City of Centennial
Municipal Court
July 2012 Monthly Report

Survey Says…

The 2010 Centennial Citizen Survey provided residents the opportunity to rate the quality of life in the City, as well as the service delivery and overall workings of local government. The survey also permitted residents to provide feedback to the City on what is working well and what is not.

Citizen's assessment that the City is a safe community with a low crime rate:
Strongly Agree: 32%
Somewhat Agree: 57%
Neither Agree nor Disagree: 7%
Somewhat Disagree: 3%
Strongly Disagree: 0%

Citizen's rating of the Municipal Court:
Excellent: 9%
Good: 50%
Fair: 29%
Poor: 13%

Budget:
2012: $2,247,152
2011: $2,122,532
2010: $2,146,680

FTE: 6.00

Centennial's Vision:

The City of Centennial is dedicated to providing a high quality of life, delivering superior customer service, and achieving the highest professional standards. We strive to uphold our mission by adhering to our organizational values.

Municipal Court Mission:

The mission of the City of Centennial Municipal Court is to efficiently and expeditiously adjudicate all cases filed within our jurisdiction while providing exemplary customer service. The Municipal Court will strive to be recognized as providing a courteous and innovative system of justice. The Court will serve the public trust with integrity and be accountable for its public resources.

Municipal Court Strategic Goals (OVOV Centennial 2030 Alignment)

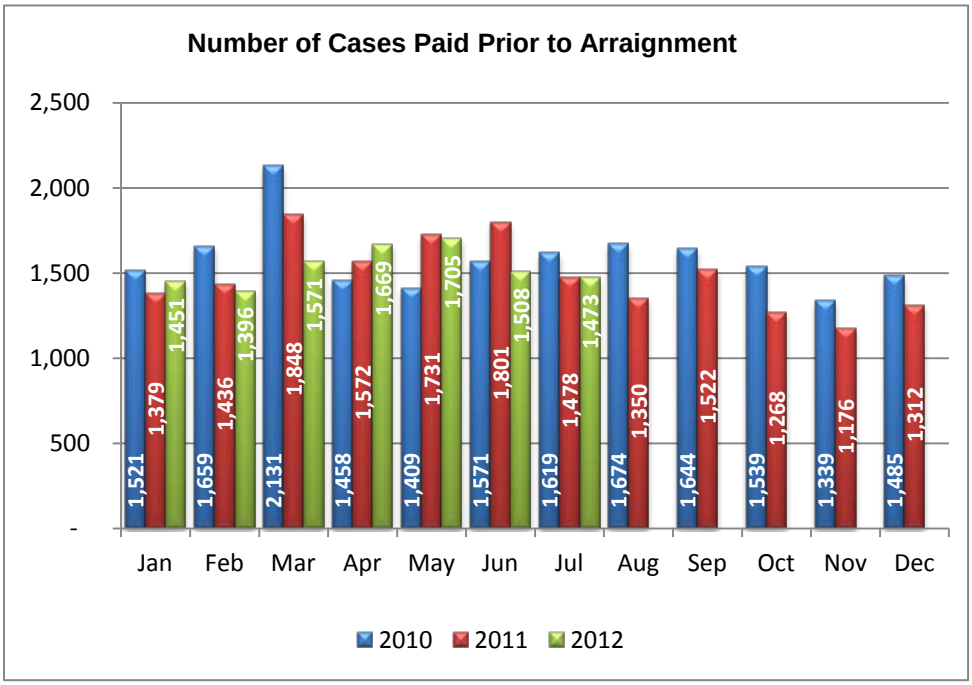
Access to Justice: The Municipal Court will be open and accessible in structure and procedures. The Municipal Court will ensure that our facilities are safe and convenient to use. The Municipal Court will accommodate all participants in its proceedings regardless of language difficulties, mental impairments or physical handicaps. (CS7)
Independence and Accountability: The Municipal Court will maintain its distinctive and independent status. The Municipal Court will responsibly seek, use and be accountable for its public resources. (EH1,EH2)
Expedition and Timeliness: The Municipal Court will strive to meet its responsibilities to everyone affected by its actions and activities in a timely and expeditious manner. The Municipal Court's focus is not only on the prompt resolution of cases, but all functions of the Municipal Court. (EH 7)
Equality, Fairness and Integrity: Equality and fairness demand equal justice under the law, the Municipal Court will strive to uphold these fundamental Constitutional principles. The nature and substance of the Municipal Court procedures and decisions will characterize integrity. (CQL7)
Public Trust and Confidence: The Municipal Court will maintain its distinctive and independent status while striving to ensure public trust and confidence. (EH7)

Kimber Liss, Court Administrator - 303.754.3385

Service Level Measures

Service Level Measures may be thought of as efficiency measures. A measure of the resources required to produce a certain outcome; these may or may not be associated with a goal or target.

Month	2010	2011	2012
January	1,521	1,379	1,451
February	1,659	1,436	1,396
March	2,131	1,740	1,571
April	1,458	1,572	1,669
May	1,409	1,717	1,705
June	1,571	1,821	1,508
July	1,619	1,468	1,473
August	1,674	1,343	-
September	1,644	1,489	-
October	1,539	1,461	-
November	1,339	1,405	-
December	1,485	1,231	-
Total	**19,049**	**18,062**	**10,773**



Notes: An arraignment is a formal reading of a criminal complaint in the presence of a defendant to inform the defendant of the charges against him or her. In response to arraignment, the accused is expected to enter a plea.

Summary of Municipal Court Fine Payment Methods - 2012

Method	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Automated Phone	213	276	290	263	299	270	271					
Walk-In	81	56	70	79	88	157	118					
Mail	522	462	529	571	577	434	455					
Website	635	602	682	756	741	647	629					
Total	**1,451**	**1,396**	**1,571**	**1,669**	**1,705**	**1,508**	**1,473**	**-**	**-**	**-**	**-**	**-**

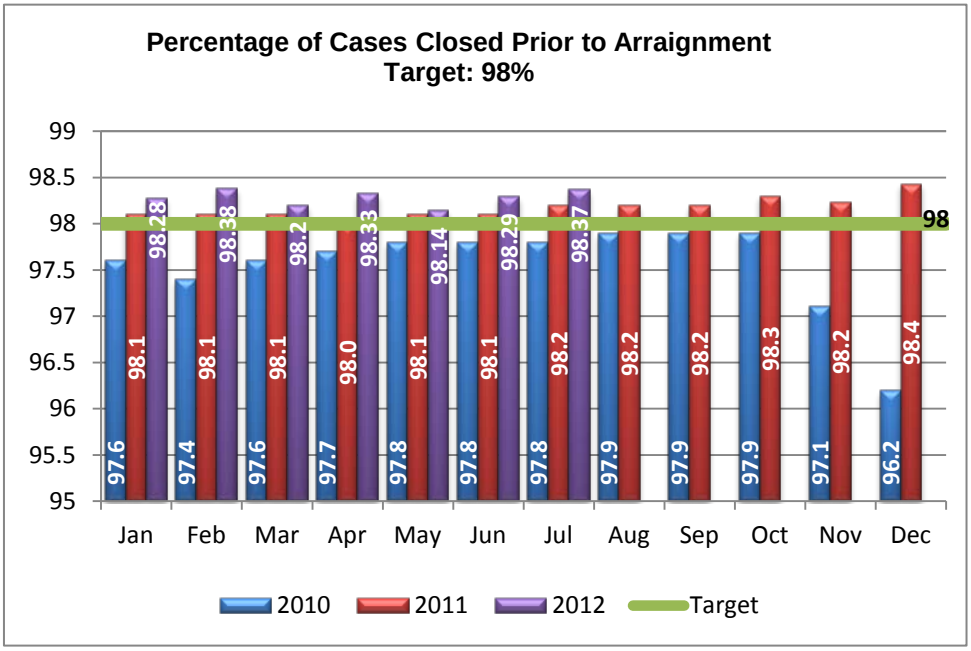
Summary of Municipal Court Fine Payment Methods - 2011

Method	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Automated Phone	212	272	332	270	297	335	283	216	276	284	279	225
Walk-In	86	78	105	107	106	247	127	90	71	76	69	75
Mail	492	469	556	518	555	513	428	396	437	481	427	358
Website	589	617	747	677	759	726	630	563	705	620	630	573
Total	**1,379**	**1,436**	**1,740**	**1,572**	**1,717**	**1,821**	**1,468**	**1,343**	**1,489**	**1,461**	**1,405**	**1,231**

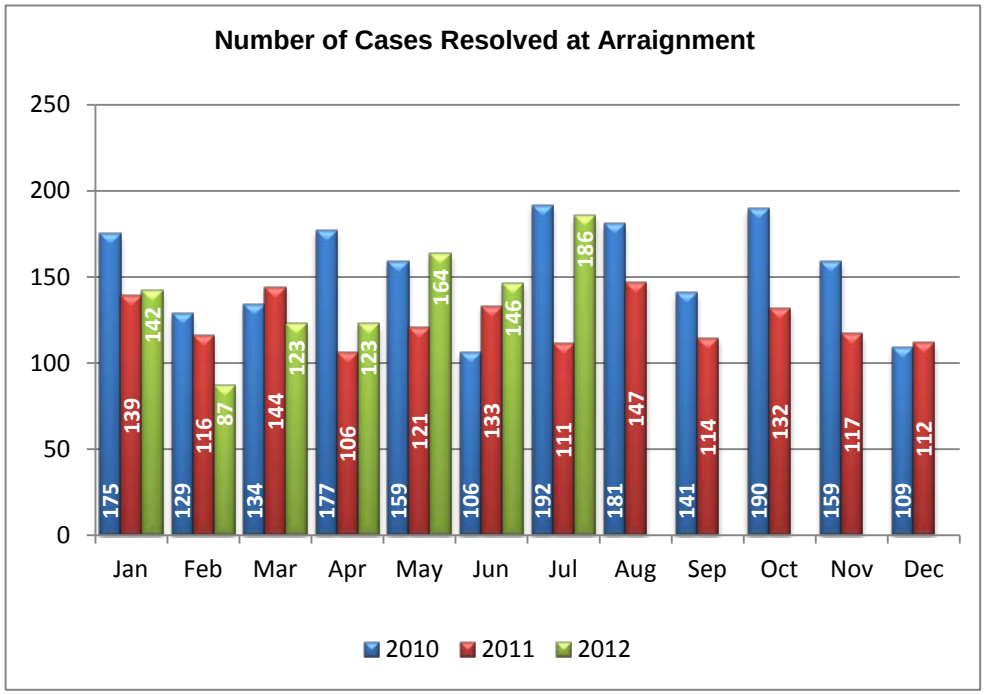
Summary of Municipal Court Fine Payment Methods - 2010

Method	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Automated Phone	264	278	346	268	258	256	293	267	295	291	247	232
Walk-In	125	109	154	133	134	201	136	112	119	87	91	108
Mail	495	676	770	418	394	380	566	576	583	572	525	526
Website	637	596	861	639	623	734	624	719	647	589	473	619
Total	**1,521**	**1,659**	**2,131**	**1,458**	**1,409**	**1,571**	**1,619**	**1,674**	**1,644**	**1,539**	**1,336**	**1,485**

Month	2010	2011	2012
January	97.6	98.1	98.28
February	97.4	98.1	98.38
March	97.6	98.1	98.20
April	97.7	98.0	98.33
May	97.8	98.1	98.14
June	97.8	98.1	98.29
July	97.8	98.2	98.37
August	97.9	98.2	-
September	97.9	98.2	-
October	97.9	98.3	-
November	97.1	98.2	-
December	96.2	98.4	-

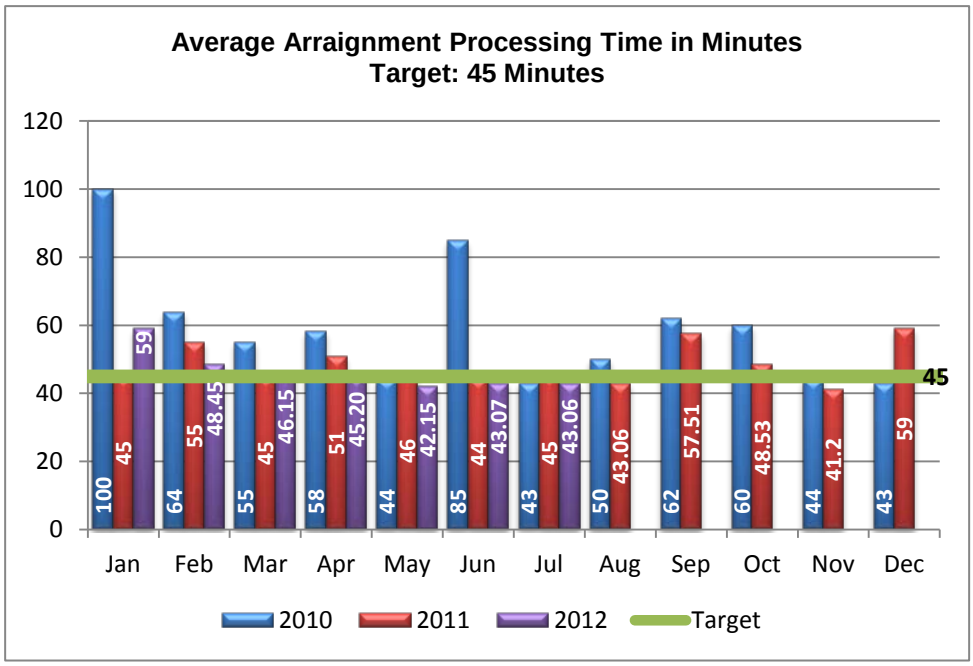


Month	2010	2011	2012
January	175	139	142
February	129	116	87
March	134	144	123
April	177	106	123
May	159	121	164
June	106	133	146
July	192	111	186
August	181	147	-
September	141	114	-
October	190	132	-
November	159	117	-
December	109	112	-
Total	**1,852**	**1,492**	**971**



Notes:

Month	2010	2011	2012
January	100	45	59.00
February	64	55	48.45
March	55	45	46.15
April	58	50.75	45.20
May	44	46.13	42.15
June	85	44.34	43.07
July	43	45.26	43.06
August	50	43.06	-
September	62	57.51	-
October	60	48.53	-
November	44	41.2	-
December	43	59	-

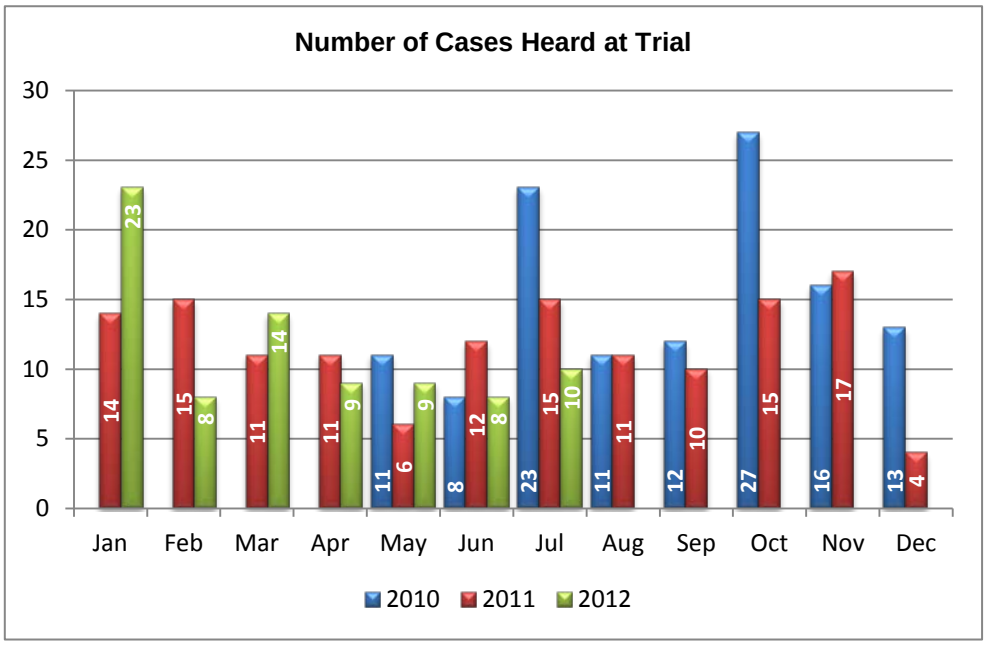


Notes:

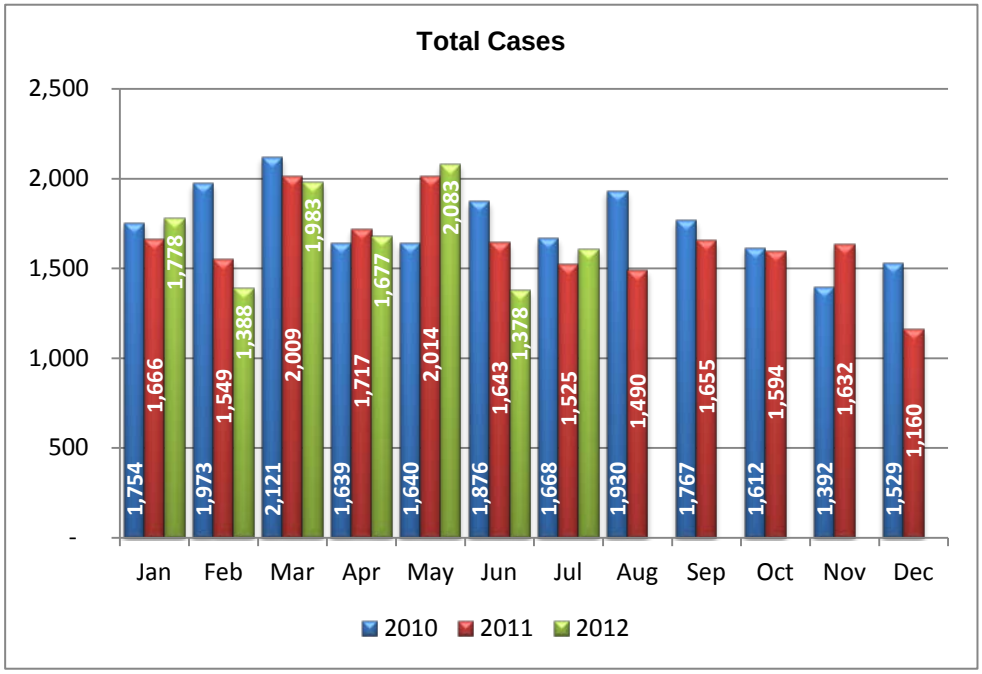
Output Measures

Performance Output Measures indicate the amount of service provided.

Month	2010	2011	2012
January	0	14	23
February	0	15	8
March	0	11	14
April	0	11	9
May	11	6	9
June	8	12	8
July	23	15	10
August	11	11	-
September	12	10	-
October	27	15	-
November	16	17	-
December	13	4	-
Total	**121**	**141**	**81**



Month	2010	2011	2012
January	1,754	1,666	1,778
February	1,973	1,549	1,388
March	2,121	2,009	1,983
April	1,639	1,717	1,677
May	1,640	2,014	2,083
June	1,876	1,643	1,378
July	1,668	1,525	1,603
August	1,930	1,490	-
September	1,767	1,655	-
October	1,612	1,594	-
November	1,392	1,632	-
December	1,529	1,160	-
Total	**20,901**	**19,654**	**11,890**



Notes: The Centennial Municipal Court handles a wide variety of minor offense violations which include traffic penalties, animal, municipal code and zoning code violations.

Notes: Code violations include building, fire, code enforcement, and sales tax violations.
One texting violation for May 2011; Click-It-or-Ticket May 24-June 7. July code violations for fireworks, curfew tickets higher in the summer months

Summary of Municipal Court Violations By Type - 2012

Violation	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Animal	14	16	13	23	15	19	22					
Animal - Dngr. Dog	1	-	-	2	1	5	3					
Code Viol.	-	-	-	-	-	-	4					
Noise	-	-	-	-	-	-	-					
Curfew	8	2	9	6	6	18	16					
Minor - Cell use/ driving	-	-	-	-	-	-	-					
Tobacco	3	4	3	4	4	-	1					
Traffic - Gen'l	172	114	156	172	150	163	207					
Traffic - Seatbelt	52	48	48	34	399	118	98					
Traffic- Signal	52	46	50	51	51	30	26					
Traffic - Speeding	1,035	818	1,333	991	1,157	812	959					
Texting/ driving	-	-	-	-	-	1	-					
All other violations	441	340	371	394	300	212	267					
Total	**1,778**	**1,388**	**1,983**	**1,677**	**2,083**	**1,378**	**1,603**	**-**	**-**	**-**	**-**	**-**

Summary of Municipal Court Violations By Type - 2011

Violation	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Animal	5	15	15	9	18	20	6	5	12	24	22	19
Animal - Dngr. Dog	-	1	4	-	-	-	-	1	1	1	1	-
Code Viol.	-	-	-	-	-	-	9	-	-	-	-	-
Noise	-	-	-	-	-	-	1	-	-	-	-	-
Curfew	10	11	5	12	5	23	20	20	-	4	4	3
Minor - Cell use/ driving	-	-	-	-	-	-	-	-	-	-	-	-
Tobacco	1	10	9	2	6	-	-	7	5	7	2	7
Traffic - Gen'l	180	169	194	177	193	139	209	255	222	237	185	173
Traffic - Seatbelt	43	43	70	58	317	232	106	33	42	47	48	54
Traffic- Signal	52	42	35	39	32	28	31	45	43	46	60	22
Traffic - Speeding	1,120	1,018	1,335	1,119	1,081	913	887	853	1,006	877	981	659
Texting/ driving	-	-	-	-	1	-	-	-	109	-	-	-
All other violations	255	240	342	301	362	288	256	272	324	351	329	223
Total	**1,666**	**1,549**	**2,009**	**1,717**	**2,015**	**1,643**	**1,525**	**1,491**	**1,764**	**1,594**	**1,632**	**1,160**

Summary of Municipal Court Violations By Type - 2010												
Violation	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**
Animal	6	7	9	16	4	13	19	12	17	10	8	6
Animal - Dngr. Dog	3	1	1	-	1	1	-	-	1	1	-	1
Code Viol.	-	-	-	-	3	-	-	-	-	-	-	-
Noise	-	-	-	-	-	-	-	-	-	-	-	-
Curfew	6	-	10	14	22	24	20	22	31	4	8	13
Minor - Cell use/ driving	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Tobacco	1	4	7	7	13	2	-	3	7	1	8	2
Traffic - Gen'l	215	272	265	194	246	230	295	296	230	186	179	217
Traffic - Seatbelt	41	33	65	111	134	386	27	37	49	28	34	23
Traffic- Signal	108	117	82	46	51	54	49	44	34	44	36	29
Traffic - Speeding	997	1,131	1,254	905	855	874	990	1,235	1,073	1,079	824	1,022
Texting/ driving	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
All other violations	377	408	428	346	311	292	268	281	325	259	295	216
Total	**1,754**	**1,973**	**2,121**	**1,639**	**1,640**	**1,876**	**1,668**	**1,930**	**1,767**	**1,612**	**1,392**	**1,529**

Municipal Court Dollars Sent and Received from Collections

2012	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**
$ Sent to Collections	8,844	5,300	6,135	6,135	7,885	6,535	6,365					
$ Received from Collections	3,430	7,361	6,088	6,088	5,196	5,888	4,795					

2011	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**
$ Sent to Collections	6,155	8,380	6,639	5,440	7,625	13,244	10,390	12,750	8,650	4,840	5,285	9,022
$ Received from Collections	7,156	6,383	9,735	7,874	7,434	4,979	6,323	7,137	6,329	5,095	6,731	5,012

2010	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**
$ Sent to Collections	6,310	6,105	3,425	15,420	8,240	8,370	13,087	9,235	11,220	6,790	8,801	8,285
$ Received from Collections	4,022	-	6,720	6,891	2,018	6,285	6,460	8,863	7,283	6,568	6,717	8,053

Notes: In February 2010 the Municipal Court switched collection agencies and received no funds during the transition period.