Dear Jesse and the leadership of the Office of the City of Centennial,

I am writing to sincerely thank you and your leadership team for your time and attention to address my concerns with the city tax issue a few months ago.

As a widow who has lost her highly capable husband following four years of suffering with an aggressive brain tumor, I am doing my best to comply with the sales tax with accounting for purchases of our self-published books on a very small scale.

That day was my only chance to find assistance in your department of revenue after wrestling my sales tax return for 2015. Our self-published business, "Academy Books," has been a joyful project for both of us as we worked through stories of our family's past history and more recent connections in our college years.

My visit to the City of Centennial, Department of Revenue, was a last resort as I had shut down the book sales and marketing and chose to share our work and the stories "gratis" for anyone interested.

That day Jesse most graciously took the reins and cleared my remaining $23.00+/- "in revenue to relieve my anxiety and clear the decks."

I am happy to provide copies at NO CHARGE for anyone in the department upon request.

With sincere gratitude,

Julie Gonzales (720.289.7245)