

**Centennial Animal Services
October 2009 Monthly Report
November 20, 2009**

Summary

Centennial Animal Services (CAS) remained committed to protecting the safety, health, and quality of life in Centennial while protecting the welfare of animals during October 2009. These efforts resulted in Animal Welfare Officers responding to 335 calls for service to include: 51 dogs at large, 8 noisy pets, 58 animal license checks, 21 animal impounds, 3 bite cases and 4 aggressive animal. The Department investigated 19 complaints of animal cruelty and responded to 2 animal rescues. There were 431 telephone calls received and 61 lost and found animal reports taken.

Enforcement activities resulted in 17 individuals being educated/verbal warnings, 9 written warnings, 7 summons and complaints being issued and 31 animals handled. CAS vigorously pursues reuniting pets with their owners and finding new homes for all animals handled, these efforts resulted in a 84% animal save rate with 39% of animals returned in the field, 26% returned from the kennel, and 19% adopted into new homes.

Activity

Field Services

- 335 Calls for Service: 73 - District 1, 58 - District 2, 69 - District 3, 125 - District 4, 10 - Outside of City
- Dangerous and Potentially Dangerous Animals
 - 4 – Investigation
 - 3 – Animal Bites Reported
 - 0 – Summons and Complaints Issued
 - 0 – Animal Confiscated
- Enforcement Action: 17 Education/Verbal Warning, 9 Written Warnings, 7 Summonses

Animals Handled

- 31 Animals Handled: 24 Dogs, 3 Cats, 4 Others
- 84% Animal Save Rate: 39% Returned in the Field, 26% Returned from Kennel, 19% Adopted

General Information

- 431 Telephone Calls, 24 Citizens Walk Ins, 4,578 Miles Driven

Revenue

Monthly

- \$3,822.85 in revenue was collected
 - \$2,648 Licensing
 - \$1,174.85 Fees

Year to Date

- \$48,371.73 in revenue has been collected, which is approximately 12% below the 2009 YTD projected budget of \$55,000.

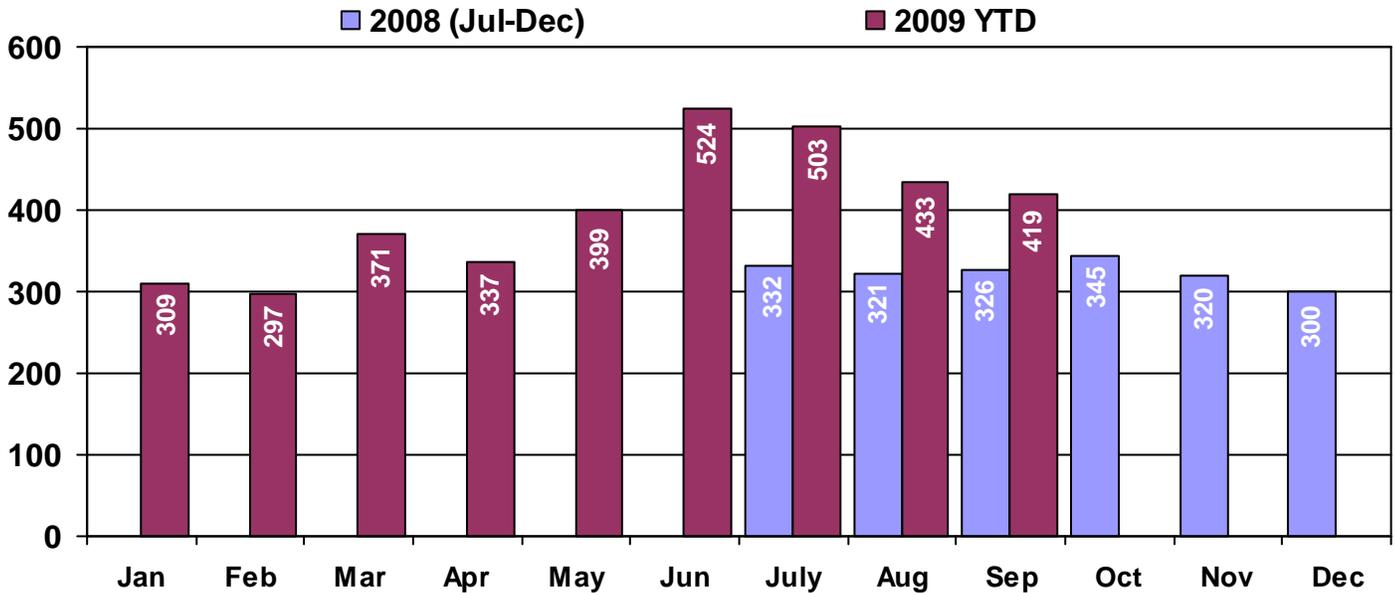
Other Activity/Special Projects

- CAS will provide public education and engage in positive community relations
 - Developing an animal safety and care curriculum for pre-school and elementary students with the goal to implement educational programs in area schools during 2010
- Facilitate a more timely and effective response during emergency situations by cross training Centennial and Douglas County Animal Welfare Officers
 - Amanda Schrock (Centennial) assigned to Douglas County
 - Arianne Gold (Douglas County) assigned to Centennial
 - Currently testing and interviewing to fill expected vacancy—should have new Officer in training by December 2009
- CAS will aggressively pursue cost recovery efforts by increasing license sales and maximizing the collection of animal related fees
 - Following up on expired animal licenses—efforts in October resulted in 58 tag checks and 83 licenses sold

Field Services

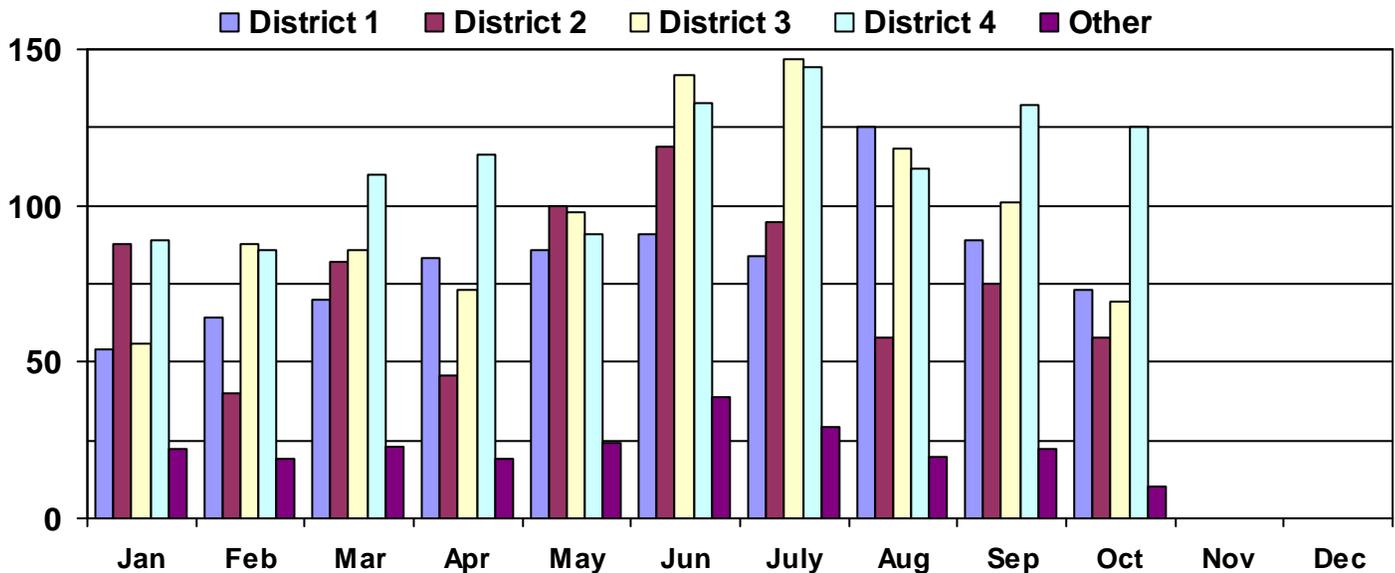
Centennial Animal Services has responded to 3,927 calls for service YTD - 819 in District 1, 761 in District 2, 2,978 in District 3, 1,138 in District 4, and 227 outside of the City. Enforcement actions have resulted in 327 Education/Verbal Warnings, 148 Written Warnings, and 102 Summons and Complaints. There have been 116 Dangerous and Potentially Dangerous (DA/PDA) investigations, 71 Animal Bites, 15 summons and complaints for DA/PDA have been issued and 15 animals confiscated as a result DA/PDA enforcement action.

Total Calls for Services



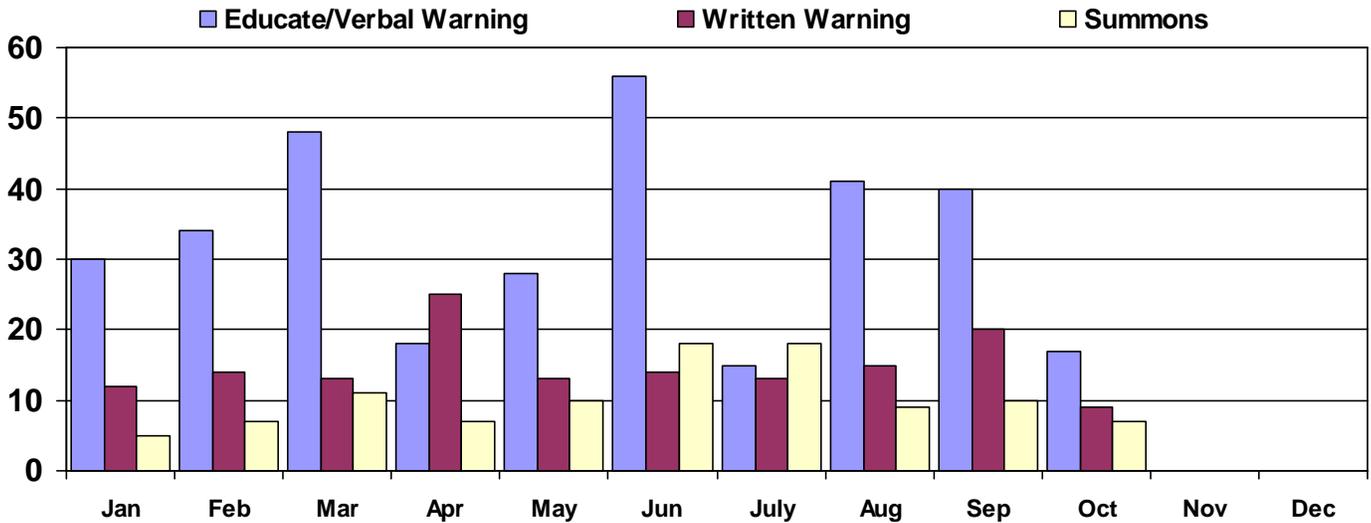
In October 2009 Animal Welfare Officers responded to 335 calls for service to include: 51 dogs at large, 8 noisy pets, 58 animal license checks, 31 animals handled, 8 animal bite cases and 4 aggressive animal. The Department investigated 19 complaints of animal cruelty and responded to 2 animal rescues.

Calls for Services by District



Attempts to educate and mediate are most often the first method of resolution. When these techniques fail a written warning or summons and complaint may be issued. These methods help to reduce the number of repeat offenders, animals impounded, and more effectively managed long-term problems. The actions taken to enhance public safety and protect animal welfare have resulted in 327 education/verbal warnings, 148 written warnings, and 102 summons and complaints year to date. In October CAS issued 17 education/verbal warnings, 9 written warnings, 7 summons and complaints.

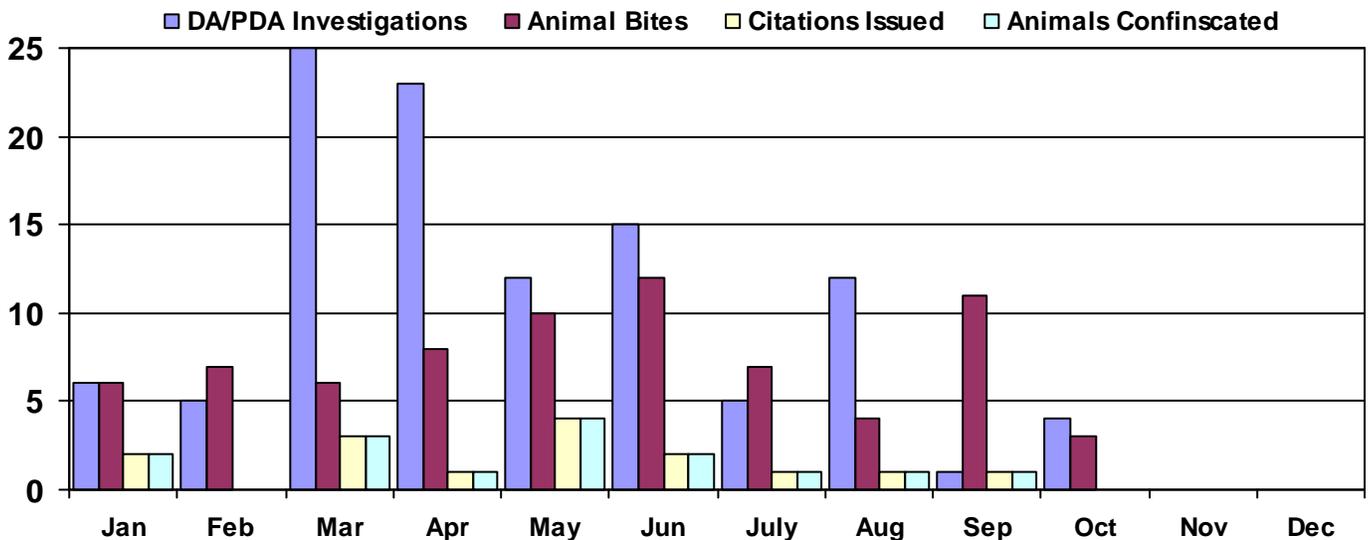
Actions Taken



The term Dangerous or Potentially Dangerous Animal (DA/PDA) refers to any response that results from a report of a domestic animal displaying threatening behaviors (growling, hackles raised, baring teeth, chasing, charging), making aggressive physical contact with a person or domestic animal, or causing bodily or serious bodily injury. An animal bite occurs when a bite from a domestic or wild animal causes a break in the skin of a human. Every DA/PDA and animal bite is promptly investigated and appropriate action is taken.

The numbers of DA/PDA Reports, Animal Bites, Citations Issued for DA/PDA, and Animals Confiscated as a result of citations issued are reported below. Year to date CAS has conducted 108 DA/PDA Investigations, processed 74 Animal Bites, Issued 15 DA/PDA Summons, and Confiscated 15 Animals. In October there were 4 DA/PDA Investigation, 3 Animal Bites, 0 DA/PDA Summons, and 0 Animal Confiscated.

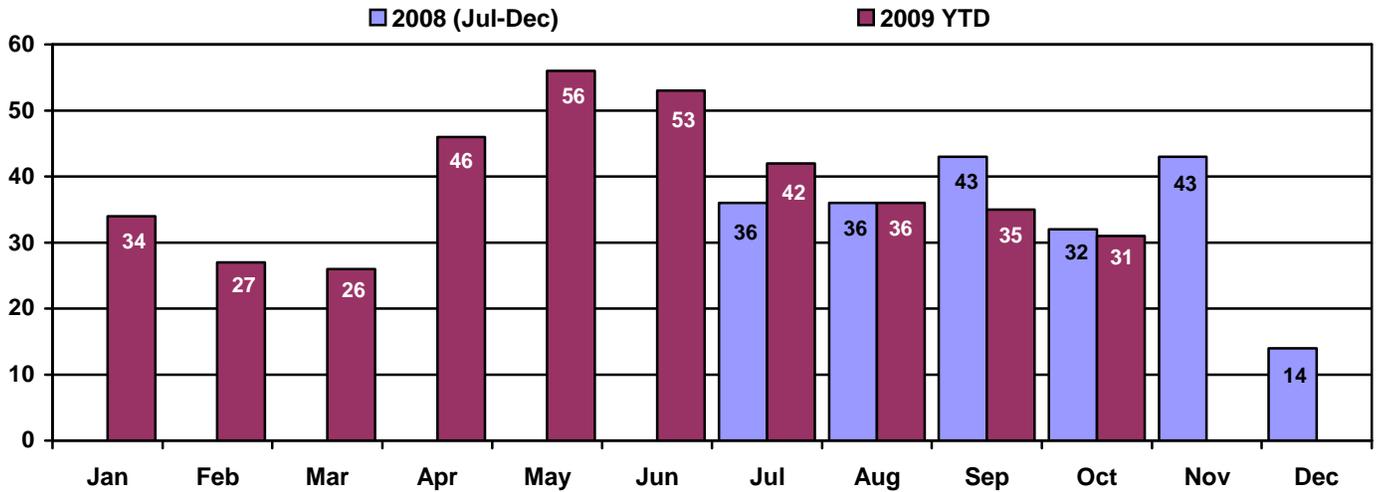
Dangerous & Potentially Dangerous Animals



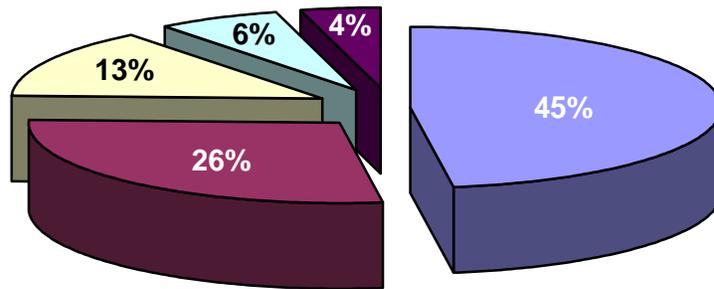
Animals Impounded

Year to date CAS has handled 388 animals: 330 Dogs, 38 Cats, 20 Others. 89% of these animals have been saved. In October 31 animals were handled: 24 dogs, 3 cats, 4 others and 84% of these animals were saved.

Animals Handled

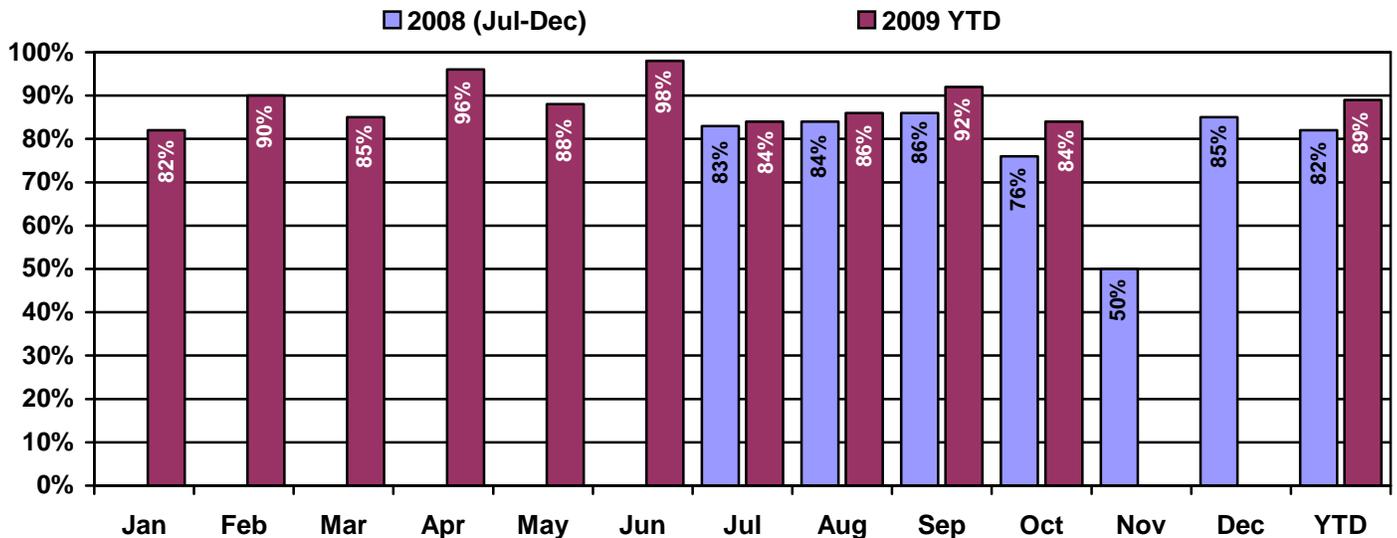


Animal Outcomes



■ Returned to Owner in Field
 ■ Returned to Owner from Kennel
 ■ Adopted
 ■ Euthanized
 ■ DOA

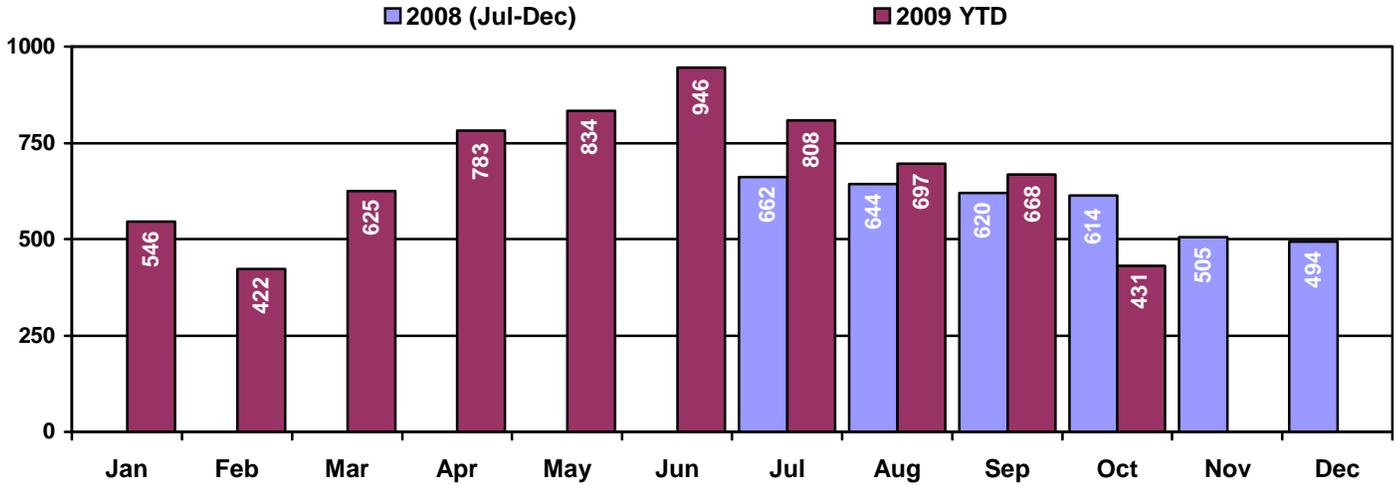
Animal Save Rate



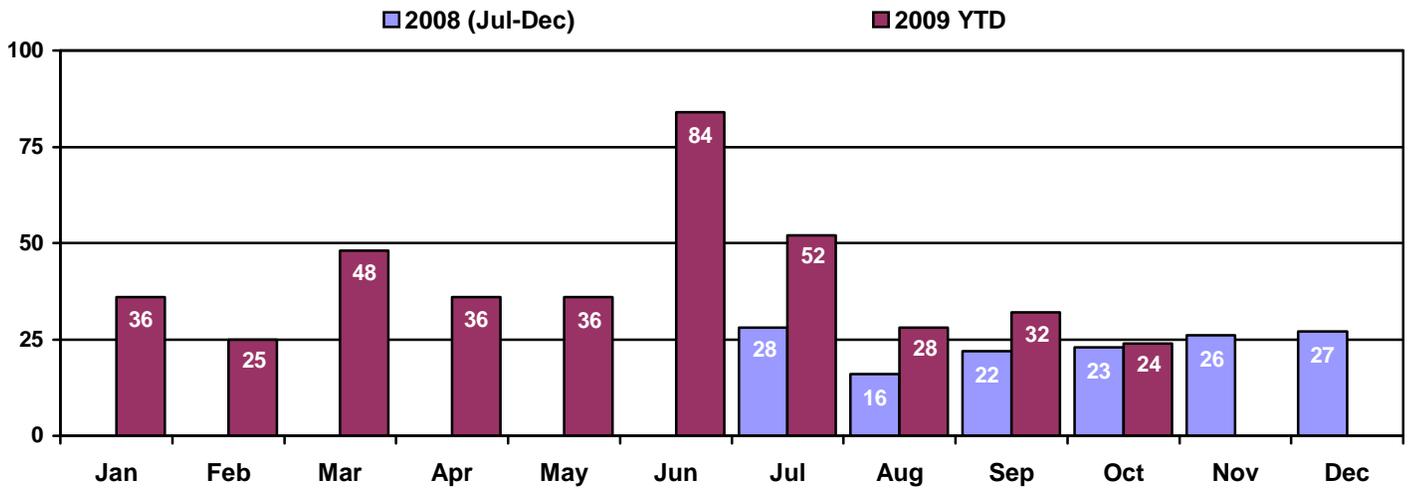
General Information

A total of 6,760 telephone calls have been received, 401 citizens have visited the Centennial Municipal Building to conduct business, and CAS has driven a total of 41,637 miles without accident or injury.

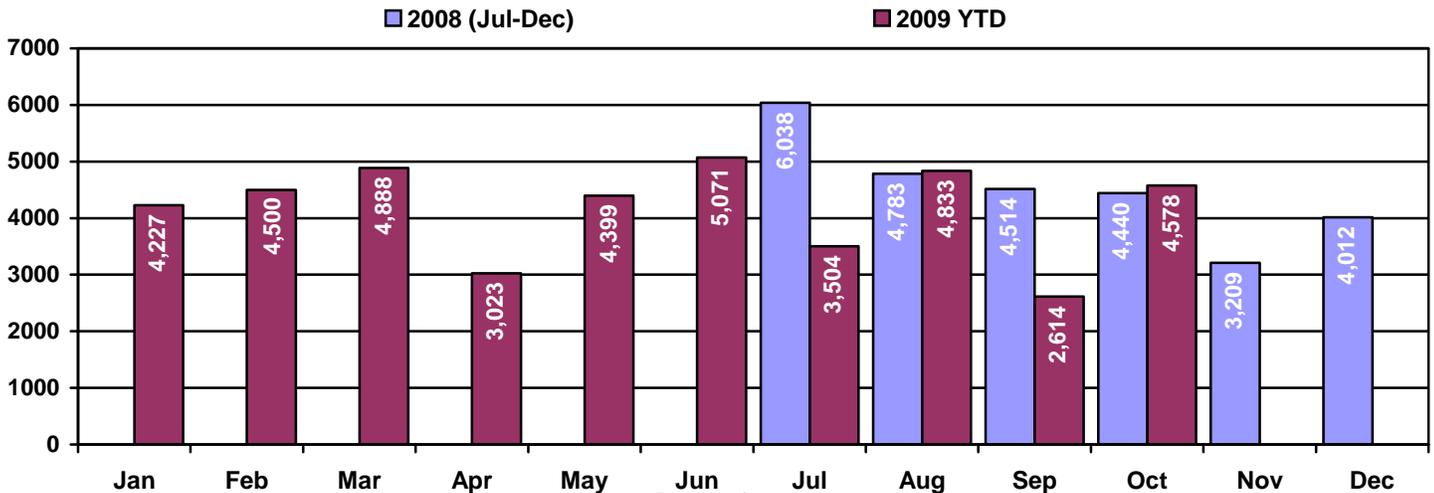
Telephone Calls



Citizen Walk-Ins



Miles Driven

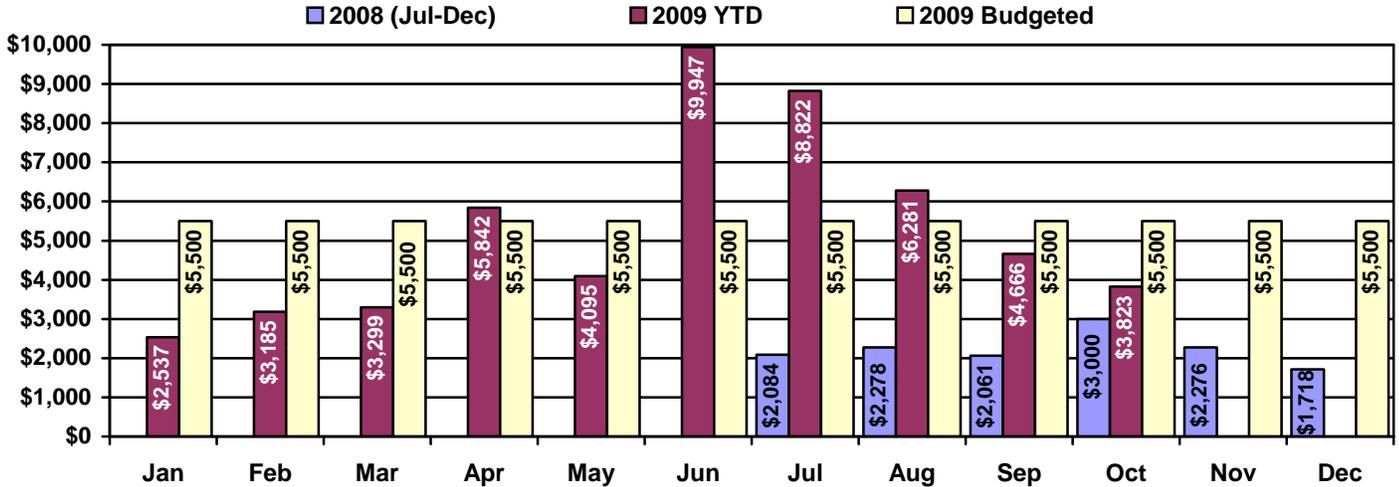


Revenue

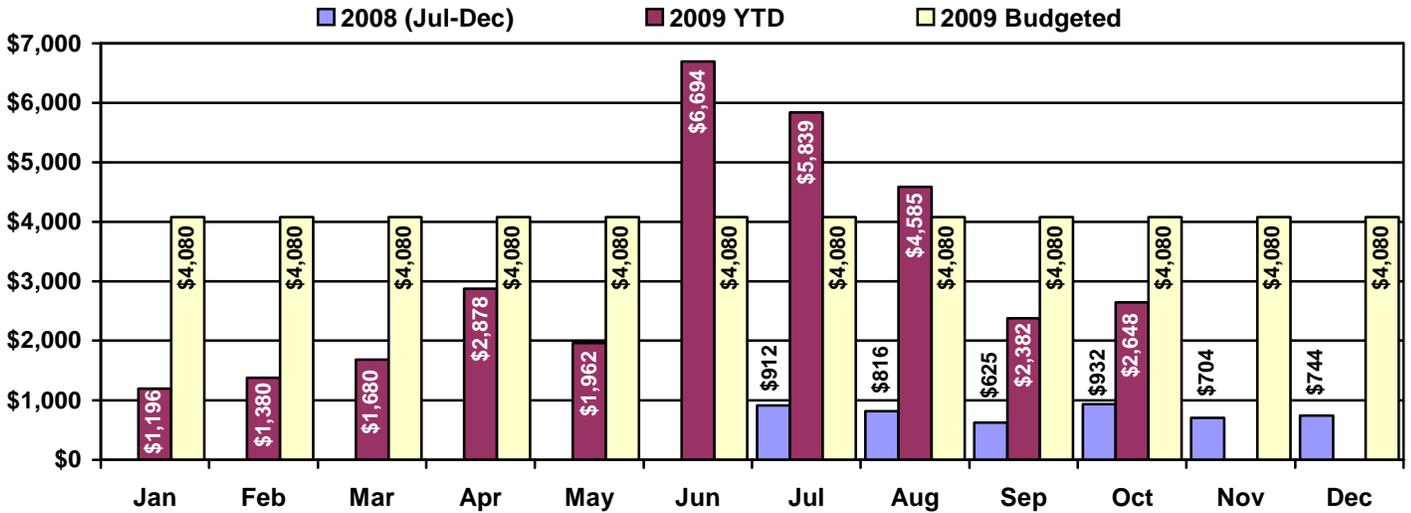
CAS has generated total revenue of \$48,371 year to date. This is approximately 12% below the \$55,000 YTD total budgeted amount.

- Animal Licensing – \$31,244 YTD approximately 23% below the \$40,800 budgeted YTD
- Animal Fee – \$17,128 YTD approximately 17% above the \$14,170 budgeted YTD

Total Revenue



License Revenue



Fee Revenue

