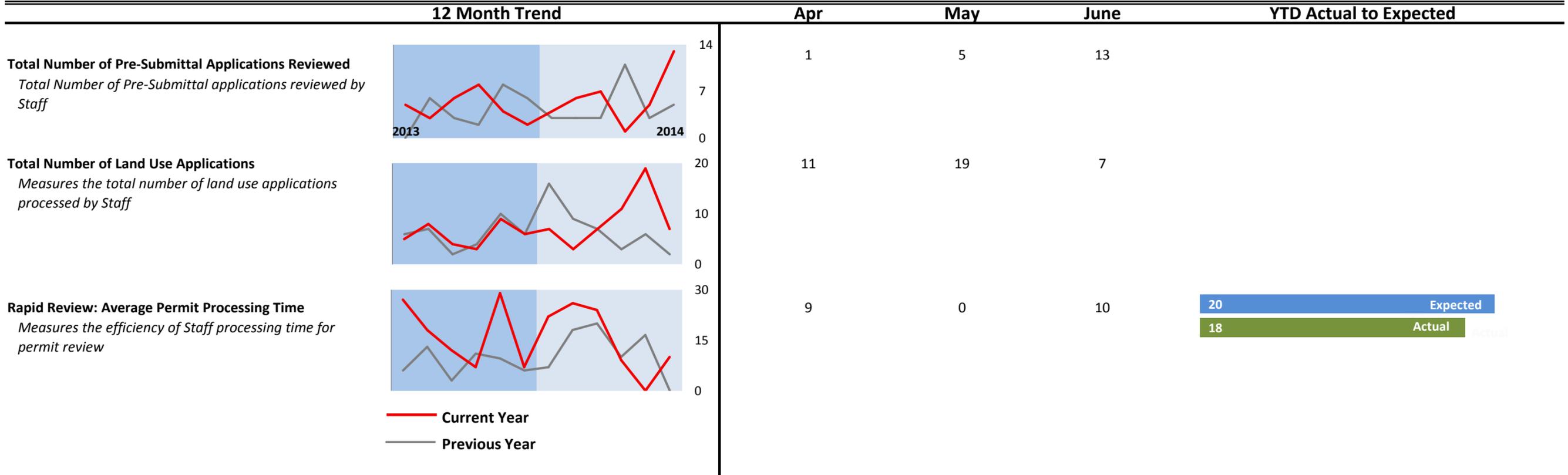


# Current Planning: 2014 2nd Quarter

**Mission:** To protect the health, safety and welfare of the general public by promoting best practices in the physical growth and development in the City of Centennial in order to achieve the long-term vision of the community.

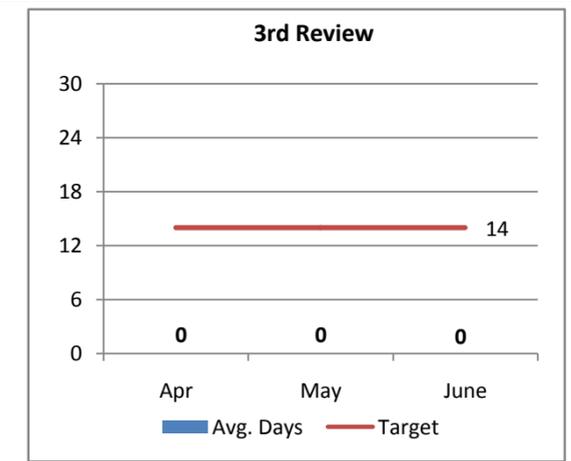
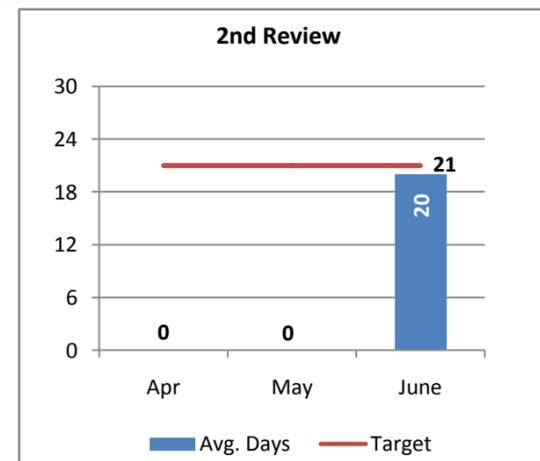
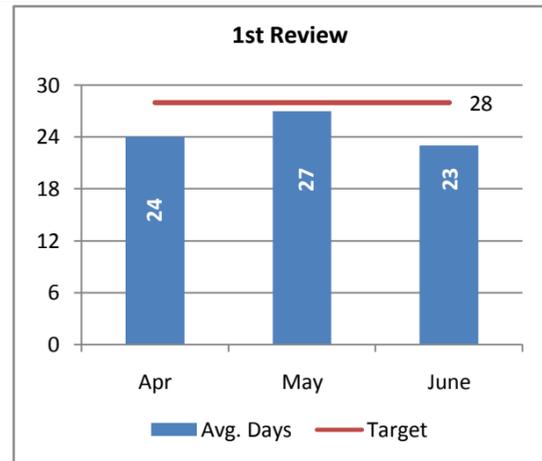
**Annual Budget:** \$975,831

**Staff:** 5 Full-Time Equivalents



## Land Use Review

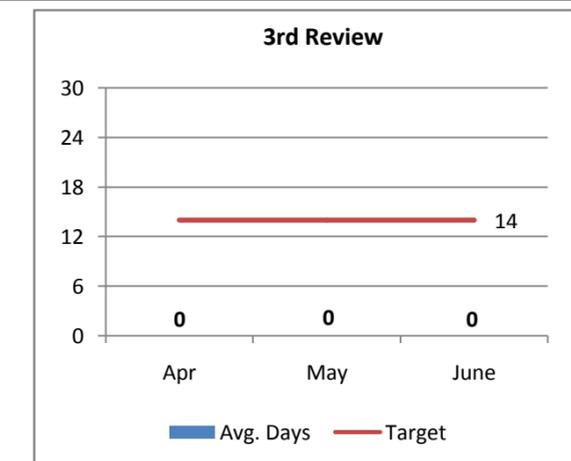
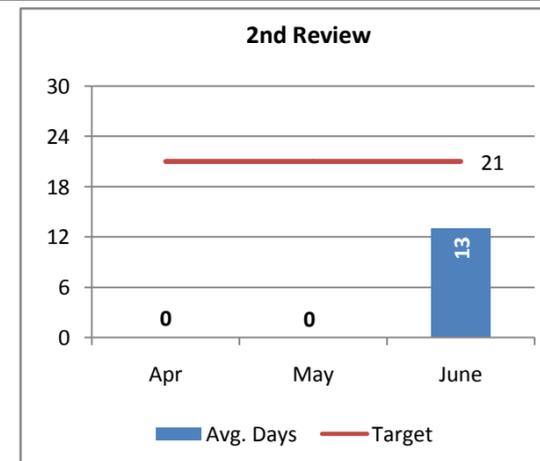
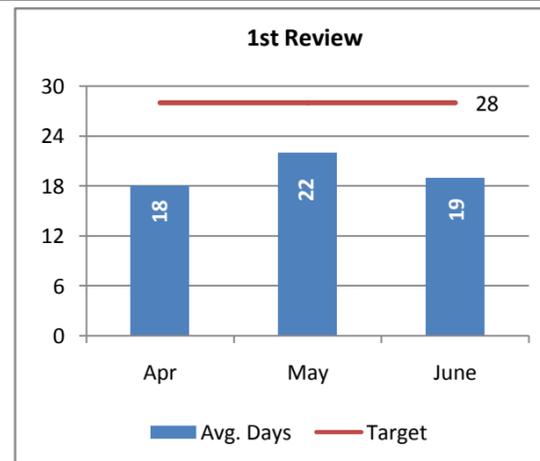
**Land Use: Avg. # of Calendar Days Until Review**  
 With identified benchmarks for each of the 3 separate review processes



## Construction Documents Review

**Construction Documents: Avg. # of Calendar Days Until Review\***  
 With identified benchmarks for each of the 3 separate review processes

\*Revised Measure



## Key Performance Measures Report

### Current Planning Quarter 2 2014

#### Executive Summary

##### ***Pre-Submittal Applications (Total)***

The total number of Pre-Submittal applications for Quarter 2 was slightly higher than the previous quarter (17 to 19) and is the same number as was submitted in Quarter 2 from the previous year. There are no identified seasonal fluctuations for Pre-Submittal applications. Applications are received whenever an individual or group of individuals would like feedback on potential future land development applications.

##### ***Total Number of Land Use Applications***

The total number of Land Use Applications has increased in Quarter 2 from the previous quarter (17 to 37) and is greater than the number in Quarter 2 of the previous year (11). Since 2012, the trend has been a steady increase in the number of land development applications in the City.

This is an indicator of future land development activity and a strong development climate in general for the City of Centennial.

##### ***Rapid Review – Average Permit Processing Time***

The Average Permit Processing Time for Quarter 2 was 9.5 minutes, bringing the 2014 average to 18 minutes. This is slightly higher than the average during the same time as the previous year (14.3 minutes), but remains below the expected processing time of 20 minutes. As no Rapid Review Permits were processed in May, the month was excluded from the average for both Quarter 2 and 2014 as a whole. This continued lower-than-expected trend is a result of the efficiency of Staff in processing Rapid Review permits.

##### ***Average Number of Calendar Days to Completion***

Development projects in the City can require up to 3 Staff reviews before they receive approval for development. Prior to last quarter, each of the reviews had the same number of expected calendar days for Staff completion. Recognizing that the number of issues between Staff and developers decreases with each subsequent review, Staff altered how this process was measured last quarter by lowering the benchmarks for the 2<sup>nd</sup> and 3<sup>rd</sup> reviews. The individual benchmarks for each of the 3 reviews within the review process for both Land Use reviews and Construction Documents reviews was implemented by the Current Planning department into their operations at the start of this quarter. The results for the reviews are as follows:

- Land Use Review: The average number of days for all reviews in Quarter 2 either met or was lower than the target measure.
- Construction Documents Review: The average number of days for all reviews in Quarter 2 either met or were lower than the target measure.

These new measures provide customers with a more realistic timeframe from which they can expect to receive the results of the reviews as well as providing City Staff with an effective means of measuring their performance by creating concrete benchmarks with expected time frames.