

Code Compliance Monthly Report for August, 2012

Executive Summary

During the month of August, 2012, there were 23 business days and no holidays. Code Compliance staff was successful with the receipt and response to 100% of all concerns received by citizens within one day, and inspecting 100% of all concerns within 72 hours. The average number of calendar days cases were open was 10 days compared to an average of 18 days during 2011, and the compliance rate was 97% as compared to 82% for the prior year. We received 127 calls from the call center and the total number of documented and removed signs from the R-O-W was 337 in all Districts.

District 1=61 District 2=80 District 3=106 District 4=90

Budget

Code Compliance Services Budget for Calendar Year 2012 - \$ 395,000.00

August expenses \$ 32,916.66

Expenditures compared to monthly allocation equals 8.3% of total budget for calendar year, 2012.

Service Activities

Caseload Activity

	August 2012	August 2011
New Cases	198	252
Open Cases	26	51
Active Cases	224	303
Closed Cases	206	227

Inspection Activity

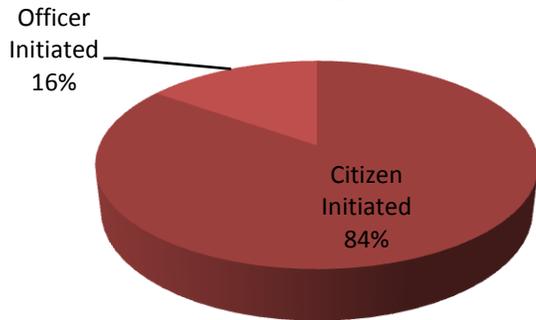
	August 2012	August 2011
Number of Inspections	484	478
Initial Inspections	201	252
Re-Inspections	283	226
3 or more Inspections	25	
No Violation Found	30	78
Dismissed	0	0

Content Analysis

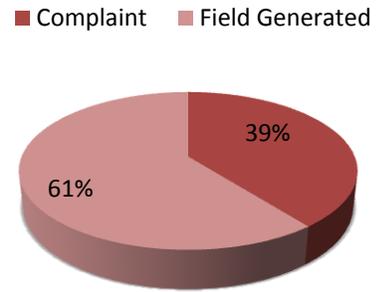
Every concern received by a citizen is inspected for validity, and every citizen or business owner is given an opportunity to voluntarily comply with the provisions of the code. Most concerns require a minimum of two site visits. The first site visit is conducted to confirm a reported violation, and the second visit is conducted to determine if the violation has been corrected. The goal of the program is to seek partnerships with individuals and communities to gain voluntary compliance, protect the health, safety, and welfare of the citizens, and improve the quality of service by aligning compliance techniques with industry best practices. In August 2012, code compliance staff spent 250.5 hours in the field averaging 7 inspections per officer per day, 506 hours in the office*, and 27.5 hours in training/meetings.

Note: Initial inspections are greater than new cases due to 3 cases opened in July and inspected in August.

Number of Inquiries (413)

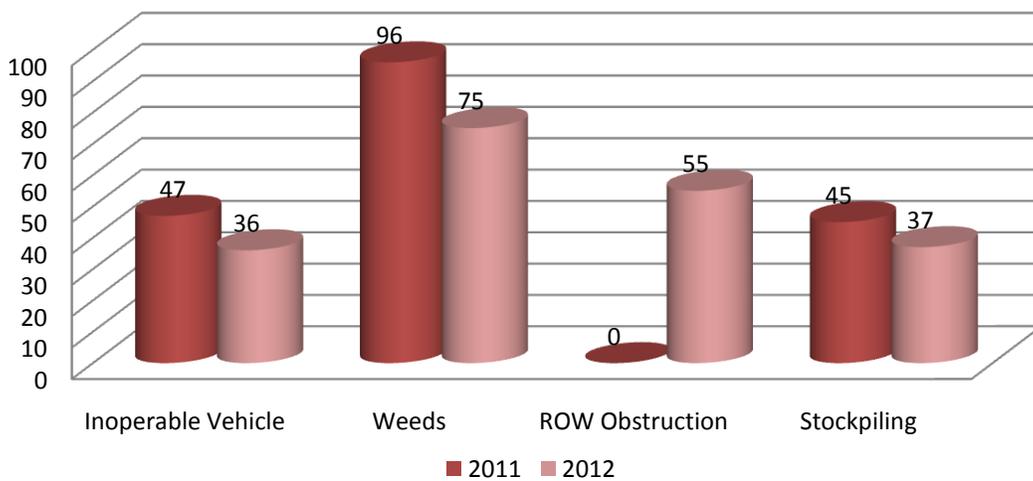


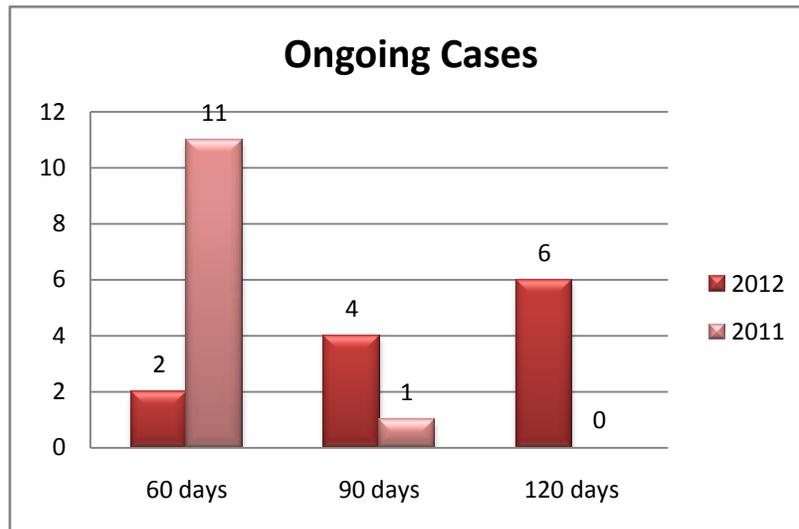
Number of Cases (198)



Compliance Method	August 2012 Notices Issued	August 2012 Cases Closed
Friendly Reminders	177	189
Notice and Demand	11	7
Summons and Complaints	0	0
Judicial Enforcement	0	0
Total	188	196

Most Frequent Violations for August 2012





Interagency Coordination, Meetings & Training

In August staff received safety and stress management training from CH2M Hill, attended 3 public meetings and two community events. Staff collaborated with Arapahoe County Sheriff's Office on a case investigation and also met with Southeast Metro Stormwater Authority to discuss collaborative enforcement strategies. A Code Compliance update was given at City Council, and presentations covering an overview of Code Compliance and the sign removal process were given at the Smoky Hill HOA, and District 3 meetings. Staff also manned a booth at Centennial under the Stars and National Night Out community events.

Agency/Division	Description	Hours
SEMSWA	Introduction meeting	1.5
ACSO	Joint Inspection & Referrals	1
Smoky Hill HOA	Sign Removal Presentation	1
District 3	Code Overview & Sign Removal	2
City Council	Code Compliance Update	1
Community Events	Centennial Under the Stars	1.5
	National Night Out	3
Training		
CH2M Hill	Safety & Health	16.5
GRAND TOTAL		27.5

*Includes 97 hours by Citizen Responder