

Code Enforcement Monthly Report for April 2009

Summary

In April 2009, the Code Enforcement Division continued its efforts to maintain and improve the quality of life throughout the residential and business communities. Over the course of the month, the department **opened 344 new cases, maintained 389 active cases** (previously open and new combined) and **conducted 800 follow-up inspections**.

Activity

- Responded to 42 requests through the call center
- Responded to 100% of complaints within 24 hours
- Inspected 100% of all complaints within 72 hours
- Investigated 344 violations with a total of 800 follow-up inspections
 - 144 violations brought to our attention through citizen complaints
 - 200 violations initiated through proactive enforcement
- Gained voluntary compliance in 100% of 2008 Cases
 - 98% January 2009 Cases
 - 96% February 2009 Cases
 - 88% March 2009 Cases
 - 72% April 2009 Cases
- Cases requiring 3 or more inspections - 16
- Cases beyond 60 days - 4
- Cases beyond 90 days - 1
- Cases beyond 120 days - 0
- Issued 247 Friendly Reminders
- Summons and Complaints/Citations issued - 0
- Notice and Demands issued - 1
- On average gained voluntary compliance within 20 days of the initial complaint

Other Activities

- Attended Neighborhood Liaison Forum
- Attended Officer Safety Training
- Attended Psychological Safety Training
- Assisted SEMSWA with environmental violations -GESC permit
- Assist Public Works with streets and infrastructure concerns - Signs down, debris in roadway
- Assisted Animal Services - Number of pets
- LDC Rewrite Technical Team
- Nuisance and Land Use Codes Needs Analysis
- Continued teamwork on ECO Committee
- Continued teamwork on Customer Service Committee
- Continued teamwork on HOA Committee
- Continued teamwork on "Keep Our City Clean" Committee
- Conducted several weekend temporary sign removal sweeps

Budget

Through the fourth month (33%) of the year, Code Enforcement is within budget with accumulated expenditures of \$147,204 (31%) of the 2009 annual budget of \$471,617. Expense categories are as follows:

Comprehensive Code Enforcement Services

Budgeted	\$441,617
April Expenses	\$ 36,801
Expenses to date	\$ 147,204 (33%)

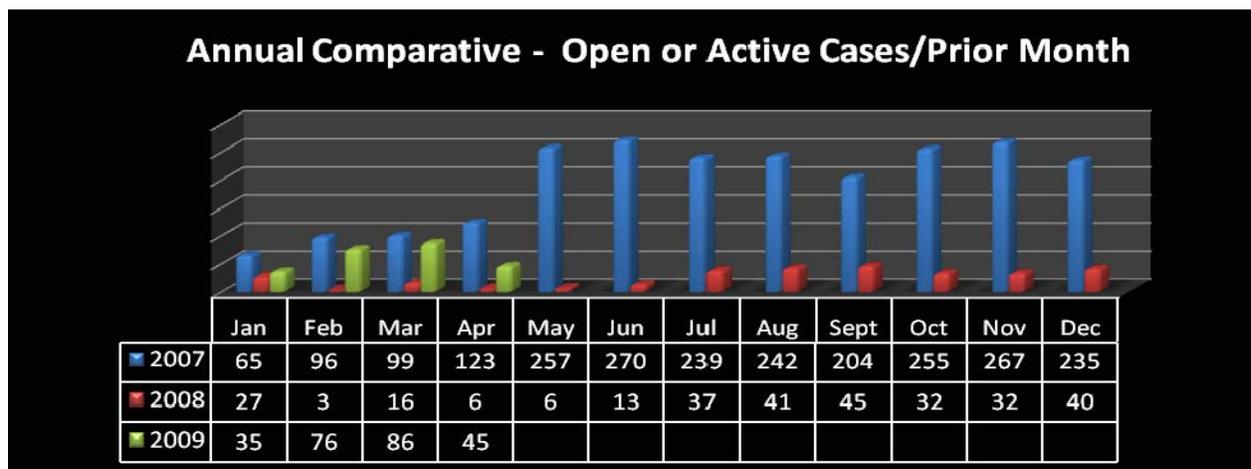
Abatement Budget	\$ 30,000
April Expenses	\$ 0
Expenses to date	\$ 0 (0%)

Accumulated Expenses to Date **\$ 147,204(31%)**

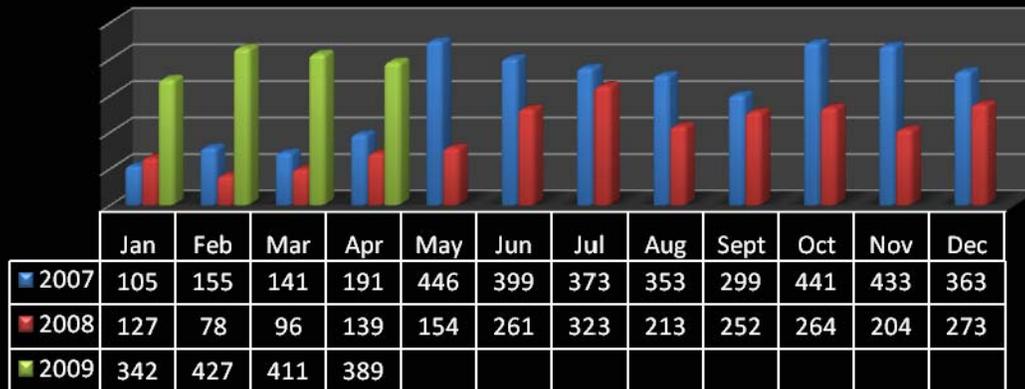
Customer/Citizen Comments

- Violators requesting more time for compliance
- Citizens requesting more right-of-way sign enforcement
- Citizens requesting no right-of-way sign enforcement

Annual Comparatives



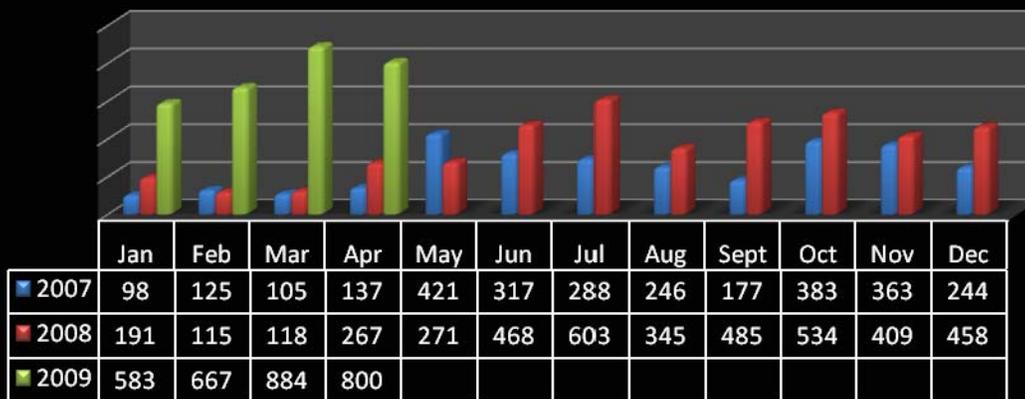
Annual Comparative - Active Cases Current Month

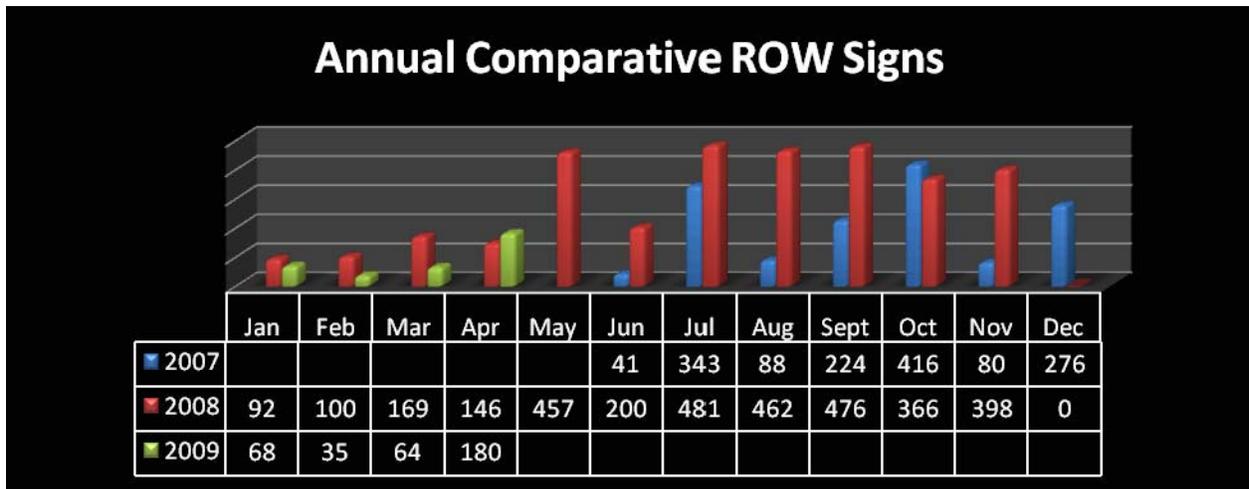


Annual Comparative - Number of Violations

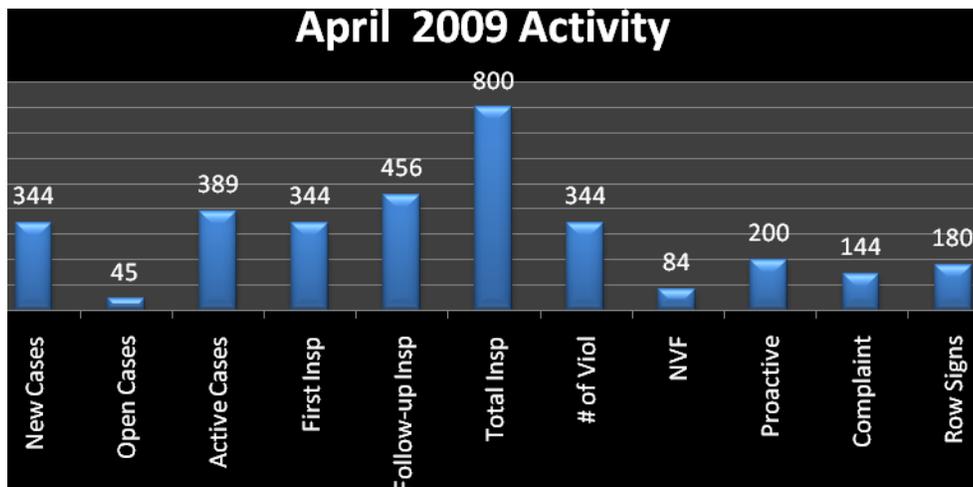


Annual Comparative - Number of Inspections

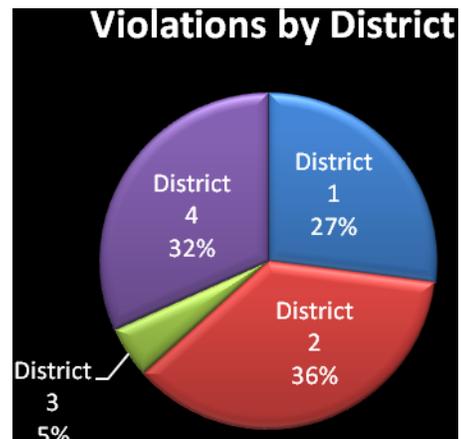
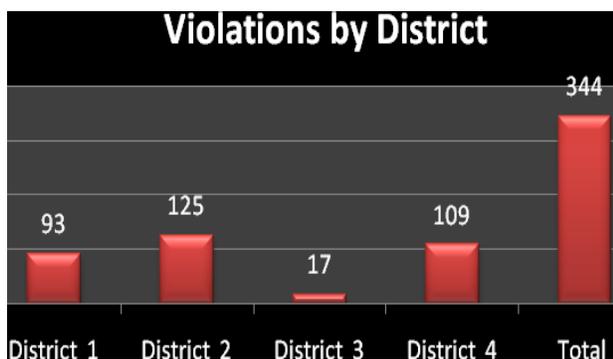




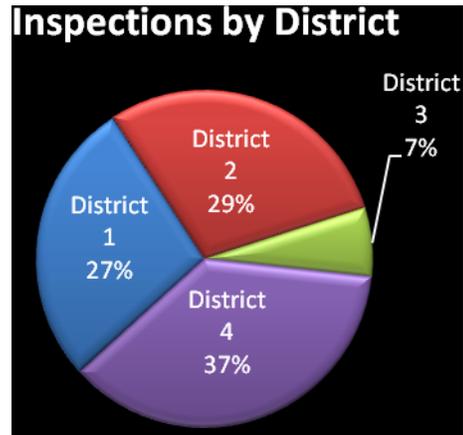
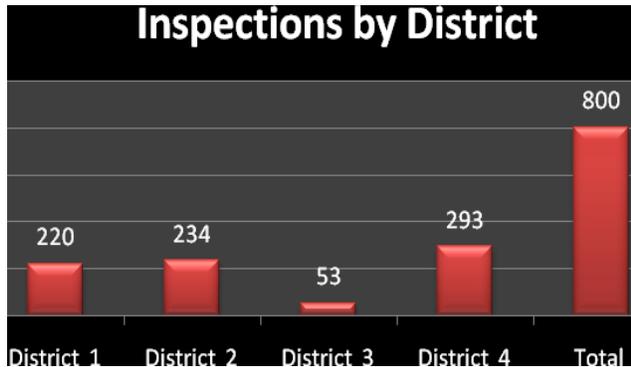
Monthly Activity



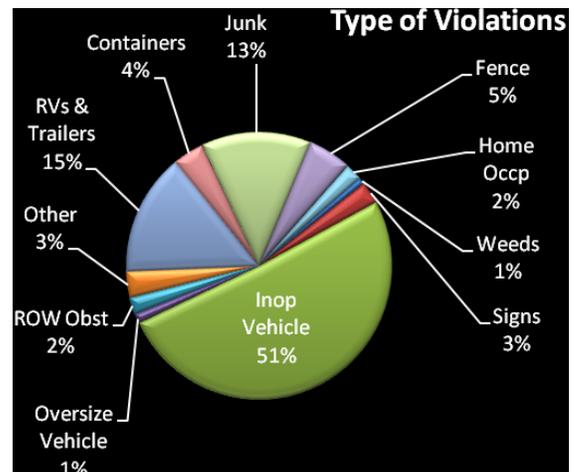
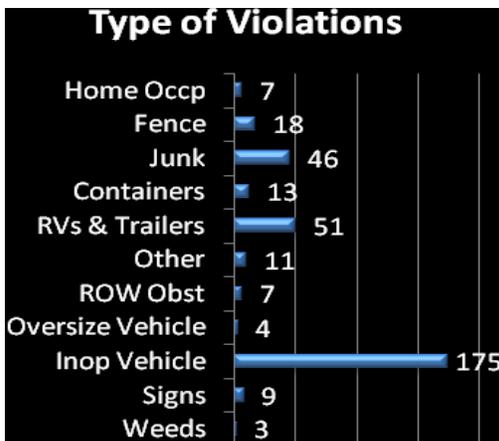
Violations by District



Inspections by District



Types of Violations



Right-of-Way Signs Removed

