

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Centennial. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 519 residents of the City of Centennial collected from May 19th, 2021 to July 28th, 2021. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2021 survey was 10%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Centennial.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Centennial’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Centennial residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Centennial’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Centennial’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2021 ratings compare to other communities’ ratings from the past five years.



Trends over time

Trend data for Centennial represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2016 and 2021 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Centennial were eligible to participate in the survey. A list of all households within the zip codes serving Centennial was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Centennial households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Centennial boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four City Council districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 5,000 randomly selected households received mailings beginning on May 19th, 2021 and the survey remained open for ten weeks. For 1,500 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 3,500 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 1% of the 5,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 4,949 households that received the invitations to participate, 519 completed the survey, providing an overall response rate of 10%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Centennial survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (519 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Centennial. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on June 23rd, 2021. The survey remained open for five weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2017 American Community Survey estimates for adults in the City of Centennial. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible.

		Unweighted	Weighted	Target*
Age	18-34	6%	24%	24%
	35-54	29%	37%	37%
	55+	65%	39%	39%
Area	Council District 1	31%	25%	25%
	Council District 2	26%	26%	26%
	Council District 3	24%	26%	26%
	Council District 4	19%	23%	23%
Hispanic origin	No, not Spanish, Hispanic, or Latino	94%	94%	93%
	Spanish, Hispanic, or Latino	6%	6%	7%
Housing tenure	Own	93%	82%	82%
	Rent	7%	18%	18%
Housing type	Attached	17%	22%	22%
	Detached	83%	78%	78%
Race & Hispanic origin	Not white alone	18%	17%	17%
	White alone, not Hispanic or Latino	82%	83%	83%
Sex	Female	57%	50%	50%
	Male	43%	50%	50%
Sex/age	Female 18-34	3%	11%	11%
	Female 35-54	20%	19%	19%
	Female 55+	35%	21%	21%
	Male 18-34	3%	13%	13%
	Male 35-54	10%	18%	18%
	Male 55+	30%	18%	18%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Centennial funded this research. Please contact Kelly Ohaver of the City of Centennial at kohaver@centennialco.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2017 American Community Survey

Highlights

Residents praise Centennial's economy.

Centennial's economy was an important and positively rated facet of the community. About 8 in 10 community members gave excellent or good marks to the overall economic health of Centennial, and at least two-thirds indicated similarly about economic development, the City as a place to visit, and the variety of business and service establishments in Centennial. All of the items were on par with national and custom benchmarks and 2016 survey results. Additionally, shopping opportunities, employment opportunities, the vibrancy of the commercial area, the overall quality of business and service establishments, and Centennial as a place to work all performed higher than the national and custom benchmarks, with at least 7 in 10 residents giving excellent or good marks to the items. The items either remained stable or increased from the 2016 survey iteration.

Access to affordable quality housing is an area of opportunity for Centennial and residents identify potential gaps in the availability of certain types of housing in the community.

Less than one-quarter of residents gave positive marks to the availability of affordable quality housing in Centennial, rating it lower than the national benchmark, similar to the custom benchmark, and a significant decline from the 2016 results. When asked additional supplementary questions about housing needs in the community, residents identified a gap in available housing for certain categories of individuals. Nearly 95% of residents indicated they either strongly agree or somewhat agree that there is enough available housing for high-income households. Conversely, only 3 in 10 respondents said similarly for low-income households. Around half of respondents stated that there is available housing for residents working in fields including retail, office support, or construction, while about 6 in 10 stated similarly for residents working in fields like teaching, nursing, or law enforcement. The availability of housing for senior citizens to live independently, quality rental housing, and middle-income households received positive marks by at least 6 in 10 community members.

Mobility receives mixed reviews in Centennial, but community members have strong preferences for different mobility and transportation options in the City.

Around 8 in 10 respondents applauded the ease of public parking in Centennial, rating it higher than the national benchmark and much higher than the custom benchmark. Ease of travel by car and ease of walking in Centennial received similarly high marks, with 80% and 66% of respondents rating them as excellent or good, respectively. Over half of residents gave positive reviews to the overall quality of the transportation system in Centennial, traffic flow on major streets, and ease of traffic by bicycle in the City; these marks were on par with the national and custom benchmarks and increased from the 2016 survey. Residents also identified the mobility services provided by Centennial as positive and many increased from the 2016 survey iteration. Traffic enforcement, street cleaning, street lighting, and sidewalk maintenance received excellent or good ratings from about 6 in 10 community members. At least 4 in 10 respondents indicated similarly for bus or transit services, snow removal, street repair, and traffic signal timing. All ratings were on par with the national and custom averages.

In addition to the standard mobility questions, Centennial asked how important various types of transportation and mobility options are to residents. Nearly 90% of residents indicated that safe walking routes to schools are either essential or very important and working on the overall flow of traffic within Centennial was a close second, with about 8 in 10 respondents indicating similarly. Safe bike routes, safe walking routes to businesses/services, and limiting cut-through traffic were identified as essential or very important by at least 6 in 10 residents. The least important items were providing additional funding for traffic calming within neighborhoods (52%) and being able to run errands without a car (32%).

Centennial residents feel safe in the community and report positive interactions with law enforcement.

When asked which areas of community livability Centennial should focus on in the coming two years, over 90% of respondents indicated that safety was an essential or very important focus area, making it the highest priority for residents. About 8 in 10 respondents praised the overall feeling of safety in Centennial. At least three-quarters of residents reported feeling very safe or somewhat safe in their neighborhood during the day, in Centennial's commercial area during the day, from property crime, and from violent crime. Similarly, all safety services received favorable reviews from at least 7 in 10 respondents, including police/sheriff services, crime prevention, animal control, fire services, fire prevention and education, and emergency preparedness. All items were on par with the national and custom benchmarks and remained consistent from the 2016 survey.

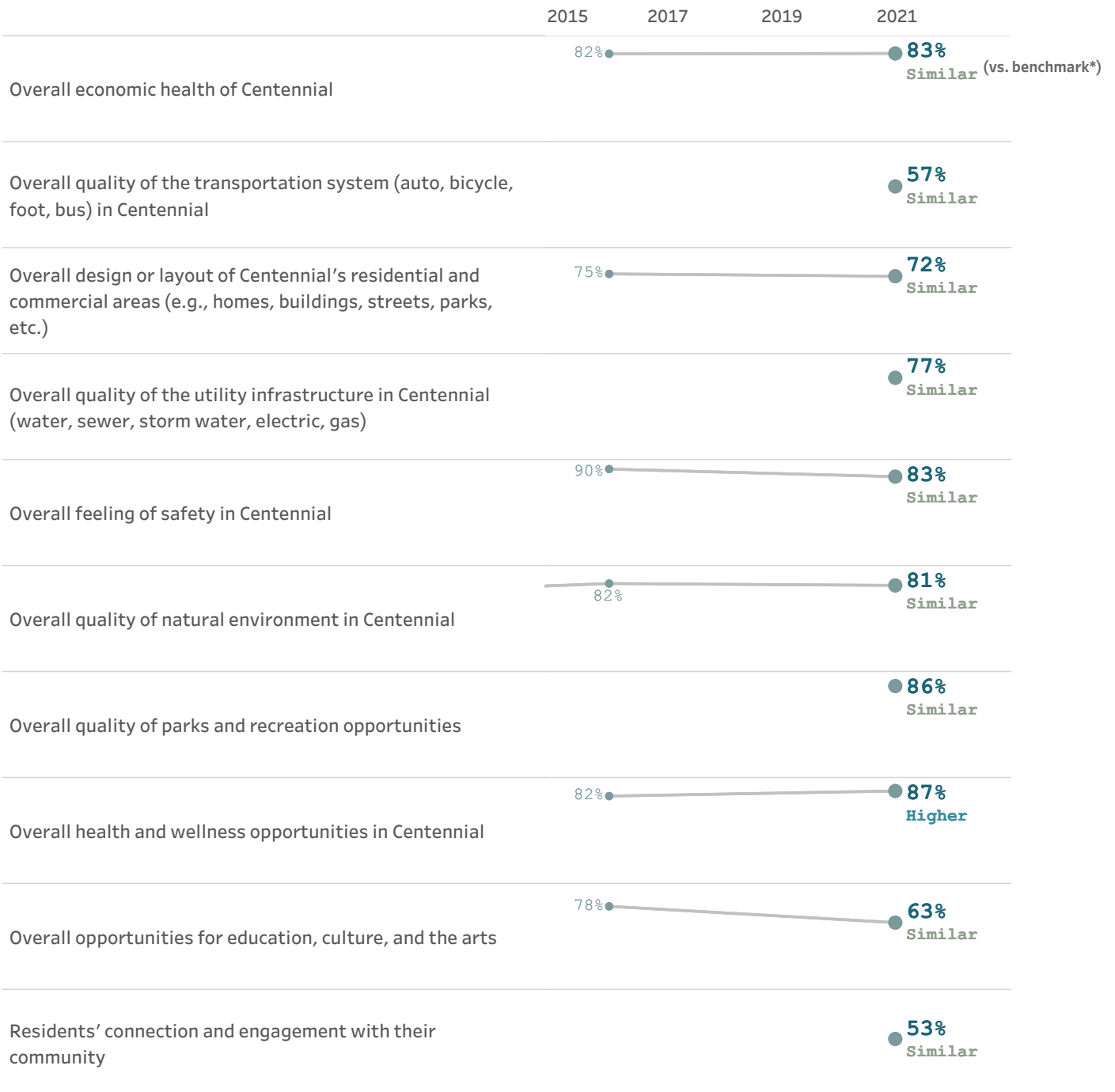
Moreover, about 20% of community members reported having contact with Centennial law enforcement within the last twelve months. Of that percentage, at least 7 in 10 community members gave excellent or good marks to the overall performance, responsiveness, competence, and attitudes and behaviors of the law enforcement officials they interacted with.

Facets of livability

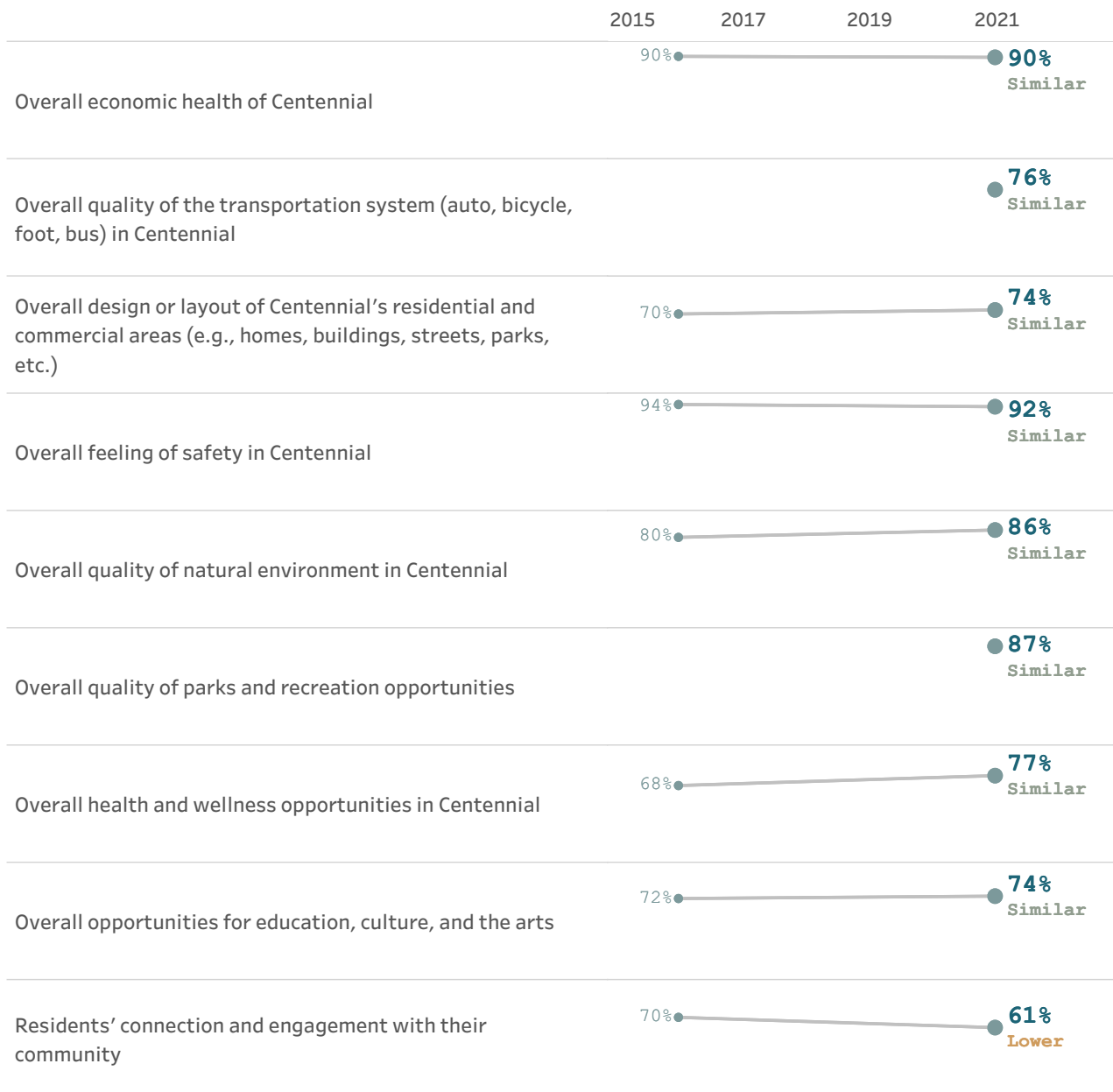
Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.
 (% essential or very important)



Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 78% or more of respondents were considered of “higher quality” and those with ratings lower than 78% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 76% or more of respondents. Services were rated as “less important” if they received a rating of less than 76%. This classification uses the median ratings for quality and importance to divide the services in half.

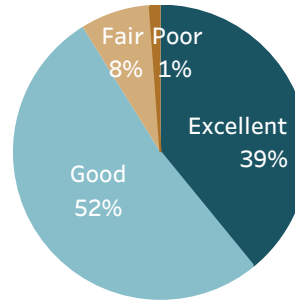
The quadrants in the figure below show which community facets were given higher or lower importance ratings (up-down) and which had higher or lower quality ratings (right-left). Services categorized as higher in importance and lower in quality may warrant further investigation to see if changes to their delivery are necessary.



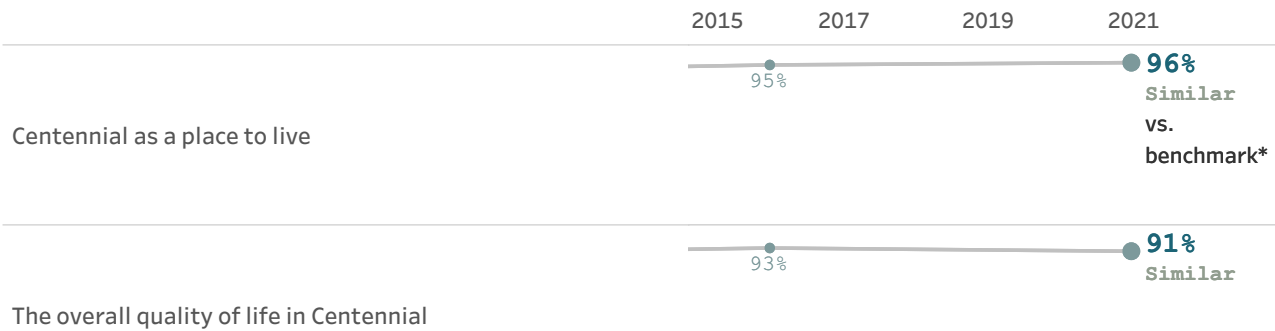
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

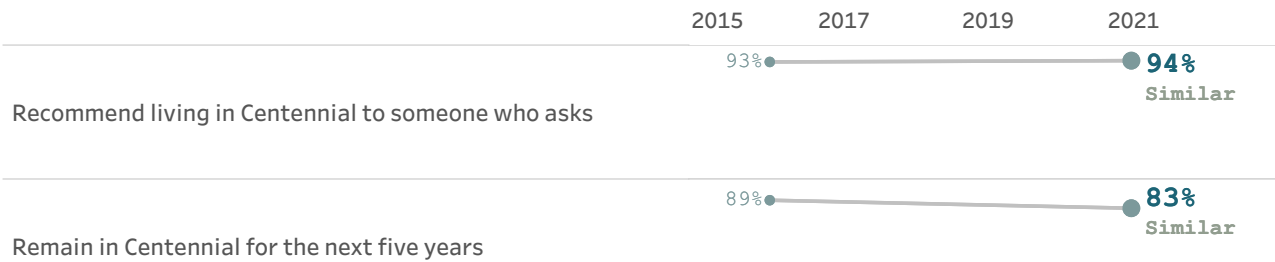
The overall quality of life in Centennial, 2021



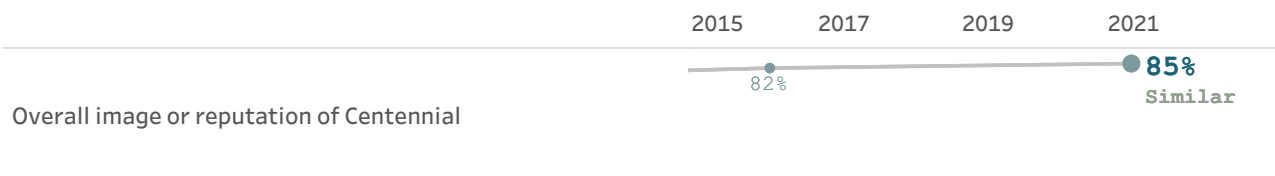
Please rate each of the following aspects of quality of life in Centennial.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)

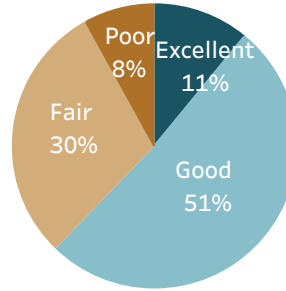


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

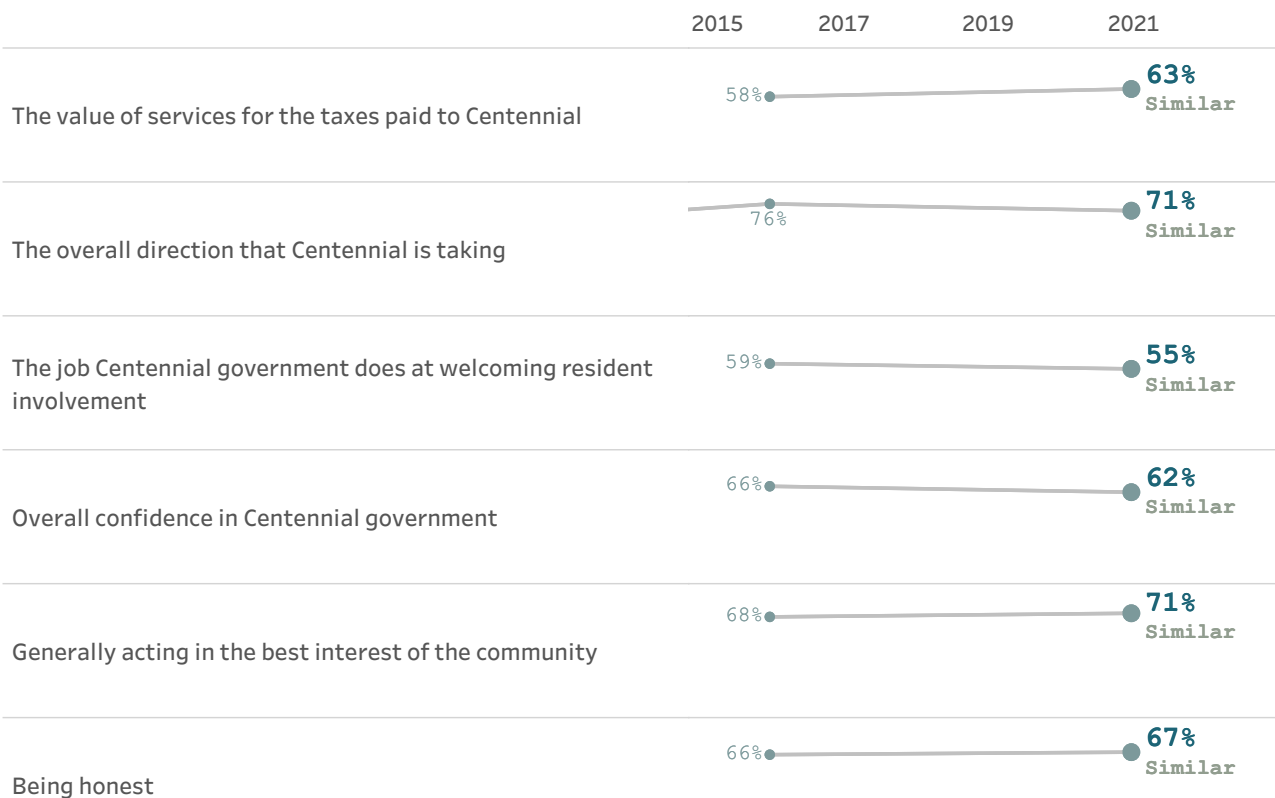
Overall confidence in Centennial government, 2021

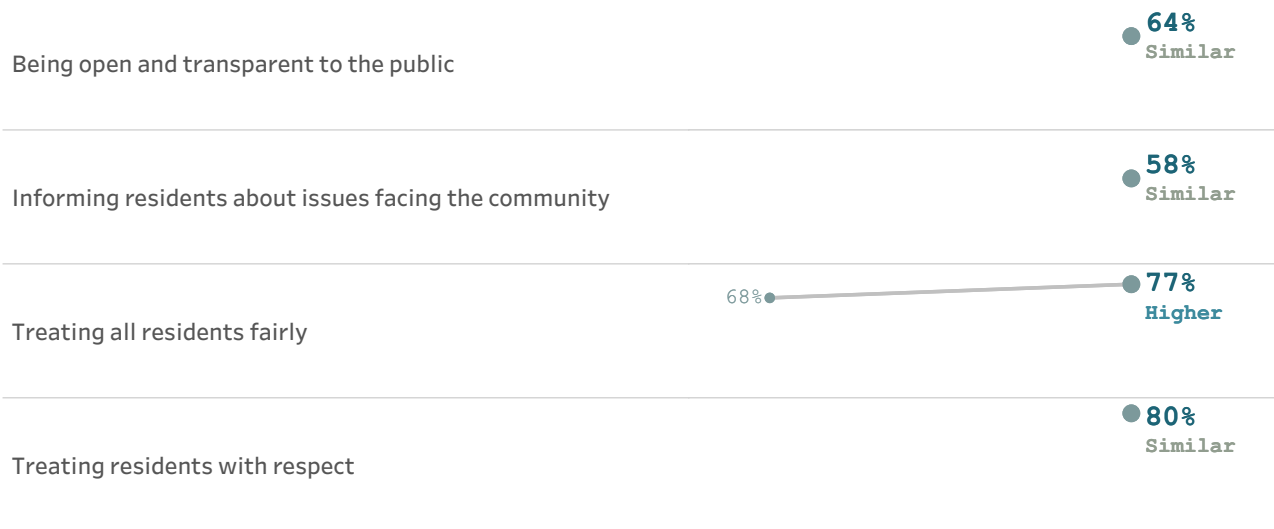


Please rate the quality of each of the following services in Centennial.
(% excellent or good)

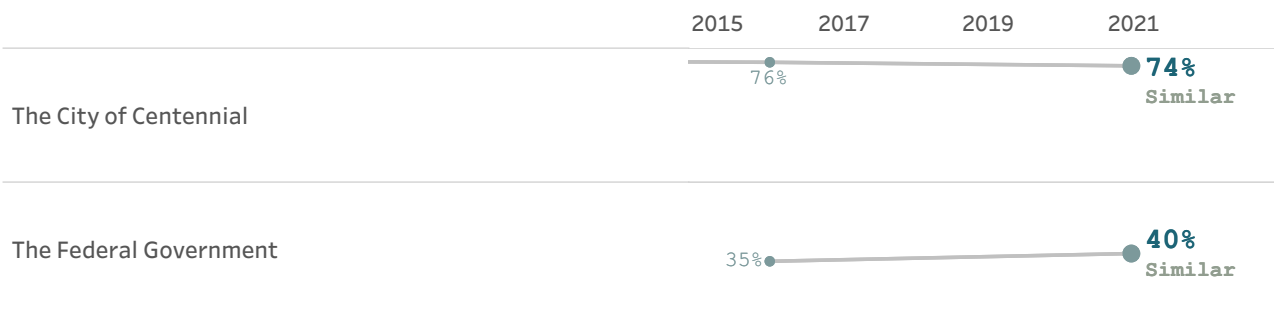


Please rate the following categories of Centennial government performance.
(% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)**

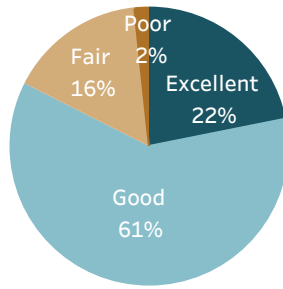


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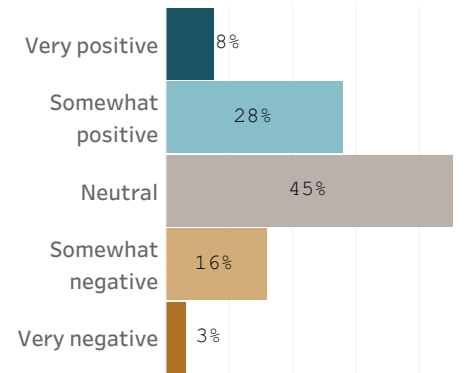
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

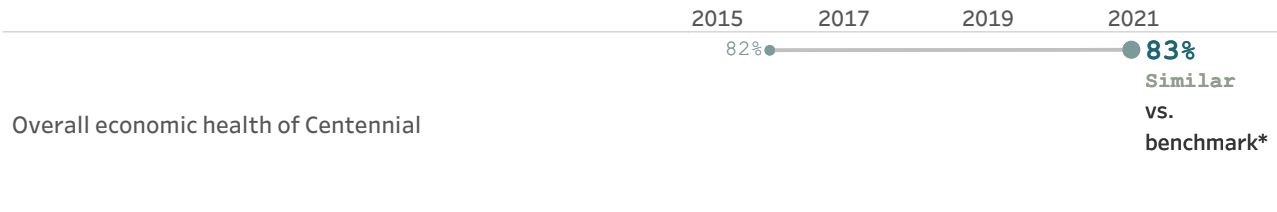
Overall economic health of Centennial, 2021



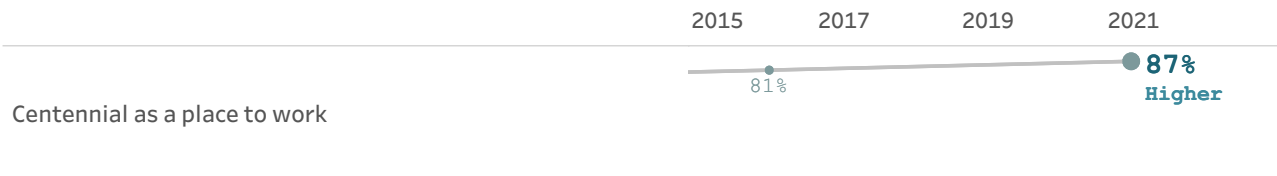
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



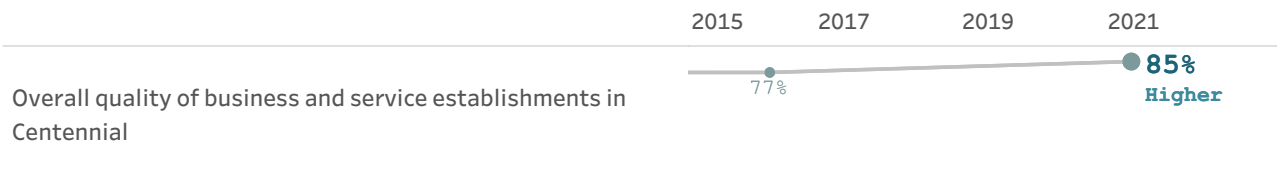
Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)

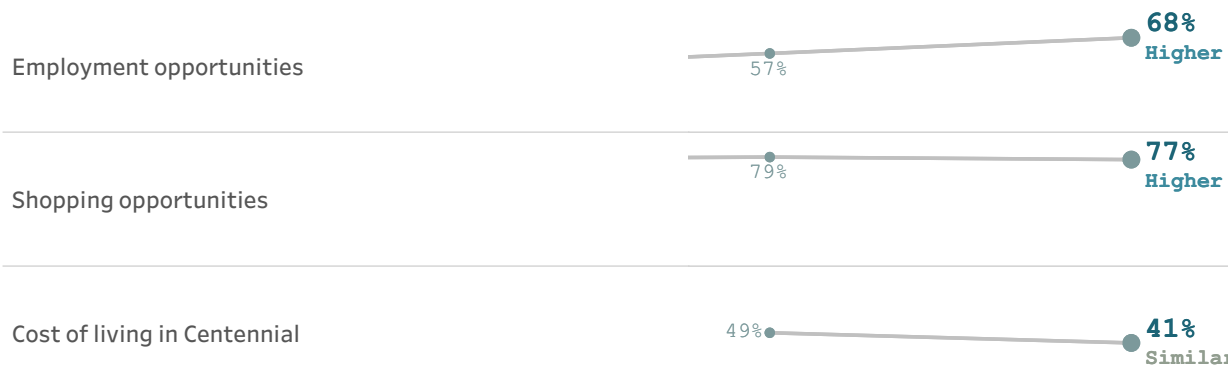


Please rate each of the following aspects of quality of life in Centennial. (% excellent or good)

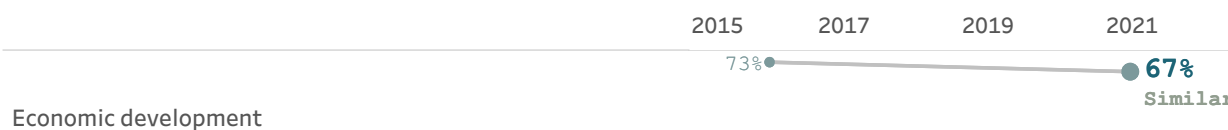


Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)

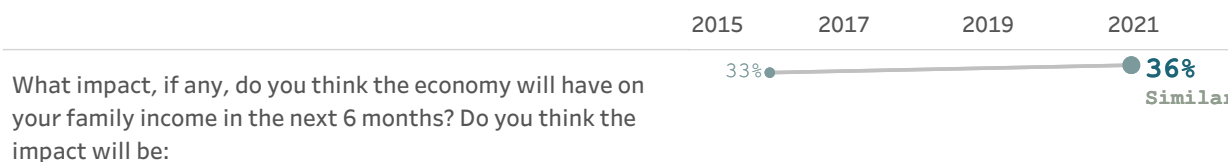




Please rate the quality of each of the following services in Centennial.
(% excellent or good)

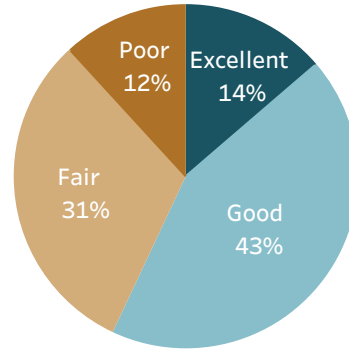


What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

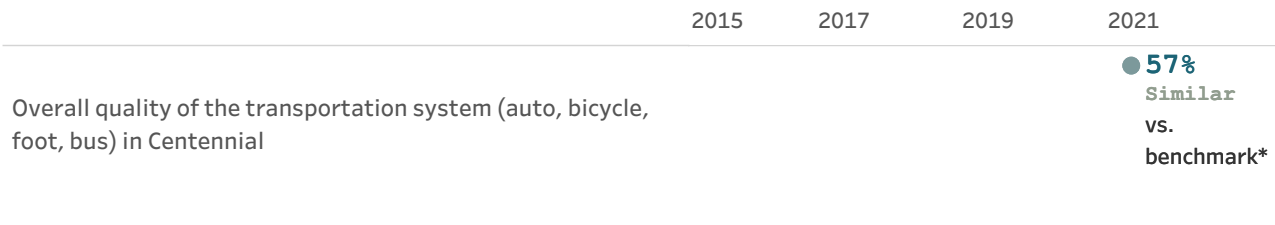
Overall quality of the transportation system in Centennial, 2021



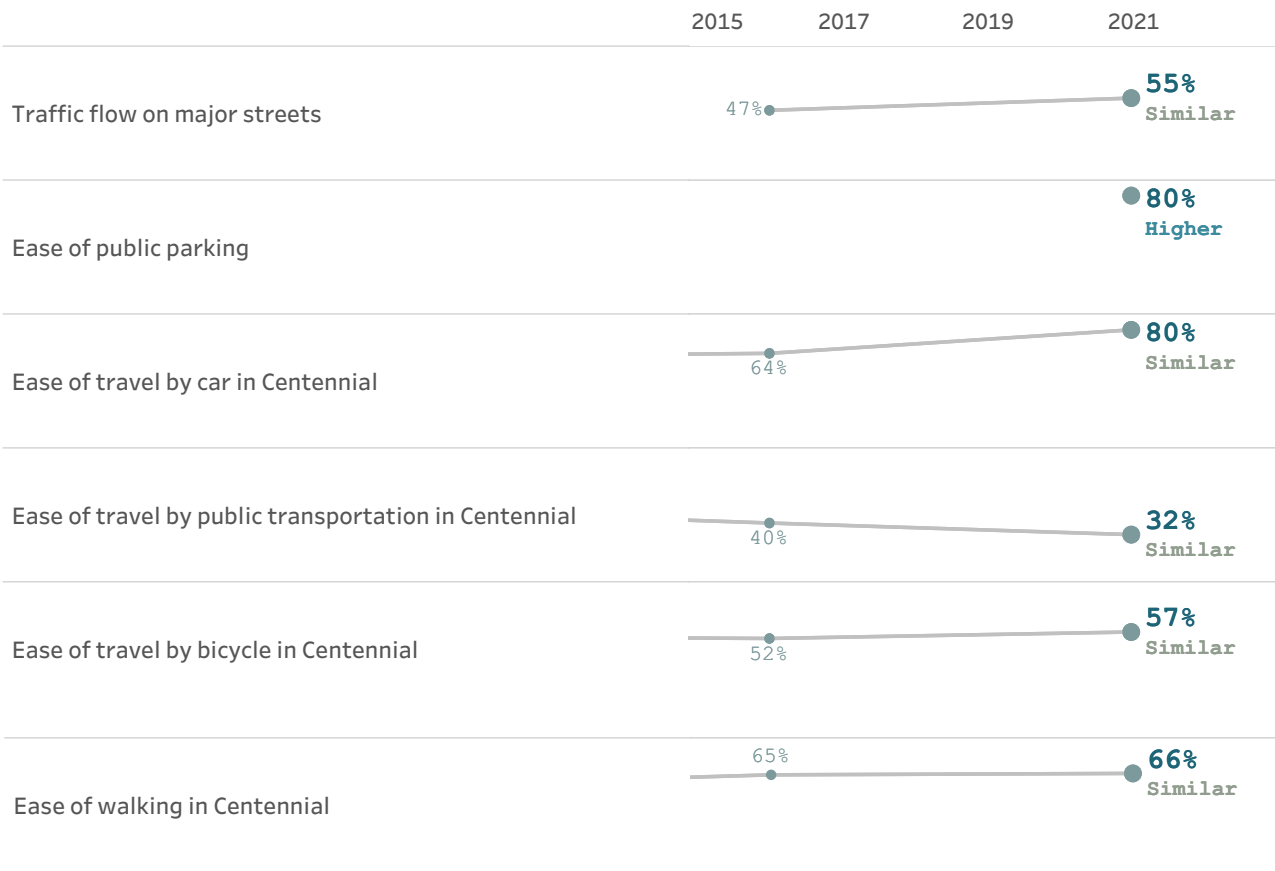
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

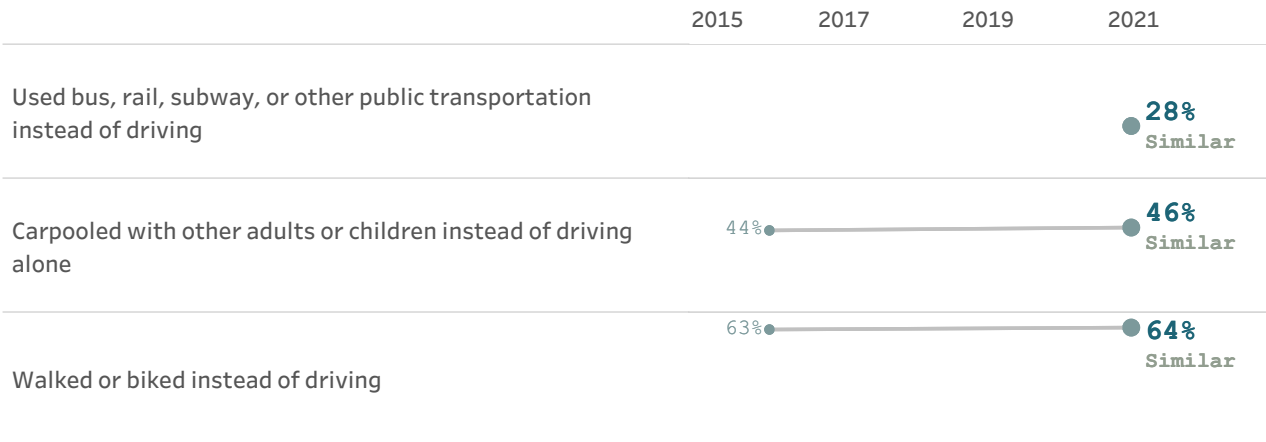
Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)



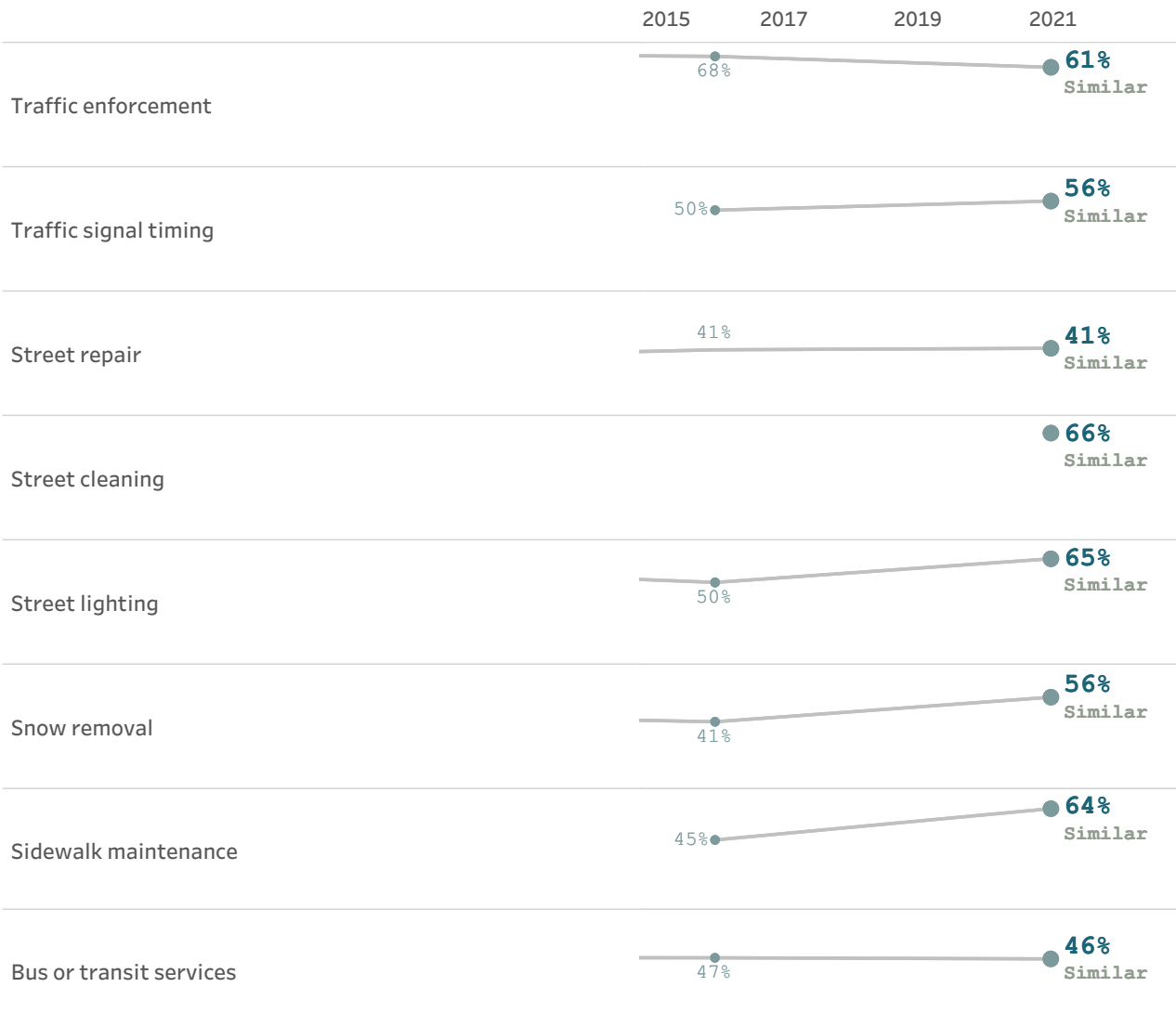
Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)



Please indicate whether or not you have done each of the following (% yes) ast 12 months.



Please rate the quality of each of the following services in Centennial. (% excellent or good)



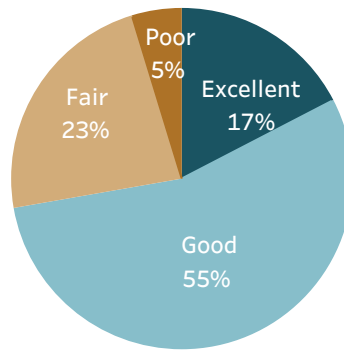
Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

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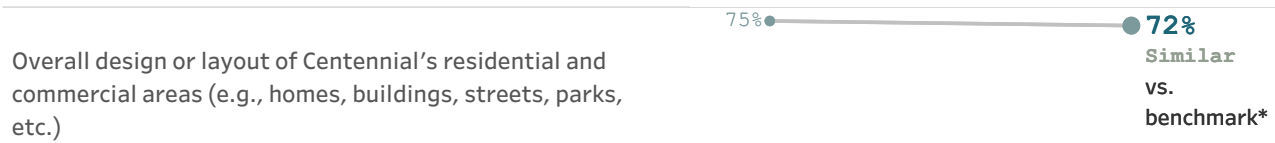
Overall design or layout of Centennial's residential and commercial areas, 2021

Community design

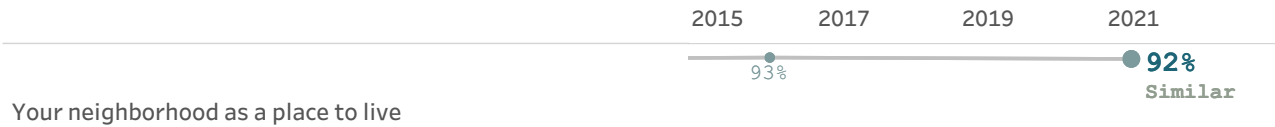
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Centennial.
(% excellent or good)



Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)



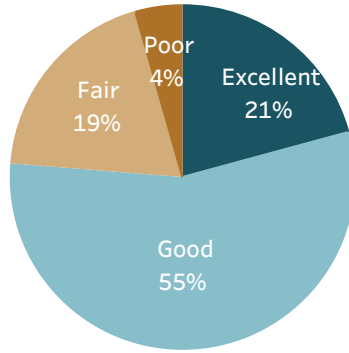


**Please rate the quality of each of the following services in Centennial.
(% excellent or good)**



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

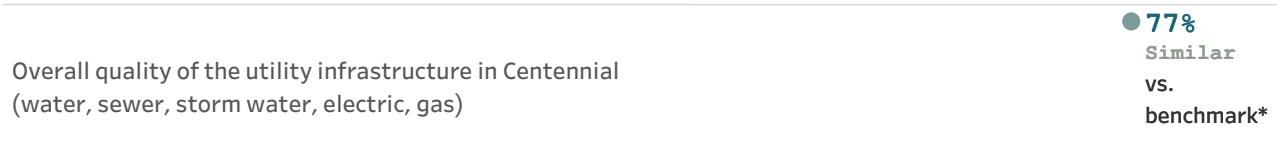
Overall quality of the utility infrastructure in Centennial, 2021



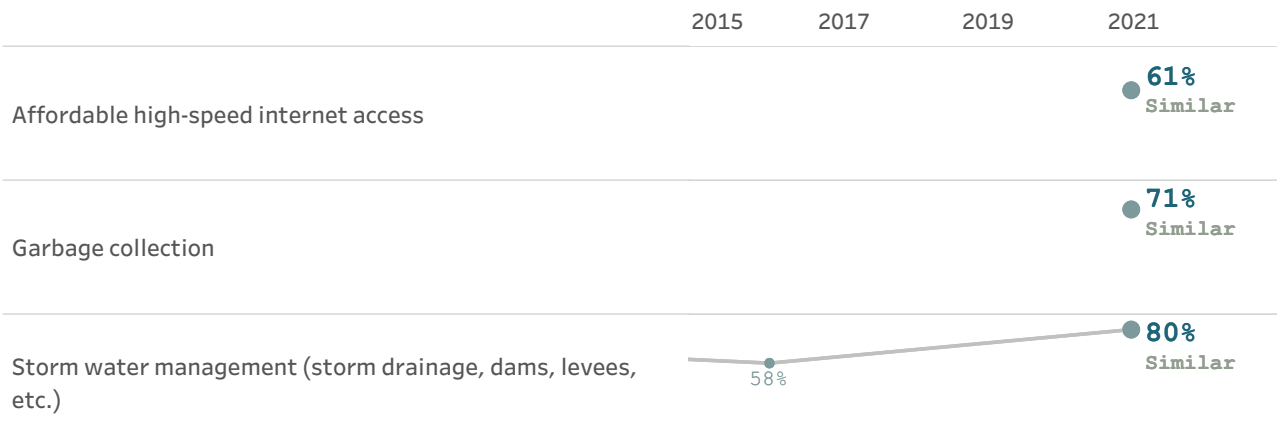
Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)



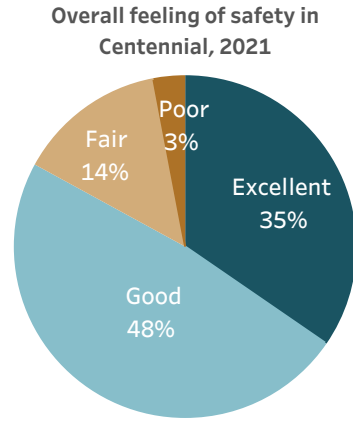
Please rate the quality of each of the following services in Centennial. (% excellent or good)



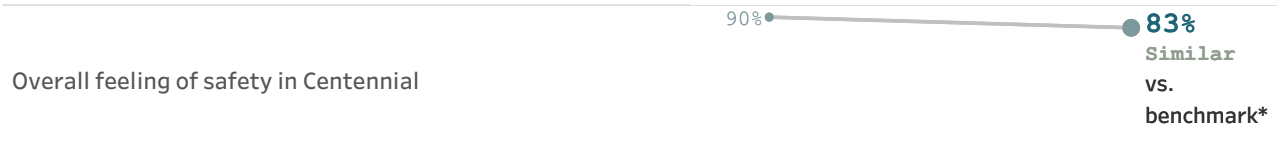
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

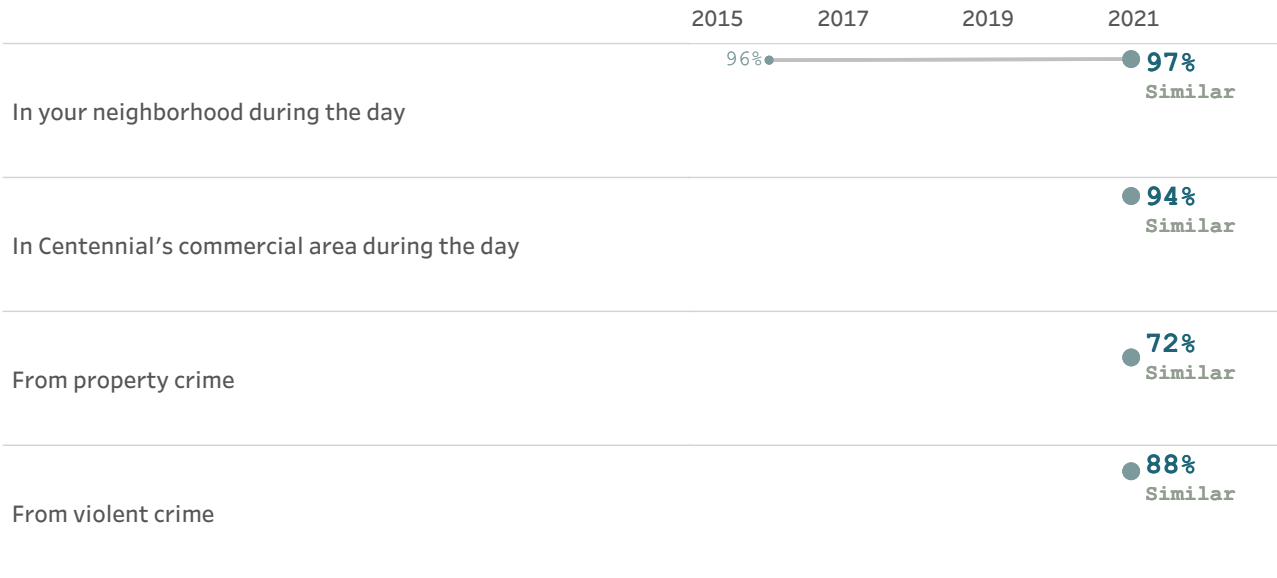
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



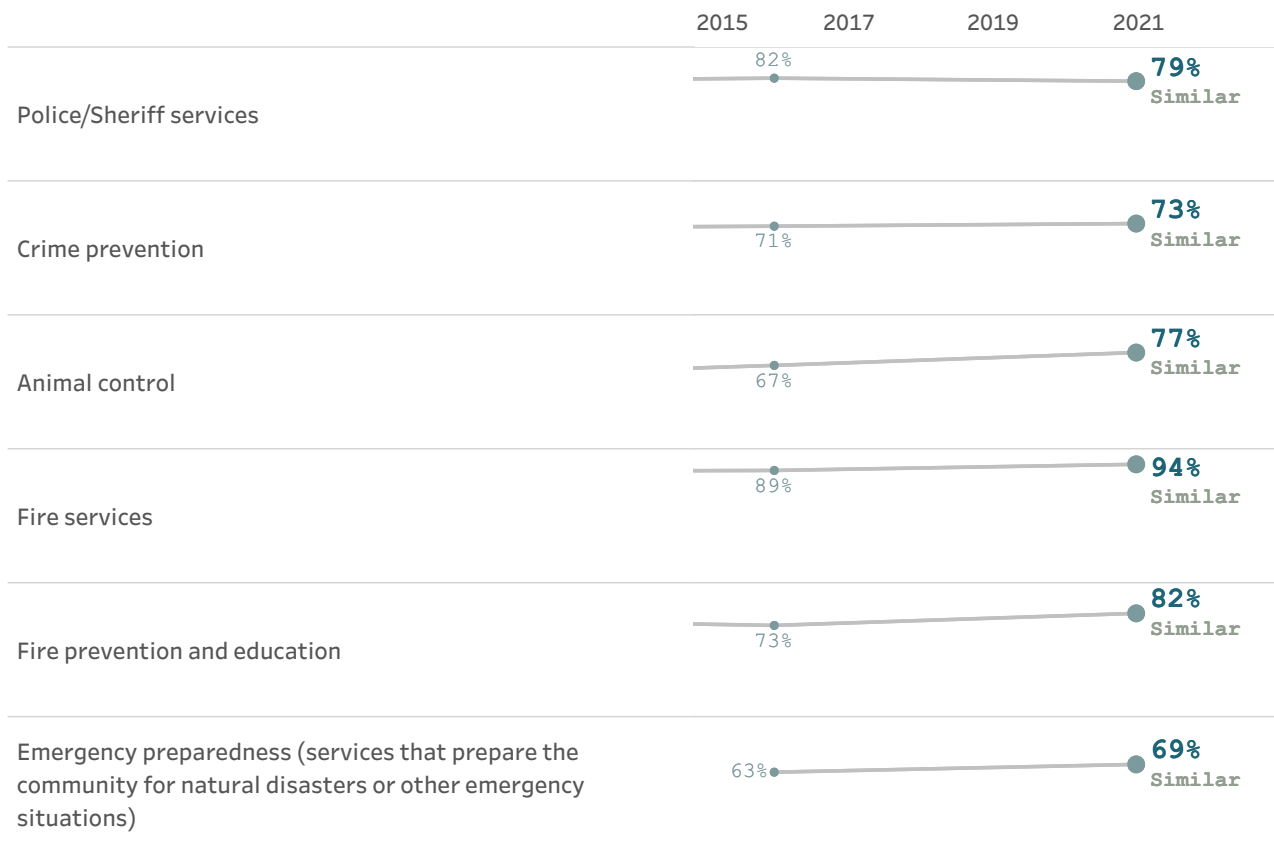
Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)

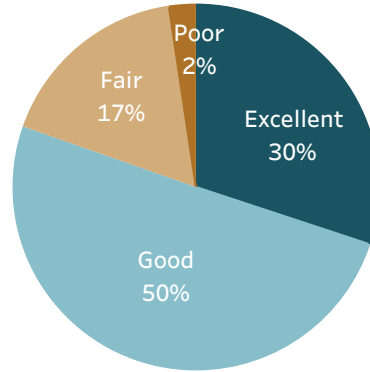


**Please rate the quality of each of the following services in Centennial.
(% excellent or good)**



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

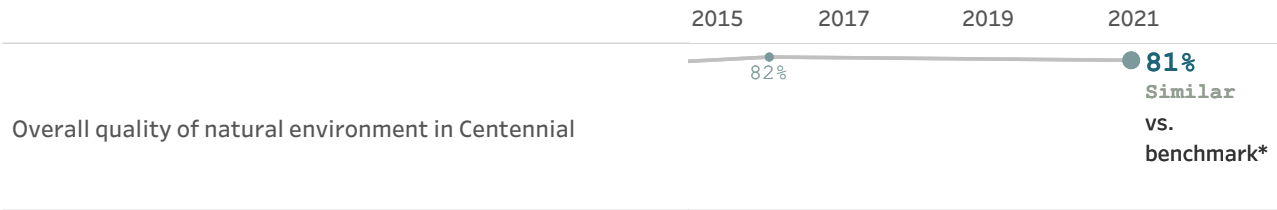
Overall quality of natural environment in Centennial, 2021



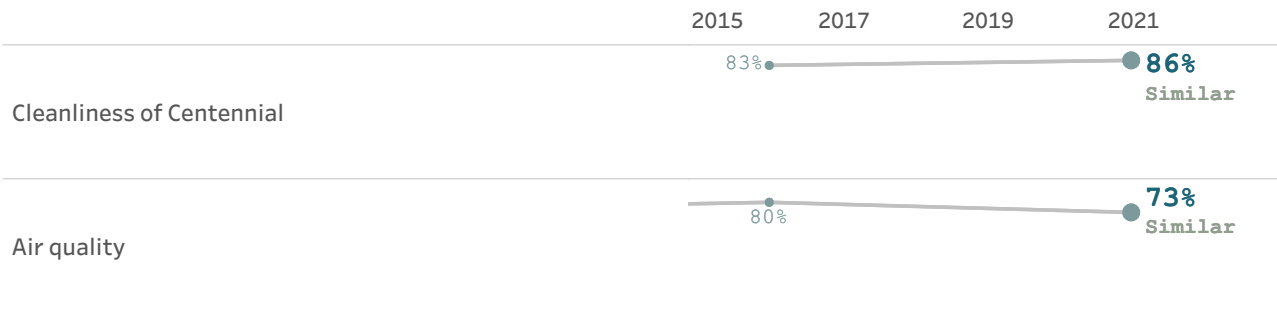
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

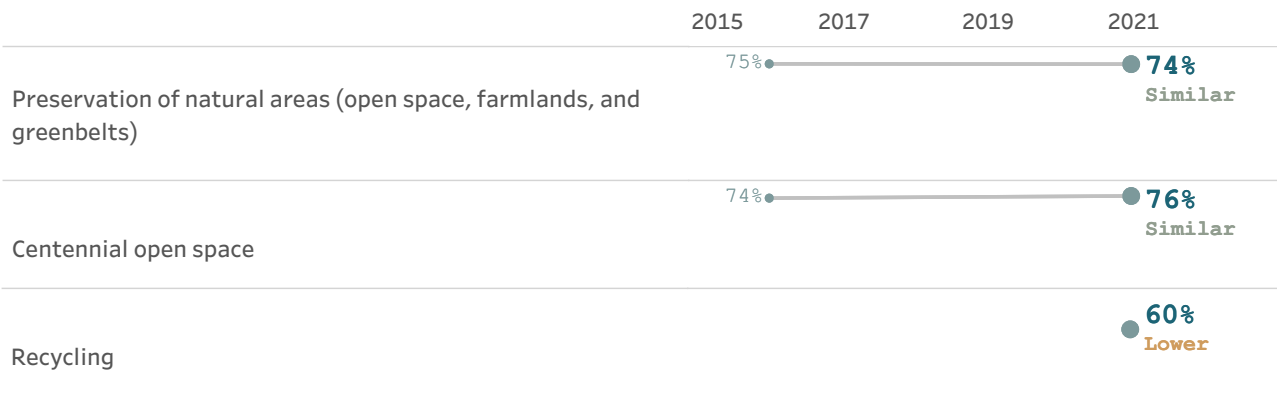
Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)



Please rate each of the following characteristics as they relate to Centennial as a whole. (% excellent or good)



Please rate the quality of each of the following services in Centennial. (% excellent or good)

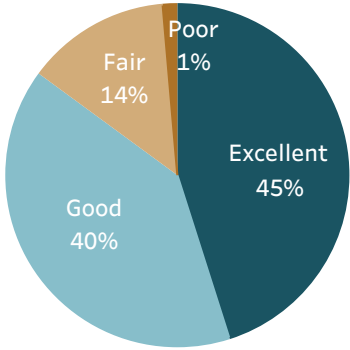


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

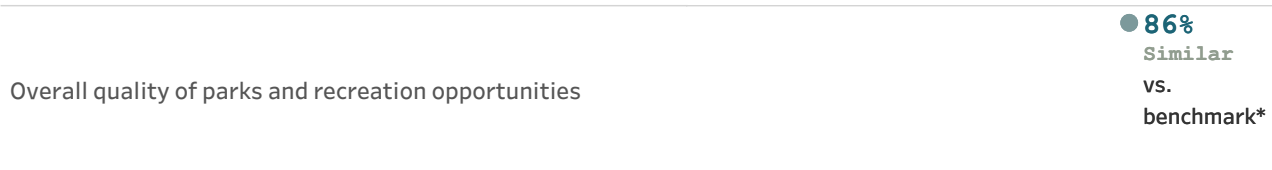
Overall quality of parks and recreation opportunities, 2021

Parks and recreation

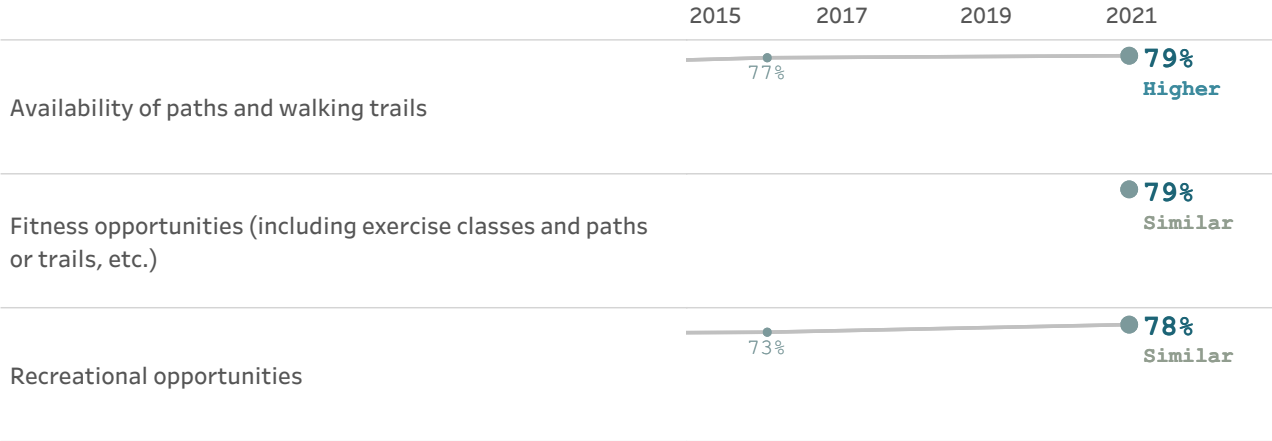
“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”
 - National Recreation and Park Association



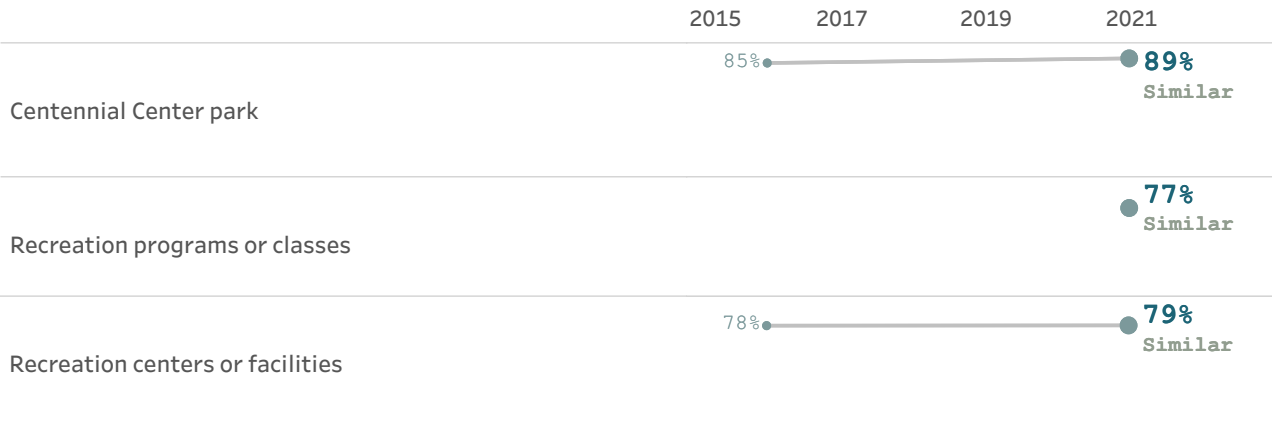
Please rate each of the following characteristics as they relate to Centennial as a whole.
 (% excellent or good)



Please rate each of the following characteristics as they relate to Centennial as a whole.
 (% excellent or good)

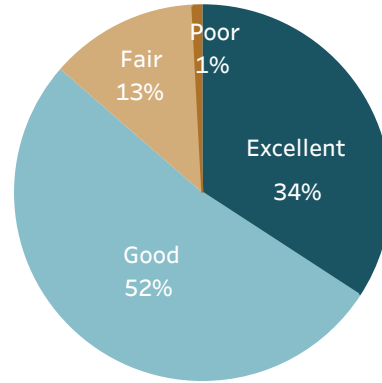


Please rate the quality of each of the following services in Centennial.
 (% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

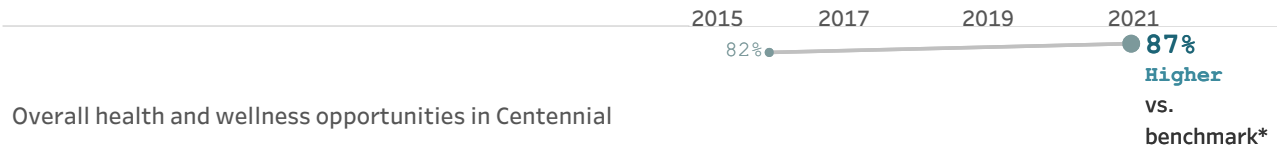
Overall health and wellness opportunities in Centennial, 2021



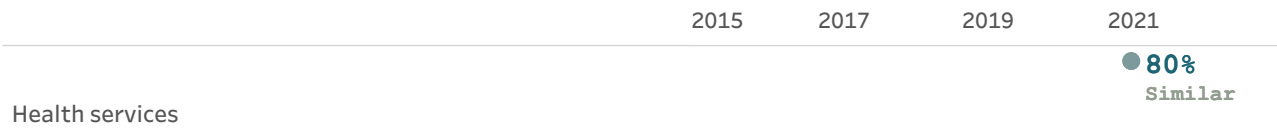
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

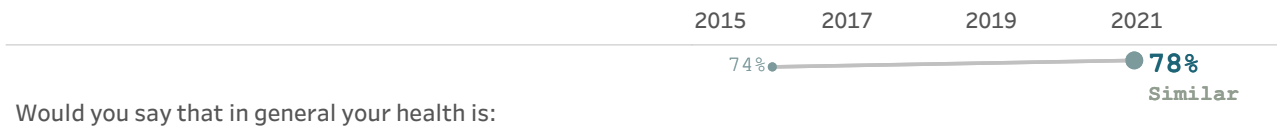
Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Centennial.
(% excellent or good)



Would you say that in general your health is:
(% excellent or very good)

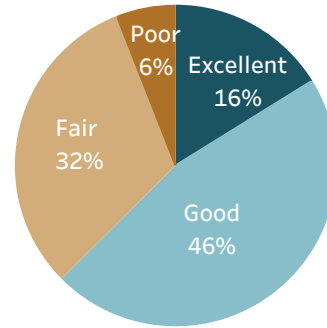


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Education, arts, and culture

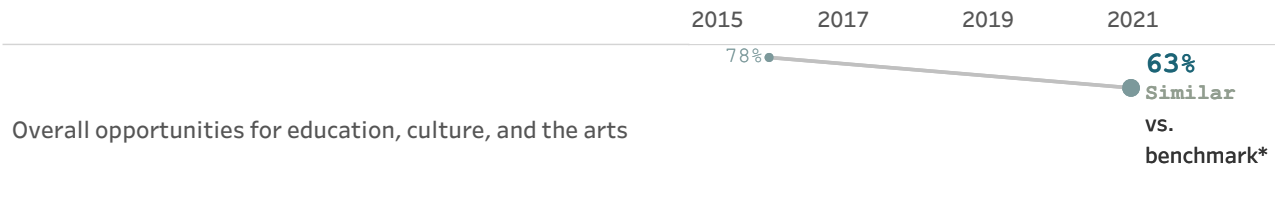
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Overall opportunities for education, culture and the arts, 2021



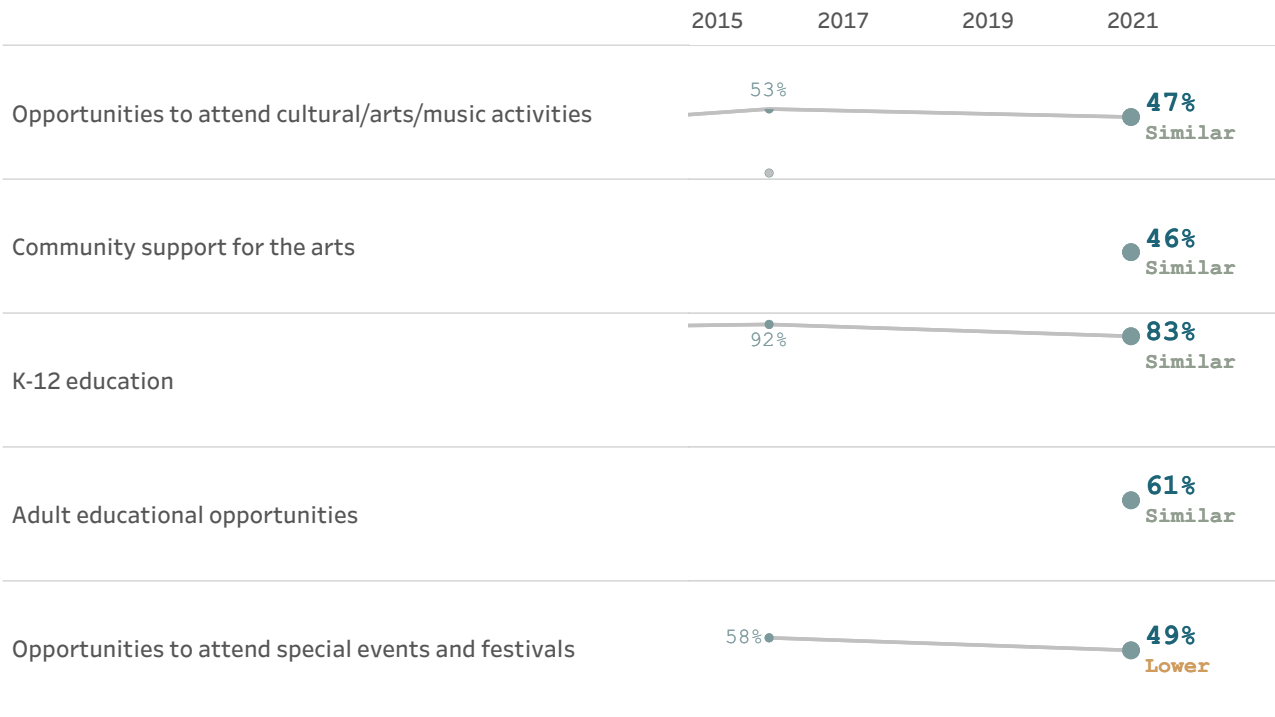
Please rate each of the following characteristics as they relate to Centennial as a whole.

(% excellent or good)



Please rate each of the following characteristics as they relate to Centennial as a whole.

(% excellent or good)



Please rate the quality of each of the following services in Centennial.

(% excellent or good)

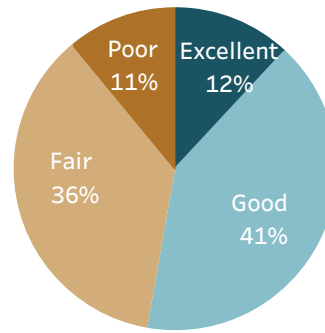


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

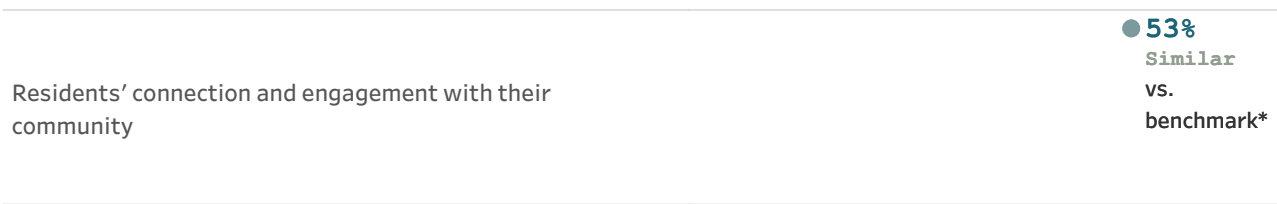
Residents' connection and engagement with their community, 2021

Inclusivity and engagement

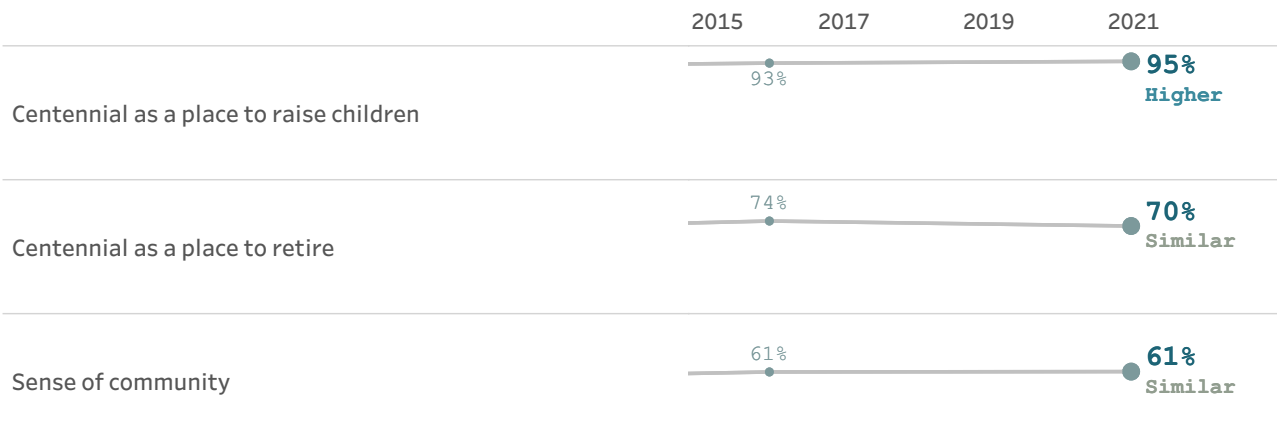
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



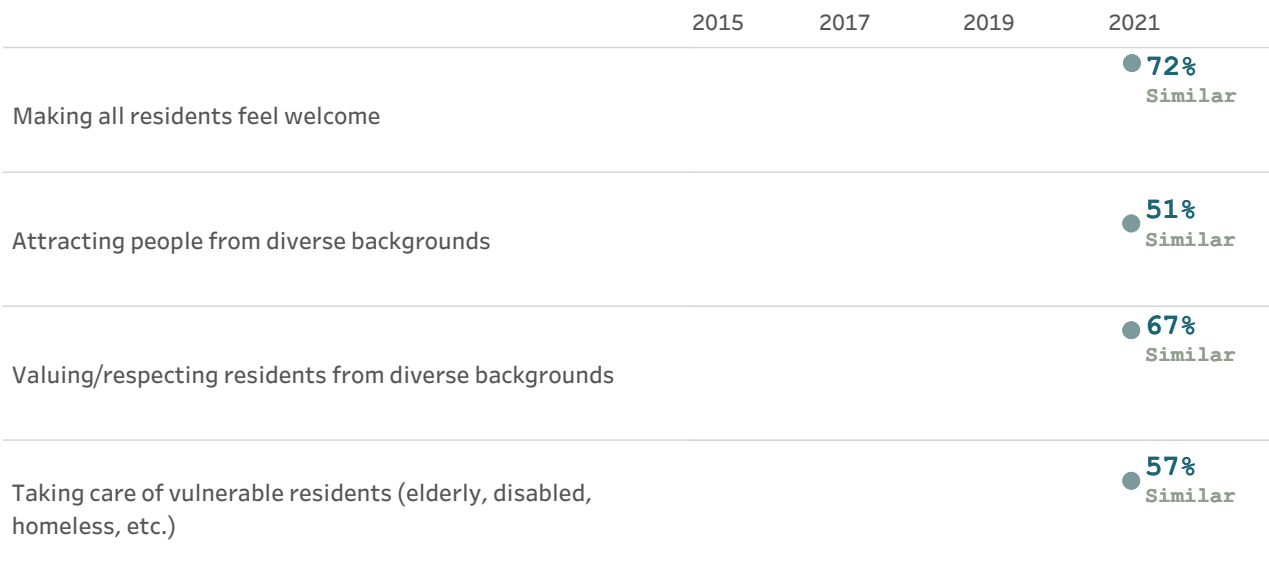
Please rate each of the following characteristics as they relate to Centennial as a whole.
(% excellent or good)



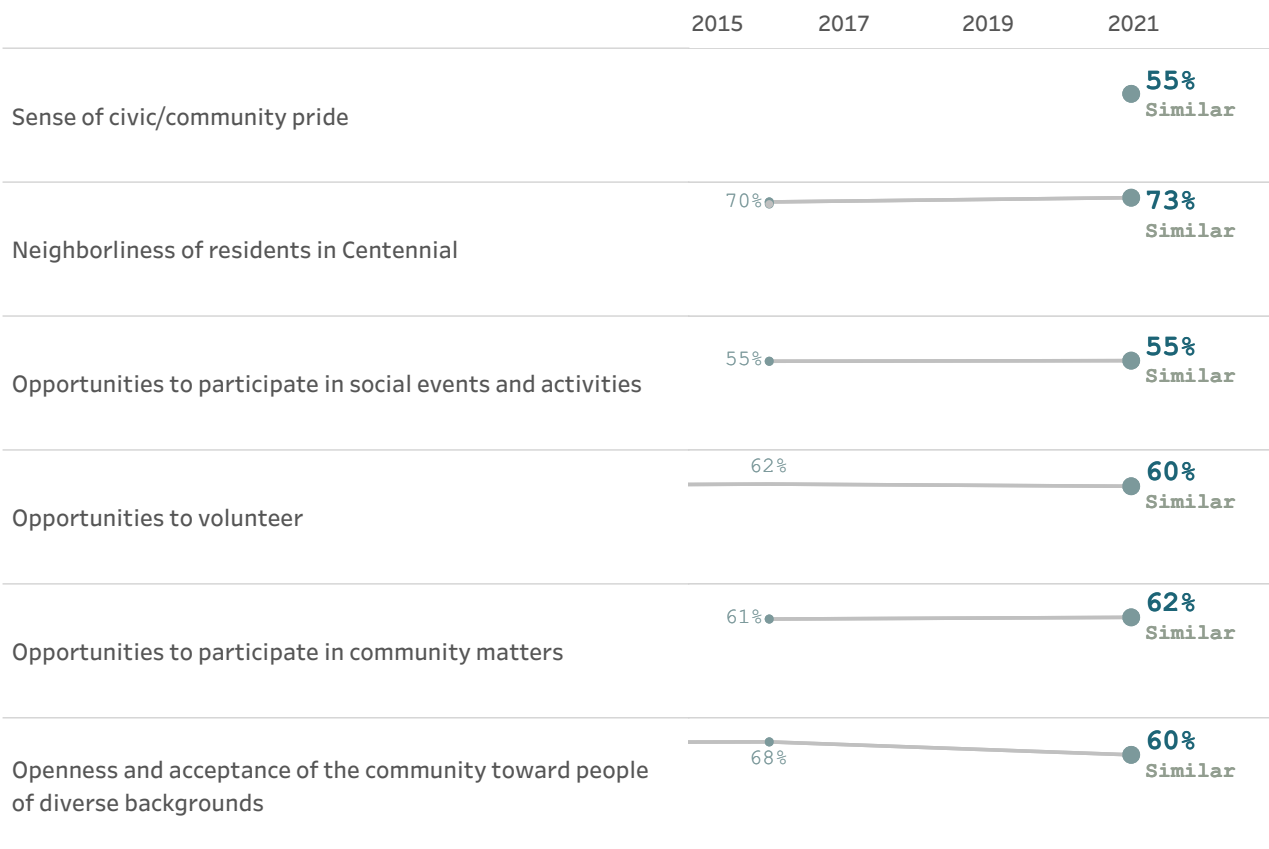
Please rate each of the following aspects of quality of life in Centennial.
(% excellent or good)



Please rate the job you feel the Centennial community does at each of the following.
 (% excellent or good)



Please rate each of the following characteristics as they relate to Centennial as a whole.
 (% excellent or good)

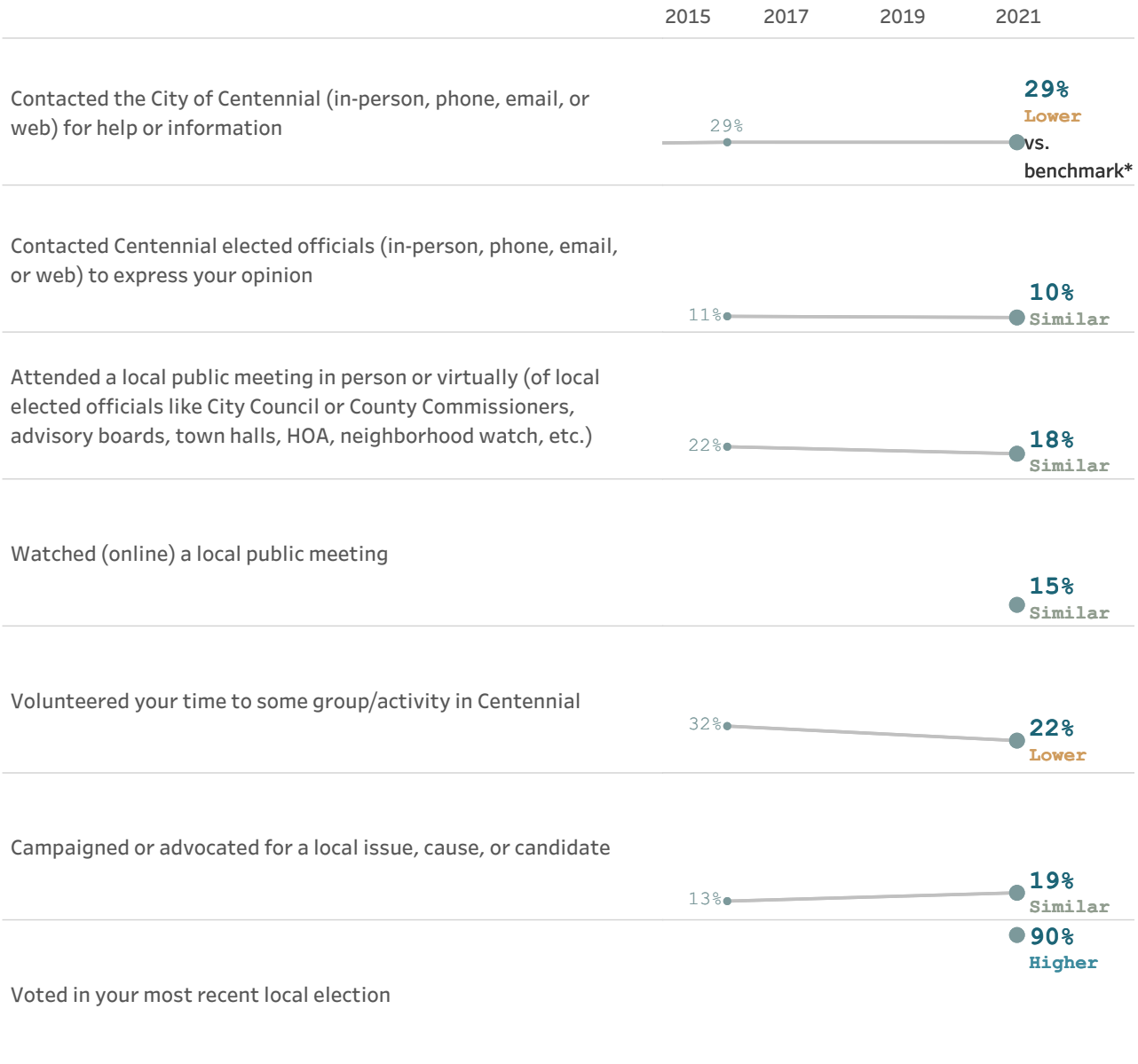


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

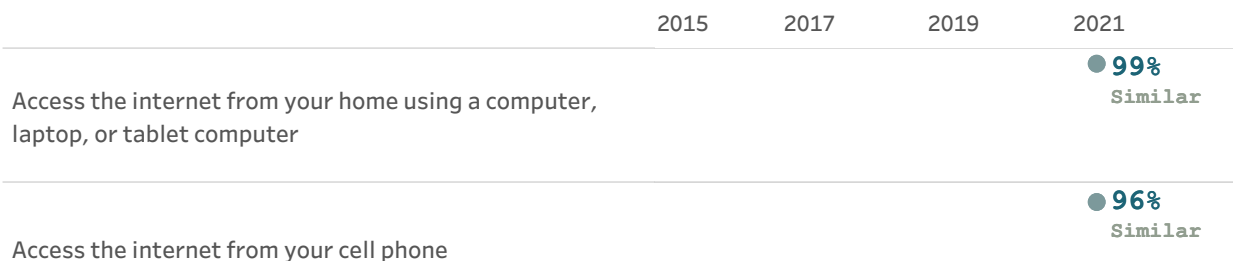
Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



In general, how many times do you:
(% a few times a week or more)



Visit social media sites such as Facebook, Twitter, Nextdoor, etc.

● **78%**
Similar

Use or check email

● **98%**
Similar

Share your opinions online

● **23%**
Similar

























Shop online

● **59%**
Similar

























* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

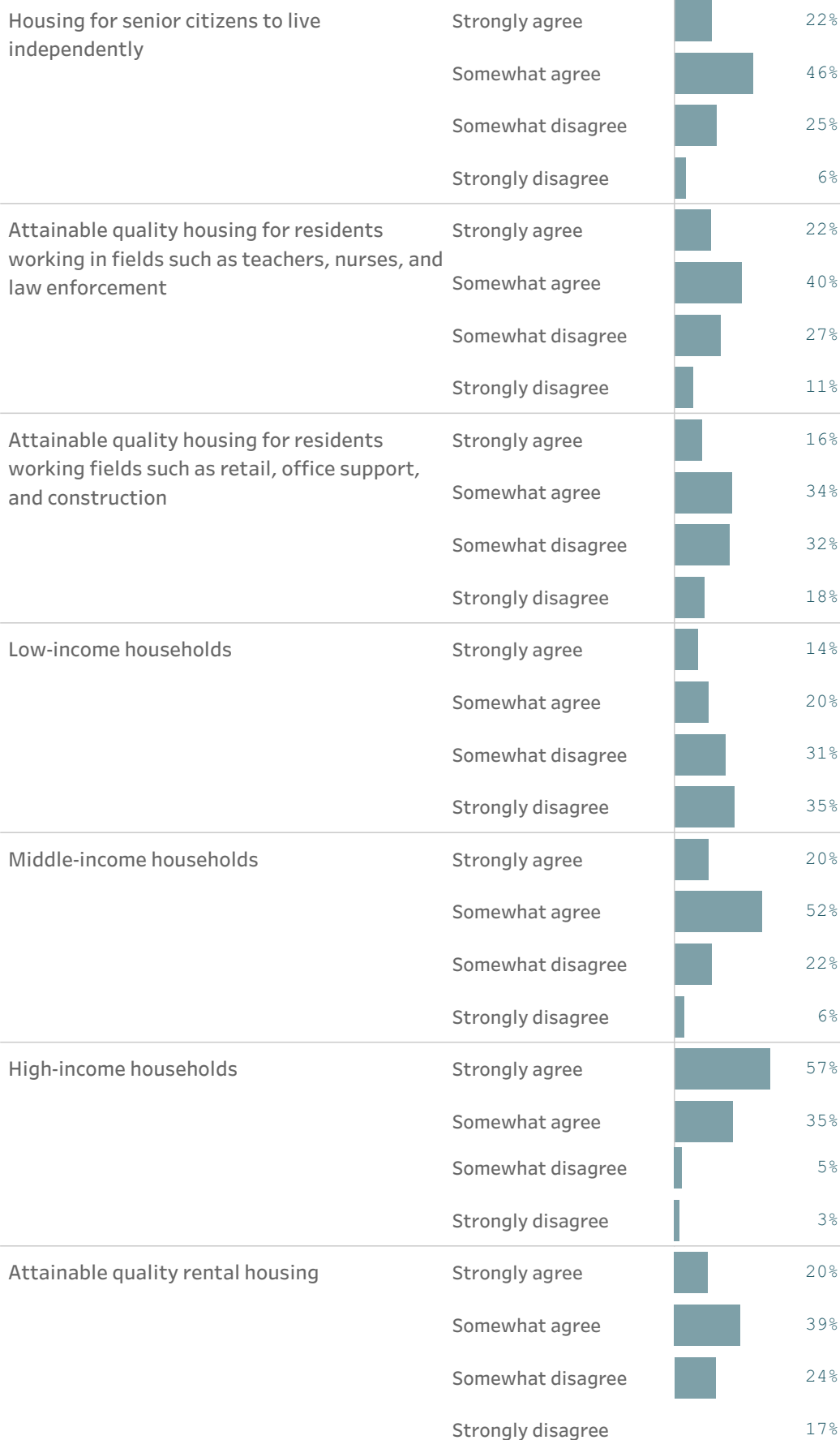
Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

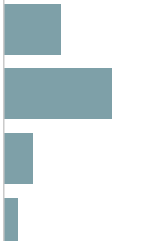
	Have you had contact with law enforcement in the City of Centennial within the last twelve months?	Yes		19%
		No		81%
What was your impression of your interactions with the City of Centennial law enforcement during the last 12 months?	Overall performance	Excellent		47%
		Good		36%
		Fair		15%
		Poor		3%
	Responsiveness	Excellent		42%
		Good		46%
		Fair		9%
		Poor		4%
	Competence	Excellent		46%
		Good		34%
		Fair		18%
		Poor		2%
	Attitudes and behavior	Excellent		49%
Good			29%	
Fair			9%	
Poor			13%	
How many days a week, if any, do you work from home (telework/telecommute)?	0 days/ I don't telework		42%	
	1 day		4%	
	2 days		7%	
	3 days		4%	
	4 days		5%	
	5 or more days		39%	

Were you working from home prior to the COVID-19 pandemic?	Yes, all of the time	20%	
	Yes, sometimes	27%	
	No	53%	
If you currently work from home because of COVID-19, do you plan to continue working from home after the pandemic?	Yes, I plan to work only ..	23%	
	I plan to work both fro..	62%	
	No, I plan to work only a..	15%	
To what extent do you support 25 mph speed limits on local and residential streets?	Strongly support	53%	
	Somewhat support	34%	
	Somewhat oppose	8%	
	Strongly oppose	4%	
When considering transportation and mobility options (e.g., auto, public transit services, walking, bicycling, etc.) within Centennial, how important, if at all, are each of the following to you?	Ability to run errands or do other tasks without getting in a car	Essential	9%
		Very important	23%
		Somewhat important	39%
		Not at all important	29%
Safe walking routes to schools	Essential	57%	
	Very important	31%	
	Somewhat important	9%	
	Not at all important	3%	
Safe walking routes to businesses/services	Essential	28%	
	Very important	39%	
	Somewhat important	26%	
	Not at all important	7%	
Safe bike routes, including on-street bike lanes	Essential	32%	
	Very important	38%	
	Somewhat important	20%	
	Not at all important	10%	

Limiting cut-through traffic through neighborhoods	Essential		27%	
	Very important		37%	
	Somewhat important		23%	
	Not at all important		12%	
Investing additional funding for traffic calming within neighborhoods	Essential		23%	
	Very important		29%	
	Somewhat important		33%	
	Not at all important		15%	
The overall flow of traffic within Centennial (e.g., the ease and speed of getting from one place to another)	Essential		32%	
	Very important		48%	
	Somewhat important		19%	
	Not at all important		1%	
Thinking of your neighborhood in Centennial and the surrounding areas, please select one of the following statements that best reflects your own opinions:	Your neighborhood is high-quality and in good condition	Strongly agree		53%
		Somewhat agree		38%
		Somewhat disagree		8%
		Strongly disagree		1%
The City should work to maintain the quality of existing neighborhoods within Centennial	Strongly agree		66%	
	Somewhat agree		28%	
	Somewhat disagree		5%	
	Strongly disagree		1%	
The City should work to revitalize existing neighborhoods within Centennial	Strongly agree		43%	
	Somewhat agree		45%	
	Somewhat disagree		12%	
	Strongly disagree		1%	

Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:



Please indicate how much you agree or disagree with the following statements:				
	The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.)	Strongly agree	27%	
		Somewhat agree	52%	
		Somewhat disagree	14%	
		Strongly disagree	6%	
	I generally have access to the services or products that are important to me within a reasonable distance	Strongly agree	51%	
		Somewhat agree	44%	
		Somewhat disagree	4%	
		Strongly disagree	1%	
	The nearest commercial area/shopping center is high quality and in good condition	Strongly agree	44%	
		Somewhat agree	41%	
		Somewhat disagree	10%	
		Strongly disagree	4%	
	The City should work to maintain the quality of existing commercial areas/shopping centers within Centennial	Strongly agree	50%	
		Somewhat agree	46%	
		Somewhat disagree	3%	
		Strongly disagree	1%	
	The City should work to revitalize existing commercial areas/ shopping centers within Centennial	Strongly agree	42%	
		Somewhat agree	45%	
		Somewhat disagree	10%	
		Strongly disagree	3%	

National benchmark tables

This table contains the comparisons of Centennial’s results to those from other communities. The first column shows the comparison of Centennial’s rating to the benchmark. Centennial’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Centennial residents is statistically similar to or different than the benchmark. The second column is Centennial’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Centennial’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Centennial’s result -- that is what percent of surveyed communities had a lower rating than Centennial.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	Similar	96%	88	365	76
	Your neighborhood as a place to live	Similar	92%	41	306	86
	Centennial as a place to raise children	Higher	95%	70	365	81
	Centennial as a place to work	Higher	87%	29	350	92
	Centennial as a place to visit	Similar	64%	149	294	49
	Centennial as a place to retire	Similar	70%	124	352	65
	The overall quality of life in Centennial	Similar	91%	97	402	76
	Sense of community	Similar	61%	165	305	46
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health of Centennial	Similar	83%	67	279	76
	Overall quality of the transportation system (auto, bicycle, foot, b..	Similar	57%	45	85	48
	Overall design or layout of Centennial’s residential and commercia..	Similar	72%	78	274	71
	Overall quality of the utility infrastructure in Centennial (water, s..	Similar	77%	37	85	57
	Overall feeling of safety in Centennial	Similar	83%	166	348	52
	Overall quality of natural environment in Centennial	Similar	81%	139	284	51
	Overall quality of parks and recreation opportunities	Similar	86%	26	86	70
	Overall health and wellness opportunities in Centennial	Higher	87%	42	275	85
	Overall opportunities for education, culture, and the arts	Similar	63%	156	275	43
	Residents’ connection and engagement with their community	Similar	53%	54	86	38
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Similar	94%	57	290	80
	Remain in Centennial for the next five years	Similar	83%	170	284	40
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	97%	117	333	65
	In Centennial’s commercial area during the day	Similar	94%	124	313	60

Please rate how safe or unsafe you feel:	From property crime	Similar	72%	65	95	32
	From violent crime	Similar	88%	45	95	52
Please rate the job you feel the Centennial community does at each of the following.	Making all residents feel welcome	Similar	72%	44	88	51
	Attracting people from diverse backgrounds	Similar	51%	67	87	24
	Valuing/respecting residents from diverse backgrounds	Similar	67%	47	86	46
	Taking care of vulnerable residents (elderly, disabled, homeless, e..	Similar	57%	53	86	39
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of business and service establishments in Centenni..	Higher	85%	32	281	88
	Variety of business and service establishments in Centennial	Similar	75%	20	85	77
	Vibrancy of commercial area	Higher	68%	63	262	76
	Employment opportunities	Higher	68%	24	307	92
	Shopping opportunities	Higher	77%	50	295	83
	Cost of living in Centennial	Similar	41%	158	276	43
	Overall image or reputation of Centennial	Similar	85%	86	342	75
Please rate each of the following characteristics as they relate to Centennial as a whole.	Traffic flow on major streets	Similar	55%	122	320	62
	Ease of public parking	Higher	80%	31	249	87
	Ease of travel by car in Centennial	Similar	80%	74	307	76
	Ease of travel by public transportation in Centennial	Similar	32%	141	254	44
	Ease of travel by bicycle in Centennial	Similar	57%	146	308	52
	Ease of walking in Centennial	Similar	66%	159	308	48
	Well-planned residential growth	Similar	60%	30	87	66
	Well-planned commercial growth	Similar	59%	23	87	74
	Well-designed neighborhoods	Similar	72%	29	87	67
	Preservation of the historical or cultural character of the communi..	Similar	54%	62	82	25
	Public places where people want to spend time	Similar	64%	145	270	46
	Variety of housing options	Similar	55%	135	285	52
	Availability of affordable quality housing	Lower	20%	237	303	22
	Overall quality of new development in Centennial	Similar	51%	184	294	37
	Overall appearance of Centennial	Similar	84%	106	336	68
	Cleanliness of Centennial	Similar	86%	102	308	67
Air quality	Similar	73%	167	263	36	
Availability of paths and walking trails	Higher	79%	68	305	78	

Please rate each of the following characteristics as they relate to Centennial as a whole.	Fitness opportunities (including exercise classes and paths or trail..	Similar	79%	61	266	77
	Recreational opportunities	Similar	78%	76	294	74
	Opportunities to attend cultural/arts/music activities	Similar	47%	209	293	29
	Community support for the arts	Similar	46%	57	85	34
	K-12 education	Similar	83%	84	271	69
	Adult educational opportunities	Similar	61%	123	261	53
	Sense of civic/community pride	Similar	55%	55	85	36
	Neighborliness of residents in Centennial	Similar	73%	62	270	77
	Opportunities to participate in social events and activities	Similar	55%	190	276	31
	Opportunities to attend special events and festivals	Lower	49%	248	282	12
	Opportunities to volunteer	Similar	60%	242	274	12
	Opportunities to participate in community matters	Similar	62%	194	279	30
	Openness and acceptance of the community toward people of dive..	Similar	60%	156	301	48
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Centennial (in-person, phone, email, or web) ..	Lower	29%	319	330	3
	Contacted Centennial elected officials (in-person, phone, email, or ..	Similar	10%	258	270	4
	Attended a local public meeting in person or virtually (of local elec..	Similar	18%	179	271	34
	Watched (online) a local public meeting	Similar	15%	207	246	16
	Volunteered your time to some group/activity in Centennial	Lower	22%	244	276	11
	Campaigned or advocated for a local issue, cause, or candidate	Similar	19%	157	259	39
	Voted in your most recent local election	Higher	90%	11	88	88
	Used bus, rail, subway, or other public transportation instead of d..	Similar	28%	62	235	74
	Carpooled with other adults or children instead of driving alone	Similar	46%	83	263	68
	Walked or biked instead of driving	Similar	64%	83	268	69
Please rate the quality of each of the following services in Centennial.	Public information services	Similar	68%	167	285	41
	Economic development	Similar	67%	79	285	72
	Traffic enforcement	Similar	61%	210	346	39
	Traffic signal timing	Similar	56%	163	273	40
	Street repair	Similar	41%	224	334	33
	Street cleaning	Similar	66%	169	297	43
	Street lighting	Similar	65%	167	326	49
	Snow removal	Similar	56%	176	257	31

Please rate the quality of each of the following services in Centennial.	Sidewalk maintenance	Similar	64%	118	298	60	
	Bus or transit services	Similar	46%	148	247	40	
	Land use, planning, and zoning	Similar	54%	95	296	68	
	Code enforcement (weeds, abandoned buildings, etc.)	Similar	50%	185	349	47	
	Affordable high-speed internet access	Similar	61%	19	83	78	
	Garbage collection	Similar	71%	300	326	8	
	Storm water management (storm drainage, dams, levees, etc.)	Similar	80%	69	321	78	
	Police/Sheriff services	Similar	79%	265	392	32	
	Crime prevention	Similar	73%	218	346	37	
	Animal control	Similar	77%	130	310	58	
	Fire services	Similar	94%	189	340	44	
	Fire prevention and education	Similar	82%	165	284	42	
	Emergency preparedness (services that prepare the community fo..	Similar	69%	155	285	45	
	Preservation of natural areas (open space, farmlands, and greenb..	Similar	74%	55	267	79	
	Centennial open space	Similar	76%	42	257	84	
	Recycling	Lower	60%	297	331	10	
	Centennial Center park	Similar	89%	102	306	66	
	Recreation programs or classes	Similar	77%	139	304	54	
	Recreation centers or facilities	Similar	79%	85	277	69	
	Health services	Similar	80%	75	244	69	
	Public library services	Similar	88%	101	307	67	
	Overall customer service by Centennial employees (receptionists, ..	Similar	84%	112	360	69	
	Please rate the following categories of Centennial government performance.	The value of services for the taxes paid to Centennial	Similar	63%	112	366	69
		The overall direction that Centennial is taking	Similar	71%	78	316	75
		The job Centennial government does at welcoming resident invol..	Similar	55%	157	318	50
Overall confidence in Centennial government		Similar	62%	95	278	66	
Generally acting in the best interest of the community		Similar	71%	65	282	77	
Being honest		Similar	67%	93	273	66	
Being open and transparent to the public		Similar	64%	34	88	62	
Informing residents about issues facing the community		Similar	58%	41	93	56	
Treating all residents fairly		Higher	77%	28	279	90	

categories of Centennial government performance.	Treating residents with respect	Similar	80%	22	85	75
Overall, how would you rate the quality of the services provided by each ..	The City of Centennial	Similar	74%	200	370	46
	The Federal Government	Similar	40%	167	262	36
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall economic health of Centennial	Similar	90%	99	256	61
	Overall quality of the transportation system (auto, bicycle, foot, b..	Similar	76%	35	85	60
	Overall design or layout of Centennial's residential and commercia..	Similar	74%	161	256	37
	Overall feeling of safety in Centennial	Similar	92%	85	256	67
	Overall quality of natural environment in Centennial	Similar	86%	66	256	74
	Overall quality of parks and recreation opportunities	Similar	87%	7	85	92
	Overall health and wellness opportunities in Centennial	Similar	77%	147	256	42
	Overall opportunities for education, culture, and the arts	Similar	74%	184	256	28
	Residents' connection and engagement with their community	Much lower	61%	255	257	0
In general, how many times do you:	Access the internet from your home using a computer, laptop, or t..	Similar	99%	1	84	100
	Access the internet from your cell phone	Similar	96%	14	84	84
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Similar	78%	52	83	38
	Use or check email	Similar	98%	29	84	66
	Share your opinions online	Similar	23%	82	84	3
	Shop online	Similar	59%	31	84	64
	Would you say that in general your health is:	Similar	78%	11	263	96
What impact, if any, do you think the economy will have on your fa..	Similar	36%	67	266	75	

Custom benchmark tables

This table contains the comparisons of Centennial’s results to those from other front range communities. The first column shows the comparison of Centennial’s rating to the benchmark. Centennial’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Centennial residents is statistically similar to or different than the benchmark. The second column is Centennial’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Centennial’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Centennial’s result -- that is what percent of surveyed communities had a lower rating than Centennial.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	Similar	96%	8	22	68
	Your neighborhood as a place to live	Similar	92%	2	20	95
	Centennial as a place to raise children	Higher	95%	7	23	73
	Centennial as a place to work	Higher	87%	2	23	95
	Centennial as a place to visit	Similar	64%	5	12	66
	Centennial as a place to retire	Similar	70%	8	23	69
	The overall quality of life in Centennial	Similar	91%	10	22	59
	Sense of community	Similar	61%	10	17	47
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health of Centennial	Similar	83%	6	13	61
	Overall design or layout of Centennial’s residential and commercia..	Similar	72%	3	11	81
	Overall feeling of safety in Centennial	Similar	83%	8	15	53
	Overall quality of natural environment in Centennial	Similar	81%	7	14	57
	Overall health and wellness opportunities in Centennial	Similar	87%	4	12	75
	Overall opportunities for education, culture, and the arts	Similar	63%	6	10	50
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Higher	94%	2	15	93
	Remain in Centennial for the next five years	Similar	83%	7	14	57
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	97%	7	18	66
	In Centennial’s commercial area during the day	Similar	94%	7	16	62
	From property crime	Similar	72%	4	7	57
	From violent crime	Similar	88%	4	7	57
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of business and service establishments in Centenni..	Higher	85%	2	13	92
	Vibrancy of commercial area	Similar	68%	3	9	77
	Employment opportunities	Higher	68%	2	19	94
	Shopping opportunities	Higher	77%	4	18	83

Please rate each of the following characteristics as they relate to Centennial as a whole.	Cost of living in Centennial	Similar	41%	2	11	90
	Overall image or reputation of Centennial	Higher	85%	7	19	68
Please rate each of the following characteristics as they relate to Centennial as a whole.	Traffic flow on major streets	Similar	55%	4	17	82
	Ease of public parking	Much higher	80%	1	9	100
	Ease of travel by car in Centennial	Higher	80%	3	19	89
	Ease of travel by public transportation in Centennial	Similar	32%	11	15	33
	Ease of travel by bicycle in Centennial	Similar	57%	15	19	26
	Ease of walking in Centennial	Similar	66%	14	18	27
	Public places where people want to spend time	Similar	64%	4	9	66
	Variety of housing options	Similar	55%	5	14	71
	Availability of affordable quality housing	Similar	20%	5	13	69
	Overall quality of new development in Centennial	Similar	51%	9	14	42
	Overall appearance of Centennial	Similar	84%	9	19	57
	Cleanliness of Centennial	Higher	86%	7	13	53
	Air quality	Similar	73%	4	12	75
	Availability of paths and walking trails	Similar	79%	7	14	57
	Fitness opportunities (including exercise classes and paths or trail..	Similar	79%	6	10	50
	Recreational opportunities	Similar	78%	9	16	50
	Opportunities to attend cultural/arts/music activities	Lower	47%	12	15	26
	K-12 education	Higher	83%	2	12	91
	Adult educational opportunities	Similar	61%	4	9	66
	Neighborliness of residents in Centennial	Similar	73%	3	9	77
	Opportunities to participate in social events and activities	Similar	55%	10	13	30
	Opportunities to attend special events and festivals	Lower	49%	9	11	27
	Opportunities to volunteer	Similar	60%	10	12	25
Opportunities to participate in community matters	Similar	62%	9	14	42	
Openness and acceptance of the community toward people of dive..	Similar	60%	8	17	58	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Centennial (in-person, phone, email, or web) ..	Lower	29%	16	17	11
	Contacted Centennial elected officials (in-person, phone, email, or ..	Similar	10%	10	10	10
	Attended a local public meeting in person or virtually (of local elec..	Similar	18%	11	12	16
	Watched (online) a local public meeting	Similar	15%	8	10	30
































Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity in Centennial	Lower	22%	10	11	18
	Campaigned or advocated for a local issue, cause, or candidate	Similar	19%	6	8	37
	Used bus, rail, subway, or other public transportation instead of d..	Similar	28%	6	10	50
	Carpooled with other adults or children instead of driving alone	Similar	46%	8	11	36
	Walked or biked instead of driving	Similar	64%	6	10	50
Please rate the quality of each of the following services in Centennial.	Public information services	Similar	68%	7	12	50
	Economic development	Similar	67%	2	11	90
	Traffic enforcement	Similar	61%	10	20	55
	Traffic signal timing	Similar	56%	7	12	50
	Street repair	Similar	41%	15	19	26
	Street cleaning	Similar	66%	10	17	47
	Street lighting	Similar	65%	8	13	46
	Snow removal	Similar	56%	10	19	52
	Sidewalk maintenance	Similar	64%	4	10	70
	Bus or transit services	Similar	46%	6	9	44
	Land use, planning, and zoning	Similar	54%	3	13	84
	Code enforcement (weeds, abandoned buildings, etc.)	Similar	50%	10	19	52
	Garbage collection	Similar	71%	12	13	15
	Storm water management (storm drainage, dams, levees, etc.)	Similar	80%	6	15	66
	Police/Sheriff services	Similar	79%	11	21	52
	Crime prevention	Similar	73%	8	17	58
	Animal control	Similar	77%	7	17	64
	Fire services	Similar	94%	7	15	60
	Fire prevention and education	Similar	82%	5	11	63
	Emergency preparedness (services that prepare the community fo..	Similar	69%	4	13	76
	Preservation of natural areas (open space, farmlands, and greenb..	Similar	74%	3	9	77
	Centennial open space	Similar	76%	7	12	50
	Recycling	Lower	60%	13	14	14
	Centennial Center park	Similar	89%	9	15	46
	Recreation programs or classes	Similar	77%	11	17	41
Recreation centers or facilities	Similar	79%	10	16	43	

Please rate the quality of each of the following services in Centennial.	Health services	Similar	80%	2	9	88
	Public library services	Similar	88%	8	16	53
	Overall customer service by Centennial employees (receptionists, ..	Similar	84%	10	20	55
Please rate the following categories of Centennial government performance.	The value of services for the taxes paid to Centennial	Similar	63%	5	18	77
	The overall direction that Centennial is taking	Similar	71%	6	19	73
	The job Centennial government does at welcoming resident involv..	Similar	55%	12	21	47
	Overall confidence in Centennial government	Similar	62%	3	11	81
	Generally acting in the best interest of the community	Similar	71%	2	12	91
	Being honest	Similar	67%	2	11	90
	Treating all residents fairly	Higher	77%	1	10	100
Overall, how would you rate the quality of the services provided by each ..	The City of Centennial	Similar	74%	12	23	52
	The Federal Government	Similar	40%	4	9	66
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall economic health of Centennial	Similar	90%	3	8	75
	Overall design or layout of Centennial's residential and commercia..	Similar	74%	7	8	25
	Overall feeling of safety in Centennial	Similar	92%	2	8	87
	Overall quality of natural environment in Centennial	Similar	86%	3	8	75
	Overall health and wellness opportunities in Centennial	Similar	77%	3	8	75
	Overall opportunities for education, culture, and the arts	Similar	74%	4	8	62
	Residents' connection and engagement with their community	Similar	61%	7	8	25
	Would you say that in general your health is:	Similar	78%	1	8	100
	What impact, if any, do you think the economy will have on your fa..	Similar	36%	4	9	66






























Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	Centennial as a place to live	
		Rating	Percentage
Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	Excellent	49%
		Good	47%
		Fair	3%
		Poor	1%
Your neighborhood as a place to live	Your neighborhood as a place to live	Excellent	54%
		Good	37%
		Fair	8%
		Poor	0%
Centennial as a place to raise children	Centennial as a place to raise children	Excellent	51%
		Good	44%
		Fair	5%
		Poor	0%
Centennial as a place to work	Centennial as a place to work	Excellent	37%
		Good	50%
		Fair	11%
		Poor	3%
Centennial as a place to visit	Centennial as a place to visit	Excellent	21%
		Good	43%
		Fair	28%
		Poor	7%
Centennial as a place to retire	Centennial as a place to retire	Excellent	31%
		Good	39%
		Fair	22%
		Poor	8%
The overall quality of life in Centennial	The overall quality of life in Centennial	Excellent	39%
		Good	52%
		Fair	8%
		Poor	1%

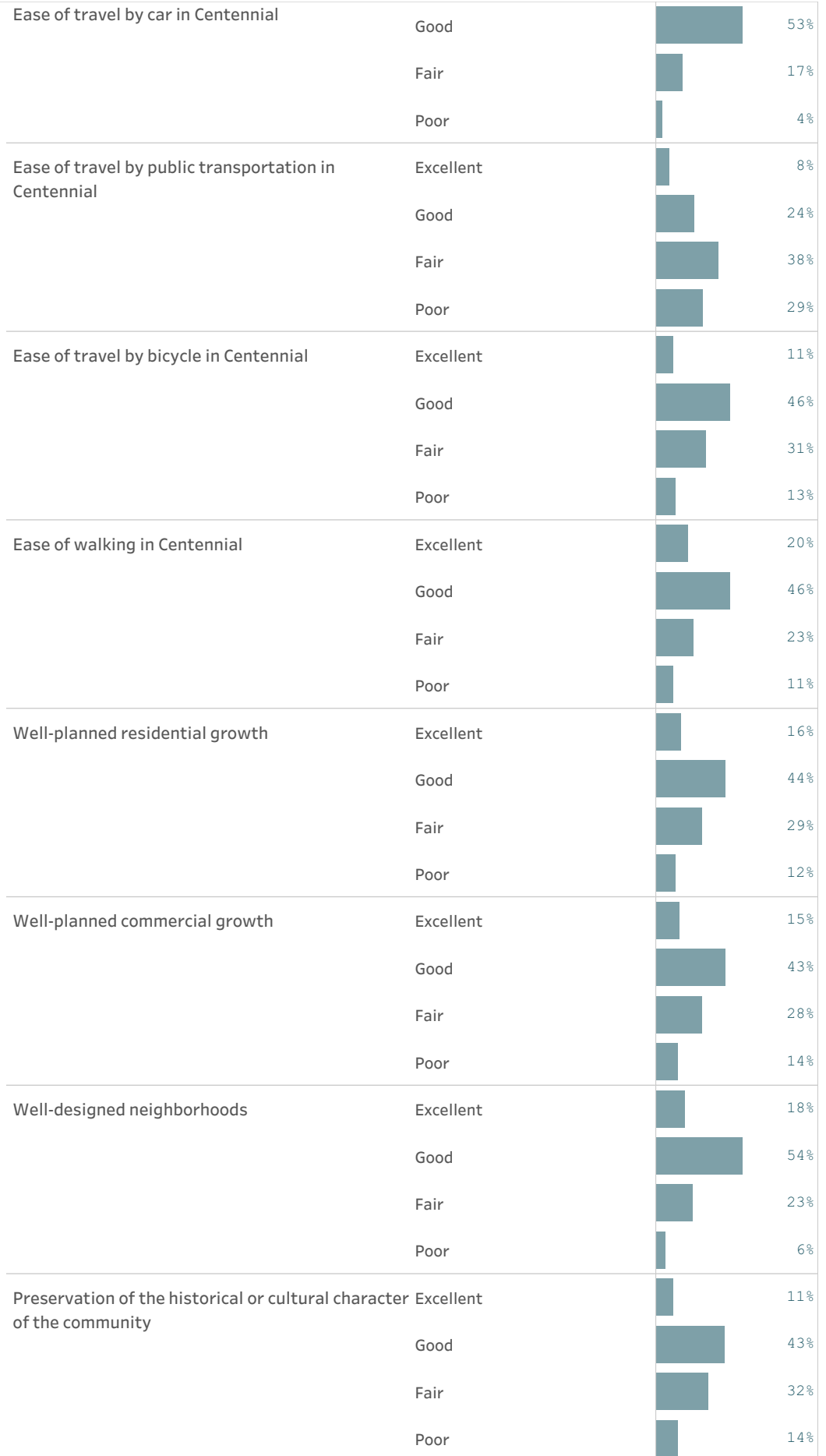
Please rate each of the following aspects of quality of life in Centennial.	Sense of community	Excellent		18%
		Good		43%
		Fair		33%
		Poor		7%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health of Centennial	Excellent		22%
		Good		61%
		Fair		16%
		Poor		2%
Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Excellent		14%	
	Good		43%	
	Fair		31%	
	Poor		12%	
Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent		17%	
	Good		55%	
	Fair		23%	
	Poor		5%	
Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric, gas)	Excellent		21%	
	Good		55%	
	Fair		19%	
	Poor		4%	
Overall feeling of safety in Centennial	Excellent		35%	
	Good		48%	
	Fair		14%	
	Poor		3%	
Overall quality of natural environment in Centennial	Excellent		30%	
	Good		50%	
	Fair		17%	
	Poor		2%	
Overall quality of parks and recreation opportunities	Excellent		45%	
	Good		40%	
	Fair		14%	

Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of parks and recreation opportunities	Poor		1%
	Overall health and wellness opportunities in Centennial	Excellent		34%
		Good		52%
		Fair		13%
		Poor		1%
Overall opportunities for education, culture, and the arts	Excellent		16%	
	Good		46%	
	Fair		32%	
	Poor		6%	
Residents' connection and engagement with their community	Excellent		12%	
	Good		41%	
	Fair		36%	
	Poor		11%	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Very likely		58%
		Somewhat likely		36%
		Somewhat unlikely		4%
		Very unlikely		2%
	Remain in Centennial for the next five years	Very likely		60%
Somewhat likely			23%	
Somewhat unlikely			9%	
Very unlikely			8%	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		78%
		Somewhat safe		19%
		Neither safe nor unsafe		2%
		Somewhat unsafe		1%
		Very unsafe		0%
	In Centennial's commercial area during the day	Very safe		65%
		Somewhat safe		29%
		Neither safe nor unsafe		5%
		Somewhat unsafe		1%
	From property crime	Very safe		26%

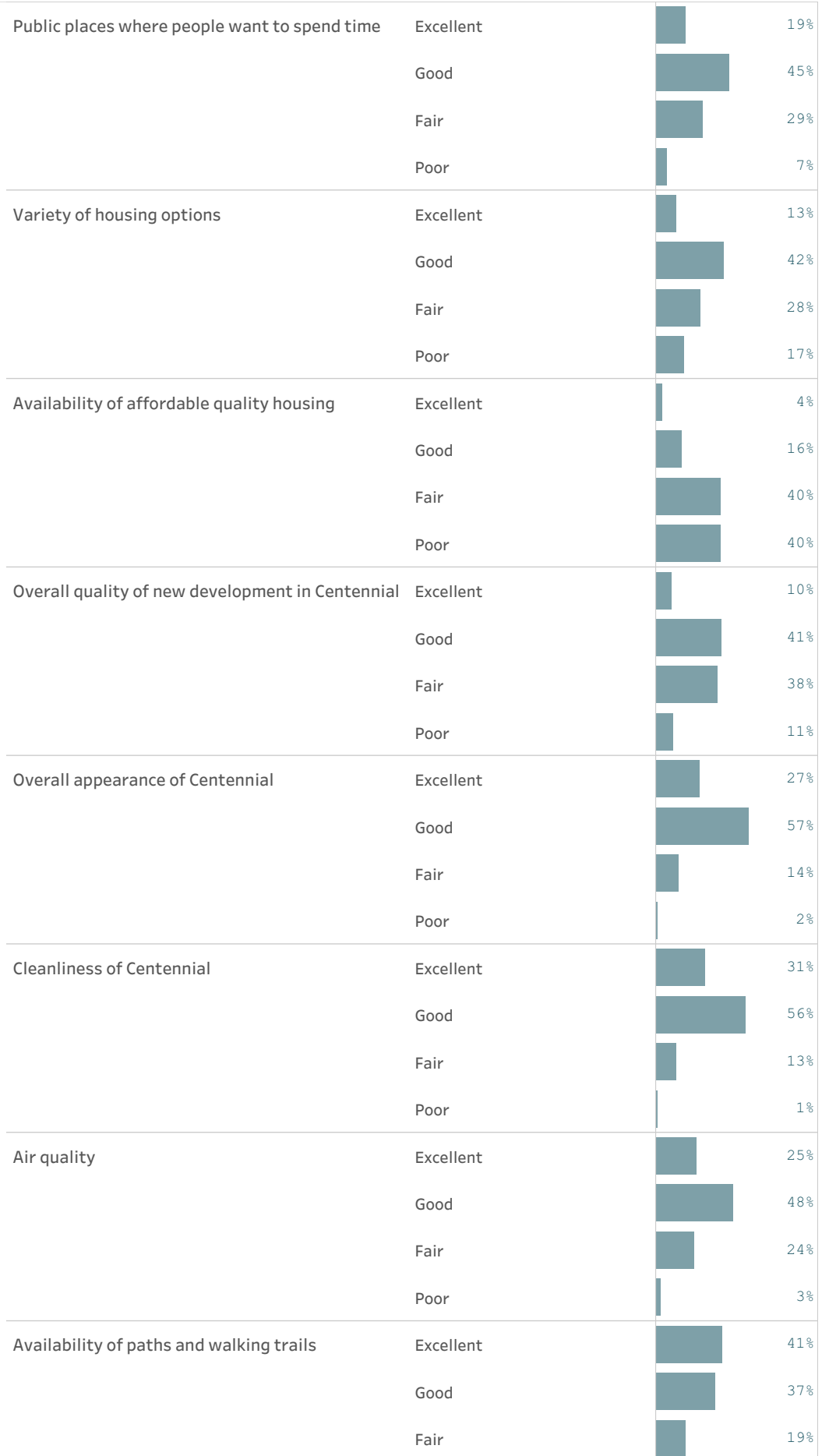
Please rate how safe or unsafe you feel:	From property crime	Somewhat safe		46%
		Neither safe nor unsafe		13%
		Somewhat unsafe		13%
		Very unsafe		3%
	From violent crime	Very safe		52%
		Somewhat safe		36%
		Neither safe nor unsafe		7%
		Somewhat unsafe		3%
Very unsafe			1%	
Please rate the job you feel the Centennial community does at each of the following.	Making all residents feel welcome	Excellent		22%
		Good		49%
		Fair		24%
		Poor		4%
	Attracting people from diverse backgrounds	Excellent		17%
		Good		33%
		Fair		32%
		Poor		18%
	Valuing/respecting residents from diverse backgrounds	Excellent		19%
		Good		48%
		Fair		24%
		Poor		9%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent		13%
		Good		44%
		Fair		31%
		Poor		12%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of business and service establishments in Centennial	Excellent		27%
		Good		58%
		Fair		13%
		Poor		2%
	Variety of business and service establishments in Centennial	Excellent		23%
		Good		52%

Please rate each of the following characteristics as they relate to Centennial as a whole.	Variety of business and service establishments in Centennial	Fair		21%
		Poor		4%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Vibrancy of commercial area	Excellent		19%
		Good		49%
		Fair		27%
		Poor		5%
		Employment opportunities	Excellent	
		Good		48%
		Fair		27%
		Poor		5%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Shopping opportunities	Excellent		26%
		Good		51%
		Fair		20%
		Poor		4%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Cost of living in Centennial	Excellent		5%
		Good		36%
		Fair		41%
		Poor		17%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall image or reputation of Centennial	Excellent		30%
		Good		55%
		Fair		13%
		Poor		2%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Traffic flow on major streets	Excellent		7%
		Good		48%
		Fair		33%
		Poor		12%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Ease of public parking	Excellent		22%
		Good		58%
		Fair		17%
		Poor		3%
	Ease of travel by car in Centennial	Excellent		26%

Please rate each of the following characteristics as they relate to Centennial as a whole.

































































Please rate each of the following characteristics as they relate to Centennial as a whole.



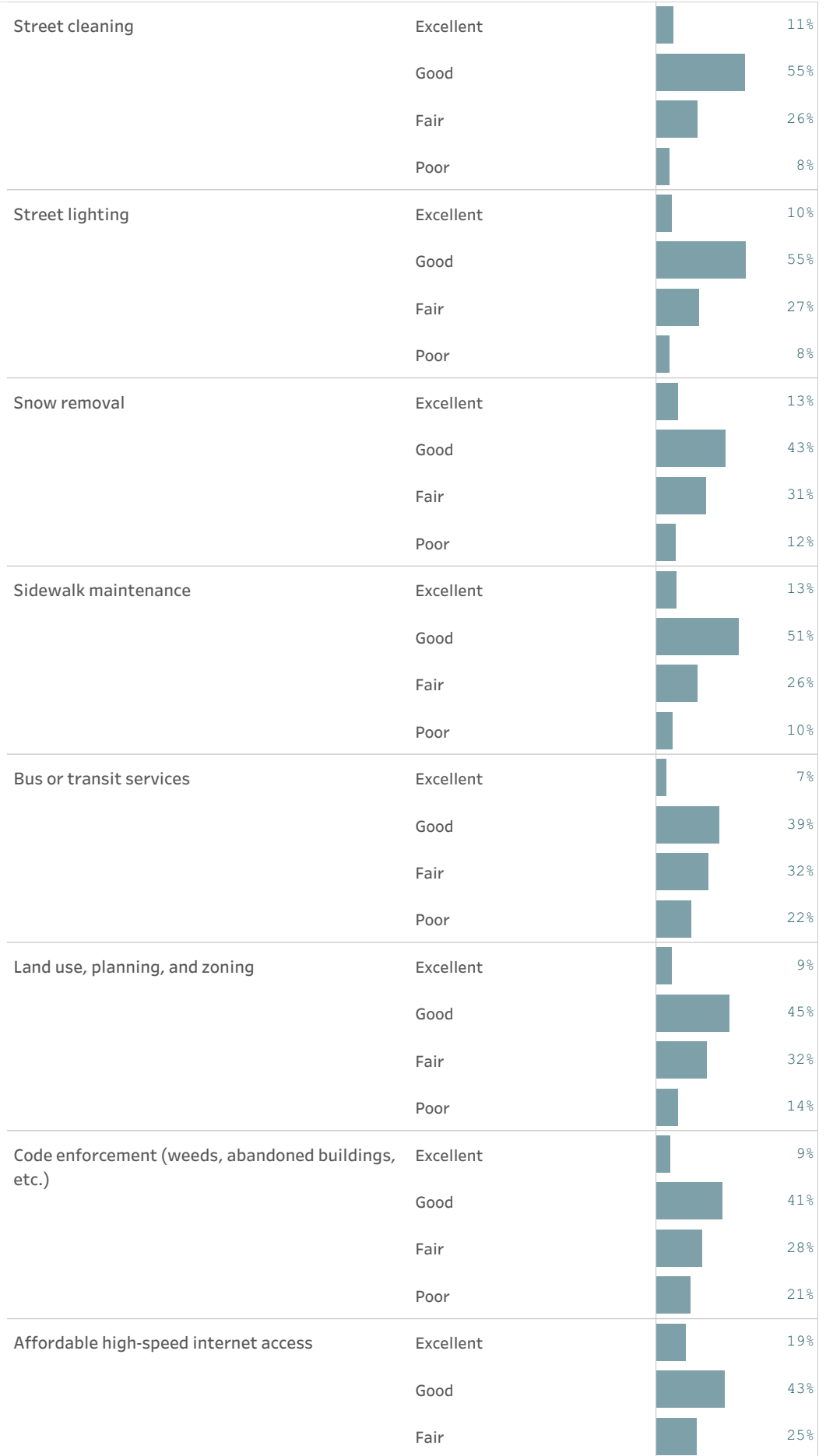
Please rate each of the following characteristics as they relate to Centennial as a whole.
































Availability of paths and walking trails	Poor		3%
Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		36%
	Good		43%
	Fair		20%
	Poor		2%
Recreational opportunities	Excellent		31%
	Good		46%
	Fair		19%
	Poor		4%
Opportunities to attend cultural/arts/music activities	Excellent		12%
	Good		34%
	Fair		36%
	Poor		17%
Community support for the arts	Excellent		11%
	Good		35%
	Fair		37%
	Poor		17%
K-12 education	Excellent		38%
	Good		45%
	Fair		13%
	Poor		3%
Adult educational opportunities	Excellent		13%
	Good		48%
	Fair		28%
	Poor		11%
Sense of civic/community pride	Excellent		13%
	Good		42%
	Fair		35%
	Poor		10%
Neighborliness of residents in Centennial	Excellent		24%
	Good		48%

Please rate each of the following characteristics as they relate to Centennial as a whole.	Neighborhoodliness of residents in Centennial	Fair		20%
		Poor		7%
	Opportunities to participate in social events and activities	Excellent		10%
		Good		44%
		Fair		36%
		Poor		9%
	Opportunities to attend special events and festivals	Excellent		10%
		Good		39%
		Fair		36%
		Poor		15%
	Opportunities to volunteer	Excellent		11%
		Good		49%
		Fair		28%
		Poor		12%
	Opportunities to participate in community matters	Excellent		11%
		Good		51%
		Fair		26%
		Poor		12%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		17%
		Good		43%
		Fair		29%
		Poor		11%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Centennial (in-person, phone, email, or web) for help or information	No		71%
		Yes		29%
	Contacted Centennial elected officials (in-person, phone, email, or web) to express your opinion	No		90%
		Yes		10%
	Attended a local public meeting in person or virtually (of local elected officials like City Council or County Commissioners, advisory boards, town..	No		82%
		Yes		18%
	Watched (online) a local public meeting	No		85%
		Yes		15%
	Volunteered your time to some group/activity in Centennial	No		78%
































Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity in Centennial	Yes		22%	
	Campaigned or advocated for a local issue, cause, or candidate	No		81%	
		Yes		19%	
	Voted in your most recent local election	No		10%	
		Yes		90%	
	Used bus, rail, subway, or other public transportation instead of driving	No		71%	
		Yes		29%	
	Carpooled with other adults or children instead of driving alone	No		54%	
		Yes		46%	
	Walked or biked instead of driving	No		36%	
		Yes		64%	
	Please rate the quality of each of the following services in Centennial.	Public information services	Excellent		12%
			Good		56%
			Fair		27%
Poor				5%	
Economic development		Excellent		9%	
		Good		58%	
		Fair		29%	
		Poor		4%	
Traffic enforcement		Excellent		12%	
		Good		49%	
		Fair		29%	
		Poor		10%	
Traffic signal timing		Excellent		6%	
		Good		50%	
		Fair		29%	
		Poor		16%	
Street repair		Excellent		4%	
		Good		37%	
		Fair		35%	
		Poor		24%	
































Please rate the quality of each of the following services in Centennial.



Please rate the quality of each of the following services in Centennial.			
Affordable high-speed internet access	Poor		13%
Garbage collection	Excellent		20%
	Good		51%
	Fair		22%
	Poor		6%
Storm water management (storm drainage, dams, levees, etc.)	Excellent		22%
	Good		58%
	Fair		16%
	Poor		3%
Police/Sheriff services	Excellent		26%
	Good		54%
	Fair		16%
	Poor		4%
Crime prevention	Excellent		15%
	Good		58%
	Fair		19%
	Poor		8%
Animal control	Excellent		13%
	Good		64%
	Fair		18%
	Poor		6%
Fire services	Excellent		41%
	Good		54%
	Fair		6%
	Poor		0%
Fire prevention and education	Excellent		23%
	Good		60%
	Fair		15%
	Poor		2%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Excellent		16%
	Good		53%

Please rate the quality of each of the following services in Centennial.			
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Fair		23%
	Poor		8%
Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent		23%
	Good		51%
	Fair		19%
	Poor		6%
Centennial open space	Excellent		27%
	Good		48%
	Fair		21%
	Poor		4%
Recycling	Excellent		13%
	Good		47%
	Fair		24%
	Poor		17%
Centennial Center park	Excellent		36%
	Good		53%
	Fair		11%
	Poor		1%
Recreation programs or classes	Excellent		19%
	Good		59%
	Fair		18%
	Poor		5%
Recreation centers or facilities	Excellent		24%
	Good		55%
	Fair		18%
	Poor		3%
Health services	Excellent		20%
	Good		60%
	Fair		18%
	Poor		3%
Public library services	Excellent		48%

Please rate the quality of each of the following services in Centennial.	Public library services	Good		40%
		Fair		10%
		Poor		3%
Please rate the following categories of Centennial government performance.	Overall customer service by Centennial employees (receptionists, planners, etc.)	Excellent		30%
		Good		54%
		Fair		12%
		Poor		4%
Please rate the following categories of Centennial government performance.	The value of services for the taxes paid to Centennial	Excellent		11%
		Good		52%
		Fair		27%
		Poor		10%
Please rate the following categories of Centennial government performance.	The overall direction that Centennial is taking	Excellent		13%
		Good		59%
		Fair		23%
		Poor		6%
Please rate the following categories of Centennial government performance.	The job Centennial government does at welcoming resident involvement	Excellent		11%
		Good		44%
		Fair		29%
		Poor		16%
Please rate the following categories of Centennial government performance.	Overall confidence in Centennial government	Excellent		11%
		Good		51%
		Fair		30%
		Poor		8%
Please rate the following categories of Centennial government performance.	Generally acting in the best interest of the community	Excellent		14%
		Good		57%
		Fair		22%
		Poor		8%
Please rate the following categories of Centennial government performance.	Being honest	Excellent		14%
		Good		54%
		Fair		25%
		Poor		7%

Please rate the following categories of Centennial government performance.	Being open and transparent to the public	Excellent		13%
		Good		51%
		Fair		28%
		Poor		8%
	Informing residents about issues facing the community	Excellent		11%
		Good		48%
		Fair		30%
		Poor		12%
	Treating all residents fairly	Excellent		22%
		Good		55%
		Fair		16%
		Poor		7%
	Treating residents with respect	Excellent		23%
		Good		57%
		Fair		14%
		Poor		6%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Centennial	Excellent		18%
		Good		55%
		Fair		22%
		Poor		4%
	The Federal Government	Excellent		4%
		Good		36%
		Fair		36%
		Poor		24%
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall economic health of Centennial	Essential		49%
		Very important		40%
		Somewhat important		10%
		Not at all important		1%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Essential		31%
		Very important		46%
		Somewhat important		22%

Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Not at all important		1%
	Overall design or layout of Centennial’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential		29%
		Very important		45%
		Somewhat important		25%
		Not at all important		2%
	Overall feeling of safety in Centennial	Essential		61%
		Very important		30%
		Somewhat important		6%
		Not at all important		3%
	Overall quality of natural environment in Centennial	Essential		41%
Very important			45%	
Somewhat important			13%	
Not at all important			1%	
Overall quality of parks and recreation opportunities	Essential		37%	
	Very important		50%	
	Somewhat important		13%	
Overall health and wellness opportunities in Centennial	Essential		27%	
	Very important		49%	
	Somewhat important		21%	
	Not at all important		3%	
Overall opportunities for education, culture, and the arts	Essential		29%	
	Very important		45%	
	Somewhat important		23%	
	Not at all important		3%	
Residents’ connection and engagement with their community	Essential		16%	
	Very important		45%	
	Somewhat important		34%	
	Not at all important		5%	
Have you had contact with law enforcement in the City of Centennial within the last 12 months?	Yes		19%	
	No		81%	
What was your impression of your interactions with the City of	Overall performance	Excellent		47%

What was your impression of your interactions with the City of Centennial law enforcement during the last 12 months?	Overall performance	Good		36%
		Fair		15%
		Poor		3%
	Responsiveness	Excellent		42%
		Good		46%
		Fair		9%
		Poor		4%
	Competence	Excellent		46%
		Good		34%
		Fair		18%
		Poor		2%
	Attitudes and behavior	Excellent		49%
Good			29%	
Fair			9%	
Poor			13%	
How many days a week, if any, do you work from home (telework/telecommute)?	0 days/ I don't telework		42%	
	1 day		4%	
	2 days		7%	
	3 days		4%	
	4 days		5%	
	5 or more days		39%	
Were you working from home prior to the COVID-19 pandemic?	Yes, all of the time		20%	
	Yes, sometimes		27%	
	No		53%	
If you currently work from home because of COVID-19, do you plan to continue working from home after the pandemic?	Yes, I plan to work only from home		23%	
	I plan to work both from home and my place of business		62%	
	No, I plan to work only at my place of business		15%	
To what extent do you support 25 mph speed limits on local and residential streets?	Strongly support		53%	
	Somewhat support		34%	
	Somewhat oppose		8%	
	Strongly oppose		4%	

When considering transportation and mobility options (e.g., auto, public transit services, walking, bicycling, etc.) within Centennial, how important, if at all, are each of the following to you?	Ability to run errands or do other tasks without getting in a car	Essential		9%
		Very important		23%
		Somewhat important		39%
		Not at all important		29%
	Safe walking routes to schools	Essential		57%
		Very important		31%
		Somewhat important		9%
		Not at all important		3%
	Safe walking routes to businesses/services	Essential		28%
		Very important		39%
		Somewhat important		26%
		Not at all important		7%
	Safe bike routes, including on-street bike lanes	Essential		32%
		Very important		38%
		Somewhat important		20%
		Not at all important		10%
Limiting cut-through traffic through neighborhoods	Essential		27%	
	Very important		37%	
	Somewhat important		23%	
	Not at all important		12%	
Investing additional funding for traffic calming within neighborhoods	Essential		23%	
	Very important		29%	
	Somewhat important		33%	
	Not at all important		15%	
The overall flow of traffic within Centennial (e.g., the ease and speed of getting from one place to another)	Essential		32%	
	Very important		48%	
	Somewhat important		19%	
	Not at all important		1%	
Thinking of your neighborhood in Centennial and the surrounding areas, please select one of the following statements that best reflects your own opinions:	Your neighborhood is high-quality and in good condition	Strongly agree		53%
		Somewhat agree		38%
		Somewhat disagree		8%

Thinking of your neighborhood in Centennial and the surrounding areas, please select one of the following statements that best reflects your own opinions:	Your neighborhood is high-quality and in good condition	Strongly disagree		1%
	The City should work to maintain the quality of existing neighborhoods within Centennial	Strongly agree		66%
		Somewhat agree		28%
		Somewhat disagree		5%
		Strongly disagree		1%
	The City should work to revitalize existing neighborhoods within Centennial	Strongly agree		43%
		Somewhat agree		45%
		Somewhat disagree		12%
		Strongly disagree		1%
	Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:	Housing for senior citizens to live independently	Strongly agree	
Somewhat agree				46%
Somewhat disagree				25%
Strongly disagree				6%
Attainable quality housing for residents working in fields such as teachers, nurses, and law enforcement		Strongly agree		22%
		Somewhat agree		40%
		Somewhat disagree		27%
		Strongly disagree		11%
Attainable quality housing for residents working fields such as retail, office support, and construction		Strongly agree		16%
		Somewhat agree		34%
	Somewhat disagree		32%	
	Strongly disagree		18%	
Low-income households	Strongly agree		14%	
	Somewhat agree		20%	
	Somewhat disagree		31%	
	Strongly disagree		35%	
Middle-income households	Strongly agree		20%	
	Somewhat agree		52%	
	Somewhat disagree		22%	
	Strongly disagree		6%	
High-income households	Strongly agree		57%	
	Somewhat agree		35%	

Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:	High-income households	Somewhat disagree		5%
		Strongly disagree		3%
	Attainable quality rental housing	Strongly agree		20%
		Somewhat agree		39%
		Somewhat disagree		24%
		Strongly disagree		17%
Please indicate how much you agree or disagree with the following statements:	The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.)	Strongly agree		27%
		Somewhat agree		52%
		Somewhat disagree		14%
		Strongly disagree		6%
	I generally have access to the services or products that are important to me within a reasonable distance	Strongly agree		51%
		Somewhat agree		44%
		Somewhat disagree		4%
		Strongly disagree		1%
	The nearest commercial area/shopping center is high quality and in good condition	Strongly agree		44%
		Somewhat agree		41%
		Somewhat disagree		10%
		Strongly disagree		4%
The City should work to maintain the quality of existing commercial areas/shopping centers within Centennial	Strongly agree		50%	
	Somewhat agree		46%	
	Somewhat disagree		3%	
	Strongly disagree		1%	
The City should work to revitalize existing commercial areas/ shopping centers within Centennial	Strongly agree		42%	
	Somewhat agree		45%	
	Somewhat disagree		10%	
	Strongly disagree		3%	
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day		93%
		Once a day		4%
		A few times a week		3%
		Less often or never		1%
	Access the internet from your cell phone	Several times a day		89%

In general, how many times do you:	Access the internet from your cell phone	Once a day	3%
		A few times a week	3%
		Every few weeks	1%
		Less often or never	3%
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day	50%	
	Once a day	17%	
	A few times a week	12%	
	Every few weeks	4%	
	Less often or never	17%	
Use or check email	Several times a day	85%	
	Once a day	11%	
	A few times a week	2%	
	Every few weeks	2%	
	Less often or never	0%	
Share your opinions online	Several times a day	6%	
	Once a day	5%	
	A few times a week	12%	
	Every few weeks	23%	
	Less often or never	55%	
Shop online	Several times a day	10%	
	Once a day	8%	
	A few times a week	41%	
	Every few weeks	33%	
	Less often or never	8%	
Would you say that in general your health is:	Excellent	37%	
	Very good	41%	
	Good	19%	
	Fair	3%	
	Poor	0%	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	8%	
	Somewhat positive	28%	

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Neutral		45%
	Somewhat negative		16%
	Very negative		3%
How many years have you lived in Centennial?	Less than 2 years		16%
	2-5 years		23%
	6-10 years		14%
	11-20 years		18%
	More than 20 years		30%
Which best describes the building you live in?	One family house detached from any other houses		77%
	Building with two or more homes (duplex, townhome, apa..		22%
	Other		1%
Do you rent or own your home?	Rent		18%
	Own		82%
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	Less than \$500		5%
	\$500 to \$999		10%
	\$1,000 to \$1,499		15%
	\$1,500 to \$1,999		21%
	\$2,000 to \$2,499		23%
	\$2,500 to \$2,999		13%
	\$3,000 to \$3,499		5%
	\$3,500 or more		7%
Do any children 17 or under live in your household?	No		63%
	Yes		37%
Are you or any other members of your household aged 65 or older?	No		71%
	Yes		29%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		2%
	\$25,000 to \$49,999		9%
	\$50,000 to \$74,999		13%
	\$75,000 to \$99,999		15%
	\$100,000 to \$149,999		23%
	\$150,000 or more		38%

Are you Spanish, Hispanic, or Latino?	No, not Spanish, Hispanic, or Latino	94%
	Yes, I consider myself to be Spanish, Hispanic, or Latino	6%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	3%
	Asian, Asian Indian, or Pacific Islander	5%
	Black or African American	2%
	White	91%
	Other	3%
In which category is your age?	18-24 years	3%
	25-34 years	21%
	35-44 years	17%
	45-54 years	20%
	55-64 years	14%
	65-74 years	16%
	75 years or older	9%
What is your gender?	Female	50%
	Male	50%

Comparison of Responses by Respondent Characteristics

This dashboard allows the user to specify which demographics to include in the table using the dropdown menu below. Responses have been summarized to show only the proportion of respondents giving a positive answer; for example, the percent of respondents who rated the quality of life as excellent or good.

In the “Statistical significance” tab, you will find a tool to help determine the threshold values for statistically significant differences between groups.

		Council Dist. 1	Council Dist. 2	Council Dist. 3	Council Dist. 4
Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	96%	96%	97%	96%
	Your neighborhood as a place to live	95%	93%	95%	83%
	Centennial as a place to raise children	92%	97%	96%	94%
	Centennial as a place to work	83%	92%	97%	73%
	Centennial as a place to visit	66%	69%	66%	57%
	Centennial as a place to retire	69%	79%	73%	61%
	The overall quality of life in Centennial	91%	96%	96%	81%
	Sense of community	55%	63%	68%	57%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health of Centennial	78%	90%	89%	74%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	57%	70%	53%	48%
	Overall design or layout of Centennial’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	69%	77%	83%	60%
	Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric, gas)	74%	89%	72%	70%
	Overall feeling of safety in Centennial	86%	93%	81%	72%
	Overall quality of natural environment in Centennial	80%	81%	85%	76%
	Overall quality of parks and recreation opportunities	92%	93%	89%	66%
	Overall health and wellness opportunities in Centennial	86%	96%	88%	73%
	Overall opportunities for education, culture, and the arts	69%	70%	68%	40%
	Residents’ connection and engagement with their community	49%	59%	51%	53%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	94%	95%	96%	90%
	Remain in Centennial for the next five years	82%	77%	90%	83%

Please rate how safe or unsafe you feel:	In your neighborhood during the day	96%	100%	97%	94%
	In Centennial's commercial area during the day	99%	99%	94%	85%
	From property crime	78%	81%	69%	60%
	From violent crime	90%	89%	90%	84%
Please rate the job you feel the Centennial community does at each of the following.	Making all residents feel welcome	68%	79%	78%	62%
	Attracting people from diverse backgrounds	44%	47%	55%	57%
	Valuing/respecting residents from diverse backgrounds	62%	75%	70%	62%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	51%	65%	58%	51%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of business and service establishments in Centennial	82%	91%	88%	78%
	Variety of business and service establishments in Centennial	70%	87%	77%	65%
	Vibrancy of commercial area	62%	76%	75%	57%
	Employment opportunities	66%	76%	79%	51%
	Shopping opportunities	77%	71%	87%	70%
	Cost of living in Centennial	24%	45%	50%	46%
	Overall image or reputation of Centennial	82%	85%	95%	77%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Traffic flow on major streets	58%	64%	60%	38%
	Ease of public parking	76%	86%	85%	71%
	Ease of travel by car in Centennial	83%	84%	82%	68%
	Ease of travel by public transportation in Centennial	34%	37%	35%	18%
	Ease of travel by bicycle in Centennial	58%	59%	59%	50%
	Ease of walking in Centennial	66%	64%	77%	57%
	Well-planned residential growth	49%	59%	70%	60%
	Well-planned commercial growth	47%	58%	74%	57%
	Well-designed neighborhoods	58%	77%	83%	69%
	Preservation of the historical or cultural character of the community	49%	68%	67%	34%
	Public places where people want to spend time	64%	68%	69%	54%
	Variety of housing options	49%	64%	61%	44%

Please rate each of the following characteristics as they relate to Centennial as a whole.	Availability of affordable quality housing	14%	21%	23%	23%
	Overall quality of new development in Centennial	42%	57%	66%	39%
	Overall appearance of Centennial	81%	85%	88%	83%
	Cleanliness of Centennial	82%	88%	89%	85%
	Air quality	77%	75%	71%	69%
	Availability of paths and walking trails	84%	79%	80%	71%
	Fitness opportunities (including exercise classes and paths or trails, etc.)	87%	81%	78%	66%
	Recreational opportunities	85%	83%	84%	58%
	Opportunities to attend cultural/arts/music activities	55%	48%	51%	32%
	Community support for the arts	57%	44%	45%	38%
	K-12 education	78%	83%	90%	83%
	Adult educational opportunities	70%	63%	64%	42%
	Sense of civic/community pride	55%	52%	67%	46%
	Neighborliness of residents in Centennial	65%	85%	78%	64%
	Opportunities to participate in social events and activities	63%	61%	55%	40%
	Please indicate whether or not you have done each of the following in the last 12 months.	Opportunities to attend special events and festivals	52%	62%	51%
Opportunities to volunteer		70%	66%	59%	41%
Opportunities to participate in community matters		60%	66%	59%	63%
Openness and acceptance of the community toward people of diverse backgrounds		60%	55%	67%	56%
Contacted the City of Centennial (in-person, phone, email, or web) for help or information		26%	37%	29%	25%
Contacted Centennial elected officials (in-person, phone, email, or web) to express your opinion		13%	10%	6%	12%
Attended a local public meeting in person or virtually (of local elected officials like City Council or County Commissioners, advi..		11%	19%	21%	20%
Watched (online) a local public meeting		12%	12%	12%	23%
Volunteered your time to some group/activity in Centennial		17%	23%	28%	20%
Campaigned or advocated for a local issue, cause, or candidate		16%	20%	23%	16%
Voted in your most recent local election	92%	89%	88%	91%	
Used bus, rail, subway, or other public transportation instead of driving	23%	36%	39%	15%	

Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	43%	47%	48%	46%
	Walked or biked instead of driving	70%	67%	61%	58%
Please rate the quality of each of the following services in Centennial.	Public information services	62%	80%	69%	63%
	Economic development	62%	78%	77%	53%
	Traffic enforcement	55%	69%	70%	50%
	Traffic signal timing	49%	56%	64%	53%
	Street repair	40%	49%	44%	32%
	Street cleaning	55%	76%	73%	59%
	Street lighting	59%	77%	68%	55%
	Snow removal	54%	69%	47%	55%
	Sidewalk maintenance	54%	75%	74%	53%
	Bus or transit services	44%	56%	41%	44%
	Land use, planning, and zoning	45%	57%	63%	52%
	Code enforcement (weeds, abandoned buildings, etc.)	44%	52%	54%	55%
	Affordable high-speed internet access	55%	63%	68%	60%
	Garbage collection	70%	75%	75%	64%
	Storm water management (storm drainage, dams, levees, etc.)	78%	78%	89%	77%
	Police/Sheriff services	78%	86%	82%	71%
	Crime prevention	78%	81%	73%	58%
	Animal control	78%	82%	77%	69%
	Fire services	96%	92%	98%	90%
	Fire prevention and education	81%	86%	83%	78%
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73%	77%	67%	58%
	Preservation of natural areas (open space, farmlands, and greenbelts)	68%	79%	78%	73%
Centennial open space	67%	86%	77%	72%	
Recycling	53%	62%	62%	62%	
Centennial Center park	84%	93%	96%	82%	

Please rate the quality of each of the following services in Centennial.	Recreation programs or classes	88%	83%	74%	58%
	Recreation centers or facilities	86%	86%	83%	57%
	Health services	79%	91%	84%	66%
	Public library services	93%	93%	84%	77%
	Overall customer service by Centennial employees (receptionists, planners, etc.)	80%	85%	87%	88%
Please rate the following categories of Centennial government performance.	The value of services for the taxes paid to Centennial	56%	77%	70%	51%
	The overall direction that Centennial is taking	58%	78%	78%	71%
	The job Centennial government does at welcoming resident involvement	56%	54%	52%	58%
	Overall confidence in Centennial government	56%	68%	71%	53%
	Generally acting in the best interest of the community	60%	82%	73%	69%
	Being honest	61%	76%	77%	56%
	Being open and transparent to the public	53%	80%	73%	53%
	Informing residents about issues facing the community	51%	64%	60%	59%
	Treating all residents fairly	63%	88%	87%	71%
	Treating residents with respect	71%	88%	88%	75%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Centennial	69%	82%	75%	69%
	The Federal Government	40%	38%	44%	37%
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall economic health of Centennial	90%	89%	92%	87%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	76%	76%	81%	72%
	Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	68%	80%	73%	73%
	Overall feeling of safety in Centennial	93%	92%	93%	88%
	Overall quality of natural environment in Centennial	92%	91%	87%	74%
	Overall quality of parks and recreation opportunities	93%	94%	86%	73%
	Overall health and wellness opportunities in Centennial	82%	77%	70%	77%
	Overall opportunities for education, culture, and the arts	78%	71%	72%	76%
	Residents' connection and engagement with their community	65%	60%	64%	56%
Have you had contact with law enforcement in the City of Centennial within the last 12 months?	84%	75%	87%	76%	

What was your impression of your interactions with the City of Centennial law enforcement during the last 12 months?	Overall performance	82%	96%	77%	68%
	Responsiveness	82%	95%	82%	87%
	Competence	63%	98%	88%	67%
	Attitudes and behavior	59%	94%	92%	65%
	To what extent do you support 25 mph speed limits on local and residential streets?	85%	90%	89%	86%
When considering transportation and mobility options (e.g., auto, public transit services, walking, bicycling, etc.) within Centennial, how important, if at all, are each of the following to you?	Ability to run errands or do other tasks without getting in a car	35%	33%	28%	32%
	Safe walking routes to schools	89%	90%	92%	81%
	Safe walking routes to businesses/services	73%	72%	68%	56%
	Safe bike routes, including on-street bike lanes	72%	64%	82%	63%
	Limiting cut-through traffic through neighborhoods	71%	66%	61%	59%
	Investing additional funding for traffic calming within neighborhoods	63%	52%	45%	49%
	The overall flow of traffic within Centennial (e.g., the ease and speed of getting from one place to another)	82%	84%	79%	75%
Thinking of your neighborhood in Centennial and the surrounding areas, please select one of the following statements that best reflects your own opinions:	Your neighborhood is high-quality and in good condition	88%	93%	93%	92%
	The City should work to maintain the quality of existing neighborhoods within Centennial	94%	96%	93%	95%
	The City should work to revitalize existing neighborhoods within Centennial	89%	88%	85%	89%
Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:	Housing for senior citizens to live independently	65%	72%	68%	68%
	Attainable quality housing for residents working in fields such as teachers, nurses, and law enforcement	61%	68%	60%	59%
	Attainable quality housing for residents working fields such as retail, office support, and construction	55%	59%	37%	50%
	Low-income households	40%	33%	30%	33%
	Middle-income households	69%	75%	69%	74%
	High-income households	87%	96%	90%	95%
	Attainable quality rental housing	47%	73%	57%	59%
Please indicate how much you agree or disagree with the following statements:	The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.)	78%	86%	76%	78%
	I generally have access to the services or products that are important to me within a reasonable distance	98%	95%	96%	91%
	The nearest commercial area/shopping center is high quality and in good condition	91%	88%	86%	76%
	The City should work to maintain the quality of existing commercial areas/shopping centers within Centennial	95%	100%	93%	97%
	The City should work to revitalize existing commercial areas/shopping centers within Centennial	88%	83%	85%	91%

In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	99%	99%	99%	100%
	Access the internet from your cell phone	94%	96%	95%	99%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	80%	76%	76%	83%
	Use or check email	97%	100%	97%	97%
	Share your opinions online	24%	27%	19%	22%
	Shop online	55%	57%	58%	66%
	Would you say that in general your health is:	80%	81%	81%	69%
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact wil..	37%	43%	34%	29%	

Statistical significance thresholds

Below you may select a demographic to find the thresholds for statistically significant differences between groups (i.e. the minimum difference between groups to be considered statistically significant based on the sample sizes). Use the drop down menu to the right to select demographic dimensions. If there were no responses within a specific demographic option, that option will not appear in the dashboard.

Area

	Council District 1	Council District 2	Council District 3	Council District 4
Council District 1		11%	12%	13%
Council District 2	11%		12%	13%
Council District 3	12%	12%		13%
Council District 4	13%	13%	13%	

Full trends

This table contains the trends over time for the City of Centennial. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2016 and 2021 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2010	2016	2021
Please rate each of the following aspects of quality of life in Centennial.	Centennial as a place to live	90%	95%	96%
	Your neighborhood as a place to live	91%	93%	92%
	Centennial as a place to raise children	90%	93%	95%
	Centennial as a place to work	73%	81%	87%
	Centennial as a place to visit		65%	64%
	Centennial as a place to retire	66%	74%	70%
	The overall quality of life in Centennial	89%	93%	91%
	Sense of community	54%	61%	61%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health of Centennial		82%	83%
	Overall quality of the transportation system (auto, bicycle, foot, bu..			57%
	Overall design or layout of Centennial's residential and commercial..		75%	72%
	Overall quality of the utility infrastructure in Centennial (water, se..			77%
	Overall feeling of safety in Centennial		90%	83%
	Overall quality of natural environment in Centennial	70%	82%	81%
	Overall quality of parks and recreation opportunities			86%
	Overall health and wellness opportunities in Centennial		82%	87%
	Overall opportunities for education, culture, and the arts		78%	63%
	Residents' connection and engagement with their community			53%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Centennial to someone who asks		93%	94%

unlikely you are to do each of the following.	Remain in Centennial for the next five years	89%	83%	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	96%	97%	
	In Centennial's commercial area during the day	94%		
	From property crime	72%		
	From violent crime	88%		
Please rate the job you feel the Centennial community does at each of the following.	Making all residents feel welcome	72%		
	Attracting people from diverse backgrounds	51%		
	Valuing/respecting residents from diverse backgrounds	67%		
	Taking care of vulnerable residents (elderly, disabled, homeless, et..)	57%		
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of business and service establishments in Centennial	77%	77%	85%
	Variety of business and service establishments in Centennial	75%		
	Vibrancy of commercial area	68%		
	Employment opportunities	44%	57%	68%
	Shopping opportunities	77%	79%	77%
	Cost of living in Centennial	49%	41%	
	Overall image or reputation of Centennial	73%	82%	85%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Traffic flow on major streets	47%	55%	
	Ease of public parking	80%		
	Ease of travel by car in Centennial	61%	64%	80%
	Ease of travel by public transportation in Centennial	50%	40%	32%
	Ease of travel by bicycle in Centennial	54%	52%	57%
	Ease of walking in Centennial	57%	65%	66%
	Well-planned residential growth	60%		
	Well-planned commercial growth	59%		
	Well-designed neighborhoods	72%		
	Preservation of the historical or cultural character of the community	54%		

Please rate each of the following characteristics as they relate to Centennial as a whole.	Public places where people want to spend time	70%	64%
	Variety of housing options	72%	64% 55%
	Availability of affordable quality housing	34%	20%
	Overall quality of new development in Centennial	74%	67% 51%
	Overall appearance of Centennial	76%	83% 84%
	Cleanliness of Centennial	83%	86%
	Air quality	74%	80% 73%
	Availability of paths and walking trails	69%	77% 79%
	Fitness opportunities (including exercise classes and paths or trail..	79%	
	Recreational opportunities	71%	73% 78%
	Opportunities to attend cultural/arts/music activities	30%	53% 47%
	Community support for the arts	46%	
	K-12 education	88%	92% 83%
	Adult educational opportunities	61%	
	Sense of civic/community pride	55%	
	Neighborliness of residents in Centennial	70%	73%
	Opportunities to participate in social events and activities	55%	55%
	Opportunities to attend special events and festivals	58%	49%
	Opportunities to volunteer	60%	62% 60%
	Opportunities to participate in community matters	61%	62%
Openness and acceptance of the community toward people of diver..	67%	68% 60%	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Centennial (in-person, phone, email, or web) f..	27%	29% 29%
	Contacted Centennial elected officials (in-person, phone, email, or ..	11%	10%
	Attended a local public meeting in person or virtually (of local elect..	22%	18%
	Watched (online) a local public meeting	15%	
	Volunteered your time to some group/activity in Centennial	32%	22%

Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	13%	19%	
	Voted in your most recent local election		90%	
	Used bus, rail, subway, or other public transportation instead of dr..		28%	
	Carpooled with other adults or children instead of driving alone	44%	46%	
	Walked or biked instead of driving	63%	64%	
Please rate the quality of each of the following services in Centennial.	Public information services	64%	68%	
	Economic development	73%	67%	
	Traffic enforcement	70%	68%	61%
	Traffic signal timing	50%	56%	
	Street repair	35%	41%	41%
	Street cleaning		66%	
	Street lighting	60%	50%	65%
	Snow removal	46%	41%	56%
	Sidewalk maintenance	45%	64%	
	Bus or transit services	47%	47%	46%
	Land use, planning, and zoning	52%	66%	54%
	Code enforcement (weeds, abandoned buildings, etc.)	45%	58%	50%
	Affordable high-speed internet access		61%	
	Garbage collection		71%	
	Storm water management (storm drainage, dams, levees, etc.)	71%	58%	80%
	Police/Sheriff services	79%	82%	79%
	Crime prevention	69%	71%	73%
	Animal control	55%	67%	77%
	Fire services	88%	89%	94%
	Fire prevention and education	79%	73%	82%
Emergency preparedness (services that prepare the community for..	63%	69%		

Please rate the quality of each of the following services in Centennial.	Preservation of natural areas (open space, farmlands, and greenbe..	75% 74%
	Centennial open space	74% 76%
	Recycling	60%
	Centennial Center park	85% 89%
	Recreation programs or classes	77%
	Recreation centers or facilities	78% 79%
	Health services	80%
	Public library services	86% 88% 88%
	Overall customer service by Centennial employees (receptionists, p..	71% 70% 84%
Please rate the following categories of Centennial government performance.	The value of services for the taxes paid to Centennial	58% 63%
	The overall direction that Centennial is taking	56% 76% 71%
	The job Centennial government does at welcoming resident involve..	59% 55%
	Overall confidence in Centennial government	66% 62%
	Generally acting in the best interest of the community	68% 71%
	Being honest	66% 67%
	Being open and transparent to the public	64%
	Informing residents about issues facing the community	58%
	Treating all residents fairly	68% 77%
	Treating residents with respect	80%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Centennial	77% 76% 74%
	The Federal Government	35% 40%
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall economic health of Centennial	90% 90%
	Overall quality of the transportation system (auto, bicycle, foot, bu..	76%
	Overall design or layout of Centennial's residential and commercial..	70% 74%
	Overall feeling of safety in Centennial	94% 92%
	Overall quality of natural environment in Centennial	80% 86%

Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	87%
	Overall health and wellness opportunities in Centennial	68% 77%
	Overall opportunities for education, culture, and the arts	72% 74%
	Residents' connection and engagement with their community	70% 61%
In general, how many times do you:	Access the internet from your home using a computer, laptop, or ta..	99%
	Access the internet from your cell phone	96%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	78%
	Use or check email	98%
	Share your opinions online	23%
	Shop online	59%
	Would you say that in general your health is:	74% 78%
	What impact, if any, do you think the economy will have on your fa..	33% 36%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Centennial conducted a survey of 5,000 residents. Survey invitations were mailed to randomly selected households and data were collected from May 19th, 2021 to July 28th, 2021. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Centennial. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on June 23rd, 2021. The survey remained open for five weeks and there were 467 responses.

























The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Centennial. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

































* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

































		Unweighted	Weighted	Target*
Age	18-34	3%	15%	24%
	35-54	29%	39%	37%
	55+	68%	46%	39%
Area	Council District 1	25%	25%	25%
	Council District 2	21%	29%	26%
	Council District 3	37%	23%	26%
	Council District 4	18%	23%	23%
Hispanic origin	No, not Spanish, Hispanic, or Latino	96%	93%	93%
	Yes, I consider myself to be Spanish, Hispana..	4%	7%	7%
Housing tenure	Own	97%	87%	82%
	Rent	3%	13%	18%
Housing type	Attached	11%	22%	22%
	Detached	89%	78%	78%
Race & Hispanic origin	Not white alone	19%	19%	17%
	White alone, not Hispanic or Latino	81%	81%	83%
Sex	Female	55%	55%	50%
	Male	45%	45%	50%
Sex/age	Female 18-34	2%	11%	11%
	Female 35-54	18%	20%	19%
	Female 55+	35%	23%	21%
	Male 18-34	1%	4%	13%
	Male 35-54	12%	19%	18%
	Male 55+	32%	22%	18%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

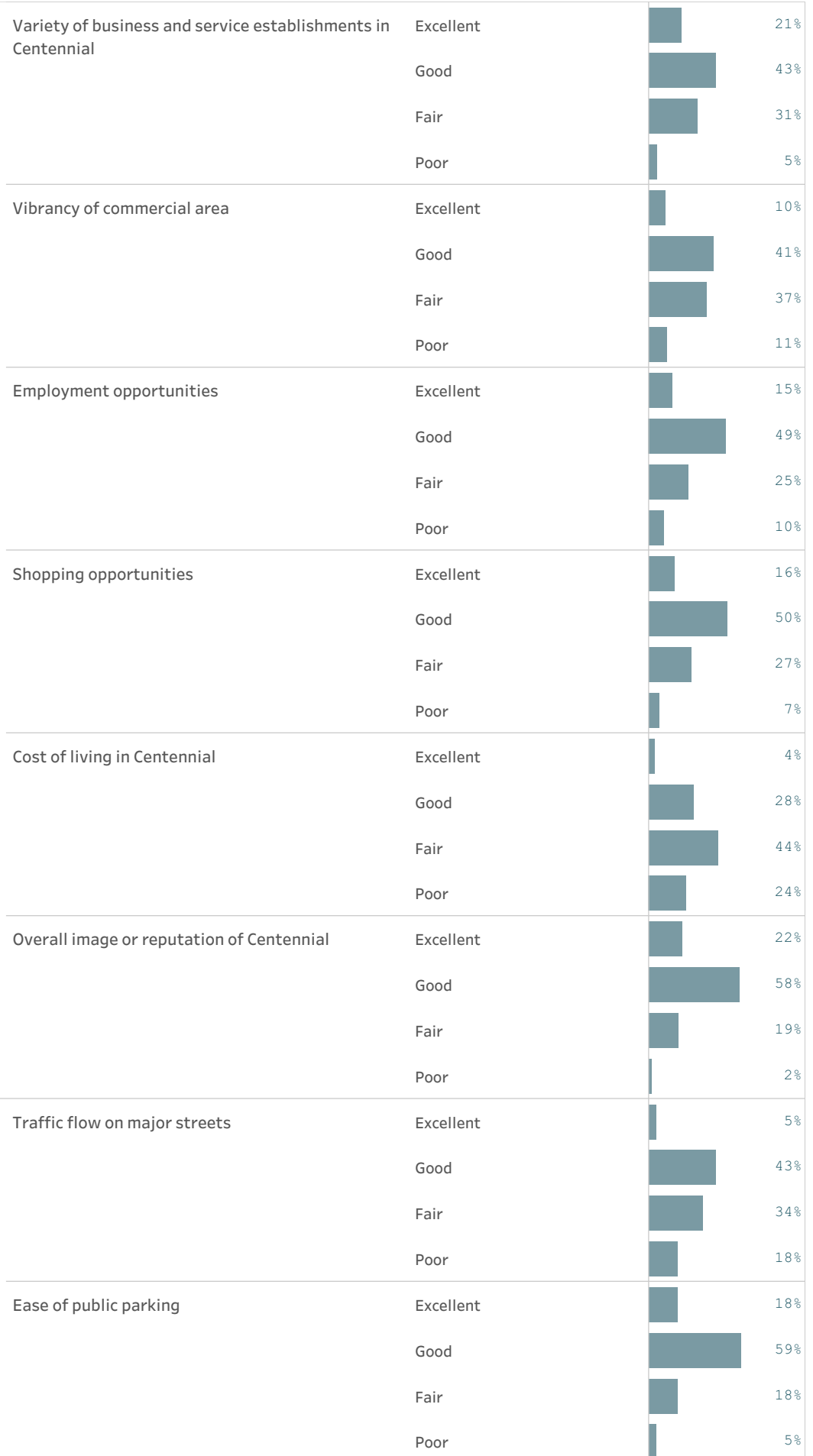
Using the map above as a reference, please indicate which Council District in Centennial you reside.	Council District 1		25%
	Council District 2		29%
	Council District 3		23%
	Council District 4		23%
	Please rate each of the following aspects of quality of life in Centennial.		
Centennial as a place to live	Excellent		36%
	Good		55%
	Fair		9%
	Poor		0%
Your neighborhood as a place to live	Excellent		51%
	Good		40%
	Fair		8%
	Poor		0%
Centennial as a place to raise children	Excellent		48%
	Good		44%
	Fair		7%
	Poor		1%
Centennial as a place to work	Excellent		31%
	Good		55%
	Fair		14%
	Poor		1%
Centennial as a place to visit	Excellent		13%
	Good		44%
	Fair		36%
	Poor		7%
Centennial as a place to retire	Excellent		20%
	Good		44%
	Fair		25%
	Poor		11%

Please rate each of the following aspects of quality of life in Centennial.	The overall quality of life in Centennial	Excellent		32%
		Good		58%
		Fair		9%
		Poor		1%
	Sense of community	Excellent		13%
	Good		40%	
	Fair		34%	
	Poor		14%	
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall economic health of Centennial	Excellent		22%
		Good		61%
		Fair		15%
		Poor		2%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Excellent		7%
		Good		36%
		Fair		34%
		Poor		22%
	Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent		11%
		Good		49%
		Fair		33%
		Poor		7%
	Overall quality of the utility infrastructure in Centennial (water, sewer, storm water, electric, gas)	Excellent		17%
		Good		54%
		Fair		22%
		Poor		8%
	Overall feeling of safety in Centennial	Excellent		26%
		Good		50%
		Fair		20%
Poor			4%	
Overall quality of natural environment in Centennial	Excellent		19%	
	Good		59%	
	Fair		17%	
	Poor		6%	

Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of parks and recreation opportunities	Excellent		34%
		Good		49%
		Fair		14%
		Poor		3%
	Overall health and wellness opportunities in Centennial	Excellent		22%
		Good		59%
		Fair		17%
		Poor		3%
	Overall opportunities for education, culture, and the arts	Excellent		12%
		Good		38%
		Fair		39%
		Poor		11%
	Residents' connection and engagement with their community	Excellent		7%
		Good		38%
		Fair		41%
		Poor		14%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Centennial to someone who asks	Very likely		45%
		Somewhat likely		41%
		Somewhat unlikely		6%
		Very unlikely		7%
	Remain in Centennial for the next five years	Very likely		60%
		Somewhat likely		24%
		Somewhat unlikely		8%
		Very unlikely		8%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		70%
		Somewhat safe		24%
		Neither safe nor unsafe		4%
		Somewhat unsafe		1%
		Very unsafe		1%
	In Centennial's commercial area during the day	Very safe		52%
		Somewhat safe		40%
		Neither safe nor unsafe		6%

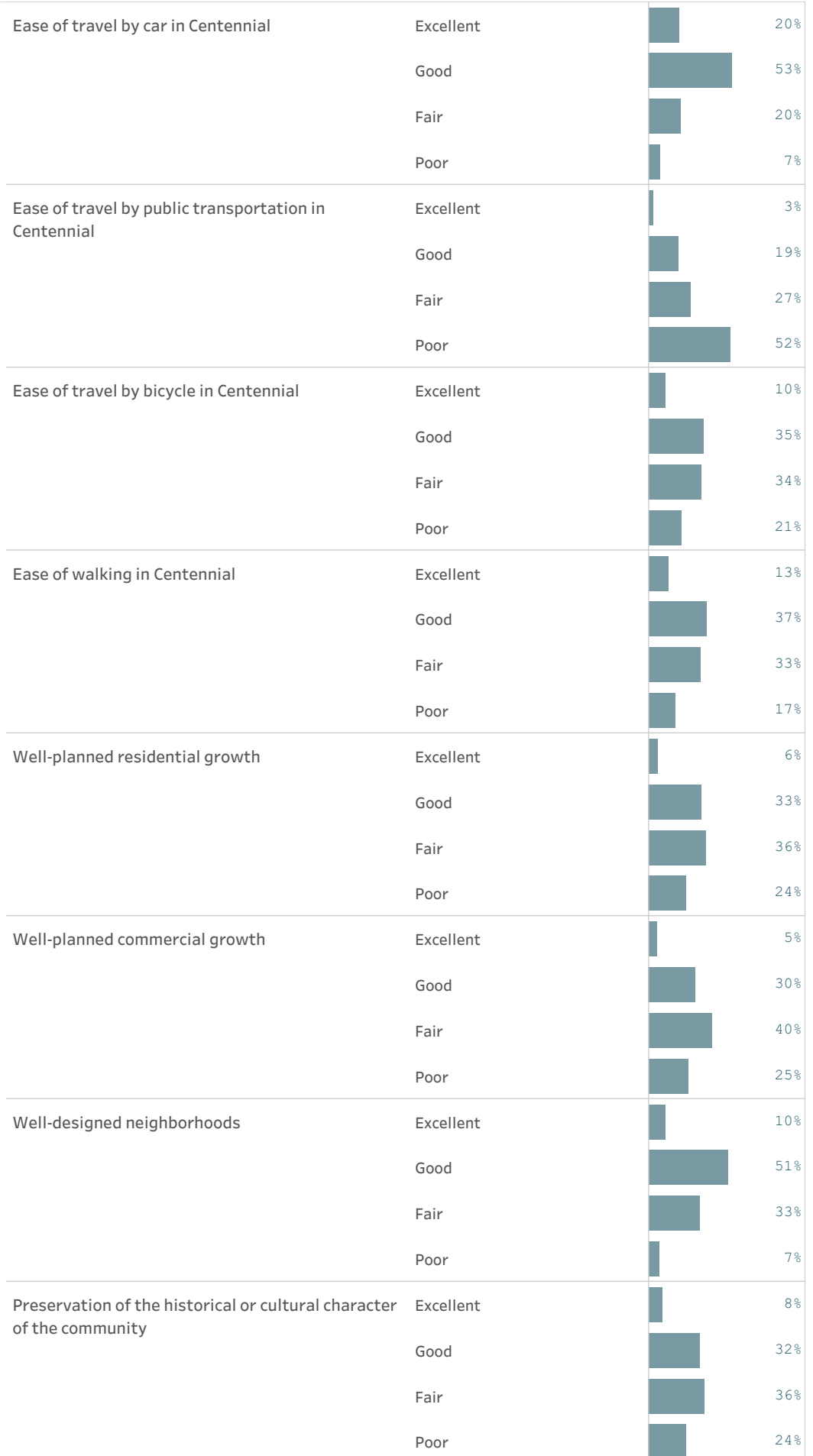
Please rate how safe or unsafe you feel:	In Centennial's commercial area during the day	Somewhat unsafe		2%
		Very unsafe		0%
	From property crime	Very safe		24%
		Somewhat safe		47%
		Neither safe nor unsafe		12%
		Somewhat unsafe		13%
		Very unsafe		4%
From violent crime	Very safe		48%	
	Somewhat safe		34%	
	Neither safe nor unsafe		10%	
	Somewhat unsafe		6%	
	Very unsafe		1%	
Please rate the job you feel the Centennial community does at each of the following.	Making all residents feel welcome	Excellent		17%
		Good		41%
		Fair		35%
		Poor		7%
	Attracting people from diverse backgrounds	Excellent		15%
		Good		23%
		Fair		33%
		Poor		29%
	Valuing/respecting residents from diverse backgrounds	Excellent		18%
		Good		38%
		Fair		31%
		Poor		13%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent		13%
		Good		25%
		Fair		37%
		Poor		25%
Please rate each of the following characteristics as they relate to Centennial as a whole.	Overall quality of business and service establishments in Centennial	Excellent		21%
		Good		52%
		Fair		23%
		Poor		4%

Please rate each of the following characteristics as they relate to Centennial as a whole.

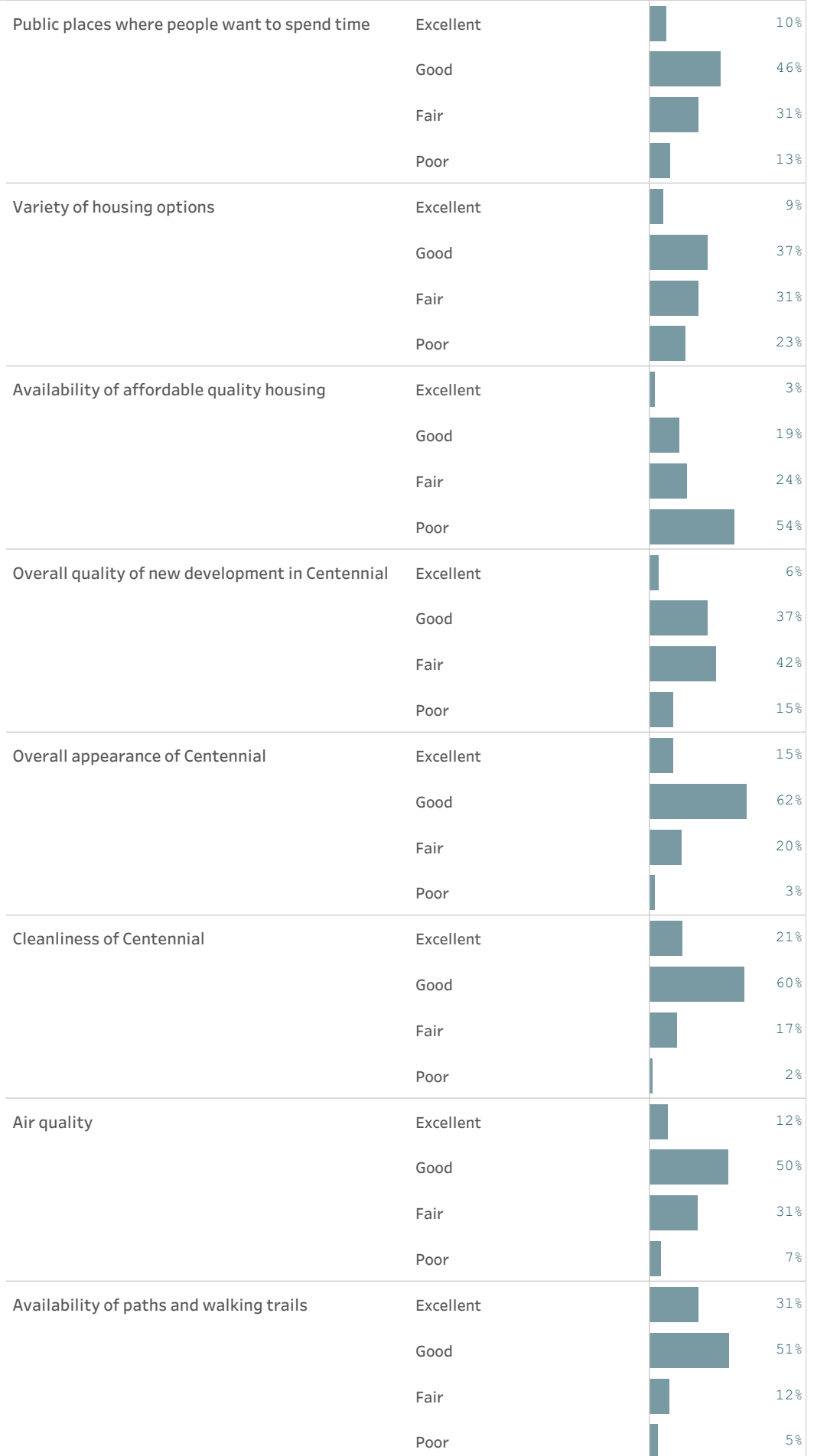


Please rate each of the following characteristics as they relate to Centennial as a whole.

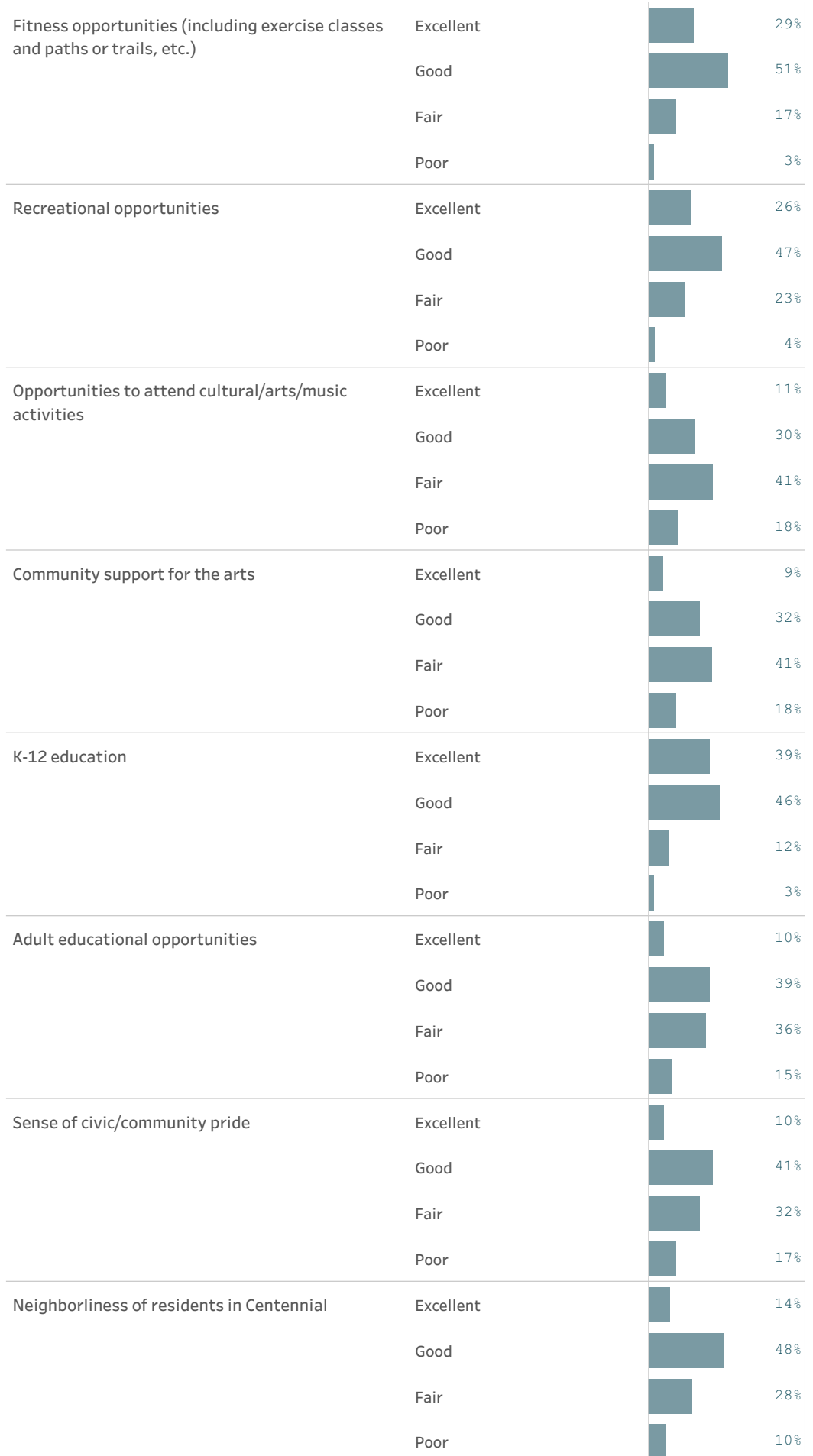
Please rate each of the following characteristics as they relate to Centennial as a whole.



































Please rate each of the following characteristics as they relate to Centennial as a whole.











Please rate each of the following characteristics as they relate to Centennial as a whole.



























Please rate each of the following characteristics as they relate to Centennial as a whole.	Opportunities to participate in social events and activities	Excellent		11%
		Good		41%
		Fair		39%
		Poor		9%
	Opportunities to attend special events and festivals	Excellent		14%
		Good		38%
		Fair		36%
		Poor		12%
	Opportunities to volunteer	Excellent		15%
		Good		48%
		Fair		30%
		Poor		7%
	Opportunities to participate in community matters	Excellent		13%
		Good		40%
		Fair		38%
		Poor		9%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		20%
		Good		30%
		Fair		35%
		Poor		16%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Centennial (in-person, phone, email, or web) for help or information	No		50%
		Yes		50%
	Contacted Centennial elected officials (in-person, phone, email, or web) to express your opinion	No		68%
		Yes		32%
	Attended a local public meeting in person or virtually (of local elected officials like City Council or County Commissioners, advisory boards, town h..	No		57%
		Yes		43%
	Watched (online) a local public meeting	No		68%
		Yes		32%
	Volunteered your time to some group/activity in Centennial	No		68%
		Yes		32%
	Campaigned or advocated for a local issue, cause, or candidate	No		73%
		Yes		27%

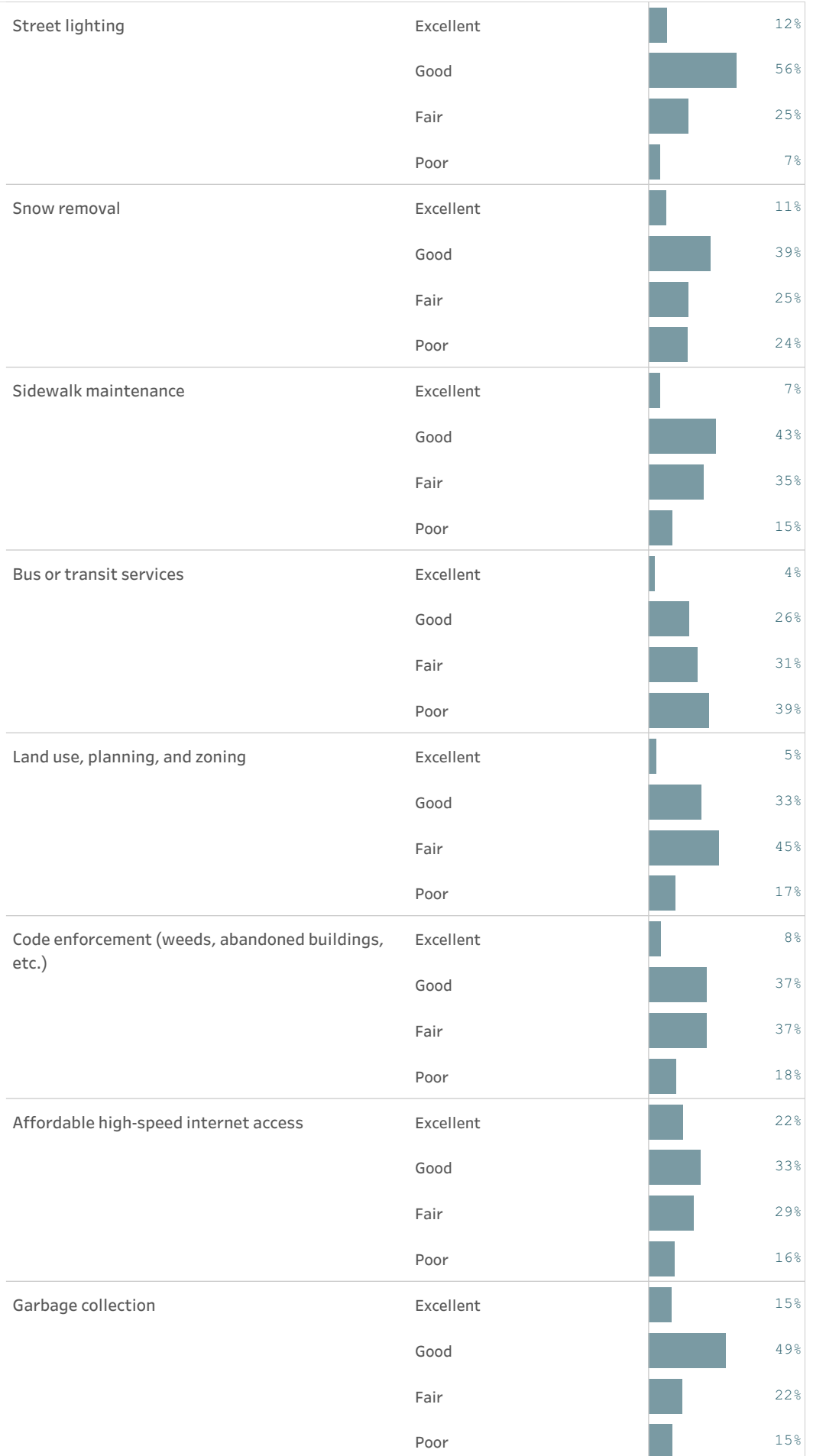
Please indicate whether or not you have done each of the following in the last 12 months.

Voted in your most recent local election	No		5%
	Yes		95%
Used bus, rail, subway, or other public transportation instead of driving	No		70%
	Yes		30%
Carpooled with other adults or children instead of driving alone	No		53%
	Yes		47%
Walked or biked instead of driving	No		43%
	Yes		57%

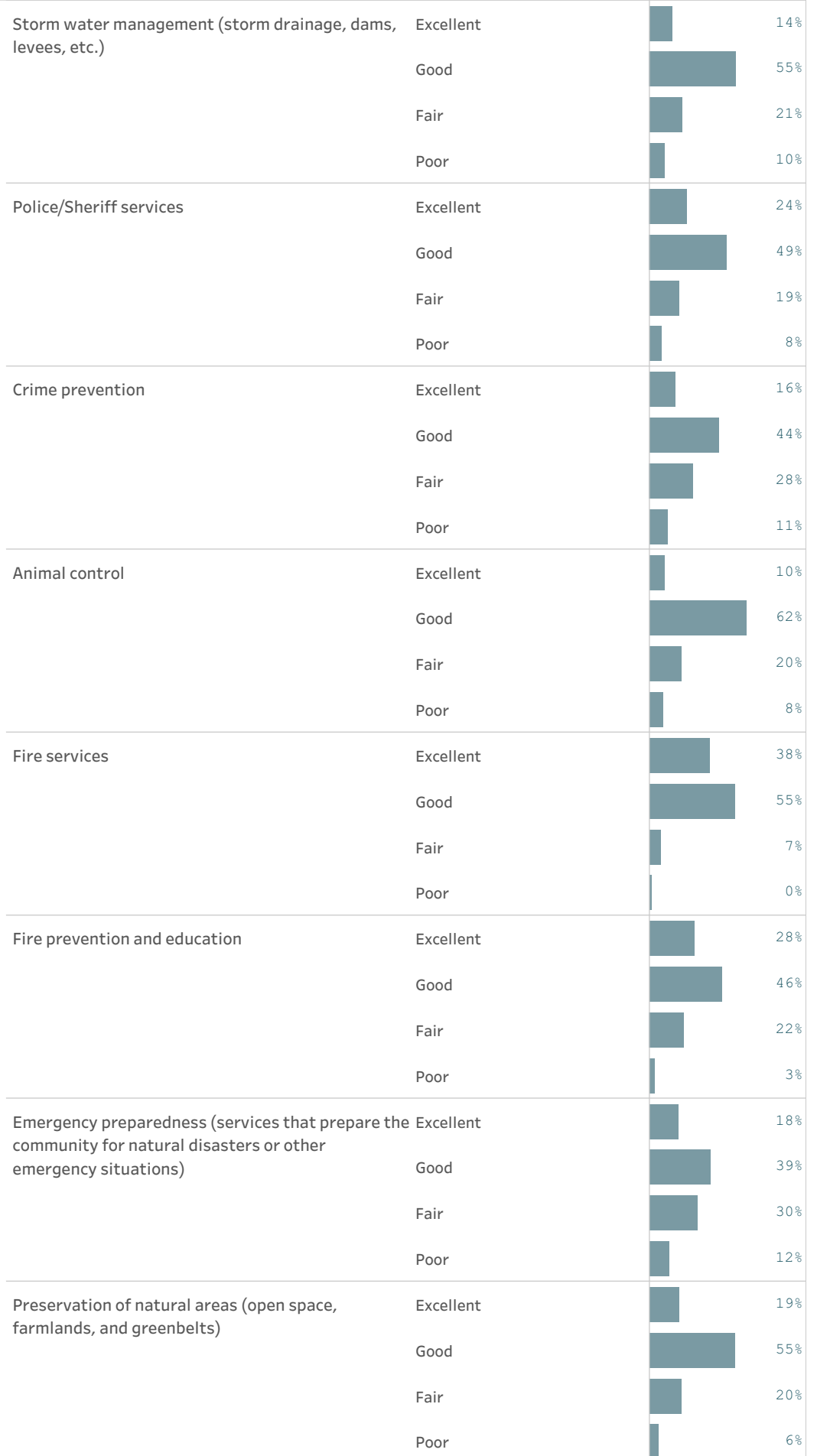
Please rate the quality of each of the following services in Centennial.

Public information services	Excellent		14%
	Good		49%
	Fair		29%
	Poor		9%
Economic development	Excellent		10%
	Good		47%
	Fair		33%
	Poor		10%
Traffic enforcement	Excellent		8%
	Good		47%
	Fair		27%
	Poor		18%
Traffic signal timing	Excellent		4%
	Good		38%
	Fair		36%
	Poor		23%
Street repair	Excellent		4%
	Good		38%
	Fair		33%
	Poor		25%
Street cleaning	Excellent		10%
	Good		48%
	Fair		32%
	Poor		9%

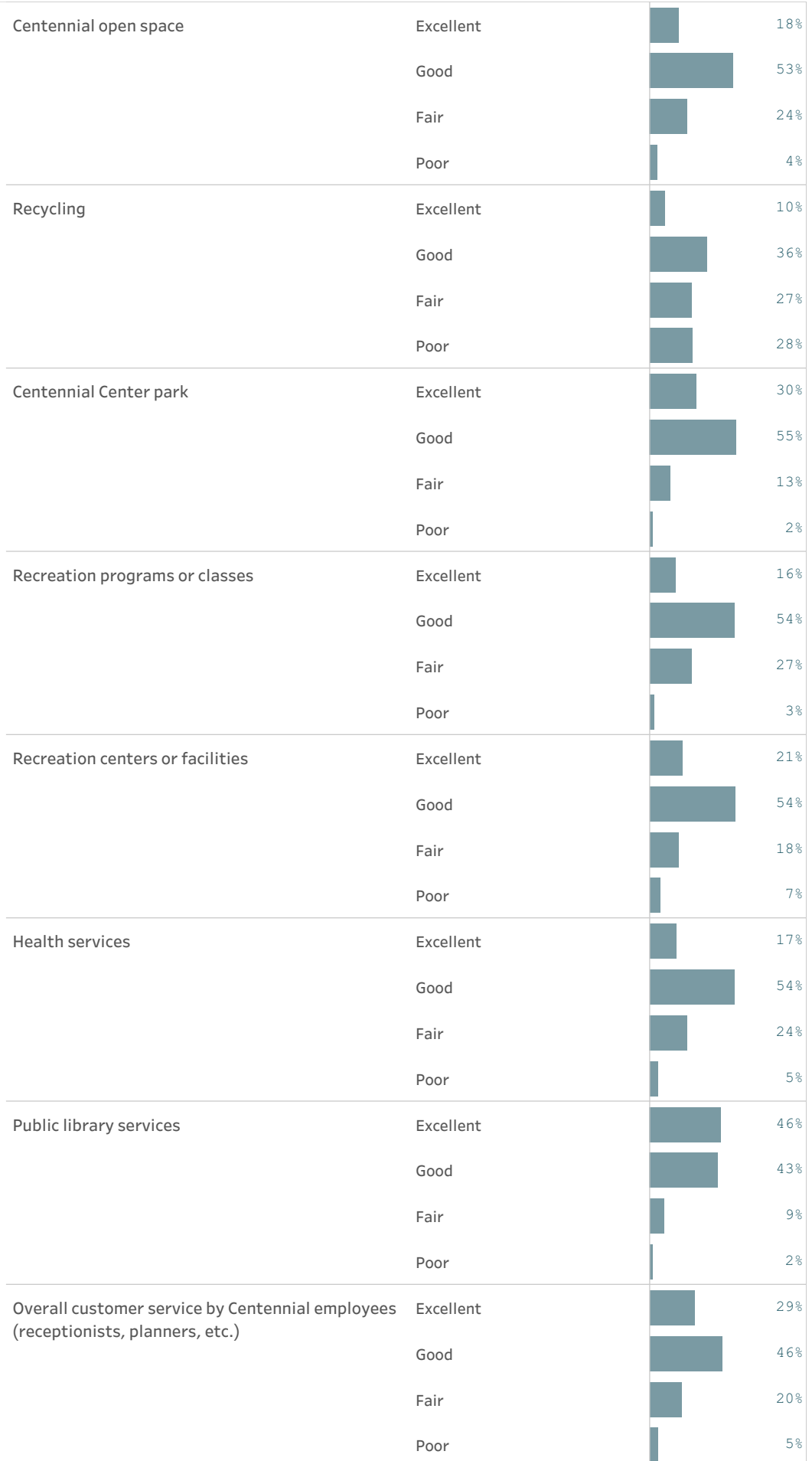
Please rate the quality of each of the following services in Centennial.



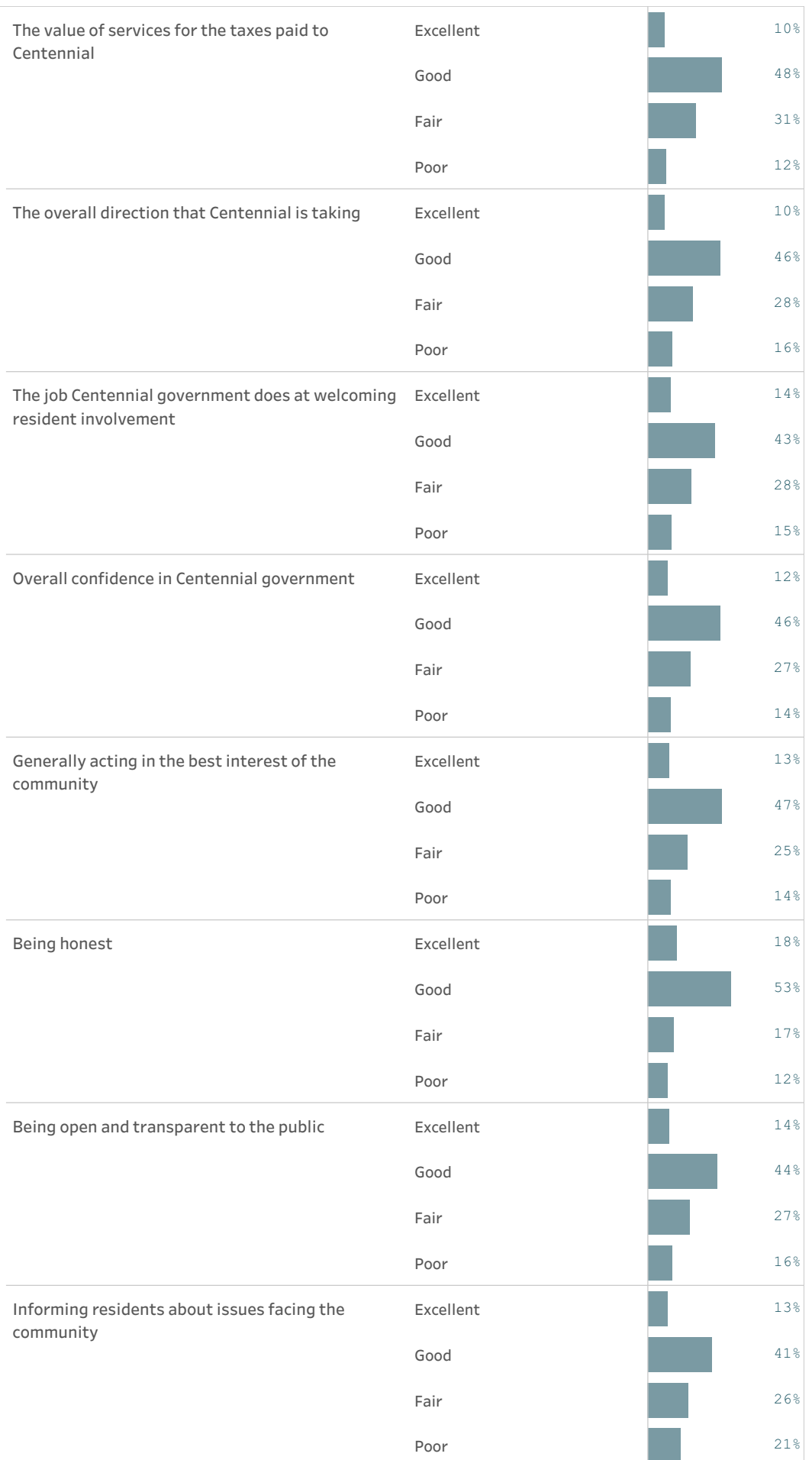
Please rate the quality of each of the following services in Centennial.



































Please rate the quality of each of the following services in Centennial.



Please rate the following categories of Centennial government performance.



Please rate the following categories of Centennial government performance.	Treating all residents fairly	Excellent		22%
		Good		48%
		Fair		18%
		Poor		13%
	Treating residents with respect	Excellent		24%
		Good		51%
		Fair		18%
		Poor		7%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Centennial	Excellent		17%
		Good		50%
		Fair		24%
		Poor		9%
	The Federal Government	Excellent		3%
		Good		33%
		Fair		38%
		Poor		26%
Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.	Overall economic health of Centennial	Essential		49%
		Very important		39%
		Somewhat important		11%
		Not at all important		1%
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Centennial	Essential		39%
		Very important		42%
		Somewhat important		13%
		Not at all important		6%
	Overall design or layout of Centennial's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential		32%
		Very important		40%
		Somewhat important		25%
		Not at all important		3%
	Overall feeling of safety in Centennial	Essential		59%
		Very important		28%
		Somewhat important		12%
		Not at all important		1%

































Please rate how important, if at all, you think it is for the Centennial community to focus on each of the following in the coming two years.

Overall quality of natural environment in Centennial	Essential		43%
	Very important		45%
	Somewhat important		11%
	Not at all important		1%
Overall quality of parks and recreation opportunities	Essential		36%
	Very important		45%
	Somewhat important		17%
	Not at all important		1%
Overall health and wellness opportunities in Centennial	Essential		26%
	Very important		46%
	Somewhat important		25%
	Not at all important		3%
Overall opportunities for education, culture, and the arts	Essential		31%
	Very important		40%
	Somewhat important		25%
	Not at all important		4%
Residents' connection and engagement with their community	Essential		18%
	Very important		45%
	Somewhat important		35%
	Not at all important		2%

Have you had contact with law enforcement in the City of Centennial within the last twelve months?	Yes		21%
	No		79%

What was your impression of your interactions with the City of Centennial law enforcement during the last 12 months?

Overall performance	Excellent		54%
	Good		19%
	Fair		16%
	Poor		10%
Responsiveness	Excellent		48%
	Good		24%
	Fair		22%
	Poor		6%
Competence	Excellent		48%
	Good		29%
































What was your impression of your interactions with the City of Centennial law enforcement during the last 12 months?	Competence	Fair		15%
		Poor		8%
	Attitudes and behavior	Excellent		53%
		Good		19%
		Fair		13%
		Poor		15%
How many days a week, if any, do you work from home (telework/telecommute)?	0 days/ I don't telework		49%	
	1 day		3%	
	2 days		4%	
	3 days		8%	
	4 days		3%	
	5 or more days		33%	
Were you working from home prior to the COVID-19 pandemic?	Yes, all of the time		30%	
	Yes, sometimes		26%	
	No		44%	
If you currently work from home because of COVID-19, do you plan to continue working from home after the pandemic?	Yes, I plan to work only from home		32%	
	I plan to work both from home and my place of business		63%	
	No, I plan to work only at my place of business		5%	
To what extent do you support 25 mph speed limits on local and residential streets?	Strongly support		60%	
	Somewhat support		26%	
	Somewhat oppose		7%	
	Strongly oppose		6%	
When considering transportation and mobility options (e.g., auto, public transit services, walking, bicycling, etc.) within Centennial, how important, if at all, are each of the following to you?	Ability to run errands or do other tasks without getting in a car	Essential		11%
		Very important		24%
		Somewhat important		33%
		Not at all important		31%
	Safe walking routes to schools	Essential		58%
		Very important		28%
		Somewhat important		7%
		Not at all important		7%
	Safe walking routes to businesses/services	Essential		30%
		Very important		36%

When considering transportation and mobility options (e.g., auto, public transit services, walking, bicycling, etc.) within Centennial, how important, if at all, are each of the following to you?	Safe walking routes to businesses/services	Somewhat important		28%
		Not at all important		6%
	Safe bike routes, including on-street bike lanes	Essential		36%
		Very important		30%
		Somewhat important		18%
		Not at all important		17%
	Limiting cut-through traffic through neighborhoods	Essential		33%
		Very important		31%
		Somewhat important		20%
		Not at all important		16%
Investing additional funding for traffic calming within neighborhoods	Essential		26%	
	Very important		28%	
	Somewhat important		28%	
	Not at all important		18%	
The overall flow of traffic within Centennial (e.g., the ease and speed of getting from one place to another)	Essential		36%	
	Very important		43%	
	Somewhat important		20%	
	Not at all important		1%	
Thinking of your neighborhood in Centennial and the surrounding areas, please select one of the following statements that best reflects your own opinions:	Your neighborhood is high-quality and in good condition	Strongly agree		43%
		Somewhat agree		47%
		Somewhat disagree		6%
		Strongly disagree		3%
	The City should work to maintain the quality of existing neighborhoods within Centennial	Strongly agree		67%
		Somewhat agree		29%
		Somewhat disagree		4%
		Strongly disagree		1%
	The City should work to revitalize existing neighborhoods within Centennial	Strongly agree		52%
		Somewhat agree		38%
		Somewhat disagree		7%
		Strongly disagree		3%
	Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the	Housing for senior citizens to live independently	Strongly agree	
Somewhat agree				38%

Thinking about housing needs, please indicate how much you agree or disagree that Centennial has enough available housing to meet needs in the following categories:	Housing for senior citizens to live independently	Somewhat disagree		21%
		Strongly disagree		11%
	Attainable quality housing for residents working in fields such as teachers, nurses, and law enforcement	Strongly agree		22%
		Somewhat agree		38%
		Somewhat disagree		24%
		Strongly disagree		15%
	Attainable quality housing for residents working fields such as retail, office support, and construction	Strongly agree		20%
		Somewhat agree		33%
		Somewhat disagree		25%
		Strongly disagree		22%
Low-income households	Strongly agree		17%	
	Somewhat agree		16%	
	Somewhat disagree		24%	
	Strongly disagree		43%	
Middle-income households	Strongly agree		21%	
	Somewhat agree		47%	
	Somewhat disagree		25%	
	Strongly disagree		7%	
High-income households	Strongly agree		57%	
	Somewhat agree		33%	
	Somewhat disagree		8%	
	Strongly disagree		2%	
Attainable quality rental housing	Strongly agree		19%	
	Somewhat agree		31%	
	Somewhat disagree		31%	
	Strongly disagree		20%	
Please indicate how much you agree or disagree with the following statements:	The types of available housing in Centennial are diverse (e.g., single-family homes, duplexes, apartments, condos, etc.)	Strongly agree		26%
		Somewhat agree		52%
		Somewhat disagree		16%
		Strongly disagree		7%
	I generally have access to the services or products that are important to me within a reasonable distance	Strongly agree		55%
	Somewhat agree		39%	

Please indicate how much you agree or disagree with the following statements:	I generally have access to the services or products that are important to me within a reasonable distance	Somewhat disagree	5%
		Strongly disagree	2%
	The nearest commercial area/shopping center is high quality and in good condition	Strongly agree	37%
		Somewhat agree	44%
		Somewhat disagree	12%
		Strongly disagree	7%
	The City should work to maintain the quality of existing commercial areas/shopping centers within Centennial	Strongly agree	57%
		Somewhat agree	36%
Somewhat disagree		5%	
Strongly disagree		1%	
The City should work to revitalize existing commercial areas/ shopping centers within Centennial	Strongly agree	51%	
	Somewhat agree	42%	
	Somewhat disagree	5%	
	Strongly disagree	2%	
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day	91%
		Once a day	7%
		A few times a week	1%
		Every few weeks	0%
		Less often or never	0%
	Access the internet from your cell phone	Several times a day	90%
		Once a day	3%
		A few times a week	4%
		Every few weeks	1%
		Less often or never	3%
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Several times a day	45%
		Once a day	20%
		A few times a week	15%
		Every few weeks	4%
		Less often or never	16%
	Use or check email	Several times a day	88%
Once a day		11%	
A few times a week		1%	

In general, how many times do you:	Use or check email	Every few weeks	0%
		Less often or never	0%
Share your opinions online		Several times a day	8%
		Once a day	2%
		A few times a week	17%
		Every few weeks	20%
		Less often or never	53%
	Shop online		Several times a day
		Once a day	10%
		A few times a week	37%
		Every few weeks	38%
		Less often or never	7%
Would you say that in general your health is:		Excellent	30%
		Very good	46%
		Good	21%
		Fair	2%
		Poor	1%
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive	10%
		Somewhat positive	24%
		Neutral	49%
		Somewhat negative	13%
		Very negative	3%
How many years have you lived in Centennial?		Less than 2 years	9%
		2-5 years	13%
		6-10 years	17%
		11-20 years	19%
		More than 20 years	42%
Which best describes the building you live in?		One family house detached from any other houses	78%
		Building with two or more homes (duplex, townhome, apa..	22%
Do you rent or own your home?		Rent	13%
		Own	87%
About how much is your monthly housing cost for the place you live (including rent, mortgage		Less than \$500	6%

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	\$500 to \$999		14%
	\$1,000 to \$1,499		15%
	\$1,500 to \$1,999		22%
	\$2,000 to \$2,499		18%
	\$2,500 to \$2,999		15%
	\$3,000 to \$3,499		4%
	\$3,500 or more		5%
Do any children 17 or under live in your household?	No		68%
	Yes		32%
Are you or any other members of your household aged 65 or older?	No		61%
	Yes		39%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		3%
	\$25,000 to \$49,999		9%
	\$50,000 to \$74,999		14%
	\$75,000 to \$99,999		13%
	\$100,000 to \$149,999		26%
	\$150,000 or more		35%
Are you Spanish, Hispanic, or Latino?	No, not Spanish, Hispanic, or Latino		93%
	Yes, I consider myself to be Spanish, Hispanic, or Latino		7%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		3%
	Asian, Asian Indian, or Pacific Islander		3%
	Black or African American		1%
	White		91%
	Other		8%
In which category is your age?	25-34 years		16%
	35-44 years		16%
	45-54 years		25%
	55-64 years		15%
	65-74 years		20%
	75 years or older		10%
What is your gender?	Female		55%
	Male		45%

What is your gender?	Identify in another way	0%
How did you hear about this survey?	The City's website	5%
	The City's social media (Facebook, Twitter, Instagram,...	7%
	Received an email from the City	60%
	In a City newsletter or utility bill	1%
	Received a postcard or letter from the City	3%
	Nextdoor	8%
	In my Facebook feed	6%
	Saw it in a newspaper article or ad (hard copy or online)	1%
	Heard about it from a family member, friend or neighborhood	9%
	Heard about it from a business or social organization in my co..	3%
	Polco's weekly email	1%
	Other	3%