

March 2025

The City of Centennial continues to enhance the accessibility of its web and digital technologies for people with disabilities. Key advancements from the last quarter include:

- Provided training for subject matter experts on remediating public-facing content on the City's website.
- Launched accessible alternatives for two of the City's most popular applications.
- Completed a website redesign incorporating accessibility improvements for compliance with digital accessibility standards.
- Integrated digital accessibility considerations into the City's procurement process.
- Remediated the City's budget book for accessibility.
- Partnered with a contractor to improve accessibility in the City's agenda management software.

December 2024

The City of Centennial continues to make progress eliminating barriers in its web and digital technology for people with disabilities. Within the past quarter, the City has made a number of noteworthy advances, including:

- Contracted a vendor to ensure important PDF documents are accessible and implemented a streamlined process for promptly remediating non-essential documents upon request.
- Working with two very popular vendors to significantly improve the accessibility of their applications for Centennial and other local governments.
- Replacing two of our most popular applications with more accessible alternatives scheduled to launch in 2025 Q1/Q2.
- Obtained approval for rolling out accessibility training to all staff in 2025 Q1.
- Obtained approval for rolling out specialized accessibility training for all web content authors and document creators in 2025 Q1.
- Completing procurement processes and beginning training development.
- Completing major redesign of website infrastructure for accessibility with completion in 2025 Q1.

October 2024

The City of Centennial continues to make substantial progress in achieving digital accessibility. In the last quarter, the City's accomplishments include:

- Developed and tested a procurement process focused on accessibility. This process was used with two heavily used web applications. The City was able to help one vendor (a major web application used by hundreds of organizations) to improve the accessibility of its product dramatically. The City continues to use and further refine this process with other popular applications.

- Reviewed multiple PDF solutions and have identified vendors who can make the City's online documents accessible. We have also identified tools to make it much easier to deliver accessible documents as a normal part of our document creation process.
- Finalizing training videos for all City staff that explain our obligations under HB 21-1110 and the ADA. Also finalizing training for all City content creators and electronic document authors to ensure that all documents made available to the public will be accessible.
- While the City has already made significant accessibility upgrades to its website, it anticipates making a major refresh to its website in the coming months. The City has anticipated how it will ensure that accessibility is maintained or improved through this process.

July 2024

On May 24, 2024, Colorado approved HB 24-1454, which grants Colorado public entities a one-year extension to be fully compliant with HB 21-1110. To qualify for this extension, entities must make "good faith efforts" toward compliance. These efforts include developing a "progress-to-date" report that demonstrates concrete and specific actions toward compliance on the entity's or agency's front-facing web pages, updating this report quarterly, and providing contact information on websites for accessing government services that do not depend on web and digital technologies.

The City of Centennial both qualifies for this one-year extension and complies with HB 21-1110.

Compliance with HB 21-1110

Centennial complies with HB 21-1110 because it currently complies with the OIT Accessibility Rule. Specifically, the City has made the following efforts to date:

- The City provides reasonable accommodations and modifications of policies to accommodate the needs of people with disabilities. Any of City services are available by contacting Jonah Schneider, the City's ADA Coordinator. Multiple ways to contact the ADA Coordinator are posted on all City web pages. An Accessibility Statement is available on the City's website that includes this information for residents with disabilities.
- Centennial is reviewing both its public-facing and internal web pages and applications. The City is collaborating with third party vendors of major site applications to eliminate accessibility barriers in those technologies. Additionally, a training for the City web content creators is being finalized to allow City Staff the knowledge and understanding to remove web-based barriers within their control. Centennial has also worked with Colorado's Statewide Internet Portal Authority (SIPA) and received licenses for Allyant CommonLook—an easy-to-use tool to make Adobe Acrobat (.pdf) documents accessible. We continue to develop contracts to make existing or complicated documents accessible as well as updating the City's procurement processes to ensure current and future IT deployments eliminate existing and avoid introducing new barriers.
- A plan is being developed documenting the City's efforts to make information and communication technology fully accessible to our residents with disabilities. This work demonstrates our ongoing good-faith efforts.

Qualification for HB 24-1454 Extension

Centennial also qualifies for the July 2025 extension by HB 24-1454, C.R.S. Sec. 24-34-802(II)(A), which states:

"...to be eligible for the immunity authorized pursuant to this subsection (1)(c)(ii), by July 1, 2024, a public entity's or state agency's good faith efforts must include creating a progress-to-

date report that demonstrates concrete and specific efforts toward compliance on the entity's or agency's front-facing web pages."

The City's front-facing web pages have all been evaluated for accessibility, and the City has developed plans to address existing deficiencies.