

# City Services Committee



## VISION

We are a well-planned city which strikes a balance between the citizens' desire for efficient and effective government while acknowledging the realistic needs of our community. We believe in strong attention to infrastructure and have an expectation that the City government will ensure the quality of such development and maintenance such that the safety of our citizens and the value of our beautiful neighborhoods are sustained. We are committed to equality, ease of access to services and superior service from the City to its citizens. We value government transparency; for example, our citizens know where their tax money is spent and who is delivering city services. We are further committed to 1) developing and maintaining strong partnerships with other governmental and private entities when it benefits the citizens of Centennial and 2) implementing the City's Comprehensive Plan.



## COMMITTEE MEMBERS

Dennie Bourbeau (Chair)

Bonnie Straight (Co-Chair)

Margo Allen

Conrad Ladd

Eric Marburger

Earl Meeks

Bennett Rutledge

Jane Smith

Rick Zinn



This committee examined the governmental structure that would best serve the growing needs of the community. Specifically, they explored the need for managing city services and infrastructure needs differently than the current “outsourced” arrangement. Safety, transportation and government communications were also under this committee’s purview.

During their series of meetings, the City Services committee heard from Sgt. Randy Council, of the Arapahoe Sheriff’s Office, to discuss the Emergency Operations Plan (EOP). Centennial Communications Director Sherry Patten reviewed public works and Susie Ellis of Community Preservation Specialists (CPS), discussed code enforcement services. They also reviewed the City’s Comprehensive Plan for the future.

<i>City Key Vision Element</i>	<b>WELL-PLANNED CITY</b>				
<i>Strategy 1</i>	<b>USE BEST PRACTICES PLANNING TECHNIQUES AND ENSURE PLANS ARE REGULARLY UPDATED TO KEEP THE CITY PLANNING PROCESS CURRENT.</b>	Suggested Supporting Partners (Partner lists are examples, not exhaustive)	Timeline		
			1-5 Yrs	6-10 Yrs	11+ Yrs
<i>Action 1.1</i>	<b>EMPHASIZE SUSTAINABLE LAND USE IN ALL PLANNING.<sup>1</sup></b>		x	x	x
<i>Action 1.2</i>	<b>FOLLOW THROUGH ON CITY COMPREHENSIVE PLAN 2004 STANDARDS AND CODES.</b>		x		
<i>Action 1.3</i>	<b>RETAIN SPECIALIZED CONSULTANTS FOR OVERSIGHT FORESIGHT AND REVIEW.</b>		x	x	x
<i>Action 1.4</i>	<b>ADOPT “SMART GROWTH” POLICIES, so that development projects can be adapted to meet needs over a long period of time as growth occurs.<sup>2</sup></b>		x	x	x
<i>Action 1.5</i>	<b>CREATE PEDESTRIAN-FRIENDLY SPACES.</b>			x	x
<p>Footnote # 1: Sustainable land management combines technologies, policies and activities aimed at integrating socio-economic principles with environmental concerns so as to simultaneously satisfy the needs of productivity, security, protection, viability and acceptability.</p> <p>Footnote # 2: “Smart growth,” as used by the committee means long-term, comprehensive growth plans that take citizen preferences into account along with other goals dictated by the factors of housing affordability, open space, infrastructure and the environment.</p>					



Vision, Strategy, Action	CITY SERVICES COMMITTEE	Suggested Supporting Partners (Partner lists are examples, not exhaustive)	Timeline		
			0-5 Yrs	6-10 Yrs	11+ Yrs

City Key Vision Element	WELL-PLANNED CITY (continued)				
Action 1.6	<b>WORK TO IMPROVE LIGHTING AND SIGNAGE</b> , with consideration of environmental impact (low light reflection, for example) and reasonable budget parameters.		x		
Action 1.7	<b>USE PLANNING AND ZONING COMMISSION AND CITIZENS' COMMITTEES WHEN UPDATING THE COMPREHENSIVE PLAN.</b>		x	x	X
Strategy 2	<b>DEVELOP A COMPREHENSIVE TRANSPORTATION PLAN THAT TAKES INTO ACCOUNT A VARIETY OF ALTERNATIVES.</b>				
Action 2.1	<b>INITIATE A STUDY OF CURRENT USES OF TRANSPORTATION</b> (with specific attention to elderly and youth) and to the pedestrian friendliness of the city.	RTD	x		
Action 2.2	<b>CONSIDER CREATIVE TRANSPORTATION SOLUTIONS</b> (such as "link" buses and increased bike lanes).		x	x	x



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City Key Vision Element	EFFICIENT AND EFFECTIVE GOVERNMENT				
Strategy 3	<b>ENSURE ACCOUNTABILITY IN THE MANAGEMENT AND DELIVERY OF CITY SERVICES. RESPECT THE ORIGINAL VISION WHILE EVOLVING IN AREAS WHERE NEEDS ARE CHANGING.</b>				
Action 3.1	<b>DEVELOP AND IMPLEMENT THE CENTENNIAL CHARTER</b> so that it is consistent with the City's original vision and how Centennial operates today, including limits on creation and expansion of bureaucracy.		x	x	x
Action 3.2	<b>CONTRACT FOR CITY SERVICES AT ALL LEVELS</b> unless there is a provable advantage to doing otherwise.		x	x	x
Action 3.3	<b>CONTINUE ANALYSIS OF THE IMPACT ON SALES AND PROPERTY TAX</b> on different levels and methods of delivery of city services.		x	x	



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City Key Vision Element	EFFICIENT AND EFFECTIVE GOVERNMENT (continued)				
Action 3.4	<b>EVALUATE THE EFFECTIVENESS OF USING SPECIAL DISTRICTS IN CENTENNIAL</b> ; determine whether consolidation may be possible and more efficient.		x		
Action 3.5	<b>REMAIN CREATIVE IN FINDING WAYS TO KEEP IN TOUCH WITH CITIZENS AS GROWTH CONTINUES</b> ; for example, find places around the city where information about city government actions can be accessed by citizens.	Schools, parks, libraries, recreation centers	x	x	x
Action 3.6	<b>CONTINUE TO MONITOR CITIZENS' EXPECTATIONS</b> and communicate to citizens the feasibility of fulfilling those expectations.		x	x	x



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<i>City Key Vision Element</i>	<b>ATTENTION TO INFRASTRUCTURE</b>				
<i>Strategy 4</i>	<b>ENSURE AN ADEQUATE LEVEL OF IMPROVEMENT TO INFRASTRUCTURE TO SUSTAIN THE CITY THROUGH 2030.</b>				
<i>Action 4.1</i>	<b>PURSUE AGGRESSIVE ROAD MAINTENANCE PLANS</b> such as snow removal, pothole repair and widening of roads.		X	X	X
<i>Action 4.2</i>	<b>REVIEW SE METRO STORM WATER AUTHORITY ASSESSMENTS AND MISSION.</b>		X		
<i>Action 4.3</i>	<b>IMPLEMENT STORM DRAINAGE IMPROVEMENTS.</b>		X	X	X
<i>Action 4.4</i>	<b>USE “LIFE CYCLE DESIGN” CRITERIA FOR ENGINEERING PROJECTS.<sup>3</sup></b>		X	X	X

Footnote 3: “Life Cycle Design,” as used by the committee means taking into account the complete product life cycle, from initial product concept, through its operational period, and into replacement with newer equipment.

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<i>City Key Vision Element</i>	<b>SAFETY OF CITIZENS</b>				
<i>Strategy 5</i>	<b>EMPHASIZE CITIZEN SAFETY AS ONE OF THE CITY'S TOP PRIORITIES.</b>				
<i>Action 5.1</i>	<b>DEVELOP AN ADDENDUM TO THE EMERGENCY OPERATIONS PLAN (EOP) THAT ADDRESSES SPECIFIC ITEMS THAT ARE NOT CURRENTLY ADDRESSED</b> (or are not cited in the plan), such as the order of succession of city leadership and the establishment of alternative city offices.			X	
<i>Action 5.2</i>	<b>PROMOTE PUBLIC AWARENESS OF THE EOP.</b>		X	X	X
<i>Action 5.3</i>	<b>WORK WITH NEIGHBORHOODS TO IDENTIFY AND SOLVE UNIQUE TRAFFIC SAFETY ISSUES</b> , including school zone identification.		X	X	X



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<i>City Key Vision Element</i>	<b>ENHANCE THE VALUE OF OUR BEAUTIFUL NEIGHBORHOODS</b>				
<i>Strategy 6</i>	<b>MAINTAIN THE CITY IN SUCH A WAY THAT PROPERTY VALUES ARE PROTECTED.</b>				
<i>Action 6.1</i>	<b>REVIEW THE IMPACT OF CONVERTING THE LEVEL OF CITY SERVICES FROM RURAL TO URBAN</b> and change level of service to urban as needed and economically feasible.		2008		
<i>Action 6.2</i>	<b>CONTINUE TO REVIEW AND UPDATE CITY CODES</b> as deemed necessary by the city and the citizens (for example, codes involving air, noise, signs, visual, parking, structures, weeds, animals, insect control, etc).		x	x	x
<i>Action 6.3</i>	<b>INCLUDE AESTHETIC AND VISUAL DESIGN CRITERIA IN PLANNING AND ZONING REVIEWS AND CITY PROJECTS.</b>		x	x	x
<i>Action 6.4</i>	<b>CONSIDER STREET SWEEPING PART OF STORM WATER POLLUTION CONTROL.</b>		x	x	x



<i>Vision, Strategy, Action</i>	<b>CITY SERVICES COMMITTEE</b>	Suggested Supporting Partners (Partner lists are examples, not exhaustive)	Timeline		
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<i>City Key Vision Element</i>	<b>EQUALITY AND EASE OF ACCESS TO SERVICES</b>				
<i>Strategy 7</i>	<b>ENSURE THAT ALL CITIZENS HAVE ACCESS TO CITY SERVICES AND THOSE SERVICES ARE ADEQUATELY COMMUNICATED TO CITIZENS.</b>				
<i>Action 7.1</i>	<b>PROMOTE A VARIETY OF COMMUNICATION MODES FOR CITIZENS TO UNDERSTAND THE CITY'S ORGANIZATION AND TO ACCESS CITY SERVICES.</b>		x	x	x
<i>Action 7.2</i>	<b>REVIEW PUBLIC AND PRIVATE ROAD RECONCILIATION POLICIES.</b>		x		



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City Key Vision Element	CITY GOVERNMENT TRANSPARENCY				
Strategy 8	<b>ENSURE THAT ALL CITIZENS UNDERSTAND THEIR CITY GOVERNMENT AND HAVE AN OPPORTUNITY TO PARTICIPATE.</b>				
Action 8.1	<b>IMPROVE CITY ELECTION SYSTEMS</b> to include the possibility of write-in votes on all ballots.		x		
Action 8.2	<b>ENCOURAGE CITIZEN VOLUNTEER SERVICE AND PROVIDE TRAINING.</b>		x	x	x
Action 8.3	<b>ENCOURAGE CITIZEN PARTICIPATION AND INPUT ON ISSUES.</b>		x	x	x
Action 8.4	<b>CONTINUE WITH CURRENT STANDARD OF HOLDING WARD MEETINGS A MINIMUM OF 4 TIMES A YEAR AND PUBLISH THE SCHEDULE.</b>		x		



<i>Vision, Strategy, Action</i>	<b>CITY SERVICES COMMITTEE</b>	Suggested Supporting Partners (Partner lists are examples, not exhaustive)	Timeline		
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<i>City Key Vision Element</i>	<b>STRONG PARTNERSHIPS</b>				
<i>Strategy 9</i>	<b>FOSTER STRONG PARTNERSHIPS WITH ARAPAHOE COUNTY</b> (for example, on public works and sheriff's department services) <b>AND WITH OTHER GOVERNMENTAL ENTITIES AND WITH THE BUSINESS COMMUNITY WITHIN CENTENNIAL.</b>				
<i>Action 9.1</i>	<b>CONTINUE TO WORK WITH THE ENTITIES LISTED AND WITH ANY OTHER ENTITIES THAT ARE FORMED DURING THE TIMEFRAME OF THIS PLAN.</b>	DRCOG, CDOT, Arapahoe County, adjoining cities, school districts, sheriff's dept, fire districts, Urban Drainage and Flood Control Dist., South Suburban Dist., Centennial Council of Neighborhoods (CENCON), Centennial Airport, RTD, State: Health Dept., Water Quality, Legislature, Library Dist.	x	x	x

