

Code Compliance Monthly Report for March 2011

Summary

In March 2011, the Code Compliance Division continued its efforts to maintain and improve the quality of life throughout the residential and business communities. Over the course of the month, the department **opened 255 new cases, maintained 308 active cases** (previously open and new combined) and **conducted 592 inspections**.

Activity

- Responded to 17 cases resulting in a violation through the call center
- Investigated 255 violations
 - 85 violations brought to our attention through citizen complaints
 - 170 violations initiated through proactive enforcement
- Conducted 255 initial inspections and 337 follow-up inspections for a total of 592 inspections
- Responded to 100% of complaints within 24 hours
- Inspected 100% of all complaints within 72 hours
- 2010 Compliance rate 100%
 - 98% January 2011
 - 91% February 2011
- Cases requiring 3 or more inspections – 0
- Cases beyond 60 days – 9
- Cases beyond 90 days – 4
- Issued 209 Friendly Reminders
- Summons and Complaints/Citations issued - 0
- Notice and Demands issued – 4
- Cease and Desists issued - 0
- On average gained voluntary compliance within 21 days of the initial complaint

Other Activities

- Assisted SEMSWA with 3 environmental violations
- Assisted Public Works with 7 streets and infrastructure concerns
- Assisted Tri-County Health with 0 health and welfare concern
- Assisted Building Division with 16 permit concerns
- Assisted Licensing with 14 licensing violations
- Continued teamwork on 4 City improvement committees: Eco Committee, Customer Service Committee, Committee and VIP Committee, LEED Committee

Budget

Through the third month (25%) of the year, Code Compliance is within budget with accumulated expenditures of \$119,406 of the 2011 annual budget of \$487,653. Expense categories are as follows:

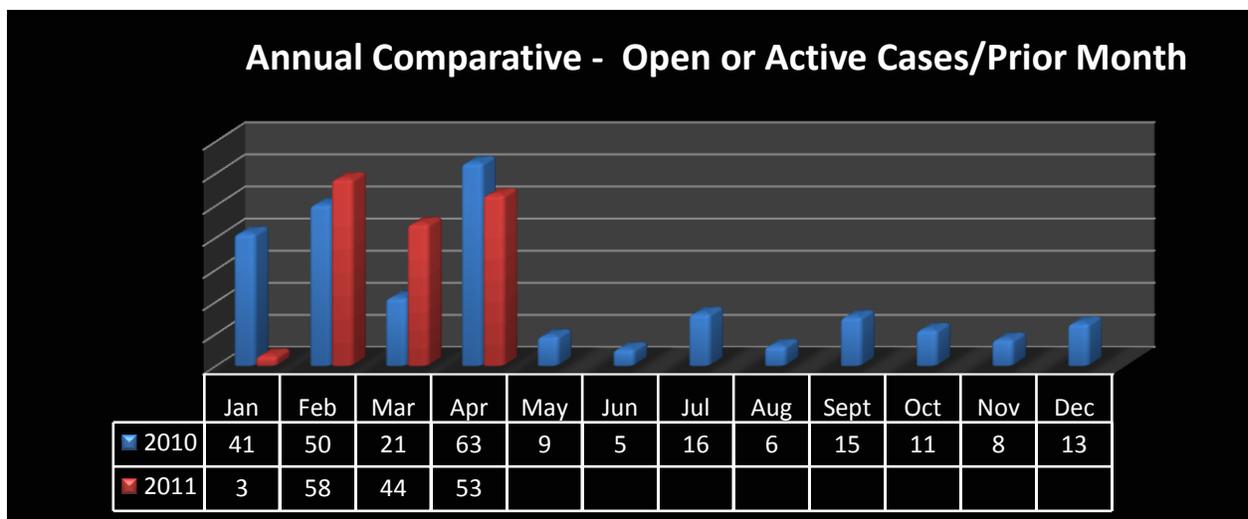
Comprehensive Code Compliance Services

Budgeted	\$477,653
March Expenses	\$ 39,802
Expenses to date	\$119,406 (24.9%)

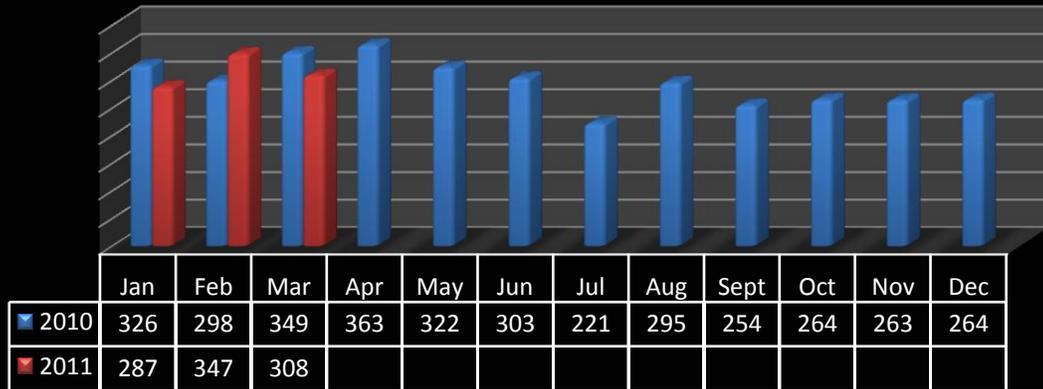
Prof. Services Budget	\$ 10,000
March Expenses	\$ 0
Expenses to date	\$ 0 (0%)

Accumulated Expenses to Date **\$119,406 (24.4%)**

Annual Comparatives



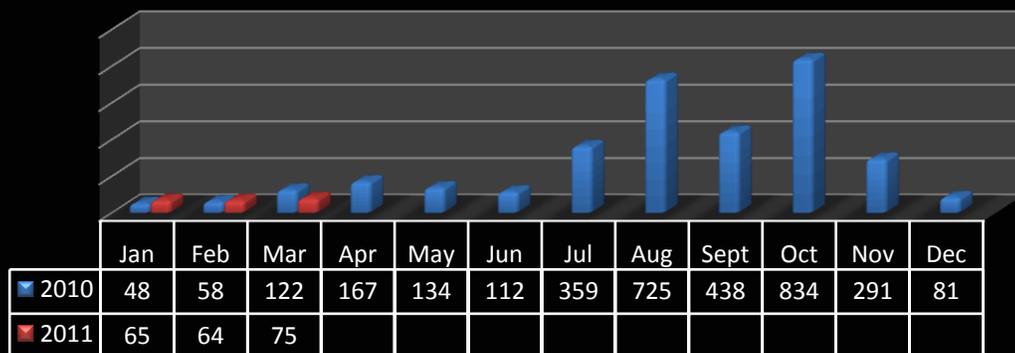
Annual Comparative - Active Cases Current Month



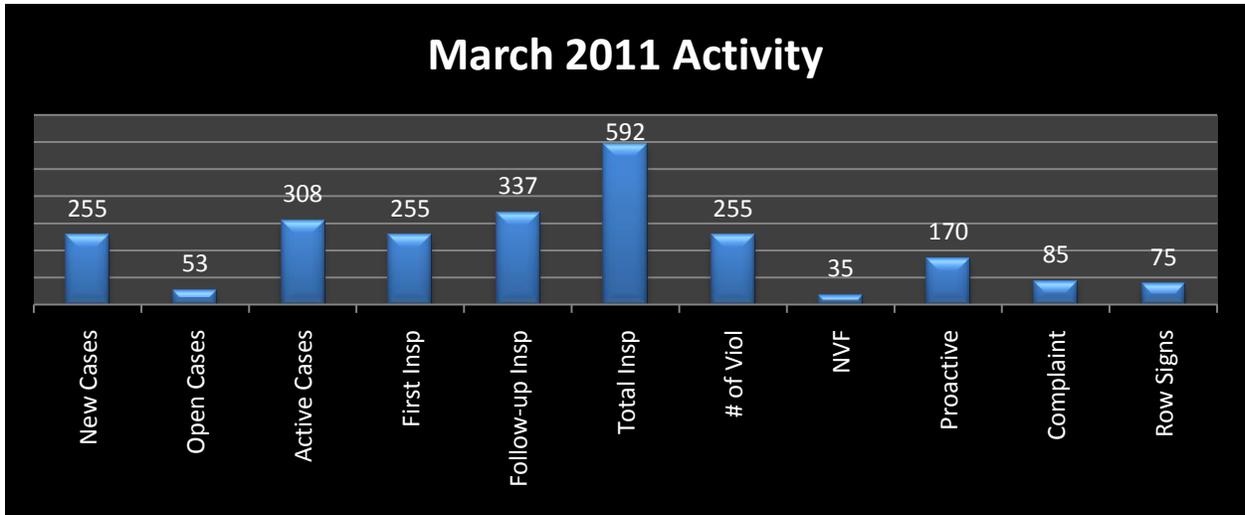
Annual Comparative - Number of Inspections



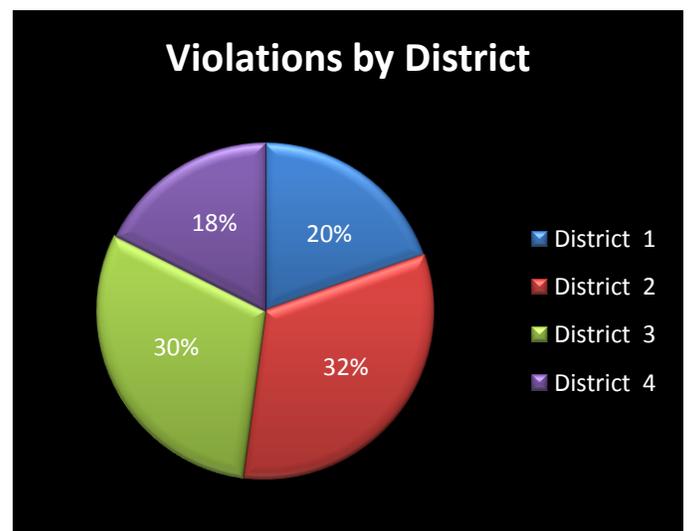
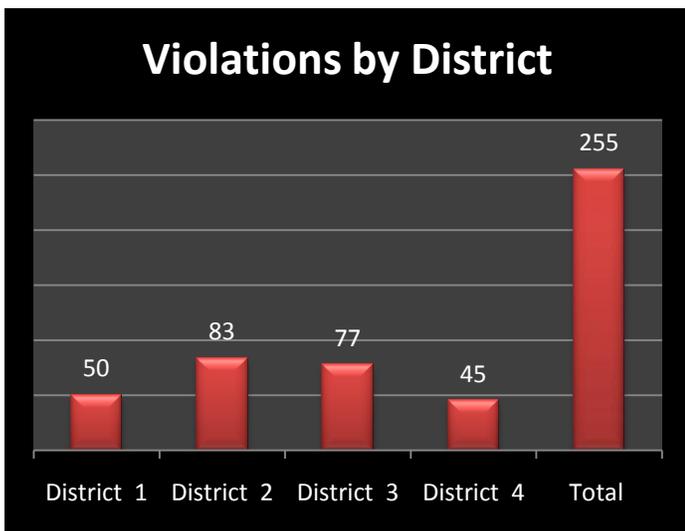
Annual Comparative ROW Signs



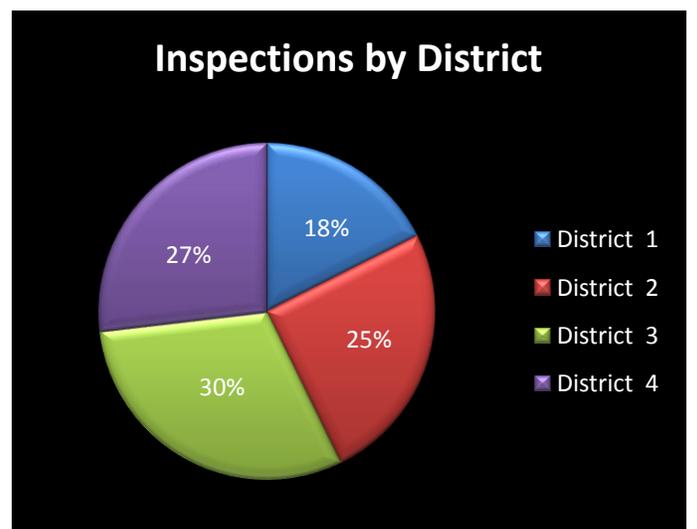
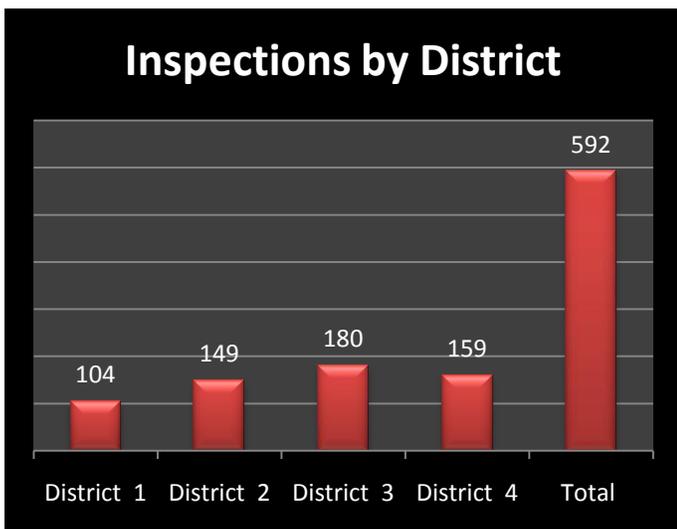
Monthly Activity



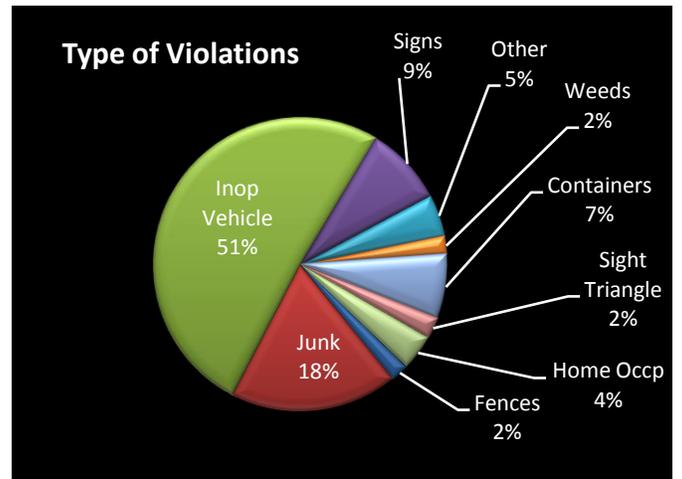
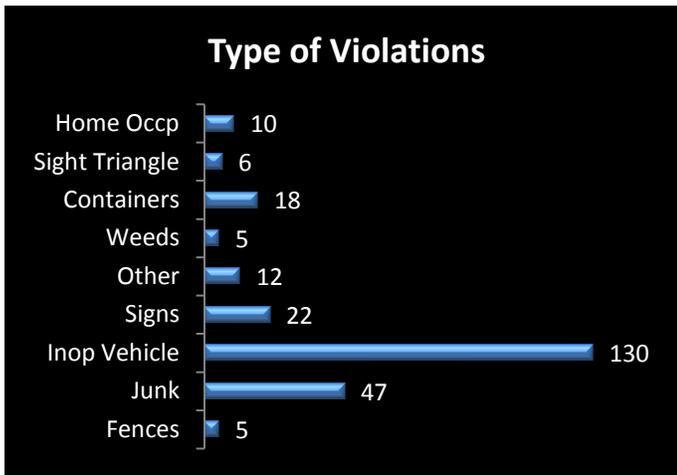
Violations by District



Inspections by District



Types of Violations



Right-of-Way Signs Removed

