

# ARAPAHOE COUNTY SHERIFF'S OFFICE



## 2019 ANNUAL Report



**Sheriff Tyler S. Brown**

As your sheriff, I've focused our efforts on partnerships. We are working closely with you, our businesses and schools to maintain a strong and safe community.

In 2019, we began innovative programs that allow you to quickly interact with us. That means we are more responsive about public safety concerns than ever before. I truly believe we all benefit by working together.

Our new senior check-in program ensures someone is looking out for the isolated seniors in our community.

Our Crisis Intervention Team deputies are on the street working with people and their families during mental health crisis. Licensed clinicians are responding with our deputies to direct people to appropriate resources.

It's this kind of collaboration that helps us solve and prevent crime.

## ABOUT THE SHERIFF'S OFFICE

Established in 1858, the Arapahoe County Sheriff's Office is the oldest law enforcement agency in Colorado. The Sheriff's Office is comprised of three bureaus: Detention Services, Public Safety Services and Support Services. Sheriff Tyler Brown was sworn into office January 2019.

The Arapahoe County Sheriff's Office (ACSO) offers the highest level of comprehensive public safety service to 644,000 people over nearly 900 square miles. The ACSO provides law enforcement and full-time patrol to Centennial, Bennett, Deer Trail, Foxfield and unincorporated Arapahoe County. The county is divided into eight patrol precincts. The ACSO also manages the ACSO Detention Facility.

## TRIPLE CROWN STATUS

In 2019, the ACSO maintained its Triple Crown distinction. The Triple Crown award was established by the National Sheriff's Association to recognize those sheriff's offices that achieve simultaneous accreditation from the Commission on Accreditation for Law Enforcement Agencies, the American Correctional Association, and the National Commission on Correctional Health Care. The Triple Crown distinction is so rare, since the establishment of the award in 1993, fewer than 100 sheriff's offices have qualified.



**Undersheriff Mark Nicastle**



The 2019 annual report showcases the accomplishments of the people and programs in the Arapahoe County Sheriff's Office. It is our honor to provide you with the highest level of public safety service. We're better together.

## OUR MISSION

We are committed to quality service with an emphasis on integrity, professionalism and community spirit.



## OUR VALUES

We respect the rights and individuality of all people. We are committed to personal and organizational integrity. We are committed to providing quality service in partnership with our community.





## COMMAND STAFF

**Tyler Brown**  
Sheriff

**Mark Nicastle**  
Undersheriff

**Vince Line**  
Detention Services Bureau Chief

**Glenn Thompson**  
Patrol Services Bureau Chief

**Robert Stef**  
Support Services Bureau Chief

**Laurie Halaba**  
Detention Administration Captain

**Daniel Joyce**  
Patrol Operations Captain

**Ken McKlem**  
Patrol Special Operations Captain

**Steven Rolen**  
Detention Operations Captain

**Jared Rowilson**  
Investigation Services Captain

**Olga Fajaros**  
Finance Manager

**Jon Takama**  
Human Resources Manager

**Erin Powers**  
Assistant County Attorney



**DETENTION  
Bureau**



**PUBLIC SAFETY  
Bureau**



**SUPPORT SERVICES  
Bureau**



# 2019 IN REVIEW



## COMMUNITY

**1,383** ARAPAHOE COUNTY  
Residents assisted

**624** Community contacts

**1,017** CENTENNIAL  
Residents assisted

**731** Community contacts



## CRIME



**7,570** Unincorporated Arapahoe County  
**6,141** Centennial



**4** Minutes is the average emergency response  
time for Centennial

## STAFF



**152** Patrol deputies



**257** Detention deputies



**803** Total full-time employees







# DETENTION Bureau



**Bureau Chief Vince Line**

The Detention Services Bureau, led by Bureau Chief Vince Line is tasked with managing the custody and care of people confined in a safe, secure and constitutional manner. In addition to housing inmates, the bureau is also responsible for transporting prisoners, executing writs and attending to the courts.

The bureau includes Detention Administration and Detention Operations. The majority of sheriff office employees work in the detention facility.

The Arapahoe County Sheriff's Office Detention Facility has been accredited through the American Correctional Association (ACA) since 1991. The

medical unit, which provides medical services to inmates within the facility, has been accredited through the National Commission on Correctional Health Care (NCCHC) since 1989.



## ANYWHERE VISIT

The ACSO started Anywhere Visit in 2019. The app saves people time and money because instead of driving to the detention facility, they can now visit incarcerated friends and family virtually anywhere with internet access.

## 2019 HIGHLIGHTS

- National Commission on Correctional Health Care accreditation
- Added Mental Health First Aid Training to the POST Academy
- Installed new inmate kiosks throughout building
- Opened a lactation room at Headquarters for nursing moms
- Created a leadership library
- Added a service dog named Blue to the Peer Support Team
- Continued comprehensive Medication Assisted Treatment program (MAT)
- Received \$1000 grant for MAT
- Reduced recidivism with MAT participation



## DETENTION STATISTICS



**23** Days average stay



**16,892** Bookings



**1,082** Average daily population



**76** Inmate on inmate assaults



**24** Inmate on staff assaults



**1,458** Max population



**2,525** Vehicle transports



**16,754** Releases

## PROGRAMS

- Substance abuse
- Alcoholics anonymous
- Behavioral services screenings
- Group therapy
- Other mental health programs
- Religious services
- GED
- Health education
- Domestic violence
- Re-entry services
- Special court and housing

## DETENTION ADMINISTRATION



**Captain Laurie Halaba**

Detention Administration is run by Captain Laurie Halaba. She oversees Arapahoe Diverts the Mentally Ill for Treatment, the courthouse, court services, transports, extraditions, inmate services, special projects, the chaplain, commissary, food services, maintenance, programs, Restoring Individuals Safely and

Effectively, classifications and contracts. Captain Halaba also manages employee wellness and new peer support member, Blue.

## VOLUNTEERS

The Arapahoe County Sheriff's Office Detention Facility is fortunate to have more than 100 volunteers who donate their time to help with various inmate programs, some who generously have volunteered in the detention facility for more than 20 years. More than 75 programs are offered to inmates on a weekly basis and are staffed predominantly by volunteers.





# DETENTION OPERATIONS

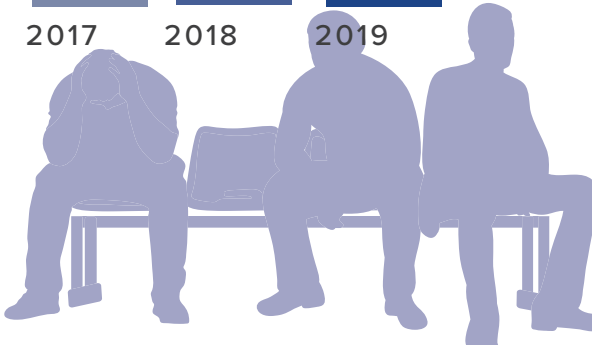
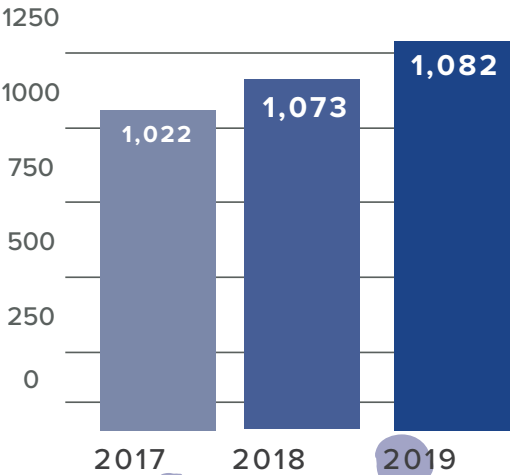


Captain Steve Rolan

Detention Operations focuses on the safety and security of the staff and everyone being held in custody. Operations include receiving, booking, housing, and releasing both pre-trial and post-conviction individuals.

Captain Steve Rolan and his team of 169 deputies, 24 technicians, 15 sergeants, four lieutenants and two support staff manage Detention Operations.

## AVERAGE DAILY POPULATION



## ALTERNATIVE SENTENCING PROGRAM



**394** Work release



**114** Home detention



**473** Judicial house arrest



**124** Alternative sentencing programs  
average daily population





**BLUE BACKS THE PINK.** In 2019, the ACSO continued its Pink Patch Program to raise money for cancer patients needing treatment at Littleton Adventist Hospital. KMGH 7News partnered with us to raise \$2,000 in the fight against breast and prostate cancer.



Blue, the employee wellness dog, is a two-year-old Neapolitan Mastiff who was rescued by Lt. Stephanie Spain-Madrigal.

Blue has been trained to be an emotional support dog.











# PUBLIC SAFETY Bureau



Bureau Chief Glenn Thompson

The Public Safety Bureau is commanded by Bureau Chief Glenn Thompson. The Bureau oversees Investigation Services, Patrol Operations, Patrol Special Operations and the Narcotics Team.

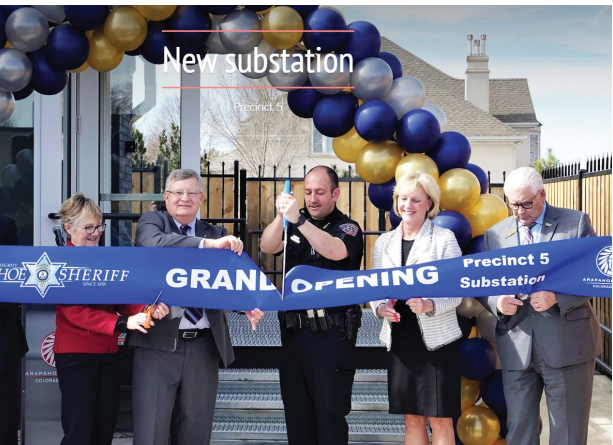
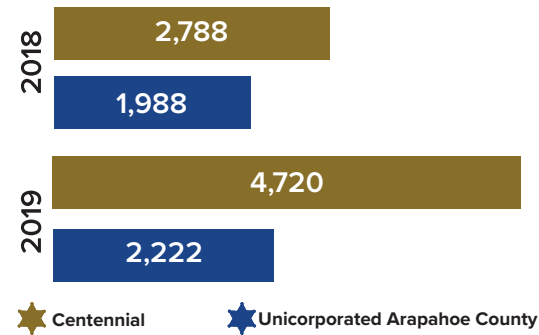
Public Safety Bureau employees provide quality communication, patrol and investigation services to the estimated 197,045 residents in our service area, which includes: Centennial; Town of Bennett; Town of Deer Trail; Town of Foxfield and Unincorporated Arapahoe County.

## NEW PRECINCT 5 SUBSTATION

In March 2019, the Arapahoe County Sheriff's Office opened a new substation to serve 25,000 residents in the Four Square Mile and Holly Hills neighborhoods. The new substation is located at 1621 South Parker Road. Deputies report to the facility, get briefed via video conferencing, book in evidence, conduct training and hold small community meetings.

While the ACSO has always had a presence there, the new substation has a modern and updated facility for patrol deputies to work. The new facility is helping strengthen the partnership between the ACSO and the community. This is the ACSO's fourth substation.

## BUSINESS CHECKS



Strasburg Parade



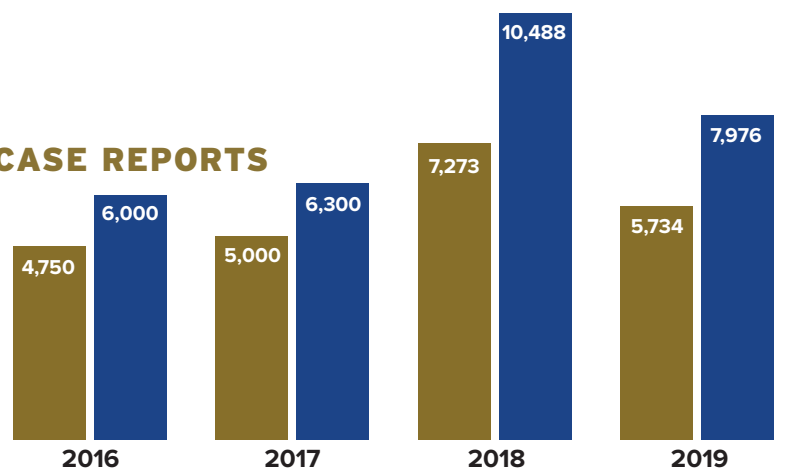


National Night Out 2019



National Coffee with a Cop 2019

## CASE REPORTS



Centennial



Unincorporated Arapahoe County



# INVESTIGATIONS



Captain Jared Rowilson

Investigation Services is managed by Captain Jared Rowilson who is responsible for the operational activities of the Investigation Services Section. Investigators are guided by the Arapahoe County Sheriff's Office mission to provide quality service with an emphasis on integrity, professionalism and community spirit. The goal of Investigation Services is to identify suspects, apprehend criminals, collect evidence, provide comprehensive victim services, and to protect the public.



Victims Assistance

### Investigation Services includes:

- Persons Crime
- Property Crimes
- Child Victim Unit
- Juvenile Crimes
- Internet Crimes Against Children
- Computer Crimes
- Financial Crimes
- Cold Case Unit
- Special Investigation Unit
- Unified Metro Forensic Crime Lab
- Evidence Section

The Arapahoe County Sheriff's Office established a Cold Case Unit in 2005. This Unit is currently staffed by one full time investigator and one part time investigator, and focuses on unsolved homicides, equivocal death investigations and suspicious or unexplained missing persons cases, some of which are decades old.

COLD CASE



Marilee Ruth Burt  
Age: 15  
Case #70-2172

## 2019 CRIME STATS

★ Unincorporated Arapahoe County

465 Motor Vehicle Theft

191 Aggravated Assault

33 Robbery

28 Sexual Assault

6 Homicide

★ Centennial

433 Motor Vehicle Theft

87 Aggravated Assault

32 Robbery

26 Sexual Assault

2 Homicide

437 Total drug cases  
59 Drug operations  
10 Drug-related search warrants served





# PATROL OPERATIONS



Captain Dan Joyce

Patrol Operations is led by Captain Dan Joyce. Arapahoe County’s 864 square miles are divided into eight precincts or police districts. Area commanders who are lieutenants are responsible for each precinct. They also ensure that effective methods of crime control and quality of life strategies are initiated in their precinct by rapidly deploying personnel and resources to alleviate crime patterns. Deputies enforce

Colorado Revised Statutes and county ordinances enacted by the Arapahoe County Board of County Commissioners and local ordinances of contract cities.

## Patrol Operations includes:

- Crime Analysis Unit
- Behavioral Health Response program
- Extra duty
- Field Training Officers program
- Patrol administration and logistics



## CALLS FOR SERVICE

**41,811**  
Centennial

**42,941**  
Arapahoe County



In 2019 deputies provided law enforcement services for more than **700,000** residents in the county



**2018**  
**11** Field Training Officers  
**12** Deputies in training  
2 Failed  
3 Quit

**2019**  
**24** Field Training Officers  
**37** Deputies in training  
1 Failed  
5 Quit



## BEHAVIORAL HEALTH

Mental illness is such a huge problem nationwide, the ACSO has launched a new Behavioral Health Response Program. Deputies with crisis intervention training, or in some cases, licensed clinicians, will respond to calls involving mental distress. The training allows deputies to provide more appropriate and earlier access to care and resources.



# PATROL SPECIAL OPERATIONS



Patrol Special Operations is led by Captain Ken McKlem. Special Operations includes the Bicycle Team, Bomb Squad, Community Resources Unit, K-9 Unit, School Resource Officers, Special Weapons and Tactics team, Traffic Safety Unit, HAZMAT, Office of Emergency Management and Wildland Fire.

## ARRESTS

### ARAPAHOE COUNTY

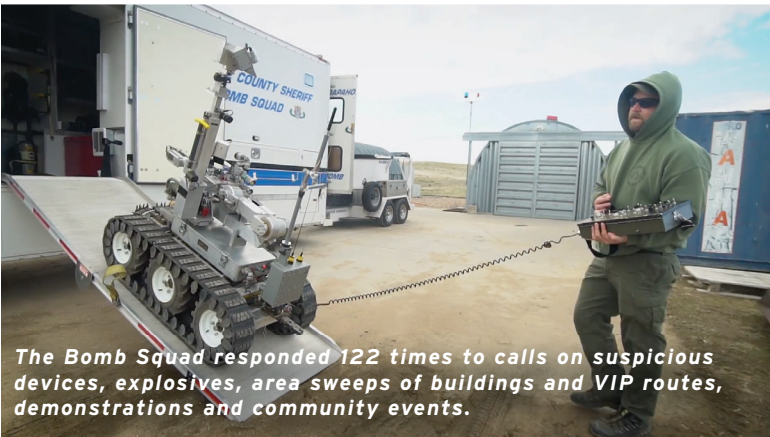
**1,895** Adults arrests

**88** Juveniles arrests

### CENTENNIAL

**1,073** Adults arrests

**101** Juveniles arrests



*The Bomb Squad responded 122 times to calls on suspicious devices, explosives, area sweeps of buildings and VIP routes, demonstrations and community events.*



*Our school resource officers are committed to keeping students safe and secure in their learning environment.*



*In 2019 K9 Kilo, was converted from a patrol dog to a contraband dog for use where all forms and amounts of marijuana are still illegal.*



*The mission of Community Resources is to prevent crime and disorder by working closely with members of the sheriff's office and our community.*





## OFFICE OF EMERGENCY MANAGEMENT

The Office of Emergency Management activates as the initial Emergency Operations Center (EOC) staff. In 2019, the EOC activated in varying capacities to coordinate the response to the hurricane force Bomb Cyclone in March.

In 2019, Englewood and Arapahoe County signed an intergovernmental agreement to have our OEM handle emergency

management. Englewood provided funding to hire one new employee, provided a vehicle and will pay the salary and benefits cost of the employee who will work for and with our OEM, gaining the experience, knowledge and networking that would not be possible had Englewood simply hired their own staff. Since counties are responsible to assist and relieve cities in emergencies, this consolidation benefits both entities and is financially responsible.





## NARCOTICS TEAM

The Arapahoe County Narcotics Team conducted investigations related to the possession, cultivation, manufacture and distribution of controlled substances and marijuana. In 2019 the Narcotics Team:



**137** Crime tips received



**2** Vehicles seized



**437** Drug investigations conducted



**3** Firearms seized



**366** Suspects arrested



**\$284,000** Street value of drugs seized



*In 2019, SWAT responded 57 times to events ranging from demonstrations to high risk fugitive apprehensions to warrant services to active shooters, all without a fatality or serious injury to any suspect, third party or deputy.*



*Deputy Kelly Draper with K-9 Kilo. Kilo is a dual-purpose dog - he's trained in the apprehension of criminals and narcotics detection. They are one of six K-9 teams at the ACSO.*





## DUI ARRESTS

**119** Arapahoe County  
**144** Centennial



## TRAFFIC STOPS

**5,741** Arapahoe County  
**10,030** Centennial



## TRAFFIC CITATIONS

**2,550** Arapahoe County  
**6,507** Centennial



## TRAFFIC CRASH REPORTS

**1,280** Property damage  
**71** Injury accidents  
**45** Serious bodily injury  
**3** Fatal accidents



## TRAFFIC CRASH INVESTIGATIONS

**107** Hit and run  
**407** Counter accident reports  
**106** Complaint hotline  
**3,171** Complaints to dispatch

### UNMANNED AERIAL SYSTEMS UNIT (UAS)

The UAS unit operates the agency's unmanned aerial systems platforms (small drones) for use in assisting various missions. A team of pilots use the ACSO's six aircraft for aerial mapping of critical infrastructure, high-risk incidents and school STEM classes. The drones also search for suspects at large, missing people, crime scenes, active threats, traffic accidents and are routinely used on tactical operations by SWAT.



### WILDLAND FIRE TEAM

The sheriff is the fire warden for the county and is responsible for controlling and extinguishing prairie and forest fires on private and state lands within the county. The Arapahoe County Sheriff's Office Wildland Fire Team assists other local firefighting agencies and responds when fires occur in areas of unincorporated Arapahoe County where there is not a designated fire jurisdiction.





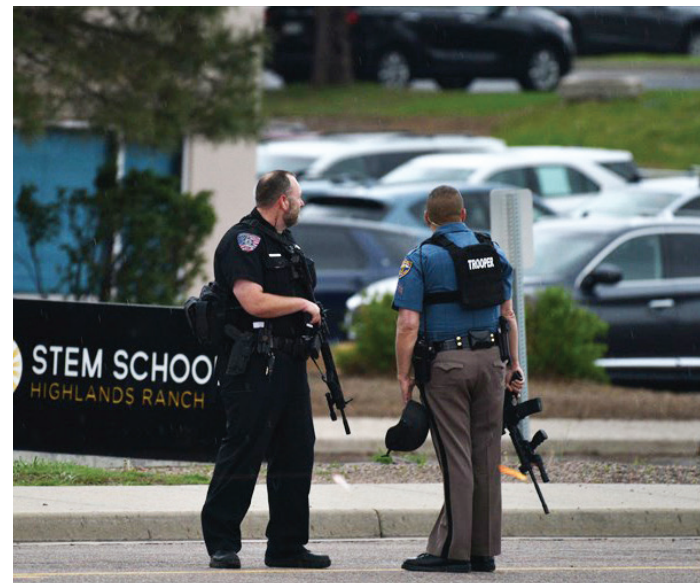
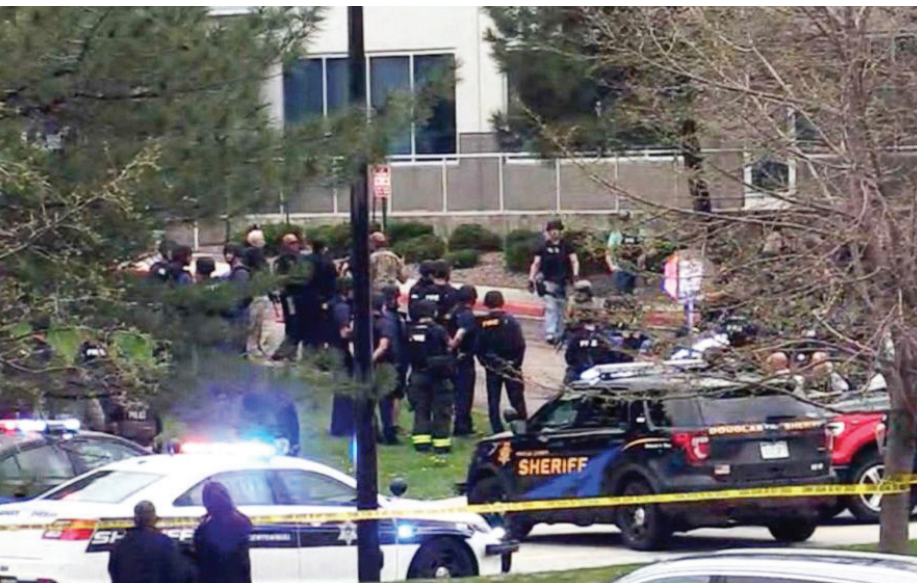
## BOMB CYCLONE

On March 11, 2019 at 1:00 p.m., the Arapahoe County Office of Emergency Management (OEM) started tracking a strong and potentially historic winter storm. The initial forecast called for blizzard conditions likely across northeast Colorado on March 13. By 4:00 p.m., the National Weather Service upgraded the watch to a blizzard warning for Arapahoe County.

The strength of the storm was defined as a historic “bomb cyclone.” On March 12, the OEM began preparing personnel, equipment and shelters. On March 13, the barometric pressure in Colorado was similar to a Category 2 hurricane. By dawn, there were 450 business, school and government offices closed. Later that day, the Arapahoe County Board of County Commissioners declared a disaster and the Colorado National Guard was activated. There was so much snow, many roads were blocked or closed and vehicles were stranded and abandoned. Our Winter Operations Team executed more than 500 rescues in a 24 hours period.







## STEM SHOOTING

On May 7, 2019, a school shooting occurred at STEM School Highlands Ranch, located in Douglas County. One student was killed and eight others were injured. The ACSO responded quickly to assist with more than 50 of our deputies on scene within minutes including our SWAT team, bomb squad, K-9s, school resource officers, traffic unit and our entire command staff.

Ken McKlem, Captain of Patrol Special Operations, recalls a text message he received from the Douglas County Sheriff's Office that read, "Active School shooter @ 8773 Ridgeline Blvd. Highlands Ranch deputies have injured parties inside." He also received information that two suspects were in custody, with a possible third shooter still at large.

Our SWAT team entered the school to help look for a third suspect. They also assisted in rescuing injured students, and clearing rooms to provide a safe way for students to get out.





# SUPPORT SERVICES



Bureau Chief Bob Stef

The Public Safety Bureau is commanded by Bureau Chief Bob Stef. The Bureau provides support functions for all areas of the Sheriff's Office and is staffed by both civilian and commissioned personnel.

The bureau includes:

- Accreditation
- Civil and Warrants Unit
- Communications
- Finance
- Honor Guard
- Human Resources
- Internal Affairs Unit
- Professional Standards
- Records Unit
- Telecom Unit
- Training Unit

## CONCEALED HANDGUN PERMITS



**2,085** New permits



**1,618** Renewals



**106** Denials/revocations



**19,739** Total active permits in Arapahoe County



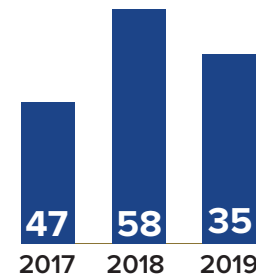
Citizens Academy



*Each year, every one our commissioned staff members completes nearly one hundred hours of training.*



## INTERNAL AFFAIRS



**ALLEGATIONS  
SUSTAINED**



**USE OF FORCE  
COMPLAINTS**





Communications



Communicator of the Year

## COMMUNICATIONS

The communications center provides 24 hour dispatch services for Unincorporated Arapahoe County, Centennial, Foxfield, Sheridan, Columbine Valley, Cherry Hills Village, Cherry Creek State Park Rangers and South Suburban State Park Rangers.



**317,810** Phone calls answered by dispatchers



**76,402** Were 911 calls



## ACCREDITATION SECTION

In 2019 the ACSO held five accreditations and maintained its Triple Crown status.

For the communities we serve, these accreditations mean we have demonstrated professional excellence throughout our agency.



CALEA – Commission on Accreditation for Law Enforcement Agencies

NCCHC – National Commission on Correctional HealthCare





## PROFESSIONAL STANDARDS

Professional Standards is responsible for evaluating the quality of service we provide to the communities we serve. While many in the community know it by the name Internal Affairs, the section is also responsible for processing concealed handgun permits, fingerprinting and coordinating award ceremonies.

## 2019 AWARDS BANQUET



## COMMENDATIONS

In 2019, the Arapahoe County Sheriff's Office issued **52** Commendations:

- 8** Team Citations
- 8** Letters of Commendations
- 2** Certificates of Recognition *(Both Citizens)*
- 1** Certificate of Excellence *(Citizen)*
- 13** Life Saving Medals *(1 Citizen)*
- 16** Meritorious Service Medals *(1 Citizen)*
- 1** Medal of Distinction *E*
- 3** Medal of Valor



# COMMENDATIONS

## MEDAL OF VALOR

Deputy Robert Bratsch  
Deputy Christopher Donovan  
Former Deputy Robert Knudson

## MERITORIOUS SERVICE MEDAL

Deputy Henry Wagoner – Posthumously  
Investigator Michael Garnsey  
Ken Wadkins  
Deputy Robin Lebsack  
Deputy Pete Tasei  
Deputy Joe Van Hook  
Reserve Deputy Jeff Meyers  
Communications Supervisor Deb Thompson  
Communications Teams 2 & 4  
Deputy Blaine Moulton  
Deputy Adam DeShaw  
Deputy Benjamin Sears  
Deputy Matthew Howerton  
Deputy Alex Ligon  
Deputy Scott Gricks  
Deputy Bryan Shay  
Sgt. Brett Cohn

## LIFE-SAVING MEDAL

Detention Team 4  
Deputy Charleen Briggs  
Deputy Dustin Herndon  
Deputy Matthew Petersen  
Deputy Christopher Purcell  
Deputy Muhtalar Dickson  
Deputy Simon Hayes  
Deputy Pete Tasei  
Deputy Craig Hawkins  
Deputy Bryan Shay  
Deputy Christopher Santo Domingo  
Marissa Merritt  
Deputy Michael McKnight  
Nurse Alexandria Slis

## SECTION/TEAM CITATION

Sheriff's Maintenance Staff  
Detention Crew Leader Staff  
Winter OPS Team  
Office of Emergency Management  
Detention Team 3  
Patrol Team 4  
Patrol Team 6  
Communications Teams 4 & 6

## LETTER OF COMMENDATION

Clear Creek County Sheriff Rick Albers  
Clear Creek Sheriff's Office Captain Rick Safe  
Sgt. Jeremiah Gates  
Deputy Eric Elliott  
Deputy Nicholas Hudson  
Deputy Patrick Ward  
Deputy Richard Briebesca  
Deputy Nicholas Hudson  
Deputy Patrick Ward  
Deputy Scott Gricks

## CERTIFICATE OF EXCELLENCE

Alan Snyder - Posthumously

## CERTIFICATE OF RECOGNITION

Deanna Palmer  
Britton Palmer





PHOTOGRAPHIC YEAR IN REVIEW

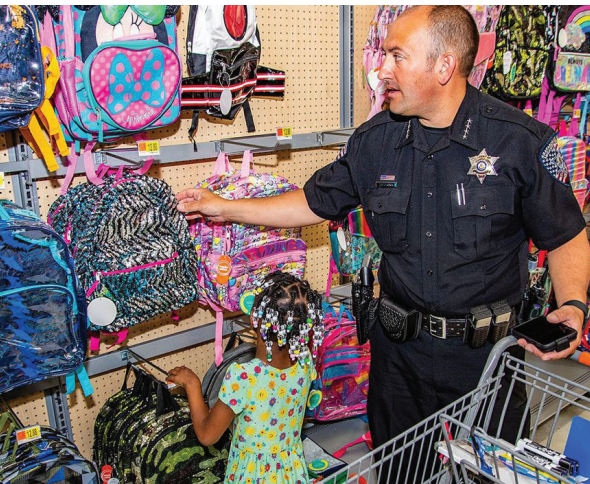




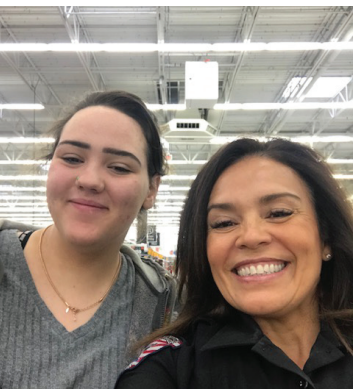




PHOTOGRAPHIC YEAR IN REVIEW











**The Arapahoe County Sheriff's Office**  
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[www.arapahoesherriff.org](http://www.arapahoesherriff.org)