

**Centennial Animal Services
September 2012 Monthly Progress Report
October 8, 2012**

Summary

Centennial Animal Services (CAS) remained committed to protecting the safety, health, and quality of life in Centennial while protecting the welfare of animals during September 2012. These efforts resulted in Animal Law Enforcement Officers responding to 984 calls for service to include: 74 dogs at large, 21 noisy pets, 427 animal license/rabies checks, 20 animal impounds, 4 bite cases and 4 aggressive animal. The Department investigated 26 complaints of animal cruelty and responded to 10 animal rescues. There were 652 telephone calls received and 42 lost and found animal reports taken.

Enforcement activities resulted in 35 individuals being educated/verbal warnings, 44 written warnings, 14 summons and complaints being issued and 33 animals handled. CAS vigorously pursues reuniting pets with their owners and finding new homes for all animals handled. These efforts resulted in 100% Live Release Rate (excluding wildlife).

Activity

Field Services

- 984 Calls for Service: 134-District 1, 159-District 2, 475-District 3, 188-District 4, 28-Outside of City
- Enforcement Action: 35 Education/Verbal Warning, 44 Written Warnings, 14 Summonses
- Dangerous and Potentially Dangerous Animals
 - 4 – Investigation
 - 4 – Animal Bites Reported
 - 2 – Summons and Complaints Issued
 - 1 – Animal Confiscated

Animals Handled

- 33 Animals Handled: 19 Dogs, 11 Cat, 1 Others, 2 Wildlife
- 100% Live Release Rate: 47% Returned in the Field, 26% Returned from Kennel

General Information

- 652 Telephone Calls, 63 Citizens Walk Ins, 4,516 Miles Driven

Revenue

Monthly

- \$8,492.51 in revenue was collected
 - \$5,477 Licensing
 - \$3,015.51 Fees

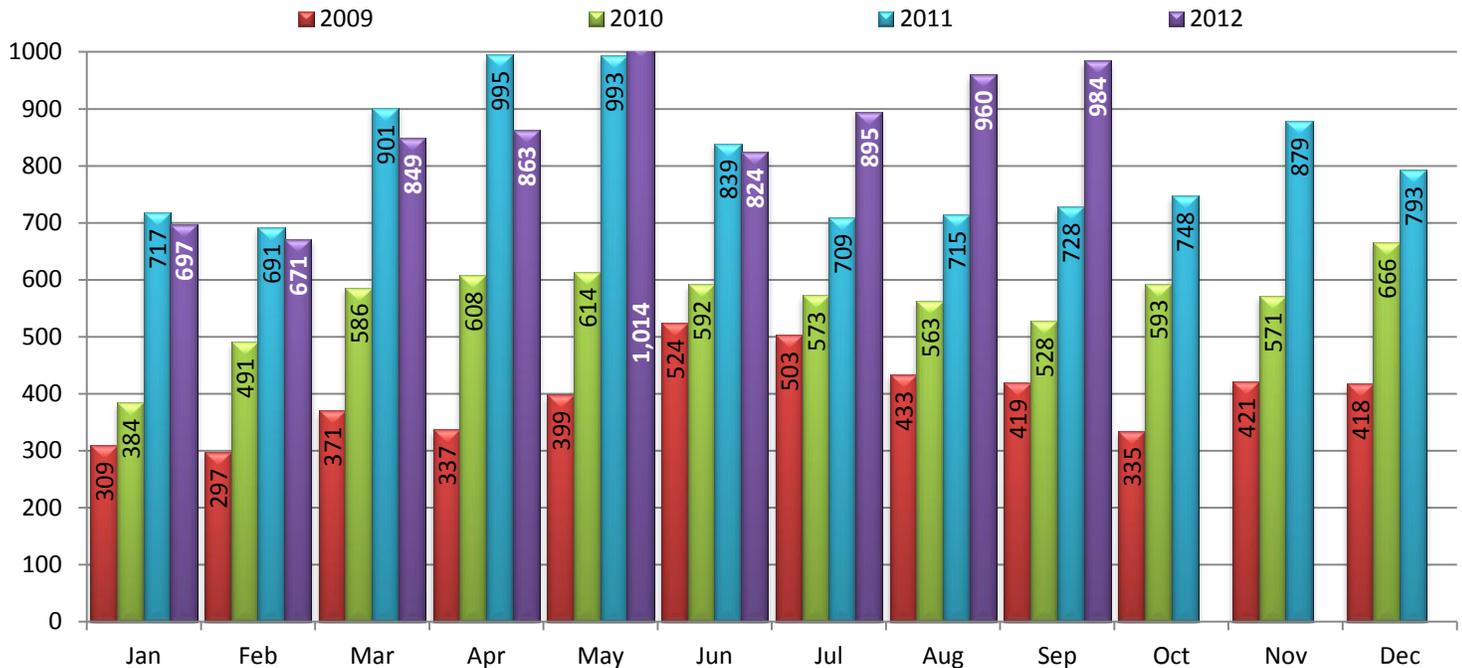
Year to Date

- \$72,637.03 in revenue has been collected.

2012 Services

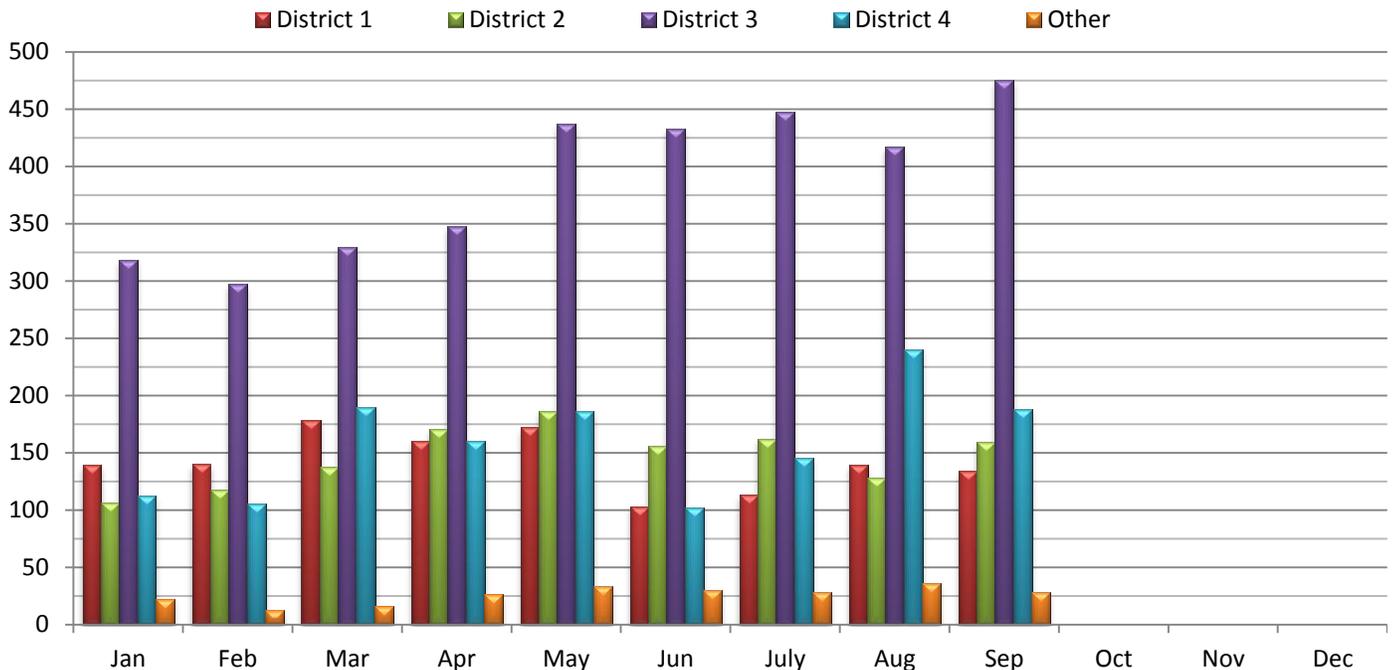
In September 2012, Animal Law Enforcement Officers responded to 984 calls for service to include: 74 dogs at large, 21 noisy pets, 427 animal license/rabies checks, 20 animal impounds, 4 bite cases and 4 aggressive animal. The Department investigated 26 complaints of animal cruelty and responded to 9 animal rescues.

Calls for Service



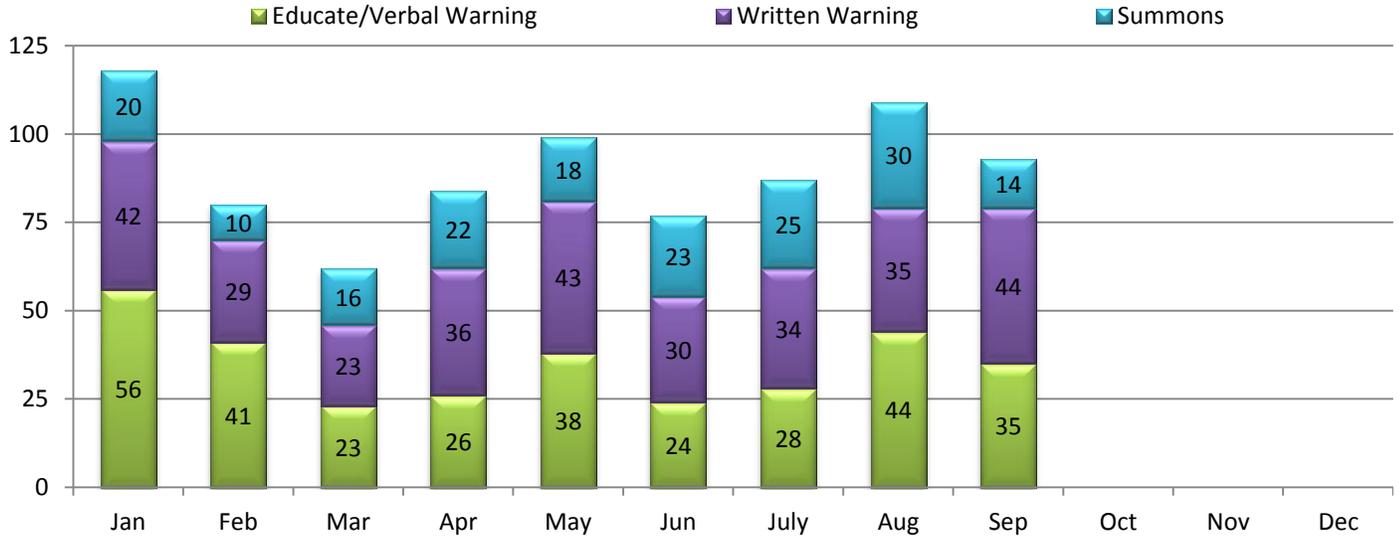
Centennial Animal Services has responded to 7,757 calls for service YTD –1,278 in District 1, 1,321 in District 2, 3,500 in District 3, 1,427 in District 4, and 231 outside of the City. Districts 3 will typically reflect a higher number of calls for service due to activities that are completed at the Centennial Municipal Building.

Calls for Services by District



Attempts to educate and mediate are most often the first method of resolution. When these techniques fail a written warning or summons and complaint may be issued. These methods help to reduce the number of repeat offenders, animals impounded, and more effectively manage long-term problems. The actions taken to enhance public safety and protect animal welfare have resulted in 315 education/verbal warnings, 316 written warnings, and 178 summons and complaints year to date.

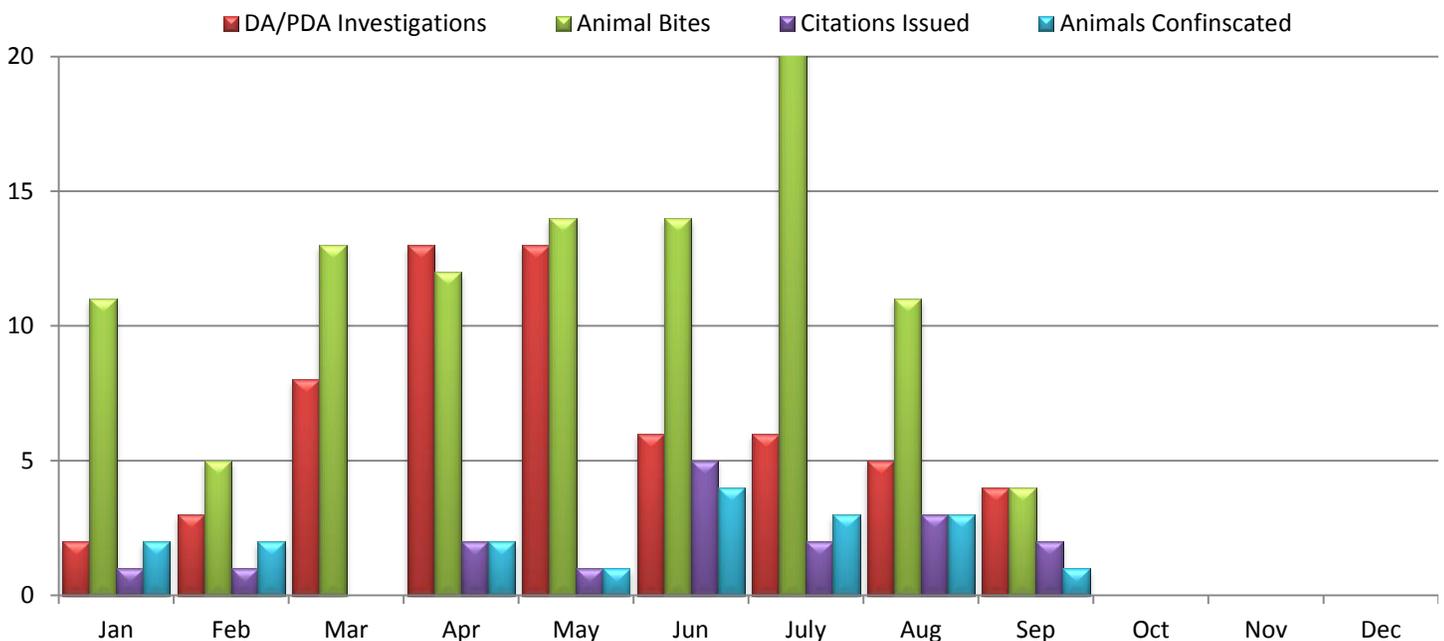
Actions Taken



The term Dangerous or Potentially Dangerous Animal (DA/PDA) refers to any response that results from a report of a domestic animal displaying threatening behaviors (growling, hackles raised, baring teeth, chasing, charging), making aggressive physical contact with a person or domestic animal, or causing bodily or serious bodily injury. An animal bite occurs when a bite from a domestic or wild animal causes a break in the skin of a human. Every DA/PDA and animal bite is promptly investigated and appropriate action is taken.

The numbers of DA/PDA Reports, Animal Bites, Citations Issued for DA/PDA, and Animals Confiscated as a result of citations issued are reported below. Year to date CAS has conducted 60 DA/PDA Investigation, processed 105 Animal Bites, Issued 17 DA/PDA Summons, and Confiscated 18 Animals.

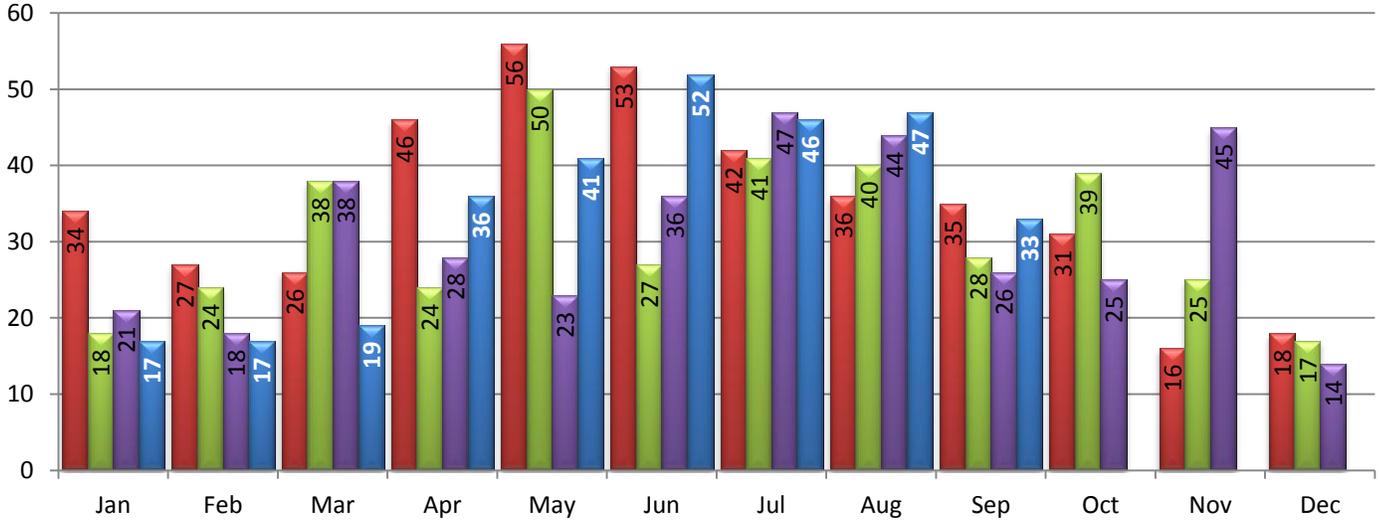
Dangerous & Potentially Dangerous Animals



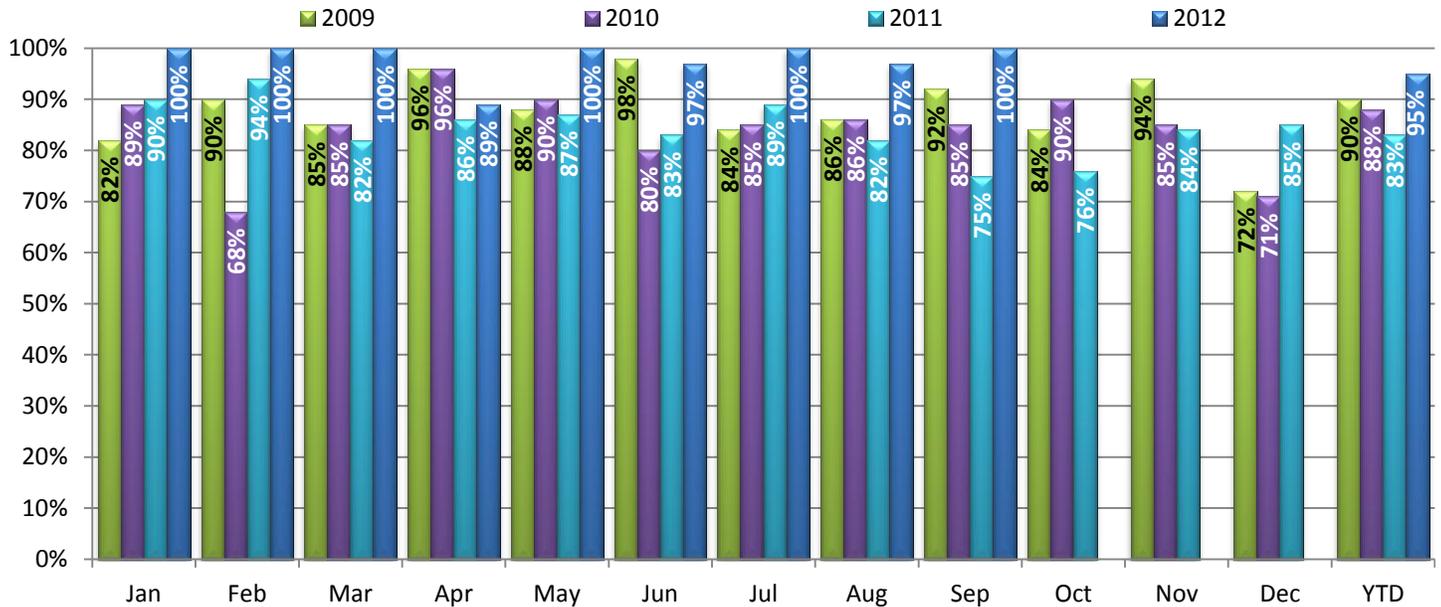
Animals Handled

Year to date CAS has handled 308 animals: 218 Dogs, 43 Cat, 37 wild animals, and 9 Others. The year to date animal live release rate is 97% (excludes wildlife).

Animals Handled



Animal Save Rate

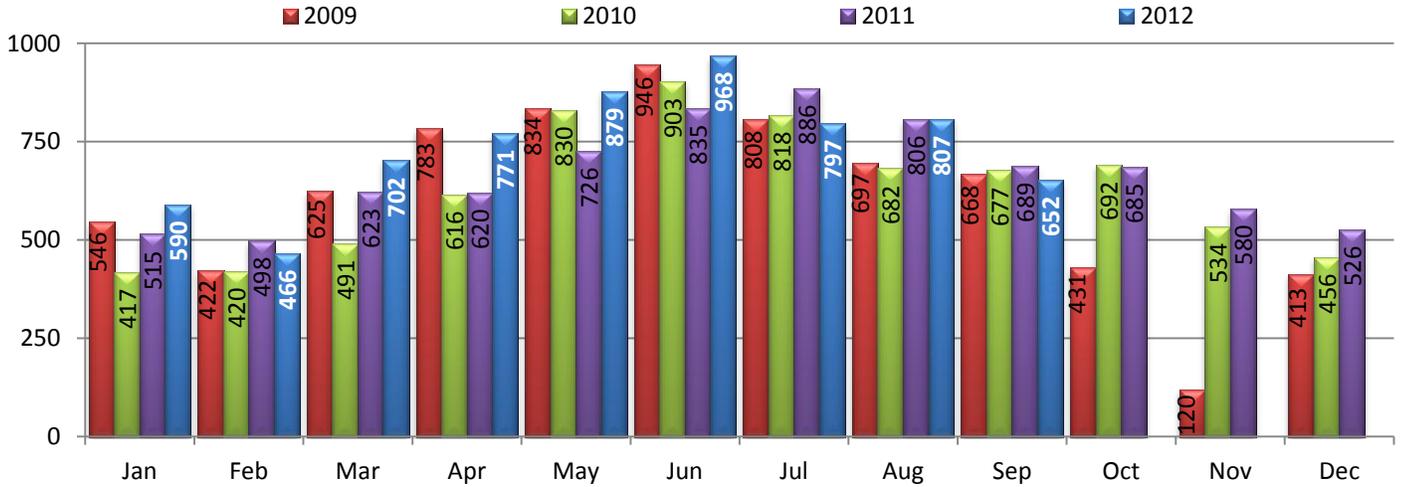


During 2009 thru 2011 Save Rate was calculated by dividing the number of animals returned to owner in the field and at from the kennel and animals adopted by total number of animals impounded. This number of animals impounded includes animals that were deceased at the time of impound. As of January 2012 Asilomar Accords is being used to determine Live Release Rate. See www.asilomaraccords.org for guiding principles, definitions, statistics and formulas.

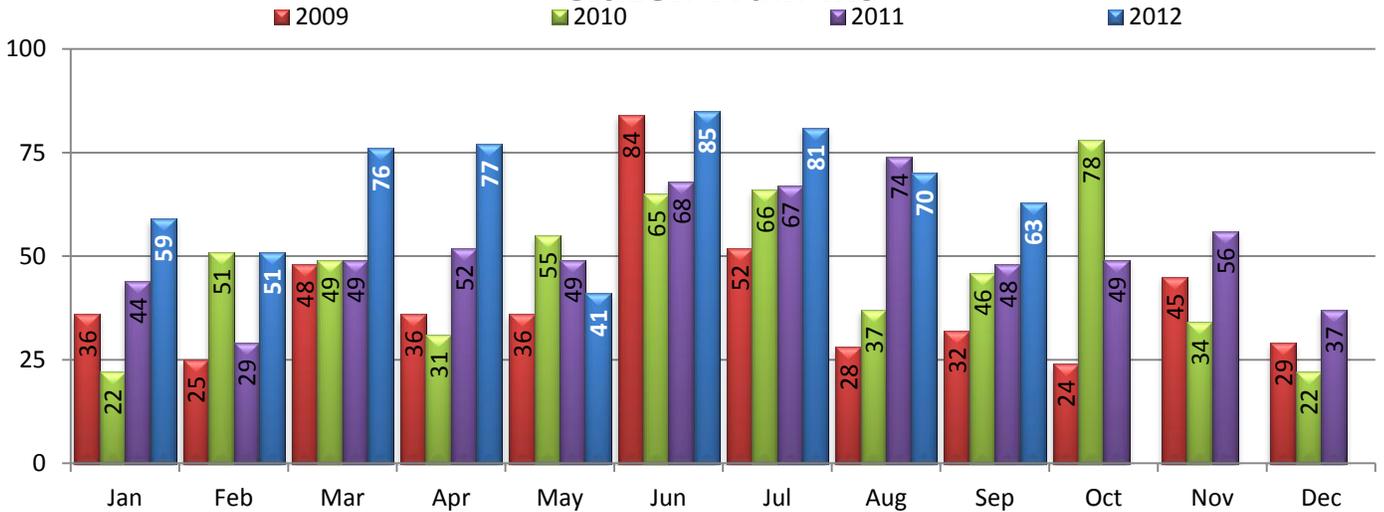
General Information

A total of 6,632 telephone calls have been received, 603 citizens have visited the Centennial Municipal Building to conduct business with CAS, and the Department has driven a total of 32,826 miles without accident or injury.

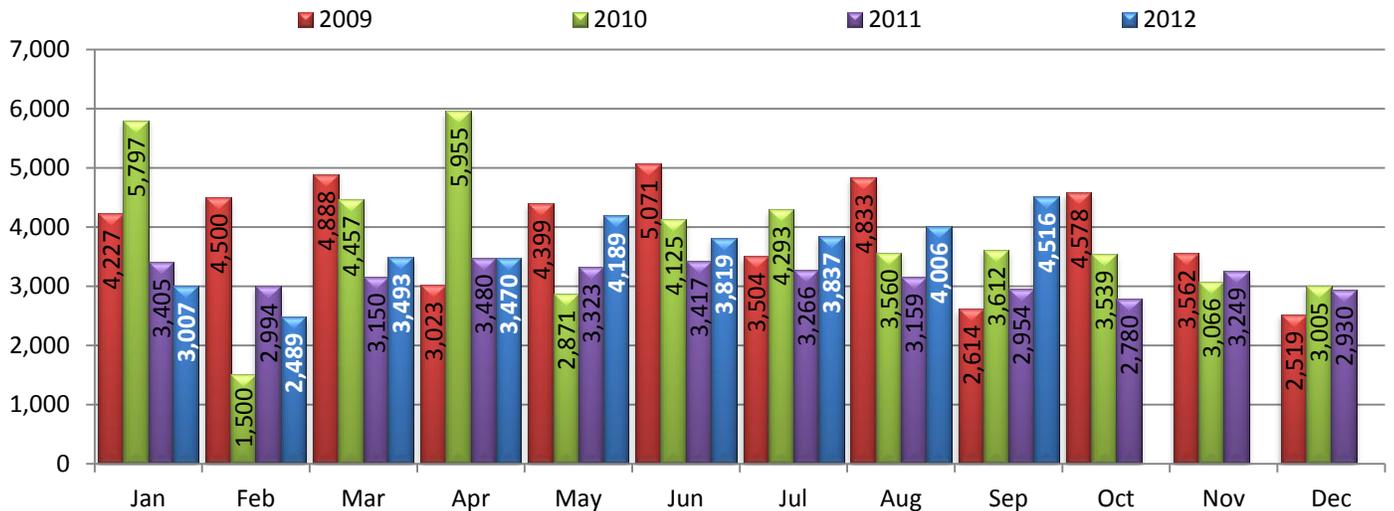
Telephone Calls



Citizen Walk-Ins



Miles Driven

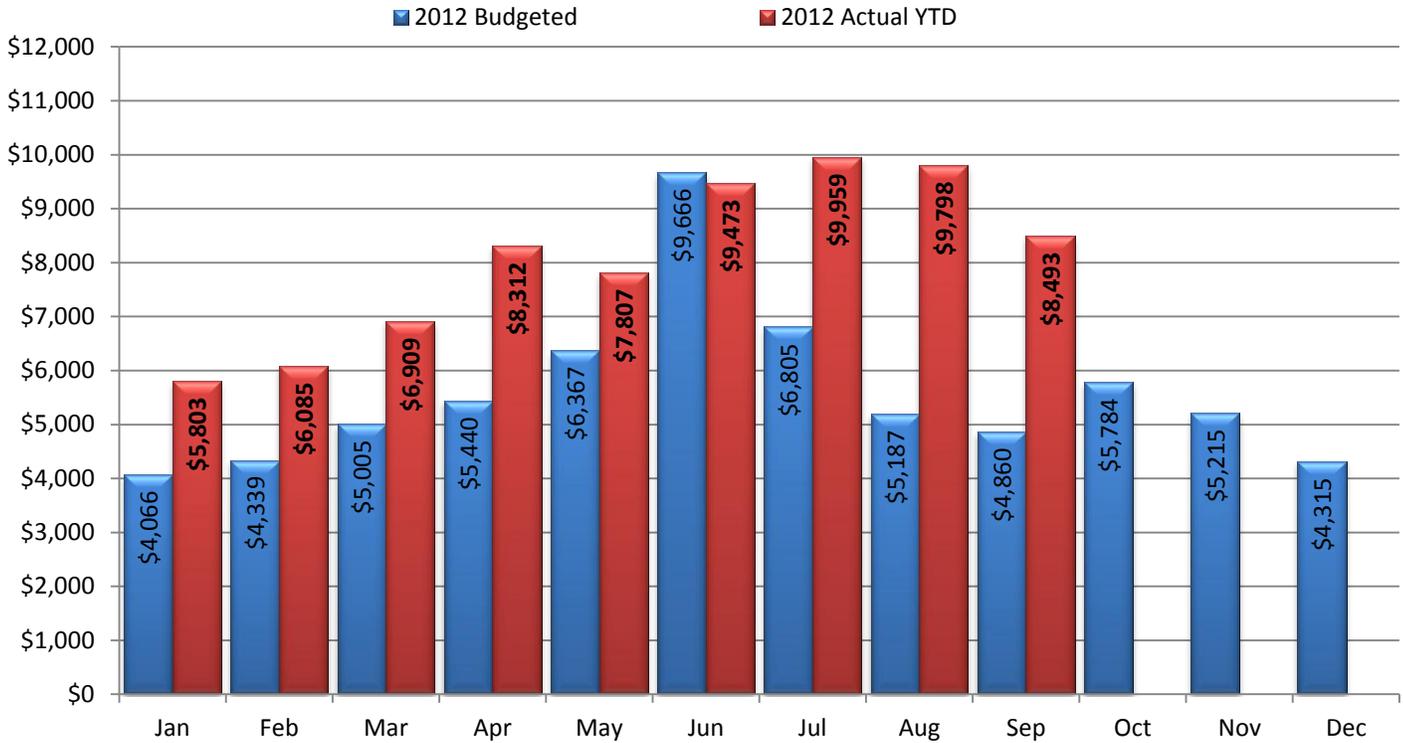


Revenue

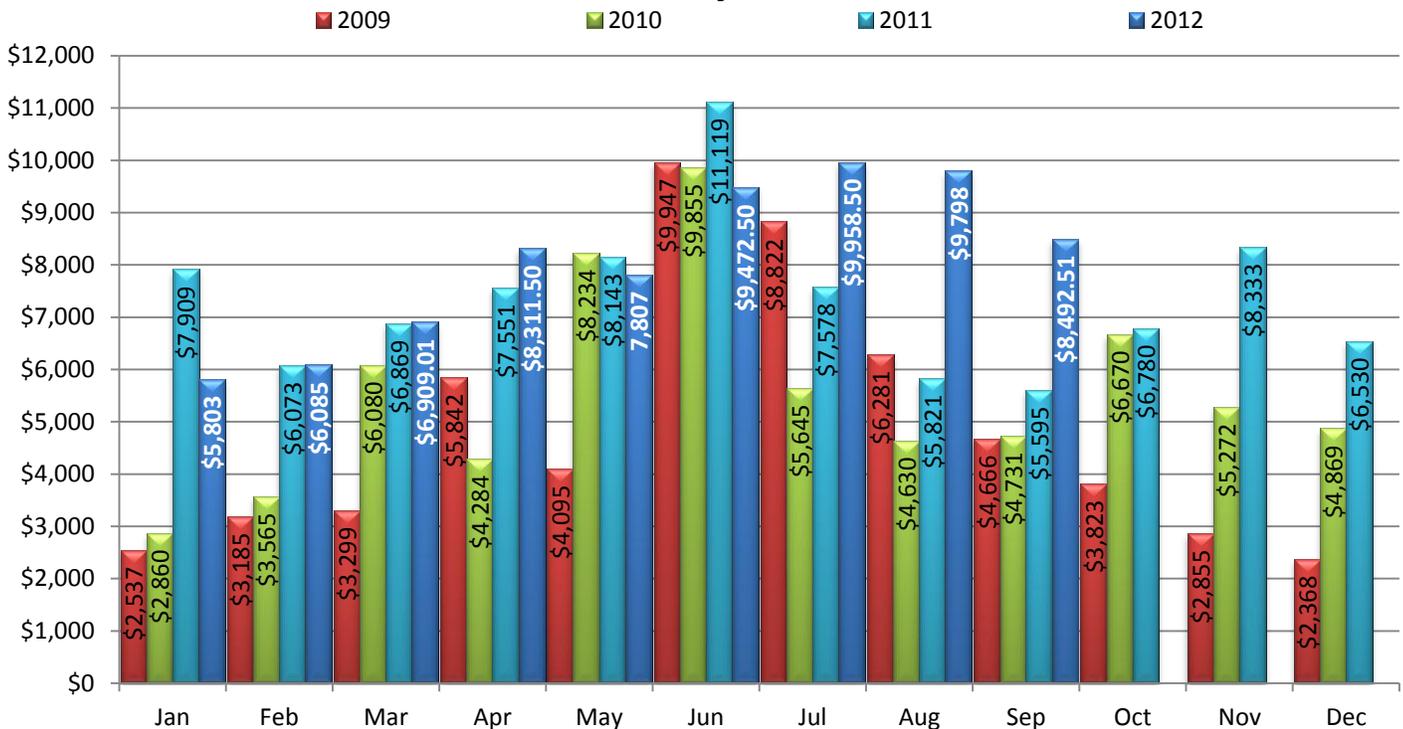
CAS has generated total revenue of \$72,637.03 year to date.

- Animal Licensing—\$53,268 YTD
- Animal Fees—\$19,369.03 YTD

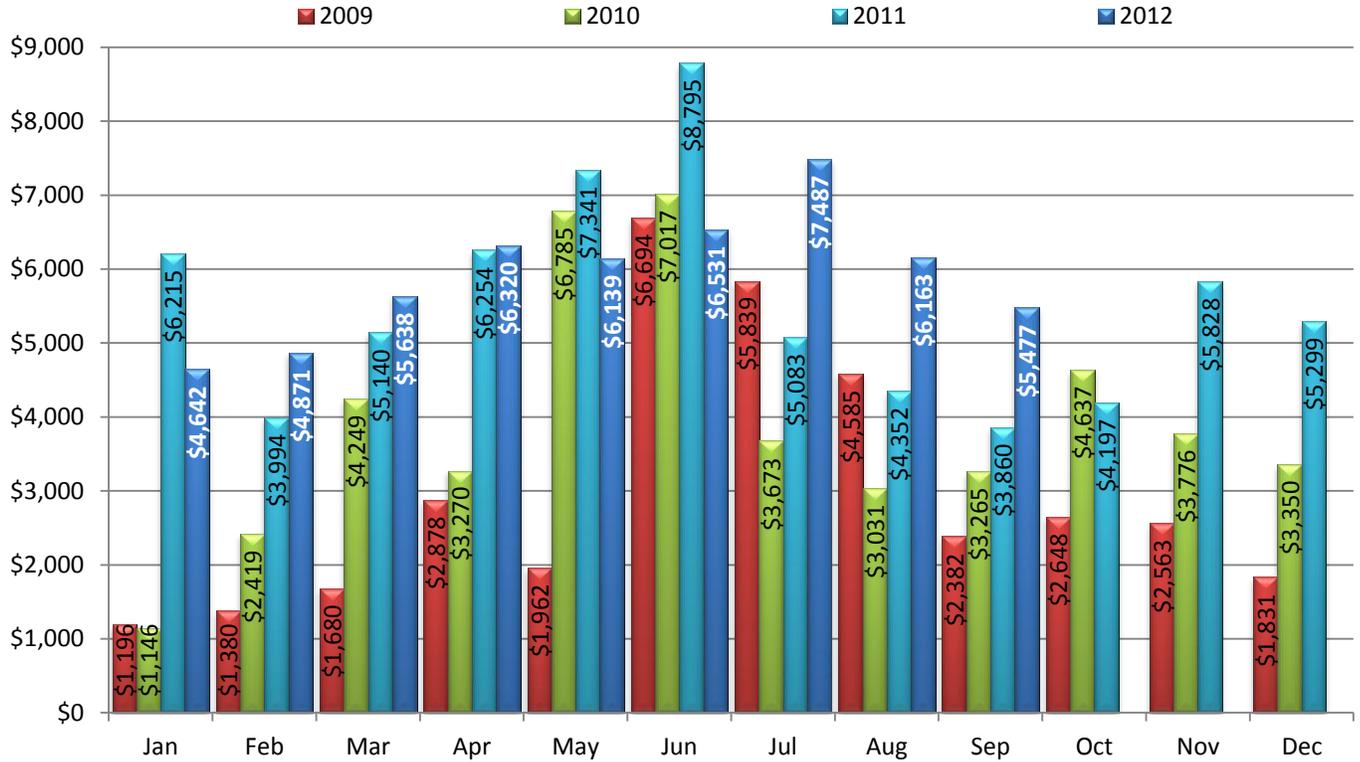
Total Revenue - Budgeted vs. Actual



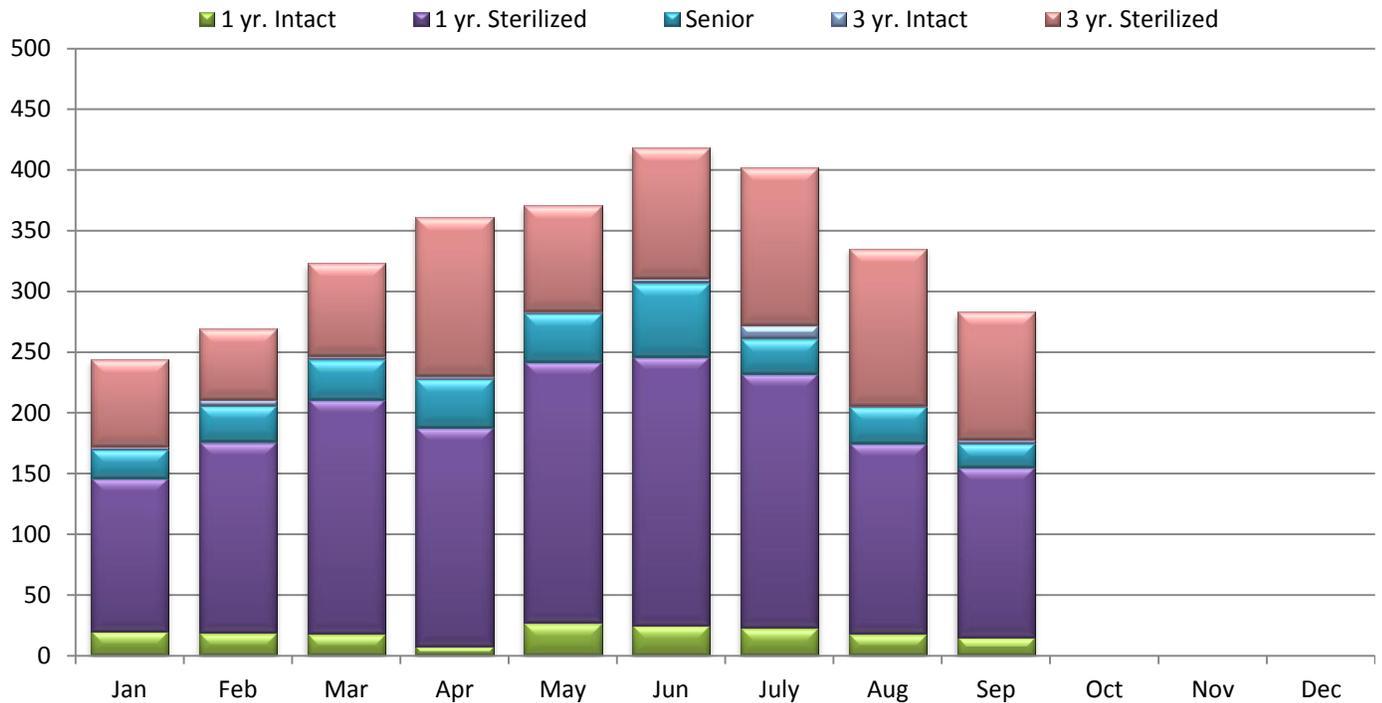
Total Revenue by Month & Year



Animal License Revenue



Animal Licenses Issued



Total Number of Licensed Animals



The total number of licensed animals fluctuates month-to-month based upon new and expired licenses. As of the end of September 2012, the total number of licensed animals in the City is 5,840 or 23.01% of the estimated canine population of 25,375. This is up 15% from July 2008.

Fee Revenue

