
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		73% N=309
		Somewhat safe		19% N=80
		Neither safe nor unsafe		4% N=16
		Somewhat unsafe		3% N=13
		Very unsafe		2% N=7
	In Centennial's downtown/commercial area during the day	Very safe		49% N=168
		Somewhat safe		36% N=123
		Neither safe nor unsafe		11% N=38
		Somewhat unsafe		4% N=12
		Very unsafe		1% N=2

<b>Please rate how safe or unsafe you feel:</b>	From property crime	Very safe		23% N=98
		Somewhat safe		44% N=186
		Neither safe nor unsafe		15% N=64
		Somewhat unsafe		13% N=53
		Very unsafe		5% N=19
	From violent crime	Very safe		47% N=198
		Somewhat safe		32% N=136
		Neither safe nor unsafe		13% N=53
		Somewhat unsafe		7% N=28
		Very unsafe		1% N=4
	From fire, flood, or other natural disaster	Very safe		38% N=161
		Somewhat safe		41% N=174
		Neither safe nor unsafe		13% N=55
		Somewhat unsafe		7% N=28
		Very unsafe		1% N=2
<b>Please rate the job you feel the Centennial community does at each of the following.</b>	Making all residents feel welcome	Excellent		16% N=59
		Good		51% N=182
		Fair		23% N=84
		Poor		9% N=33
	Attracting people from diverse backgrounds	Excellent		11% N=35
		Good		40% N=126
		Fair		27% N=87
		Poor		22% N=69
	Valuing/respecting residents from diverse backgrounds	Excellent		18% N=55
		Good		43% N=128
		Fair		30% N=90
		Poor		9% N=27
	Taking care of vulnerable residents	Excellent		15% N=40
		Good		38% N=103
		Fair		26% N=69
		Poor		21% N=57
































<b>Please rate each of the following in the Centennial community.</b>	Overall quality of business and service establishments	Excellent		25% N=102
		Good		58% N=243
		Fair		12% N=52
		Poor		5% N=20
	Variety of business and service establishments	Excellent		26% N=107
		Good		45% N=189
		Fair		23% N=94
		Poor		6% N=25
	Vibrancy of downtown/commercial area	Excellent		7% N=21
		Good		45% N=139
		Fair		33% N=103
		Poor		15% N=46
	Employment opportunities	Excellent		14% N=38
		Good		51% N=141
		Fair		23% N=64
		Poor		11% N=31
	Shopping opportunities	Excellent		25% N=105
		Good		46% N=192
		Fair		21% N=90
		Poor		7% N=30
	Cost of living	Excellent		4% N=17
		Good		28% N=118
		Fair		47% N=195
		Poor		21% N=89
	Overall image or reputation	Excellent		22% N=91
		Good		62% N=254
		Fair		14% N=57
		Poor		2% N=7
<b>Please also rate each of the following in the Centennial community.</b>	Traffic flow on major streets	Excellent		7% N=28
		Good		51% N=216
		Fair		28% N=118


































**Please also rate each of the following in the Centennial community.**
































Traffic flow on major streets	Poor		14% N=59
Ease of public parking	Excellent		21% N=82
	Good		56% N=222
	Fair		19% N=75
	Poor		4% N=17
Ease of travel by car	Excellent		17% N=74
	Good		61% N=257
	Fair		19% N=79
	Poor		3% N=13
Ease of travel by public transportation	Excellent		4% N=11
	Good		24% N=58
	Fair		40% N=100
	Poor		32% N=78
Ease of travel by bicycle	Excellent		7% N=22
	Good		42% N=133
	Fair		32% N=102
	Poor		18% N=57
Ease of walking	Excellent		14% N=54
	Good		43% N=169
	Fair		29% N=114
	Poor		14% N=54
Well-planned residential growth	Excellent		9% N=28
	Good		42% N=129
	Fair		31% N=94
	Poor		17% N=53
Well-planned commercial growth	Excellent		8% N=23
	Good		44% N=128
	Fair		32% N=93
	Poor		15% N=44
Well-designed neighborhoods	Excellent		14% N=55
	Good		51% N=193
































**Please also rate each of the following in the Centennial community.**
































Well-designed neighborhoods	Fair		23% N=89
	Poor		12% N=44
Preservation of the historical or cultural character of the community	Excellent		9% N=20
	Good		41% N=96
	Fair		33% N=77
	Poor		18% N=42
Public places where people want to spend time	Excellent		14% N=54
	Good		55% N=212
	Fair		21% N=80
	Poor		11% N=41
Variety of housing options	Excellent		11% N=41
	Good		44% N=165
	Fair		28% N=104
	Poor		17% N=65
Availability of affordable quality housing	Excellent		4% N=14
	Good		14% N=45
	Fair		41% N=131
	Poor		41% N=133
Overall quality of new development	Excellent		4% N=12
	Good		47% N=138
	Fair		34% N=100
	Poor		15% N=42
Overall appearance	Excellent		21% N=86
	Good		61% N=252
	Fair		17% N=70
	Poor		2% N=8
Cleanliness	Excellent		23% N=97
	Good		63% N=262
	Fair		12% N=48
	Poor		2% N=10
Water resources	Excellent		10% N=38
































Please also rate each of the following in the Centennial community.	Water resources	Good		35% N=126
		Fair		36% N=131
		Poor		19% N=68
	Air quality	Excellent		10% N=41
		Good		52% N=212
		Fair		28% N=115
		Poor		10% N=41
	Availability of paths and walking trails	Excellent		32% N=130
		Good		46% N=189
		Fair		15% N=60
		Poor		7% N=27
	Fitness opportunities	Excellent		32% N=125
		Good		48% N=187
		Fair		16% N=61
		Poor		4% N=17
	Recreational opportunities	Excellent		22% N=88
		Good		58% N=230
		Fair		14% N=54
		Poor		6% N=23
	Availability of affordable quality food	Excellent		16% N=66
		Good		51% N=208
		Fair		26% N=105
		Poor		8% N=31
	Availability of affordable quality health care	Excellent		14% N=52
		Good		52% N=196
		Fair		23% N=86
		Poor		11% N=42
	Availability of preventive health services	Excellent		13% N=46
		Good		55% N=193
		Fair		23% N=81
		Poor		9% N=31

Please also rate each of the following in the Centennial community.
































Availability of affordable quality mental health care	Excellent		10% N=24
	Good		35% N=79
	Fair		28% N=64
	Poor		26% N=59
Opportunities to attend cultural/arts/music activities	Excellent		8% N=28
	Good		45% N=160
	Fair		34% N=122
	Poor		13% N=47
Community support for the arts	Excellent		9% N=25
	Good		43% N=126
	Fair		35% N=102
	Poor		13% N=38
Availability of affordable quality childcare/preschool	Excellent		11% N=23
	Good		43% N=89
	Fair		26% N=55
	Poor		20% N=42
K-12 education	Excellent		40% N=128
	Good		48% N=154
	Fair		9% N=28
	Poor		4% N=12
Adult educational opportunities	Excellent		9% N=19
	Good		50% N=103
	Fair		31% N=63
	Poor		10% N=22
Sense of civic/community pride	Excellent		7% N=24
	Good		42% N=149
	Fair		37% N=131
	Poor		14% N=48
Neighborliness of residents	Excellent		12% N=49
	Good		54% N=214
	Fair		26% N=105

<b>Please also rate each of the following in the Centennial community.</b>	Neighborhoodliness of residents	Poor		8% N=32
	Opportunities to participate in social events and activities	Excellent		9% N=34
		Good		51% N=184
		Fair		28% N=103
		Poor		11% N=42
	Opportunities to attend special events and festivals	Excellent		8% N=30
		Good		51% N=187
		Fair		34% N=126
		Poor		7% N=25
	Opportunities to volunteer	Excellent		11% N=27
		Good		58% N=138
		Fair		22% N=51
		Poor		9% N=21
	Opportunities to participate in community matters	Excellent		9% N=25
		Good		48% N=132
		Fair		31% N=85
		Poor		12% N=34
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		12% N=34
		Good		44% N=125
		Fair		27% N=78
		Poor		17% N=49
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Centennial for help or information	No		63% N=258
		Yes		37% N=152
	Contacted Centennial elected officials to express your opinion	No		88% N=367
		Yes		12% N=50
	Attended a local public meeting	No		80% N=330
		Yes		20% N=84
	Watched a local public meeting	No		87% N=365
		Yes		13% N=53
	Volunteered your time to some group/activity	No		71% N=299
		Yes		29% N=120
































<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Campaigned or advocated for a local issue, cause, or candidate	No		84% N=352
		Yes		16% N=67
	Voted in your most recent local election	No		11% N=48
		Yes		89% N=369
	Used public transportation instead of driving	No		66% N=279
		Yes		34% N=141
	Carpooled with other adults or children instead of driving alone	No		51% N=211
		Yes		49% N=203
	Walked or biked instead of driving	No		42% N=174
		Yes		58% N=243
<b>Please rate the quality of each of the following services in Centennial.</b>	Public information services	Excellent		9% N=30
		Good		59% N=188
		Fair		22% N=69
		Poor		9% N=30
	Economic development	Excellent		11% N=29
		Good		53% N=147
		Fair		27% N=75
		Poor		9% N=25
	Traffic enforcement	Excellent		6% N=21
		Good		39% N=141
		Fair		33% N=119
		Poor		23% N=84
	Traffic signal timing	Excellent		6% N=24
		Good		40% N=159
		Fair		33% N=130
		Poor		22% N=87
	Street repair	Excellent		4% N=16
		Good		29% N=117
		Fair		39% N=159
		Poor		28% N=115
	Street cleaning	Excellent		8% N=32
































Please rate the quality of each of the following services in Centennial.	Street cleaning	Good		50% N=190
		Fair		28% N=108
		Poor		14% N=52
	Street lighting	Excellent		10% N=39
		Good		59% N=241
		Fair		20% N=84
		Poor		11% N=44
	Snow removal	Excellent		9% N=35
		Good		45% N=182
		Fair		29% N=116
		Poor		18% N=72
	Sidewalk maintenance	Excellent		8% N=29
		Good		47% N=180
		Fair		31% N=119
		Poor		14% N=52
	Bus or transit services	Excellent		6% N=13
		Good		30% N=68
		Fair		40% N=92
		Poor		24% N=56
	Land use, planning and zoning	Excellent		9% N=21
		Good		43% N=100
		Fair		29% N=69
		Poor		18% N=43
	Code enforcement	Excellent		7% N=19
		Good		46% N=126
		Fair		28% N=77
		Poor		19% N=53
	Affordable high-speed internet access	Excellent		27% N=102
		Good		47% N=174
		Fair		19% N=72
		Poor		7% N=26
































Please rate the quality of each of the following services in Centennial.
































Garbage collection	Excellent		23% N=88
	Good		50% N=196
	Fair		17% N=66
	Poor		10% N=38
Drinking water	Excellent		32% N=127
	Good		49% N=196
	Fair		14% N=57
	Poor		5% N=21
Sewer services	Excellent		24% N=94
	Good		59% N=227
	Fair		12% N=47
	Poor		5% N=19
Storm water management	Excellent		17% N=67
	Good		61% N=234
	Fair		15% N=56
	Poor		7% N=25
Power (electric and/or gas) utility	Excellent		20% N=81
	Good		58% N=232
	Fair		18% N=74
	Poor		4% N=16
Utility billing	Excellent		13% N=53
	Good		47% N=185
	Fair		26% N=101
	Poor		14% N=54
Police/Sheriff services	Excellent		26% N=69
	Good		50% N=136
	Fair		13% N=35
	Poor		11% N=30
Crime prevention	Excellent		11% N=33
	Good		48% N=147
	Fair		29% N=90

































































Please rate the quality of each of the following services in Centennial.	Crime prevention	Poor		12% N=37
	Animal control	Excellent		14% N=37
		Good		60% N=161
		Fair		19% N=52
		Poor		7% N=19
	Ambulance or emergency medical services	Excellent		34% N=88
		Good		56% N=145
		Fair		7% N=17
		Poor		3% N=9
	Fire services	Excellent		39% N=121
		Good		51% N=159
		Fair		7% N=21
		Poor		3% N=9
	Fire prevention and education	Excellent		27% N=59
		Good		49% N=106
		Fair		15% N=33
		Poor		10% N=21
	Emergency preparedness	Excellent		13% N=27
		Good		45% N=94
		Fair		27% N=56
		Poor		15% N=32
	Preservation of natural areas	Excellent		24% N=90
		Good		46% N=174
		Fair		24% N=89
		Poor		7% N=25
	Centennial open space	Excellent		24% N=92
		Good		48% N=189
		Fair		22% N=87
		Poor		6% N=23
	Recycling	Excellent		14% N=51
		Good		47% N=171































<b>Please rate the quality of each of the following services in Centennial.</b>	Recycling	Fair		22% N=80
		Poor		17% N=62
Yard waste pick-up	Yard waste pick-up	Excellent		14% N=36
		Good		36% N=91
		Fair		26% N=65
		Poor		24% N=62
City parks	City parks	Excellent		33% N=132
		Good		50% N=198
		Fair		14% N=58
		Poor		3% N=10
Recreation programs or classes	Recreation programs or classes	Excellent		26% N=80
		Good		54% N=168
		Fair		13% N=42
		Poor		6% N=18
Recreation centers or facilities	Recreation centers or facilities	Excellent		30% N=103
		Good		49% N=167
		Fair		14% N=46
		Poor		7% N=24
Health services	Health services	Excellent		18% N=55
		Good		55% N=168
		Fair		21% N=65
		Poor		6% N=19
Public library services	Public library services	Excellent		51% N=187
		Good		37% N=136
		Fair		10% N=35
		Poor		2% N=8
Overall customer service by Centennial employees	Overall customer service by Centennial employees	Excellent		24% N=69
		Good		57% N=167
		Fair		14% N=40
		Poor		5% N=16
<b>Please rate the following categories of Centennial government performance.</b>	The value of services for the taxes paid to Centennial	Excellent		12% N=43















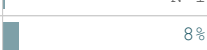
















<b>Please rate the following categories of Centennial government performance.</b>	The value of services for the taxes paid to Centennial	Good		50% N=183
		Fair		28% N=103
		Poor		11% N=42
	The overall direction that Centennial is taking	Excellent		9% N=32
		Good		56% N=188
		Fair		25% N=83
		Poor		10% N=34
	The job Centennial government does at welcoming resident involvement	Excellent		8% N=21
		Good		43% N=111
		Fair		31% N=80
		Poor		17% N=45
	Overall confidence in Centennial government	Excellent		8% N=28
		Good		55% N=194
		Fair		27% N=95
		Poor		10% N=36
	Generally acting in the best interest of the community	Excellent		13% N=43
		Good		57% N=194
		Fair		20% N=70
		Poor		10% N=35
	Being honest	Excellent		15% N=40
		Good		50% N=131
		Fair		28% N=73
		Poor		7% N=19
	Being open and transparent to the public	Excellent		15% N=41
		Good		46% N=128
		Fair		25% N=71
		Poor		14% N=39
	Informing residents about issues facing the community	Excellent		13% N=43
		Good		38% N=125
		Fair		31% N=103
		Poor		17% N=57

<b>Please rate the following categories of Centennial government performance.</b>	Treating all residents fairly	Excellent		18% N=42
		Good		50% N=118
		Fair		22% N=51
		Poor		11% N=26
	Treating residents with respect	Excellent		16% N=42
		Good		55% N=145
		Fair		21% N=54
		Poor		8% N=22
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Centennial	Excellent		12% N=45
		Good		65% N=249
		Fair		17% N=64
		Poor		6% N=24
	The Federal Government	Excellent		3% N=12
		Good		29% N=108
		Fair		38% N=143
		Poor		31% N=116
<b>Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.</b>	Overall economic health	Essential		39% N=157
		Very important		49% N=195
		Somewhat important		12% N=48
		Not at all important		0% N=2
	Overall quality of the transportation system	Essential		32% N=130
		Very important		43% N=174
		Somewhat important		24% N=98
		Not at all important		1% N=5
	Overall design or layout of residential and commercial areas	Essential		28% N=114
		Very important		44% N=179
		Somewhat important		25% N=100
		Not at all important		3% N=11
	Overall quality of the utility infrastructure	Essential		50% N=203
		Very important		40% N=165
		Somewhat important		10% N=41
































Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential		58% N=238
		Very important		35% N=144
		Somewhat important		6% N=26
		Not at all important		0% N=2
	Overall quality of natural environment	Essential		36% N=147
		Very important		48% N=196
		Somewhat important		15% N=62
		Not at all important		1% N=5
	Overall quality of parks and recreation opportunities	Essential		33% N=136
		Very important		52% N=214
		Somewhat important		14% N=57
		Not at all important		1% N=3
	Overall health and wellness opportunities	Essential		25% N=102
		Very important		47% N=194
		Somewhat important		25% N=105
		Not at all important		2% N=9
	Overall opportunities for education, culture, and the arts	Essential		27% N=113
		Very important		41% N=169
		Somewhat important		29% N=118
		Not at all important		3% N=13
	Residents' connection and engagement with their community	Essential		16% N=64
		Very important		42% N=174
		Somewhat important		40% N=163
		Not at all important		3% N=12
	The City of Centennial does not currently require residential sidewalk snow removal. How much would you support or oppose requiring residential property owners to remove snow from adjoining sidewalks?	Strongly support		40% N=158
		Somewhat support		36% N=143
		Somewhat oppose		11% N=43
		Strongly oppose		14% N=56
Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:	Housing for senior citizens to live independently	Strongly agree		28% N=65
		Somewhat agree		42% N=98
		Somewhat disagree		27% N=65
























Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:	Housing for senior citizens to live independently	Strongly disagree		4% N=8
	Attainable quality housing for residents working in fields such as teaching, nursing, and law enforcement	Strongly agree		22% N=67
		Somewhat agree		29% N=88
		Somewhat disagree		41% N=125
		Strongly disagree		7% N=21
	Attainable quality housing for residents working in fields such as retail, office support, and construction	Strongly agree		17% N=53
		Somewhat agree		35% N=109
		Somewhat disagree		41% N=129
		Strongly disagree		8% N=25
	Low-income households	Strongly agree		28% N=85
		Somewhat agree		17% N=53
		Somewhat disagree		42% N=131
		Strongly disagree		13% N=39
	Middle-income households	Strongly agree		22% N=79
		Somewhat agree		49% N=176
		Somewhat disagree		26% N=93
		Strongly disagree		4% N=15
	High-income households	Strongly agree		66% N=238
		Somewhat agree		27% N=98
		Somewhat disagree		6% N=21
		Strongly disagree		1% N=2
	Attainable quality rental housing	Strongly agree		25% N=76
		Somewhat agree		33% N=100
		Somewhat disagree		36% N=111
		Strongly disagree		6% N=19
Please indicate how much you agree or disagree with the following statements:	The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.)	Strongly agree		31% N=117
		Somewhat agree		47% N=177
		Somewhat disagree		15% N=55
		Strongly disagree		6% N=24
	Homelessness is an issue in my neighborhood	Strongly agree		11% N=45
		Somewhat agree		27% N=108

<b>Please indicate how much you agree or disagree with the following statements:</b>	Homelessness is an issue in my neighborhood	Somewhat disagree		28% N=108
		Strongly disagree		34% N=132
	Homelessness is an issue for Centennial businesses	Strongly agree		24% N=77
		Somewhat agree		48% N=156
		Somewhat disagree		22% N=71
		Strongly disagree		7% N=22
	In the future, how much of a problem do you think water quantity (having enough water) will be in the area where you live?	Major problem		29% N=76
		Moderate problem		35% N=91
		Slight problem		22% N=58
		Not a problem at all		13% N=35
<b>Considering rising costs to provide key city services like Public Works and Public Safety, please rate how much, if at all, you agree with the following statements:</b>	Public Works (street repair and maintenance, new road construction, snow removal, sidewalks) service levels should be reduced to manage increasing expenses	Strongly agree		5% N=22
		Somewhat agree		11% N=43
		Somewhat disagree		32% N=128
		Strongly disagree		52% N=210
	Service levels in Public Safety/Law Enforcement should be reduced to manage increasing expenses	Strongly agree		4% N=14
		Somewhat agree		17% N=67
		Somewhat disagree		23% N=92
		Strongly disagree		57% N=226
	I would pay additional taxes to maintain current service levels	Strongly agree		18% N=73
		Somewhat agree		44% N=173
		Somewhat disagree		22% N=89
		Strongly disagree		16% N=62
	I would pay additional taxes to increase service levels	Strongly agree		16% N=59
		Somewhat agree		35% N=132
		Somewhat disagree		24% N=92
		Strongly disagree		25% N=97
<b>In general, how many times do you:</b>	Access the internet from your home	Several times a day		85% N=354
		Once a day		8% N=35
		A few times a week		5% N=21
		Every few weeks		0% N=1
		Less often or never		2% N=8

In general, how many times do you:	Access the internet from your cell phone	Several times a day	 85% N=356
		Once a day	 6% N=24
		A few times a week	 3% N=13
		Every few weeks	 0% N=2
		Less often or never	 6% N=23
	Visit social media sites	Several times a day	 43% N=179
		Once a day	 19% N=78
		A few times a week	 11% N=44
		Every few weeks	 3% N=13
		Less often or never	 24% N=101
	Use or check email	Several times a day	 82% N=344
		Once a day	 13% N=54
		A few times a week	 3% N=13
		Every few weeks	 1% N=6
		Less often or never	 0% N=1
	Share your opinions online	Several times a day	 8% N=33
		Once a day	 2% N=7
		A few times a week	 9% N=36
		Every few weeks	 20% N=84
		Less often or never	 62% N=256
	Shop online	Several times a day	 12% N=50
		Once a day	 6% N=26
		A few times a week	 36% N=151
		Every few weeks	 34% N=143
		Less often or never	 11% N=47
	Please rate your overall health.	Excellent	 28% N=118
		Very good	 47% N=198
		Good	 20% N=82
		Fair	 5% N=19
		Poor	 0% N=1
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	 4% N=15



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive		11% N=44
	Neutral		44% N=183
	Somewhat negative		34% N=140
	Very negative		8% N=33
How many years have you lived in Centennial?	Less than 2 years		11% N=45
	2-5 years		19% N=82
	6-10 years		13% N=53
	11-20 years		23% N=96
	More than 20 years		34% N=144
Which best describes the building you live in?	Single-family detached home		76% N=317
	Townhouse or duplex (may share walls but no units above ..		11% N=48
	Condominium or apartment (have units above or below you)		12% N=51
	Other		1% N=2
Do you rent or own your home?	Rent		18% N=75
	Own		82% N=341
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		0% N=1
	\$300 to \$599		8% N=33
	\$600 to \$999		5% N=19
	\$1,000 to \$1,499		8% N=30
	\$1,500 to \$2,499		42% N=169
	\$2,500 to \$3,999		26% N=106
	\$4,000 to \$6,999		9% N=35
	\$7,000 to \$9,999		1% N=5
	\$10,000 or more		1% N=4
Do any children 17 or under live in your household?	No		67% N=275
	Yes		33% N=135
Are you or any other members of your household aged 65 or older?	No		68% N=278
	Yes		32% N=132
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		2% N=7
	\$25,000 to \$49,999		8% N=30
	\$50,000 to \$74,999		11% N=43

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$75,000 to \$99,999		16% N=62
	\$100,000 to \$149,999		27% N=107
	\$150,000 to \$199,999		17% N=69
	\$200,000 to \$299,999		14% N=55
	\$300,000 or more		6% N=26
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		92% N=374
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanis..		8% N=32
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		2% N=10
	Asian		6% N=26
	Black or African American		5% N=22
	Native Hawaiian or Other Pacific Islander		0% N=1
	White		90% N=367
	A race not listed		4% N=18
In which category is your age?	25-34 years		21% N=87
	35-44 years		16% N=66
	45-54 years		23% N=94
	55-64 years		12% N=50
	65-74 years		16% N=65
	75 years or older		12% N=50
What is your gender?	Woman		51% N=209
	Man		48% N=196
	Identify in another way		1% N=5
If you identify in another way, how would you describe your gender?	Agender/I don't identify with any gender		19% N=1
	Transgender man		81% N=5

## Full trends

This table contains the trends over time for the City of Centennial. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2021 and 2023 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2010	2016	2021	2023
<b>Please rate each of the following aspects of quality of life in Centennial.</b>	Centennial as a place to live	90%	95%	96%	92%
	Your neighborhood as a place to live	91%	93%	92%	87%
	Centennial as a place to raise children	90%	93%	95%	94%
	Centennial as a place to work	73%	81%	87%	85%
	Centennial as a place to visit		65%	64%	62%
	Centennial as a place to retire	66%	74%	70%	68%
	The overall quality of life	89%	93%	91%	90%
	Sense of community	54%	61%	61%	58%
<b>Please rate each of the following characteristics as they relate to Centennial as a whole.</b>	Overall economic health	82%	83%	80%	
	Overall quality of the transportation system		57%	51%	
	Overall design or layout of residential and commercial areas	75%	72%	70%	
	Overall quality of the utility infrastructure		77%	74%	
	Overall feeling of safety	90%	83%	80%	
	Overall quality of natural environment	70%	82%	81%	81%
	Overall quality of parks and recreation opportunities		86%	87%	
	Overall health and wellness opportunities	82%	87%	82%	
	Overall opportunities for education, culture, and the arts	78%	63%	59%	
	Residents' connection and engagement with their community		53%	52%	
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Centennial to someone who asks	93%	94%	91%	
	Remain in Centennial for the next five years	89%	83%	87%	

<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	96%	97%	92%
	In Centennial's downtown/commercial area during the day	94%	85%	
	From property crime	72%	68%	
	From violent crime	88%	80%	
	From fire, flood, or other natural disaster	80%		
<b>Please rate the job you feel the Centennial community does at each of the following.</b>	Making all residents feel welcome	72%	68%	
	Attracting people from diverse backgrounds	51%	51%	
	Valuing/respecting residents from diverse backgrounds	67%	61%	
	Taking care of vulnerable residents	57%	53%	
<b>Please rate each of the following in the Centennial community.</b>	Overall quality of business and service establishments	77%	77%	85% 83%
	Variety of business and service establishments	75%	72%	
	Vibrancy of downtown/commercial area	68%	52%	
	Employment opportunities	44%	57%	68% 66%
	Shopping opportunities	77%	79%	77% 72%
	Cost of living	49%	41%	32%
	Overall image or reputation	73%	82%	85% 85%
<b>Please also rate each of the following in the Centennial community.</b>	Traffic flow on major streets	47%	55%	58%
	Ease of public parking	80%	77%	
	Ease of travel by car	61%	64%	80% 78%
	Ease of travel by public transportation	50%	40%	32% 28%
	Ease of travel by bicycle	54%	52%	57% 50%
	Ease of walking	57%	65%	66% 57%
	Well-planned residential growth	60%	52%	
	Well-planned commercial growth	59%	52%	
	Well-designed neighborhoods	72%	65%	
	Preservation of the historical or cultural character of the community	54%	50%	
	Public places where people want to spend time	70%	64%	68%

<b>Please also rate each of the following in the Centennial community.</b>	Variety of housing options	72%	64%	55%	55%
	Availability of affordable quality housing	34%	20%	18%	
	Overall quality of new development	74%	67%	51%	51%
	Overall appearance	76%	83%	84%	82%
	Cleanliness	83%	86%	86%	
	Water resources				45%
	Air quality	74%	80%	73%	62%
	Availability of paths and walking trails	69%	77%	79%	79%
	Fitness opportunities		79%	80%	
	Recreational opportunities	71%	73%	78%	81%
	Availability of affordable quality food				67%
	Availability of affordable quality health care				66%
	Availability of preventive health services				68%
	Availability of affordable quality mental health care				46%
	Opportunities to attend cultural/arts/music activities	30%	53%	47%	53%
	Community support for the arts		46%	52%	
	Availability of affordable quality childcare/preschool				55%
	K-12 education	88%	92%	83%	88%
	Adult educational opportunities		61%	58%	
	Sense of civic/community pride		55%	49%	
	Neighborliness of residents	70%	73%	66%	
	Opportunities to participate in social events and activities	55%	55%	60%	
	Opportunities to attend special events and festivals	58%	49%	59%	
	Opportunities to volunteer	60%	62%	60%	69%
	Opportunities to participate in community matters	61%	62%	56%	
	Openness and acceptance of the community toward people of diver..	67%	68%	60%	56%
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Centennial for help or information	27%	29%	29%	37%

<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted Centennial elected officials to express your opinion	11%	10%	12%
	Attended a local public meeting	22%	18%	20%
	Watched a local public meeting	15%	13%	
	Volunteered your time to some group/activity	32%	22%	28%
	Campaigned or advocated for a local issue, cause, or candidate	13%	19%	16%
	Voted in your most recent local election	90%	88%	
	Used public transportation instead of driving	28%	34%	
	Carpooled with other adults or children instead of driving alone	44%	46%	49%
	Walked or biked instead of driving	63%	64%	59%
<b>Please rate the quality of each of the following services in Centennial.</b>	Public information services	64%	68%	68%
	Economic development	73%	67%	64%
	Traffic enforcement	70%	68%	61% 45%
	Traffic signal timing	50%	56%	46%
	Street repair	35%	41%	41% 32%
	Street cleaning	66%	58%	
	Street lighting	60%	50%	65% 69%
	Snow removal	46%	41%	56% 54%
	Sidewalk maintenance	45%	64%	55%
	Bus or transit services	47%	47%	46% 35%
	Land use, planning and zoning	52%	66%	54% 52%
	Code enforcement	45%	58%	50% 53%
	Affordable high-speed internet access	61%	74%	
	Garbage collection	71%	73%	
	Drinking water	75%	79%	81%
	Sewer services	77%	76%	83%
	Storm water management	71%	58%	80% 79%
	Power (electric and/or gas) utility	78%		

<b>Please rate the quality of each of the following services in Centennial.</b>	Utility billing	61%
	Police/Sheriff services	79% 82% 79% 76%
	Crime prevention	69% 71% 73% 59%
	Animal control	55% 67% 77% 73%
	Ambulance or emergency medical services	87% 86% 90%
	Fire services	88% 89% 94% 90%
	Fire prevention and education	79% 73% 82% 75%
	Emergency preparedness	63% 69% 58%
	Preservation of natural areas	75% 74% 70%
	Centennial open space	74% 76% 72%
	Recycling	60% 61%
	Yard waste pick-up	50%
	City parks	85% 89% 83%
	Recreation programs or classes	77% 81%
	Recreation centers or facilities	78% 79% 80%
	Health services	80% 73%
	Public library services	86% 88% 88% 88%
	Overall customer service by Centennial employees	71% 70% 84% 81%
<b>Please rate the following categories of Centennial government performance.</b>	The value of services for the taxes paid to Centennial	58% 63% 61%
	The overall direction that Centennial is taking	56% 76% 71% 65%
	The job Centennial government does at welcoming resident involve..	59% 55% 52%
	Overall confidence in Centennial government	66% 62% 63%
	Generally acting in the best interest of the community	68% 71% 70%
	Being honest	66% 67% 66%
	Being open and transparent to the public	64% 61%
	Informing residents about issues facing the community	58% 51%
	Treating all residents fairly	68% 77% 68%

<b>Please rate the following categories of Centennial government performance.</b>	Treating residents with respect	80% 71%
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Centennial	77% 76% 74% 77%
	The Federal Government	35% 40% 32%
<b>Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.</b>	Overall economic health	90% 90% 88%
	Overall quality of the transportation system	76% 75%
	Overall design or layout of residential and commercial areas	70% 74% 73%
	Overall quality of the utility infrastructure	90%
	Overall feeling of safety	94% 92% 93%
	Overall quality of natural environment	80% 86% 84%
	Overall quality of parks and recreation opportunities	87% 85%
	Overall health and wellness opportunities	68% 77% 73%
	Overall opportunities for education, culture, and the arts	72% 74% 68%
	Residents' connection and engagement with their community	70% 61% 58%
<b>In general, how many times do you:</b>	Access the internet from your home	99% 98%
	Access the internet from your cell phone	96% 94%
	Visit social media sites	78% 73%
	Use or check email	98% 98%
	Share your opinions online	23% 18%
	Shop online	59% 54%
	Please rate your overall health.	74% 78% 76%
	What impact, if any, do you think the economy will have on your fa..	33% 36% 14%



## Methods (open participation)





























As part of its participation in The National Community Survey™ (The NCS™), the City of Centennial conducted a survey of 414 residents. Survey invitations were mailed to randomly selected households and data were collected from June 12th, 2023 to July 24th, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

































After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Centennial. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on July 10th, 2023. The survey remained open for 2 weeks and there were 44 responses.

































The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Due to limited response, the results were not statistically weighted.

































## Open participation survey results

































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	In which Council District of Centennial do you live?	District 1 (Blue)		40% N=19
		District 2 (Salmon)		17% N=8
		District 3 (Green)		28% N=13
		District 4 (Magenta)		15% N=7
<b>Please rate each of the following aspects of quality of life in Centennial.</b>	Centennial as a place to live	Excellent		43% N=20
		Good		49% N=23
		Fair		6% N=3
		Poor		2% N=1
	Your neighborhood as a place to live	Excellent		60% N=28
		Good		30% N=14
		Fair		11% N=5
	Centennial as a place to raise children	Excellent		53% N=23
		Good		42% N=18
		Fair		5% N=2
	Centennial as a place to work	Excellent		30% N=10
		Good		55% N=18
		Fair		12% N=4
		Poor		3% N=1
	Centennial as a place to visit	Excellent		17% N=7
		Good		37% N=15
		Fair		39% N=16
		Poor		7% N=3
	Centennial as a place to retire	Excellent		26% N=10
		Good		41% N=16
		Fair		28% N=11
		Poor		5% N=2
	The overall quality of life in Centennial	Excellent		36% N=16
		Good		49% N=22

































<b>Please rate each of the following aspects of quality of life in Centennial.</b>	The overall quality of life in Centennial	Fair		13% N=6
		Poor		2% N=1
	Sense of community	Excellent		20% N=9
		Good		25% N=11
		Fair		39% N=17
		Poor		16% N=7
<b>Please rate each of the following characteristics as they relate to Centennial as a whole.</b>	Overall economic health of Centennial	Excellent		20% N=9
		Good		64% N=29
		Fair		16% N=7
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Excellent		9% N=4
		Good		38% N=18
		Fair		32% N=15
		Poor		21% N=10
	Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent		14% N=6
		Good		45% N=20
		Fair		30% N=13
		Poor		11% N=5
	Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric/gas, broadband)	Excellent		33% N=15
		Good		36% N=16
		Fair		24% N=11
		Poor		7% N=3
	Overall feeling of safety in Centennial	Excellent		26% N=12
		Good		51% N=24
		Fair		19% N=9
		Poor		4% N=2
	Overall quality of natural environment in Centennial	Excellent		30% N=14
		Good		51% N=24
		Fair		17% N=8
		Poor		2% N=1
	Overall quality of parks and recreation opportunities	Excellent		39% N=18
		Good		48% N=22
		Fair		13% N=6

Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall health and wellness opportunities in Centennial	Excellent		26% N=12
		Good		54% N=25
		Fair		20% N=9
	Overall opportunities for education, culture, and the arts	Excellent		11% N=5
		Good		49% N=23
		Fair		36% N=17
		Poor		4% N=2
	Residents' connection and engagement with their community	Excellent		9% N=4
		Good		40% N=18
		Fair		40% N=18
		Poor		11% N=5
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Very likely		43% N=20
		Somewhat likely		43% N=20
		Somewhat unlikely		9% N=4
		Very unlikely		4% N=2
	Remain in Centennial for the next five years	Very likely		70% N=32
		Somewhat likely		17% N=8
		Somewhat unlikely		7% N=3
		Very unlikely		7% N=3
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		67% N=31
		Somewhat safe		20% N=9
		Neither safe nor unsafe		4% N=2
		Somewhat unsafe		7% N=3
		Very unsafe		2% N=1
	In Centennial's downtown/commercial area during the day	Very safe		43% N=16
		Somewhat safe		35% N=13
		Neither safe nor unsafe		14% N=5
		Somewhat unsafe		8% N=3
	From property crime	Very safe		19% N=9
		Somewhat safe		43% N=20
		Neither safe nor unsafe		9% N=4
		Somewhat unsafe		23% N=11

































<b>Please rate how safe or unsafe you feel:</b>	From property crime	Very unsafe		6% N=3
	From violent crime	Very safe		35% N=16
		Somewhat safe		37% N=17
		Neither safe nor unsafe		13% N=6
		Somewhat unsafe		11% N=5
		Very unsafe		4% N=2
	From fire, flood, or other natural disaster	Very safe		45% N=21
		Somewhat safe		43% N=20
		Neither safe nor unsafe		11% N=5
		Somewhat unsafe		2% N=1
<b>Please rate the job you feel the Centennial community does at each of the following.</b>	Making all residents feel welcome	Excellent		26% N=10
		Good		54% N=21
		Fair		15% N=6
		Poor		5% N=2
	Attracting people from diverse backgrounds	Excellent		21% N=7
		Good		35% N=12
		Fair		32% N=11
		Poor		12% N=4
	Valuing/respecting residents from diverse backgrounds	Excellent		27% N=9
		Good		48% N=16
		Fair		15% N=5
		Poor		9% N=3
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent		13% N=4
		Good		38% N=12
		Fair		22% N=7
		Poor		28% N=9
<b>Please rate each of the following in the Centennial community.</b>	Overall quality of business and service establishments in Centennial	Excellent		13% N=6
		Good		52% N=24
		Fair		28% N=13
		Poor		7% N=3
	Variety of business and service establishments in Centennial	Excellent		22% N=10
		Good		51% N=23

<b>Please rate each of the following in the Centennial community.</b>	Variety of business and service establishments in Centennial	Fair		20% N=9
		Poor		7% N=3
	Vibrancy of downtown/commercial area	Excellent		8% N=3
		Good		34% N=13
		Fair		32% N=12
		Poor		26% N=10
	Employment opportunities	Excellent		29% N=9
		Good		52% N=16
		Fair		10% N=3
		Poor		10% N=3
	Shopping opportunities	Excellent		9% N=4
		Good		49% N=23
		Fair		38% N=18
		Poor		4% N=2
	Cost of living in Centennial	Excellent		9% N=4
		Good		26% N=12
		Fair		45% N=21
		Poor		21% N=10
	Overall image or reputation of Centennial	Excellent		24% N=11
		Good		56% N=25
		Fair		18% N=8
		Poor		2% N=1
<b>Please also rate each of the following in the Centennial community.</b>	Traffic flow on major streets	Excellent		7% N=3
		Good		57% N=26
		Fair		17% N=8
		Poor		20% N=9
	Ease of public parking	Excellent		15% N=7
		Good		65% N=30
		Fair		17% N=8
		Poor		2% N=1
	Ease of travel by car in Centennial	Excellent		19% N=9
		Good		55% N=26

**Please also rate each of the following in the Centennial community.**


























Ease of travel by car in Centennial	Fair		17% N=8
	Poor		9% N=4
Ease of travel by public transportation in Centennial	Excellent		4% N=1
	Good		11% N=3
	Fair		46% N=13
	Poor		39% N=11
Ease of travel by bicycle in Centennial	Excellent		9% N=3
	Good		43% N=15
	Fair		29% N=10
	Poor		20% N=7
Ease of walking in Centennial	Excellent		16% N=7
	Good		38% N=17
	Fair		24% N=11
	Poor		22% N=10
Well-planned residential growth	Excellent		14% N=5
	Good		24% N=9
	Fair		41% N=15
	Poor		22% N=8
Well-planned commercial growth	Excellent		14% N=5
	Good		31% N=11
	Fair		39% N=14
	Poor		17% N=6
Well-designed neighborhoods	Excellent		14% N=6
	Good		43% N=19
	Fair		30% N=13
	Poor		14% N=6
Preservation of the historical or cultural character of the community	Excellent		17% N=5
	Good		27% N=8
	Fair		40% N=12
	Poor		17% N=5
Public places where people want to spend time	Excellent		13% N=6
	Good		31% N=14

**Please also rate each of the following in the Centennial community.**












Public places where people want to spend time	Fair		44% N=20
	Poor		11% N=5
Variety of housing options	Excellent		9% N=4
	Good		35% N=15
	Fair		33% N=14
	Poor		23% N=10
Availability of affordable quality housing	Excellent		3% N=1
	Good		11% N=4
	Fair		39% N=15
	Poor		47% N=18
Overall quality of new development in Centennial	Excellent		3% N=1
	Good		37% N=14
	Fair		39% N=15
	Poor		21% N=8
Overall appearance of Centennial	Excellent		19% N=9
	Good		43% N=20
	Fair		32% N=15
	Poor		6% N=3
Cleanliness of Centennial	Excellent		24% N=11
	Good		48% N=22
	Fair		26% N=12
	Poor		2% N=1
Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent		13% N=5
	Good		39% N=15
	Fair		24% N=9
	Poor		24% N=9
Air quality	Excellent		9% N=4
	Good		52% N=24
	Fair		35% N=16
	Poor		4% N=2
Availability of paths and walking trails	Excellent		38% N=17
	Good		33% N=15



































Please also rate each of the following in the Centennial community.

































Availability of paths and walking trails	Fair		24% N=11
	Poor		4% N=2
Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		32% N=15
	Good		43% N=20
	Fair		17% N=8
	Poor		9% N=4
Recreational opportunities	Excellent		28% N=13
	Good		48% N=22
	Fair		15% N=7
	Poor		9% N=4
Availability of affordable quality food	Excellent		20% N=9
	Good		39% N=18
	Fair		30% N=14
	Poor		11% N=5
Availability of affordable quality health care	Excellent		20% N=9
	Good		41% N=19
	Fair		33% N=15
	Poor		7% N=3
Availability of preventive health services	Excellent		28% N=12
	Good		42% N=18
	Fair		26% N=11
	Poor		5% N=2
Availability of affordable quality mental health care	Excellent		25% N=7
	Good		29% N=8
	Fair		18% N=5
	Poor		29% N=8
Opportunities to attend cultural/arts/music activities	Excellent		11% N=5
	Good		30% N=14
	Fair		39% N=18
	Poor		20% N=9
Community support for the arts	Excellent		13% N=5
	Good		26% N=10

Please also rate each of the following in the Centennial community.































Community support for the arts	Fair		44% N=17
	Poor		18% N=7
Availability of affordable quality childcare/preschool	Excellent		10% N=2
	Good		29% N=6
	Fair		38% N=8
	Poor		24% N=5
K-12 education	Excellent		40% N=17
	Good		40% N=17
	Fair		21% N=9
Adult educational opportunities	Excellent		15% N=5
	Good		30% N=10
	Fair		39% N=13
	Poor		15% N=5
Sense of civic/community pride	Excellent		11% N=5
	Good		41% N=18
	Fair		32% N=14
	Poor		16% N=7
Neighborliness of residents in Centennial	Excellent		19% N=9
	Good		53% N=25
	Fair		23% N=11
	Poor		4% N=2
Opportunities to participate in social events and activities	Excellent		16% N=7
	Good		39% N=17
	Fair		34% N=15
	Poor		11% N=5
Opportunities to attend special events and festivals	Excellent		16% N=7
	Good		42% N=19
	Fair		31% N=14
	Poor		11% N=5
Opportunities to volunteer	Excellent		18% N=5
	Good		50% N=14
	Fair		32% N=9

































<b>Please also rate each of the following in the Centennial community.</b>	Opportunities to participate in community matters	Excellent		14% N=6
		Good		48% N=20
		Fair		33% N=14
		Poor		5% N=2
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		27% N=9
		Good		30% N=10
		Fair		39% N=13
		Poor		3% N=1
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Centennial (in-person, phone, email, or web) for help or information	No		40% N=19
		Yes		60% N=28
	Contacted Centennial elected officials (in-person, phone, email, or web) to express your opinion	No		64% N=30
		Yes		36% N=17
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood w..	No		60% N=28
		Yes		40% N=19
	Watched (online or on television) a local public meeting	No		83% N=38
		Yes		17% N=8
	Volunteered your time to some group/activity in Centennial	No		59% N=26
		Yes		41% N=18
	Campaigned or advocated for a local issue, cause, or candidate	No		71% N=32
		Yes		29% N=13
	Voted in your most recent local election	No		6% N=3
		Yes		94% N=44
	Used bus, rail, subway, or other public transportation instead of driving	No		64% N=30
		Yes		36% N=17
	Carpooled with other adults or children instead of driving alone	No		51% N=24
		Yes		49% N=23
	Walked or biked instead of driving	No		48% N=22
		Yes		52% N=24
<b>Please rate the quality of each of the following services in Centennial.</b>	Public information services	Excellent		23% N=10
		Good		42% N=18
		Fair		26% N=11
		Poor		9% N=4

































Please rate the quality of each of the following services in Centennial.

































Economic development	Excellent		11% N=4
	Good		51% N=18
	Fair		26% N=9
	Poor		11% N=4
Traffic enforcement	Excellent		7% N=3
	Good		41% N=18
	Fair		23% N=10
	Poor		30% N=13
Traffic signal timing	Excellent		7% N=3
	Good		44% N=20
	Fair		33% N=15
	Poor		16% N=7
Street repair	Excellent		9% N=4
	Good		38% N=18
	Fair		26% N=12
	Poor		28% N=13
Street cleaning	Excellent		16% N=7
	Good		48% N=21
	Fair		16% N=7
	Poor		20% N=9
Street lighting	Excellent		16% N=7
	Good		38% N=17
	Fair		33% N=15
	Poor		13% N=6
Snow removal	Excellent		20% N=9
	Good		35% N=16
	Fair		28% N=13
	Poor		17% N=8
Sidewalk maintenance	Excellent		15% N=7
	Good		39% N=18
	Fair		30% N=14
	Poor		15% N=7

Please rate the quality of each of the following services in Centennial.

































Bus or transit services	Good		28% N=7
	Fair		32% N=8
	Poor		40% N=10
Land use, planning, and zoning	Excellent		9% N=3
	Good		29% N=10
	Fair		41% N=14
	Poor		21% N=7
Code enforcement (weeds, abandoned buildings, etc.)	Excellent		8% N=3
	Good		39% N=15
	Fair		29% N=11
	Poor		24% N=9
Affordable high-speed internet access	Excellent		34% N=14
	Good		44% N=18
	Fair		15% N=6
	Poor		7% N=3
Garbage collection	Excellent		32% N=12
	Good		29% N=11
	Fair		16% N=6
	Poor		24% N=9
Drinking water	Excellent		43% N=20
	Good		40% N=19
	Fair		15% N=7
	Poor		2% N=1
Sewer services	Excellent		40% N=17
	Good		45% N=19
	Fair		10% N=4
	Poor		5% N=2
Storm water management (storm drainage, dams, levees, etc.)	Excellent		37% N=15
	Good		41% N=17
	Fair		15% N=6
	Poor		7% N=3
Power (electric and/or gas) utility	Excellent		35% N=15

































Please rate the quality of each of the following services in Centennial.	Power (electric and/or gas) utility	Good		44% N=19
		Fair		16% N=7
		Poor		5% N=2
Utility billing	Excellent			19% N=8
	Good			40% N=17
	Fair			17% N=7
	Poor			24% N=10
Sheriff services	Excellent			33% N=14
	Good			43% N=18
	Fair			21% N=9
	Poor			2% N=1
Crime prevention	Excellent			15% N=6
	Good			39% N=16
	Fair			27% N=11
	Poor			20% N=8
Animal control	Excellent			16% N=5
	Good			56% N=18
	Fair			25% N=8
	Poor			3% N=1
Ambulance or emergency medical services	Excellent			45% N=13
	Good			48% N=14
	Poor			7% N=2
Fire services	Excellent			49% N=17
	Good			46% N=16
	Fair			6% N=2
Fire prevention and education	Excellent			32% N=10
	Good			52% N=16
	Fair			10% N=3
	Poor			6% N=2
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Excellent			26% N=8
	Good			32% N=10
	Fair			19% N=6

































Please rate the quality of each of the following services in Centennial.	community for natural disasters or other emergency situations)	Poor		23% N=7
	Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent		33% N=14
		Good		37% N=16
		Fair		19% N=8
		Poor		12% N=5
	Open space	Excellent		33% N=14
		Good		40% N=17
		Fair		16% N=7
		Poor		12% N=5
	Recycling	Excellent		16% N=6
		Good		43% N=16
		Fair		24% N=9
		Poor		16% N=6
	Yard waste pick-up	Excellent		16% N=6
		Good		30% N=11
		Fair		24% N=9
		Poor		30% N=11
	City parks	Excellent		30% N=13
		Good		51% N=22
		Fair		9% N=4
		Poor		9% N=4
	Recreation programs or classes	Excellent		30% N=12
		Good		38% N=15
		Fair		30% N=12
		Poor		3% N=1
	Recreation centers or facilities	Excellent		27% N=12
		Good		49% N=22
		Fair		20% N=9
		Poor		4% N=2
	Health services	Excellent		30% N=11
		Good		51% N=19
		Fair		19% N=7

































<b>Please rate the quality of each of the following services in Centennial.</b>	Public library services	Excellent		47% N=21
		Good		42% N=19
		Fair		9% N=4
		Poor		2% N=1
	Overall customer service by Centennial employees (police, receptionists, planners, etc.)	Excellent		41% N=15
		Good		41% N=15
		Fair		16% N=6
		Poor		3% N=1
<b>Please rate the following categories of Centennial government performance.</b>	The value of services for the taxes paid to Centennial	Excellent		15% N=7
		Good		46% N=21
		Fair		20% N=9
		Poor		20% N=9
	The overall direction that Centennial is taking	Excellent		13% N=6
		Good		44% N=20
		Fair		33% N=15
		Poor		9% N=4
	The job Centennial government does at welcoming resident involvement	Excellent		24% N=9
		Good		46% N=17
		Fair		22% N=8
		Poor		8% N=3
	Overall confidence in Centennial government	Excellent		25% N=11
		Good		39% N=17
		Fair		27% N=12
		Poor		9% N=4
	Generally acting in the best interest of the community	Excellent		21% N=9
		Good		40% N=17
		Fair		29% N=12
		Poor		10% N=4
	Being honest	Excellent		31% N=12
		Good		38% N=15
		Fair		28% N=11
		Poor		3% N=1



































































<b>Please rate the following categories of Centennial government performance.</b>	Being open and transparent to the public	Excellent		28% N=11
		Good		38% N=15
		Fair		28% N=11
		Poor		5% N=2
	Informing residents about issues facing the community	Excellent		27% N=12
		Good		41% N=18
		Fair		18% N=8
		Poor		14% N=6
	Treating all residents fairly	Excellent		30% N=10
		Good		36% N=12
		Fair		21% N=7
		Poor		12% N=4
	Treating residents with respect	Excellent		36% N=13
		Good		44% N=16
		Fair		17% N=6
		Poor		3% N=1
<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City of Centennial	Excellent		20% N=9
		Good		48% N=22
		Fair		28% N=13
		Poor		4% N=2
	The Federal Government	Excellent		7% N=3
		Good		35% N=15
		Fair		37% N=16
		Poor		21% N=9
<b>Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.</b>	Overall economic health of Centennial	Essential		42% N=18
		Very important		49% N=21
		Somewhat important		9% N=4
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Essential		29% N=13
		Very important		51% N=23
		Somewhat important		18% N=8
		Not at all important		2% N=1
	Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential		38% N=17

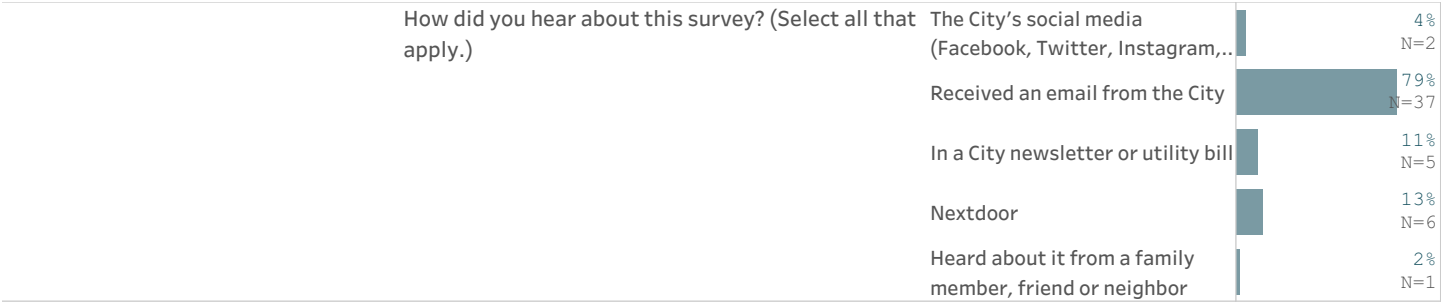
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Very important		36% N=16
		Somewhat important		27% N=12
	Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric/gas, broadband)	Essential		61% N=28
		Very important		28% N=13
		Somewhat important		9% N=4
		Not at all important		2% N=1
	Overall feeling of safety in Centennial	Essential		72% N=33
		Very important		22% N=10
		Somewhat important		7% N=3
	Overall quality of natural environment in Centennial	Essential		33% N=15
		Very important		48% N=22
		Somewhat important		20% N=9
	Overall quality of parks and recreation opportunities	Essential		35% N=16
		Very important		43% N=20
		Somewhat important		20% N=9
		Not at all important		2% N=1
	Overall health and wellness opportunities in Centennial	Essential		31% N=14
		Very important		38% N=17
		Somewhat important		22% N=10
		Not at all important		9% N=4
	Overall opportunities for education, culture, and the arts	Essential		18% N=8
		Very important		50% N=22
		Somewhat important		25% N=11
		Not at all important		7% N=3
	Residents' connection and engagement with their community	Essential		13% N=6
		Very important		54% N=25
		Somewhat important		24% N=11
		Not at all important		9% N=4
	The City of Centennial does not currently require residential sidewalk snow removal. How much would you support or oppose requiring residential property owners to remove snow from adjoining sidewalks?	Strongly support		38% N=17
		Somewhat support		36% N=16
		Somewhat oppose		11% N=5
		Strongly oppose		16% N=7

<b>Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:</b>	Housing for senior citizens to live independently	Strongly agree		36% N=13
		Somewhat agree		36% N=13
		Somewhat disagree		28% N=10
	Attainable quality housing for residents working in fields such as teaching, nursing, and law enforcement	Strongly agree		35% N=14
		Somewhat agree		40% N=16
		Somewhat disagree		25% N=10
	Attainable quality housing for residents working in fields such as retail, office support, and construction	Strongly agree		33% N=13
		Somewhat agree		36% N=14
		Somewhat disagree		31% N=12
	Low-income households	Strongly agree		39% N=15
		Somewhat agree		21% N=8
		Somewhat disagree		39% N=15
	Middle-income households	Strongly agree		18% N=7
		Somewhat agree		54% N=21
		Somewhat disagree		28% N=11
	High-income households	Strongly agree		71% N=29
		Somewhat agree		27% N=11
		Somewhat disagree		2% N=1
	Attainable quality rental housing	Strongly agree		17% N=6
		Somewhat agree		42% N=15
		Somewhat disagree		42% N=15
<b>Please indicate how much you agree or disagree with the following statements:</b>	The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.)	Strongly agree		24% N=10
		Somewhat agree		45% N=19
		Somewhat disagree		24% N=10
		Strongly disagree		7% N=3
	Homelessness is an issue in my neighborhood	Strongly agree		11% N=5
		Somewhat agree		27% N=12
		Somewhat disagree		23% N=10
		Strongly disagree		39% N=17
	Homelessness is an issue for Centennial businesses	Strongly agree		19% N=7
		Somewhat agree		54% N=20
		Somewhat disagree		14% N=5

<b>disagree with the following statements:</b>	Homelessness is an issue for Centennial businesses	Strongly disagree		14% N=5
	In the future, how much of a problem do you think water quantity (having enough water) will be in the area where you live?	Major problem		33% N=15
		Moderate problem		40% N=18
		Slight problem		16% N=7
		Not a problem at all		11% N=5
<b>Considering rising costs to provide key city services like Public Works and Public Safety, please rate how much, if at all, you agree with the following statements:</b>	Public Works (street repair and maintenance, new road construction, snow removal, sidewalks) service levels should be reduced to manage increasing expenses	Strongly agree		2% N=1
		Somewhat agree		9% N=4
		Somewhat disagree		26% N=12
		Strongly disagree		63% N=29
	Service levels in Public Safety/Law Enforcement should be reduced to manage increasing expenses	Strongly agree		2% N=1
		Somewhat agree		2% N=1
		Somewhat disagree		22% N=10
		Strongly disagree		74% N=34
	I would pay additional taxes to maintain current service levels	Strongly agree		23% N=11
		Somewhat agree		38% N=18
		Somewhat disagree		15% N=7
		Strongly disagree		23% N=11
	I would pay additional taxes to increase service levels	Strongly agree		18% N=8
		Somewhat agree		31% N=14
		Somewhat disagree		18% N=8
		Strongly disagree		33% N=15
<b>In general, how many times do you:</b>	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day		96% N=45
		Once a day		2% N=1
		Less often or never		2% N=1
	Access the internet from your cell phone	Several times a day		87% N=41
		Once a day		2% N=1
		A few times a week		4% N=2
		Every few weeks		6% N=3
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day		38% N=18
		Once a day		19% N=9
		A few times a week		17% N=8
		Every few weeks		4% N=2

In general, how many times do you:	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Less often or never		21% N=10
	Use or check email	Several times a day		89% N=41
		Once a day		11% N=5
Share your opinions online	Several times a day	Several times a day		2% N=1
		A few times a week		7% N=3
		Every few weeks		42% N=19
		Less often or never		49% N=22
Shop online	Several times a day	Several times a day		4% N=2
		Once a day		6% N=3
		A few times a week		38% N=18
		Every few weeks		38% N=18
		Less often or never		13% N=6
Please rate your overall health.	Excellent	Excellent		28% N=13
		Very good		53% N=25
		Good		15% N=7
		Fair		4% N=2
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive	Somewhat positive		13% N=6
		Neutral		60% N=28
		Somewhat negative		23% N=11
		Very negative		4% N=2
How many years have you lived in Centennial?	Less than 2 years	Less than 2 years		2% N=1
		2-5 years		11% N=5
		6-10 years		11% N=5
		11-20 years		21% N=10
		More than 20 years		55% N=26
Which best describes the building you live in?	Single-family detached home	Single-family detached home		94% N=44
		Townhouse or duplex (may share walls but no units above ..		6% N=3
Do you rent or own your home?	Own	Own		100% N=46
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300	Less than \$300		2% N=1
		\$300 to \$599		16% N=7
		\$600 to \$999		2% N=1
		\$1,000 to \$1,499		13% N=6

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$1,500 to \$2,499		40% N=18
	\$2,500 to \$3,999		20% N=9
	\$4,000 to \$6,999		2% N=1
	\$7,000 to \$9,999		2% N=1
	\$10,000 or more		2% N=1
Do any children 17 or under live in your household?	No		65% N=30
	Yes		35% N=16
Are you or any other members of your household aged 65 or older?	No		53% N=25
	Yes		47% N=22
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$25,000 to \$49,999		11% N=5
	\$50,000 to \$74,999		5% N=2
	\$75,000 to \$99,999		11% N=5
	\$100,000 to \$149,999		27% N=12
	\$150,000 to \$199,999		20% N=9
	\$200,000 to \$299,999		16% N=7
	\$300,000 or more		9% N=4
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		100% N=44
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		4% N=2
	Asian		9% N=4
	Black or African American		9% N=4
	Native Hawaiian or Other Pacific Islander		4% N=2
	White		91% N=41
	A race not listed		7% N=3
In which category is your age?	25-34 years		6% N=3
	35-44 years		11% N=5
	45-54 years		15% N=7
	55-64 years		28% N=13
	65-74 years		32% N=15
	75 years or older		9% N=4
What is your gender?	Woman		53% N=24
	Man		47% N=21
How did you hear about this survey? (Select all that apply)	The City's website		6% N=3





June 2023

Dear City of Centennial Resident:

Please help us shape the future of Centennial! You have been selected at random to participate in the 2023 Centennial Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Centennial make decisions that affect our city.

**A few things to remember:**

- **Your responses are confidential and no identifying information will be shared.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

**<https://polco.us/xxplaceholder>**

**Please do not share your survey link.** This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 303-754-3319.

Thank you for your time and participation!

Sincerely,

Stephanie Piko  
Mayor



# The City of Centennial 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

## 1. Please rate each of the following aspects of quality of life in Centennial.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Centennial as a place to live .....	1	2	3	4	5
Your neighborhood as a place to live .....	1	2	3	4	5
Centennial as a place to raise children .....	1	2	3	4	5
Centennial as a place to work .....	1	2	3	4	5
Centennial as a place to visit .....	1	2	3	4	5
Centennial as a place to retire .....	1	2	3	4	5
The overall quality of life in Centennial .....	1	2	3	4	5
Sense of community .....	1	2	3	4	5

## 2. Please rate each of the following characteristics as they relate to Centennial as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Centennial .....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial .....	1	2	3	4	5
Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4	5
Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric/gas, broadband) .....	1	2	3	4	5
Overall feeling of safety in Centennial .....	1	2	3	4	5
Overall quality of natural environment in Centennial .....	1	2	3	4	5
Overall quality of parks and recreation opportunities .....	1	2	3	4	5
Overall health and wellness opportunities in Centennial .....	1	2	3	4	5
Overall opportunities for education, culture, and the arts .....	1	2	3	4	5
Residents' connection and engagement with their community .....	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Centennial to someone who asks .....	1	2	3	4	5
Remain in Centennial for the next five years .....	1	2	3	4	5

## 4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day .....	1	2	3	4	5	6
In Centennial's downtown/commercial area during the day .....	1	2	3	4	5	6
From property crime .....	1	2	3	4	5	6
From violent crime .....	1	2	3	4	5	6
From fire, flood, or other natural disaster .....	1	2	3	4	5	6

## 5. Please rate the job you feel the Centennial community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome .....	1	2	3	4	5
Attracting people from diverse backgrounds .....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds .....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.) .....	1	2	3	4	5

## 6. Please rate each of the following in the Centennial community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Centennial .....	1	2	3	4	5
Variety of business and service establishments in Centennial .....	1	2	3	4	5
Vibrancy of downtown/commercial area .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities .....	1	2	3	4	5
Cost of living in Centennial .....	1	2	3	4	5
Overall image or reputation of Centennial .....	1	2	3	4	5

**7. Please also rate each of the following in the Centennial community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Centennial .....	1	2	3	4	5
Ease of travel by public transportation in Centennial .....	1	2	3	4	5
Ease of travel by bicycle in Centennial .....	1	2	3	4	5
Ease of walking in Centennial.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community .....	1	2	3	4	5
Public places where people want to spend time .....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Centennial .....	1	2	3	4	5
Overall appearance of Centennial.....	1	2	3	4	5
Cleanliness of Centennial.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.) .....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food .....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care .....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities .....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Centennial .....	1	2	3	4	5
Opportunities to participate in social events and activities .....	1	2	3	4	5
Opportunities to attend special events and festivals .....	1	2	3	4	5
Opportunities to volunteer .....	1	2	3	4	5
Opportunities to participate in community matters .....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

	<u>No</u>	<u>Yes</u>
Contacted the City of Centennial (in-person, phone, email, or web) for help or information .....	1	2
Contacted Centennial elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) .....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Centennial .....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election .....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone .....	1	2
Walked or biked instead of driving.....	1	2

# The City of Centennial 2023 Community Survey

## 9. Please rate the quality of each of the following services in Centennial.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement .....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair .....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services .....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.) .....	1	2	3	4	5
Affordable high-speed internet access .....	1	2	3	4	5
Garbage collection .....	1	2	3	4	5
Drinking water .....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.) .....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing .....	1	2	3	4	5
Sheriff services.....	1	2	3	4	5
Crime prevention .....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services .....	1	2	3	4	5
Fire services .....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) .....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts) .....	1	2	3	4	5
Open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
Parks.....	1	2	3	4	5
Recreation programs or classes .....	1	2	3	4	5
Recreation centers or facilities .....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services .....	1	2	3	4	5
Overall customer service by Centennial employees (police, receptionists, planners, etc.) .....	1	2	3	4	5

## 10. Please rate the following categories of Centennial government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Centennial.....	1	2	3	4	5
The overall direction that Centennial is taking.....	1	2	3	4	5
The job Centennial government does at welcoming resident involvement .....	1	2	3	4	5
Overall confidence in Centennial government.....	1	2	3	4	5
Generally acting in the best interest of the community .....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community .....	1	2	3	4	5
Treating all residents fairly .....	1	2	3	4	5
Treating residents with respect .....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Centennial.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

**12. Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Centennial.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial.....	1	2	3	4
Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric/gas, broadband) .....	1	2	3	4
Overall feeling of safety in Centennial .....	1	2	3	4
Overall quality of natural environment in Centennial .....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Centennial .....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community .....	1	2	3	4

**13. The City of Centennial does not currently require residential sidewalk snow removal. How much would you support or oppose requiring residential property owners to remove snow from adjoining sidewalks?**

☐ Strongly support    ☐ Somewhat support    ☐ Somewhat oppose    ☐ Strongly oppose    ☐ Don't know

**14. Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:**

	<u>Strongly agree</u>	<u>Somewhat agree</u>	<u>Somewhat disagree</u>	<u>Strongly disagree</u>	<u>Don't know</u>
Housing for senior citizens to live independently .....	1	2	3	4	5
Attainable quality housing for residents working in fields such as teaching, nursing, and law enforcement.....	1	2	3	4	5
Attainable quality housing for residents working in fields such as retail, office support, and construction .....	1	2	3	4	5
Low-income households.....	1	2	3	4	5
Middle-income households.....	1	2	3	4	5
High-income households.....	1	2	3	4	5
Attainable quality rental housing.....	1	2	3	4	5

**15. Please indicate how much you agree or disagree with the following statements:**

	<u>Strongly agree</u>	<u>Somewhat agree</u>	<u>Somewhat disagree</u>	<u>Strongly disagree</u>	<u>Don't know</u>
The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.) .....	1	2	3	4	5
Homelessness is an issue in my neighborhood.....	1	2	3	4	5
Homelessness is an issue for Centennial businesses.....	1	2	3	4	5

**16. In the future, how much of a problem do you think water quantity (having enough water) will be in the area where you live?**

☐ Major problem    ☐ Moderate problem    ☐ Slight problem    ☐ Not a problem at all    ☐ Don't know

**17. Considering rising costs to provide key city services like Public Works and Public Safety, please rate how much, if at all, you agree with the following statements:**

	<u>Strongly agree</u>	<u>Somewhat agree</u>	<u>Somewhat disagree</u>	<u>Strongly disagree</u>	<u>Don't know</u>
Public Works (street repair and maintenance, new road construction, snow removal, sidewalks) service levels should be reduced to manage increasing expenses.....	1	2	3	4	5
Service levels in Public Safety/Law Enforcement should be reduced to manage increasing expenses .....	1	2	3	4	5
I would pay additional taxes to maintain current service levels.....	1	2	3	4	5
I would pay additional taxes to increase service levels.....	1	2	3	4	5

# The City of Centennial 2023 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

## D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer .....	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc. ....	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online .....	1	2	3	4	5	6

## D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

## D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

## D4. How many years have you lived in Centennial?

☐ Less than 2 years  
☐ 2-5 years  
☐ 6-10 years  
☐ 11-20 years  
☐ More than 20 years

## D5. Which best describes the building you live in?

☐ Single-family detached home  
☐ Townhouse or duplex (may share walls but no units above or below you)  
☐ Condominium or apartment (have units above or below you)  
☐ Mobile home  
☐ Other

## D6. Do you rent or own your home?

☐ Rent  
☐ Own

## D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999  
☐ \$300 to \$599 ☐ \$4,000 to \$6,999  
☐ \$600 to \$999 ☐ \$7,000 to \$9,999  
☐ \$1000 to \$1,499 ☐ \$10,000 or more  
☐ \$1,500 to \$2,499

## D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

## D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

## D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999  
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999  
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999  
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

## D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

## D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native  
☐ Asian  
☐ Black or African American  
☐ Native Hawaiian or Other Pacific Islander  
☐ White  
☐ A race not listed

## D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years  
☐ 25-34 years ☐ 65-74 years  
☐ 35-44 years ☐ 75 years or older  
☐ 45-54 years

## D14. What is your gender?

☐ Woman  
☐ Man  
☐ Identify in another way → go to D14a

## D14a. If you identify in another way, how would you describe your gender?

☐ Agender/I don't identify with any gender  
☐ Genderqueer/gender fluid  
☐ Non-binary  
☐ Transgender man  
☐ Transgender woman  
☐ Two-spirit  
☐ Identify in another way

**Thank you!**

Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**