

Centennial Animal Services Humane Society of the Pikes Peak Region 2009 Performance Report



| Field Services | | | | | | | | | | | | | |
|--------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| Calls for Service by District | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| District 1 | 54 | 64 | 70 | 83 | 86 | | | | | | | | 357 |
| District 2 | 88 | 40 | 82 | 46 | 100 | | | | | | | | 356 |
| District 3 | 56 | 88 | 86 | 73 | 98 | | | | | | | | 401 |
| District 4 | 89 | 86 | 110 | 116 | 91 | | | | | | | | 492 |
| Other | 22 | 19 | 23 | 19 | 24 | | | | | | | | 107 |
| Total Calls for Service | 309 | 297 | 371 | 337 | 399 | 0 | 1,713 |
| Key Call Types | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Noisy Pets | 12 | 24 | 31 | 16 | 17 | | | | | | | | 100 |
| Court Appearances | 7 | 3 | 2 | 3 | 2 | | | | | | | | 17 |
| Cruelty Investigations | 25 | 12 | 20 | 24 | 39 | | | | | | | | 120 |
| Injured Animals & Rescues | 9 | 2 | 5 | 2 | 6 | | | | | | | | 24 |
| Aggressive Animals | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Aggressive Animals Reported | 6 | 5 | 25 | 23 | 12 | | | | | | | | 71 |
| Animal Bites Reported | 6 | 7 | 6 | 8 | 10 | | | | | | | | 37 |
| Potentially Dangerous Animals | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Declarations/Summons Issued | 2 | 0 | 3 | 1 | 4 | | | | | | | | 10 |
| Animals Confiscated | 2 | 0 | 3 | 1 | 4 | | | | | | | | 10 |
| Dangerous Animals | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Summons Issued | 0 | 0 | 0 | 0 | 0 | | | | | | | | 0 |
| Animals Confiscated | 0 | 0 | 0 | 0 | 0 | | | | | | | | 0 |
| Key Results | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Education | 30 | 34 | 48 | 18 | 28 | | | | | | | | 158 |
| Written Warnings | 12 | 14 | 13 | 25 | 13 | | | | | | | | 77 |
| Summonses | 6 | 7 | 11 | 7 | 10 | | | | | | | | 41 |

| Animals | | | | | | | | | | | | | |
|-----------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|
| Impounds | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Dogs | 31 | 25 | 25 | 43 | 47 | | | | | | | | 171 |
| Cats | 2 | 2 | 0 | 3 | 8 | | | | | | | | 15 |
| Others | 1 | 0 | 1 | 0 | 1 | | | | | | | | 3 |
| Total Impounds | 34 | 27 | 26 | 46 | 56 | 0 | 189 |
| Outcomes | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
| Return to Owner in Field | 18 | 15 | 9 | 23 | 25 | | | | | | | | 90 |
| Return to Owner from Kennel | 8 | 9 | 10 | 13 | 12 | | | | | | | | 52 |
| Transfers | 2 | 4 | 3 | 8 | 12 | | | | | | | | 29 |
| Euthanized | 3 | 1 | 3 | 1 | 2 | | | | | | | | 10 |
| Disposal | 0 | 1 | 1 | 1 | 4 | | | | | | | | 7 |
| Adopted from CAS | 0 | 0 | 0 | 0 | 0 | | | | | | | | 0 |
| Animals On-Hand | 3 | 1 | 0 | 0 | 1 | | | | | | | | 5 |
| Total Outcomes | 34 | 31 | 26 | 46 | 56 | 0 | 193 |

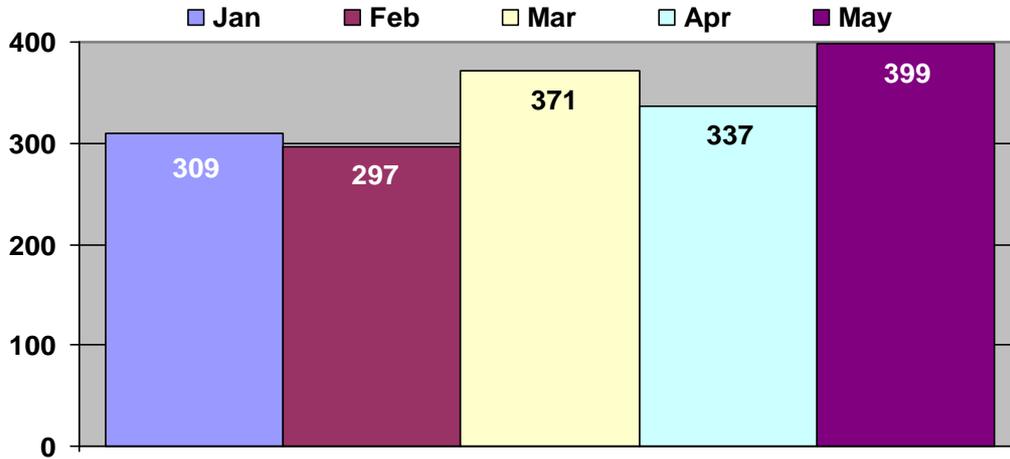
| Licensing Services | | | | | | | | | | | | | |
|------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|
| Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total | |
| Sterilized License | 63 | 84 | 113 | 174 | 106 | | | | | | | | 540 |
| Unsterilized License | 5 | 3 | 15 | 13 | 14 | | | | | | | | 50 |
| Senior License (Free) | 11 | 6 | 17 | 30 | 15 | | | | | | | | 79 |
| Total Animal License Issued | 79 | 93 | 145 | 217 | 135 | 0 | 669 |

| General Information | | | | | | | | | | | | | |
|----------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|-------|
| Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total | |
| Phone Calls Received | 546 | 422 | 625 | 741 | 834 | | | | | | | | 3,168 |
| Citizen Walk-Ins | 36 | 25 | 48 | 36 | 36 | | | | | | | | 181 |
| Information Calls | 237 | 125 | 254 | 404 | 435 | | | | | | | | 1,455 |

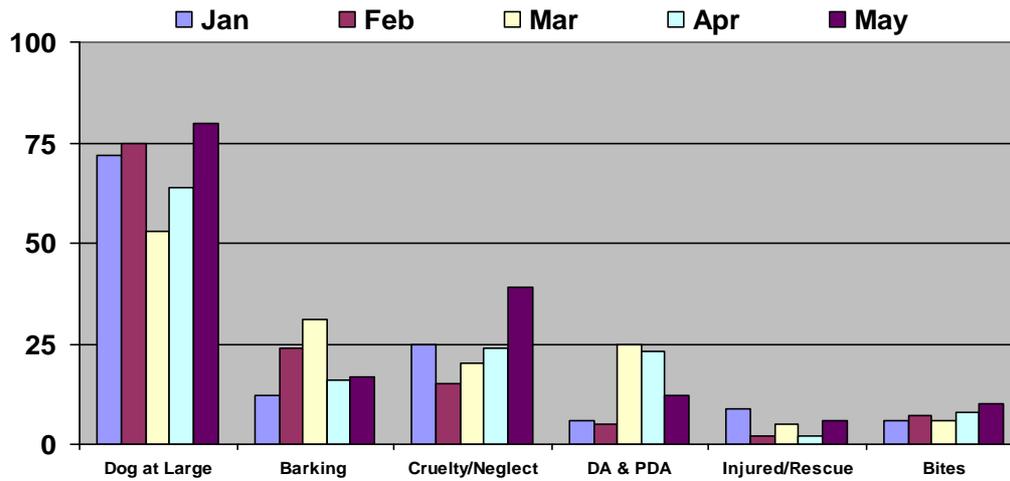
Accomplishments
* Animal impounds increased 18% from April

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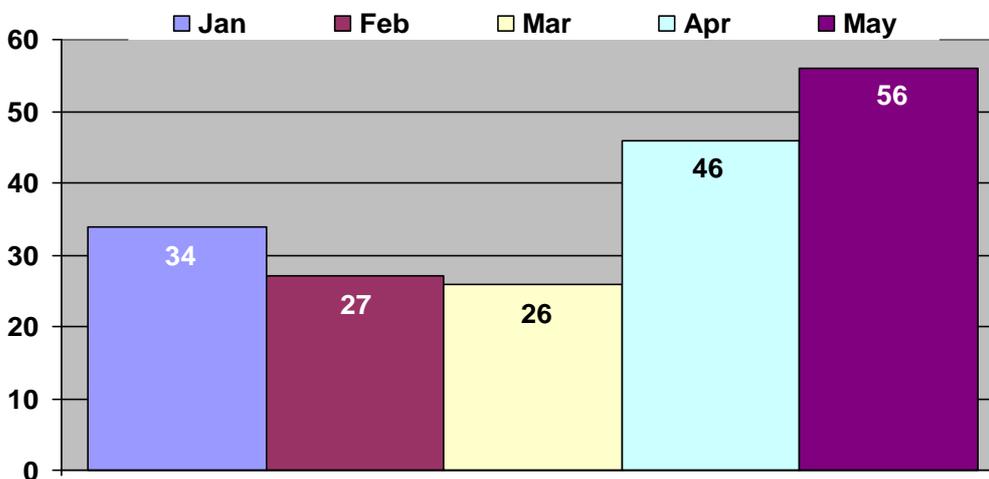
Total Calls for Services



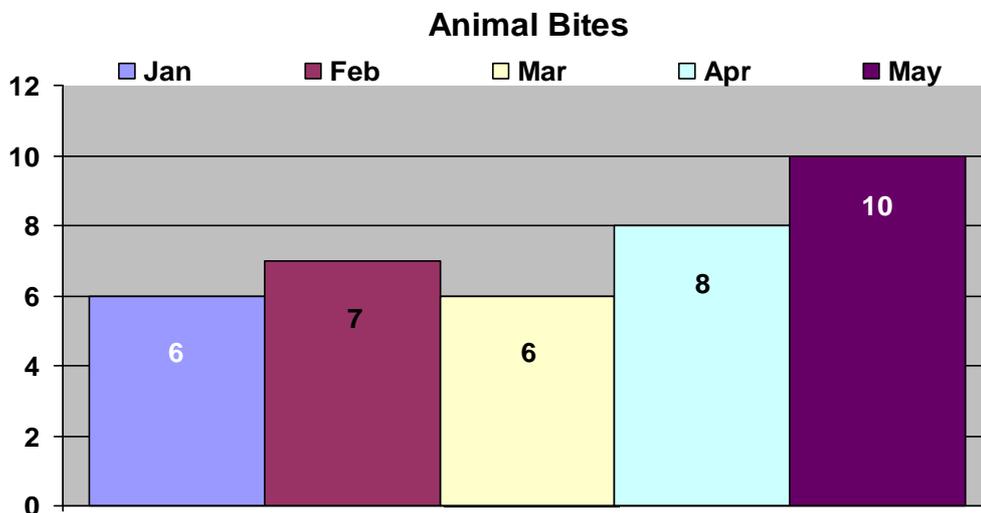
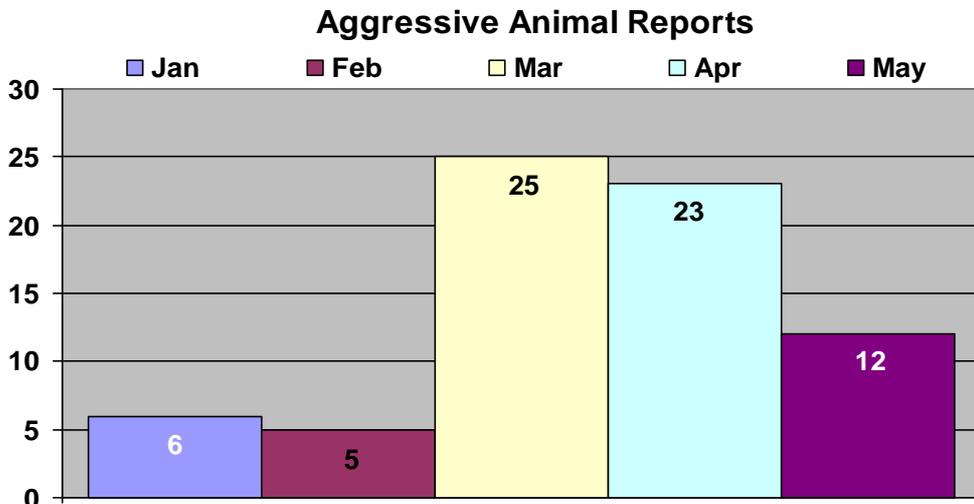
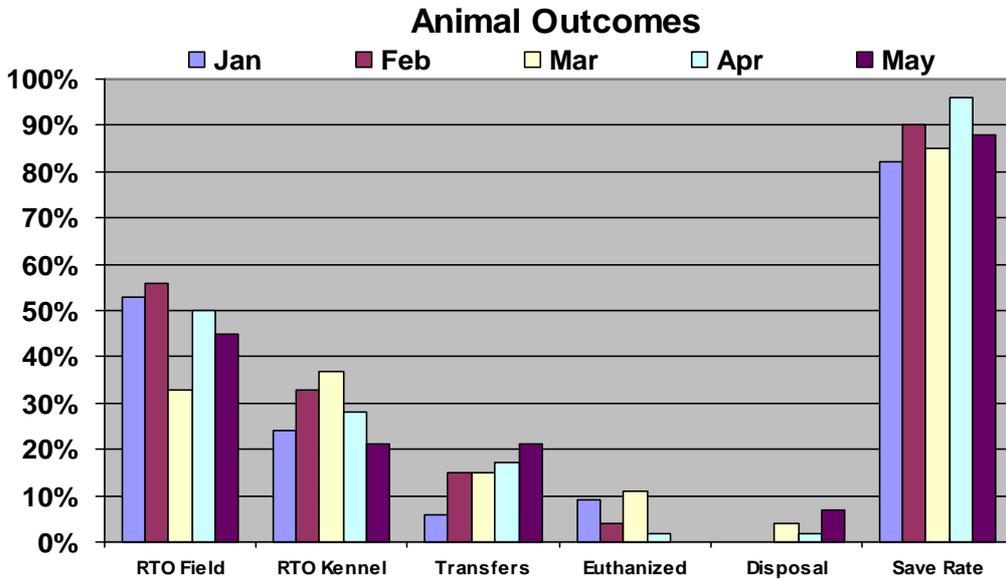
Key Call Types



Animal Impounds

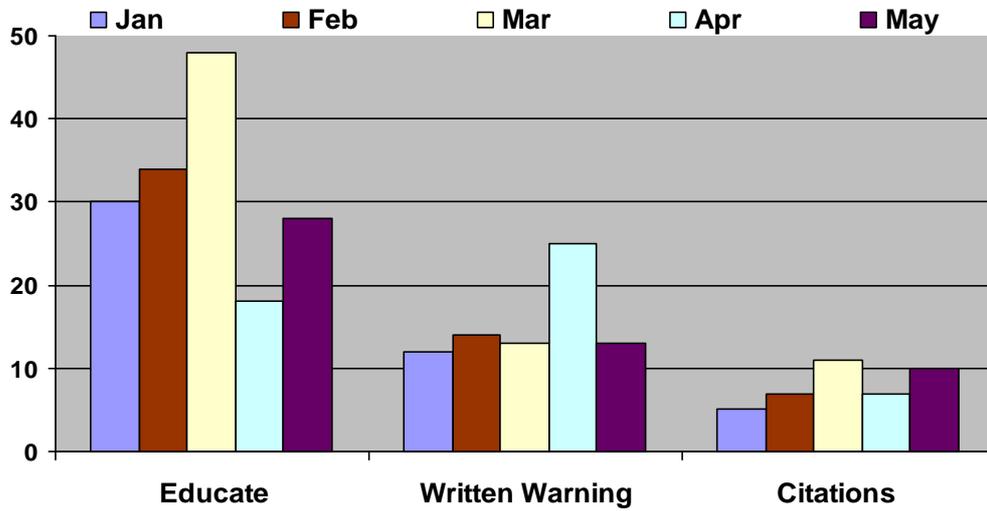


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Actions Taken



Animal Licenses Issued

