

Code Compliance Monthly Report for July, 2012

Executive Summary

During the month of July, there were 21 business days and 1 holiday. We received 156 calls from the Call Center. Code Compliance staff were 100% successful responding to citizen concerns within one day and initial inspections were completed with 72 hours. The average number of calendar days cases were open was 11.2 days, compared to an average of 19 days during 2011, and the compliance rate was 88% as compared to 74% for the prior year. The total number of documented and removed signs from the R-O-W was 223.

District 1=45 District 2=42 District 3=58 District 4=78

Budget

Code Compliance Services Budget for Calendar Year 2012 - \$ 395,000.00

January expenses \$ 32,916.66

Expenditures compared to monthly allocation equals 8.3% of total budget for calendar year 2012

Service Activities

Caseload Activity

	July 2012	July 2011
New Cases	215	204
Open Cases	33	56
Active Cases	248	260
Closed Cases	191	211

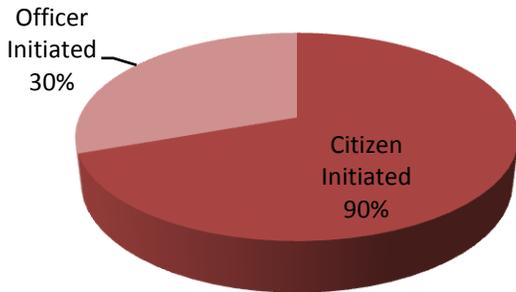
Inspection Activity

	July 2012	July 2011
Number of Inspections	491	347
Initial Inspections	206	204
Multiple Inspections	285	143
No Violation Found	33	56
Dismissed	0	0

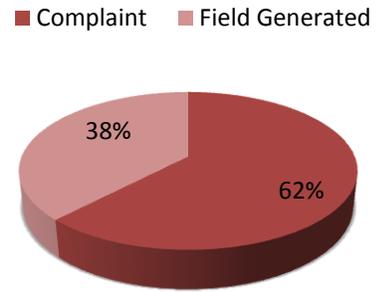
Content Analysis

Every concern received by a citizen is inspected for validity and every citizen or business owner is given an opportunity to voluntarily comply with the provisions of the code. Most concerns require a minimum of two site visits. The first site visit is conducted to confirm a reported violation and the second visit is conducted to determine if the violation has been corrected. The goal of the program is to seek partnerships with individuals and communities to gain voluntary compliance, protect the health, safety, and welfare of the citizens, and improve the quality of service by aligning compliance techniques with industry best practices. In July, code compliance officer's spent 190 hours in the field, 283.75 hours in the office, and 24 hours in training/meetings averaging 8 inspections per officer per business day.

Number of Inquiries (420)

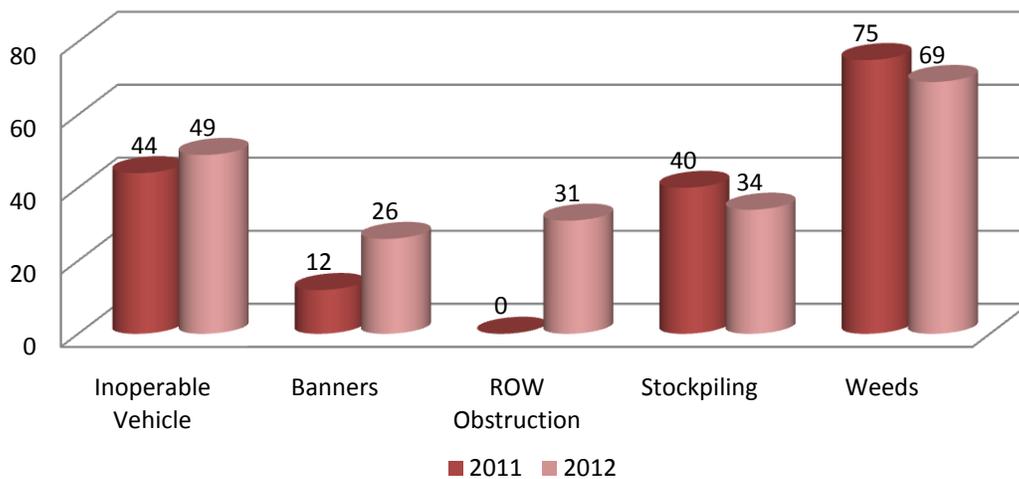


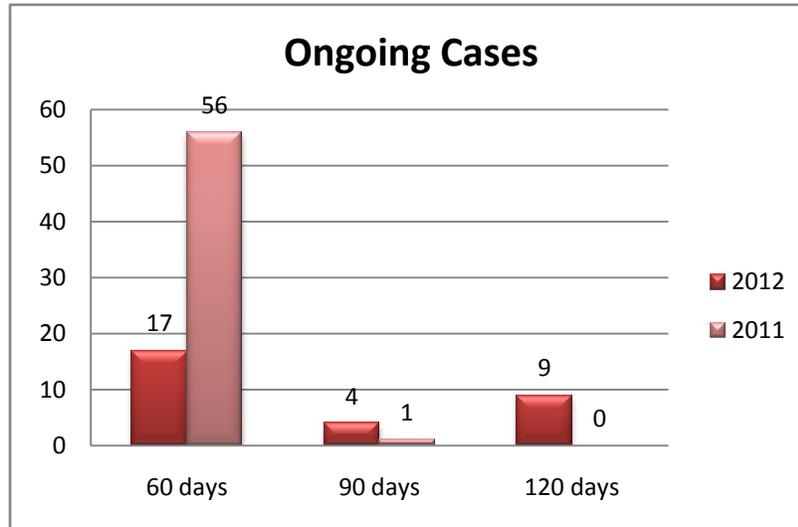
Number of Violations (251)



Compliance Method	July 2012 Notices Issued	July 2012 Cases Closed
Friendly Reminders	213	172
Notice and Demand	1	6
Summons and Complaints	0	0
Judicial Enforcement	0	0
Total	214	178

Most Frequent Violations for July 2012





Interagency Coordination, Meetings & Training

In July, staff received 8 hours of safety training, 12 hours of IT training from CH2M Hill and attended two community meetings. A meeting for Algonquin Acres was held at the Civic Center and staff presented an overview of Code Compliance and facilitated a discussion on chronic nuisance properties. Staff also attended a District 1 meeting and presented the Code Compliance overview, highlighting enforcement protocols. Staff continues to collaborate with the Southeast Metro Stormwater Authority (SEMSWA), enforcing regulations in the Piney Creek Flood Plain.

Agency/Division	Description	Hours
SEMSWA	Case collaboration	2
Algonquin Acres & District 1	Community meetings	4
Training		
Safety Training	Various	8
CACEO	Quarterly	0
Cartegraph Enhancement	Technology	12
GRAND TOTAL		26