

**Centennial Animal Services
January 2010 Monthly Report
February 19, 2010**

Summary

Centennial Animal Services (CAS) remained committed to protecting the safety, health, and quality of life in Centennial while protecting the welfare of animals during January 2010. These efforts resulted in Animal Welfare Officers responding to 369 calls for service to include: 53 dogs at large, 18 noisy pets, 61 animal license checks, 14 animal impounds, 2 bite cases and 5 aggressive animal. The Department investigated 36 complaints of animal cruelty and responded to 3 animal rescues. There were 417 telephone calls received and 30 lost and found animal reports taken.

Enforcement activities resulted in 18 individuals being educated/verbal warnings, 11 written warnings, 15 summons and complaints being issued and 18 animals handled. CAS vigorously pursues reuniting pets with their owners and finding new homes for all animals handled. These efforts resulted in a 89% animal save rate with 33% of animals returned in the field, 22% returned from the kennel, and 33% adopted into new homes.

Activity

Field Services

- 369 Calls for Service: 97 - District 1, 75- District 2, 70- District 3, 115- District 4, 26 - Outside of City
- Enforcement Action: 18 Education/Verbal Warning, 11 Written Warnings, 15 Summonses
- Dangerous and Potentially Dangerous Animals
 - 5 – Investigation
 - 5 – Animal Bites Reported
 - 0– Summons and Complaints Issued
 - 0 – Animal Confiscated

Animals Handled

- 18 Animals Handled: 13 Dogs, 2 Cat, 3 Others
- 89% Animal Save Rate: 33% Returned in the Field, 22% Returned from Kennel, 33% Adopted

General Information

- 417 Telephone Calls, 22 Citizens Walk Ins, 5,797 Miles Driven

Revenue

Monthly

- \$2,860 in revenue was collected
 - \$1,146 Licensing
 - \$1,714 Fees

Year to Date

- \$2,860 in revenue has been collected, which is approximately 28% below the 2010 year to date projected budget of \$3,942.

2010 Goals

City Services

- Centennial Animal Services will strive to enhance our relationship with Centennial's Public Safety partners
- Continue to implement a cross training program for CAS and Douglas County Animal Services Officers facilitating a more timely and effective response in emergencies and disasters
- Increase number of routine patrols and self-initiated enforcement activities by ten percent (10%)
- Increase the number of State and Nationally accredited Animal Welfare Officers to fifty percent (50%)

Community Quality of Life/Citizen Engagement

- Centennial Animal Services will provide public education and engage in positive public and community relations.
- Participate in Centennial sponsored community events
- Be available to attend District, CENCon, and HOA Meetings
- Distribute new educational materials focusing on Responsible Pet Ownership via print and Web Site
- Continue use of media outlets and newsletter to educate citizens about responsible pet ownership
- Explore the possibility of utilizing online social networks to increase community awareness and education opportunities
- Investigate the possibility of hosting a Licensing, Microchipping, Vaccination, Spay or Neuter event for Centennial Citizens

Economic Health

- CAS will aggressively pursue cost recovery efforts by increasing license sales and maximizing the collection of animal related fees.
- Explore possibility of regional Animal Care and Control Services

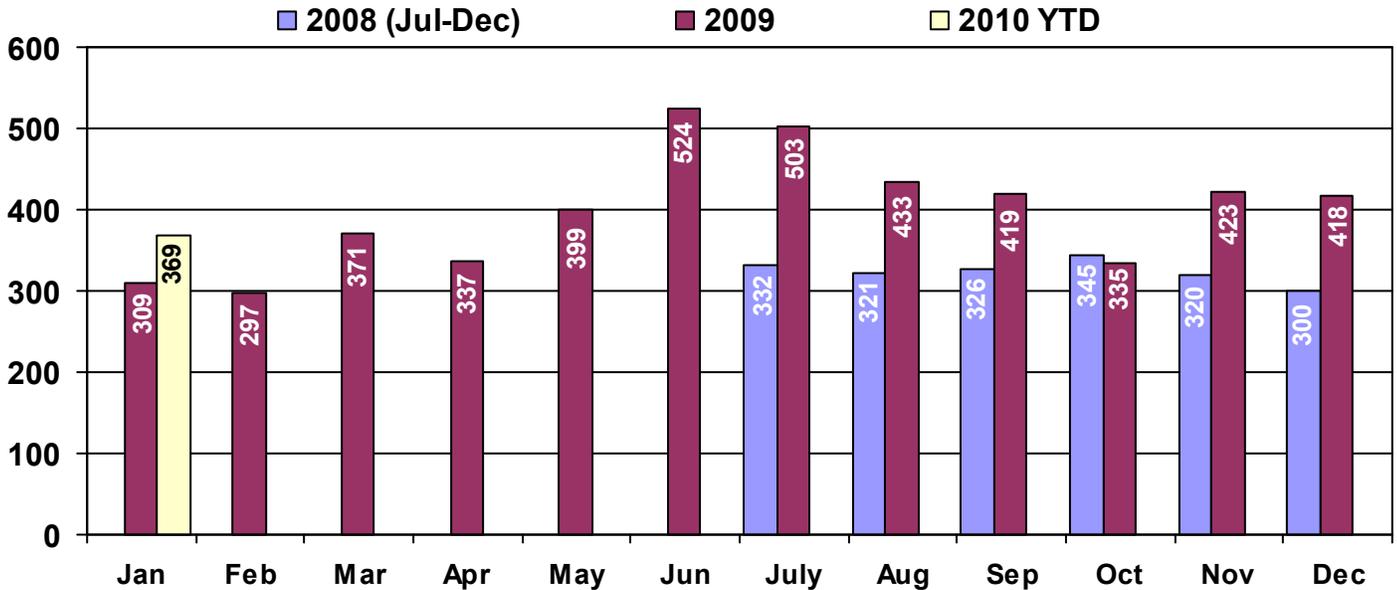
Environment

- Explore the possibility of securing funding for GIS Mapping, Chameleon software, and Global Positioning Systems to more effectively deploy and utilize staff.
- Work towards and secure funding to equip CAS vehicles with Mobile Data Terminals to more closely control the amount of driving required and decrease the quantity of printing.

Field Services

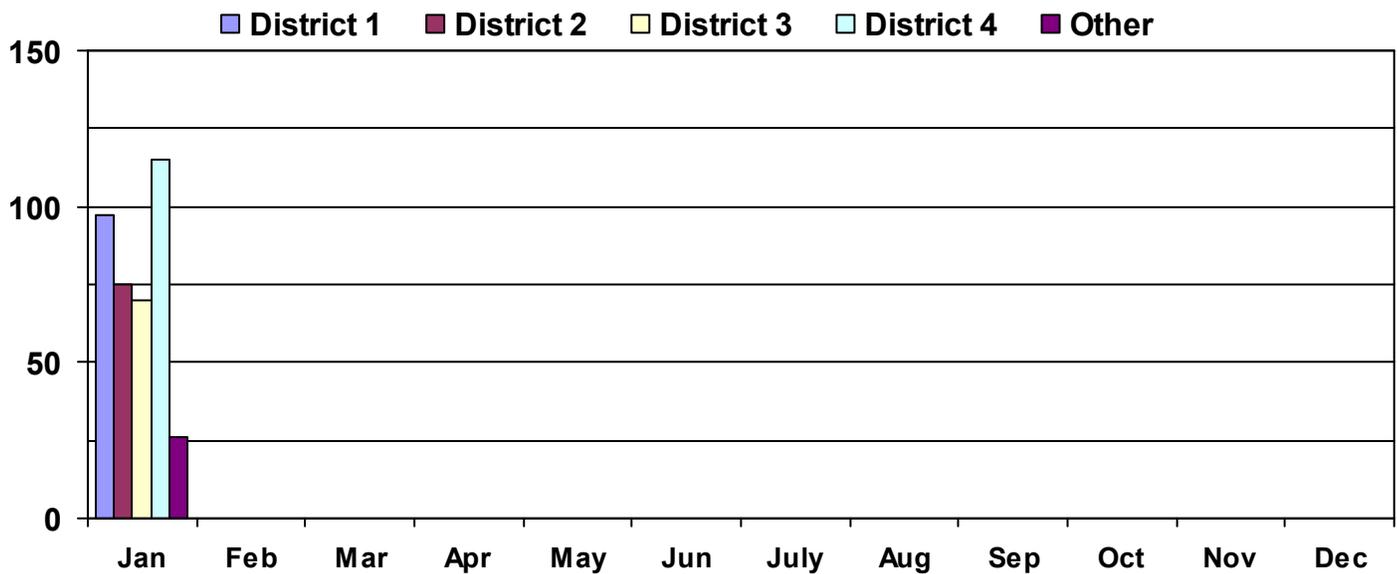
In January 2010 Animal Welfare Officers responding to 369 calls for service to include: 53 dogs at large, 18 noisy pets, 61 animal license checks, 14 animal impounds, 5 bite cases and 5 aggressive animal. The Department investigated 36 complaints of animal cruelty and responded to 3 animal rescues. Enforcement actions have resulted in 18 Education/Verbal Warnings, 11 Written Warnings, and 15 Summons and Complaints. There have been 5 Dangerous and Potentially Dangerous (DA/PDA) investigations, 5 Animal Bites, 0 summons and complaints for DA/PDA have been issued and 0 animals confiscated as a result DA/PDA enforcement action.

Total Calls for Services



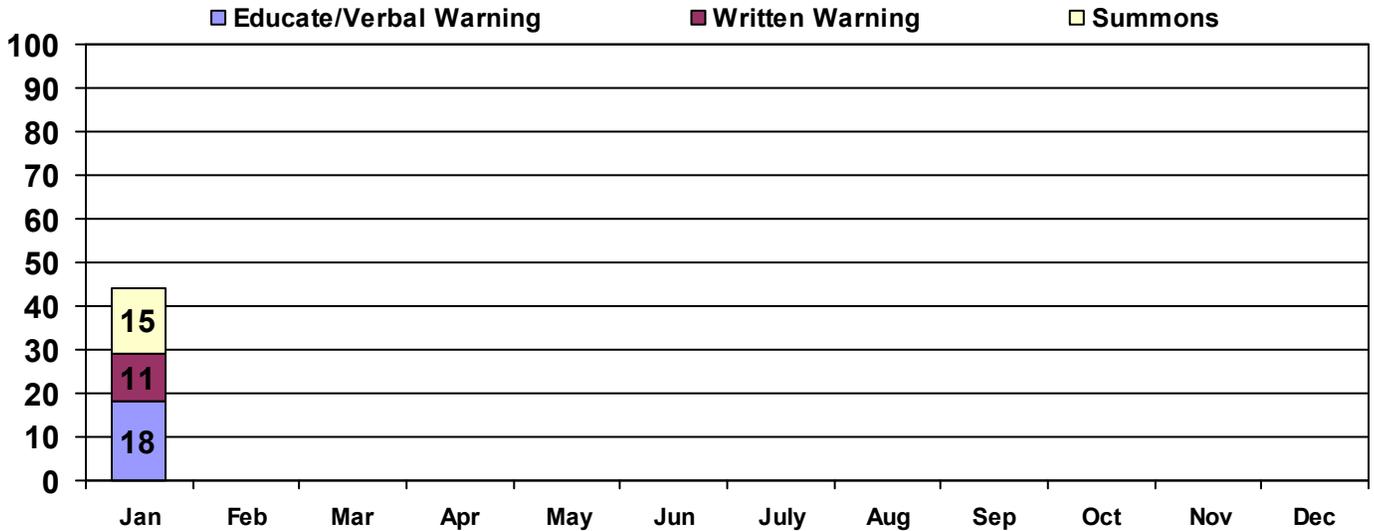
Centennial Animal Services has responded to 369 calls for service YTD - 97 in District 1, 75 in District 2, 70 in District 3, 115 in District 4, and 26 outside of the City.

Calls for Services by District



Attempts to educate and mediate are most often the first method of resolution. When these techniques fail a written warning or summons and complaint may be issued. These methods help to reduce the number of repeat offenders, animals impounded, and more effectively manage long-term problems. The actions taken to enhance public safety and protect animal welfare have resulted in 18 education/verbal warnings, 11 written warnings, and 15 summons and complaints year to date.

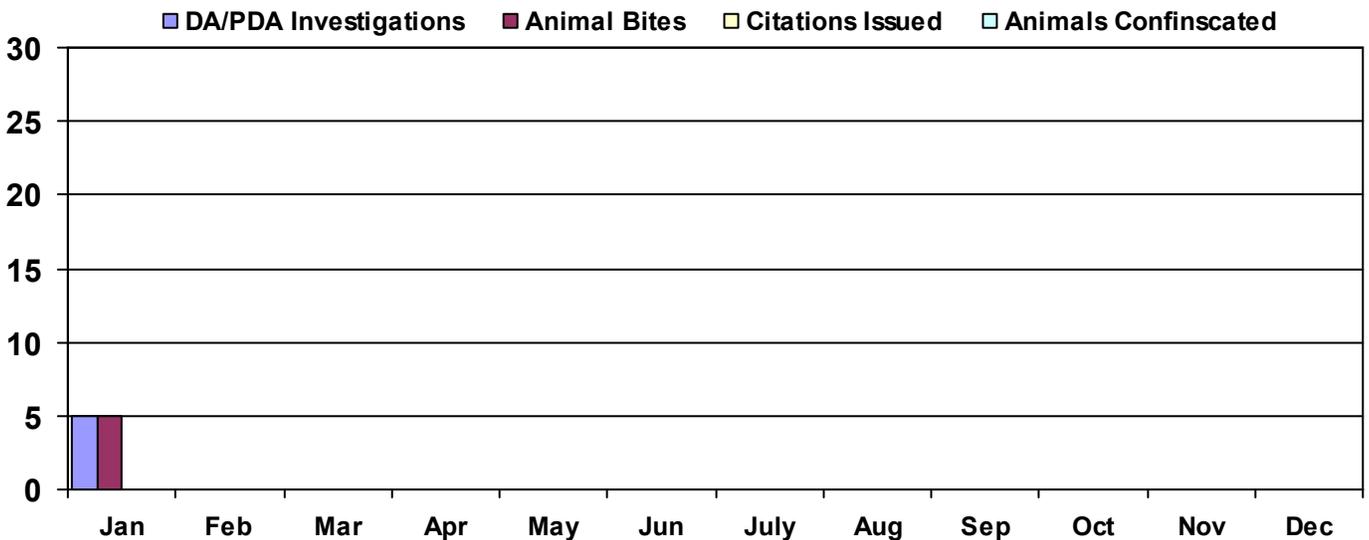
Actions Taken



The term Dangerous or Potentially Dangerous Animal (DA/PDA) refers to any response that results from a report of a domestic animal displaying threatening behaviors (growling, hackles raised, baring teeth, chasing, charging), making aggressive physical contact with a person or domestic animal, or causing bodily or serious bodily injury. An animal bite occurs when a bite from a domestic or wild animal causes a break in the skin of a human. Every DA/PDA and animal bite is promptly investigated and appropriate action is taken.

The numbers of DA/PDA Reports, Animal Bites, Citations Issued for DA/PDA, and Animals Confiscated as a result of citations issued are reported below. Year to date CAS has conducted 5 DA/PDA Investigations, processed 5 Animal Bites, Issued 0 DA/PDA Summons, and Confiscated 0 Animals.

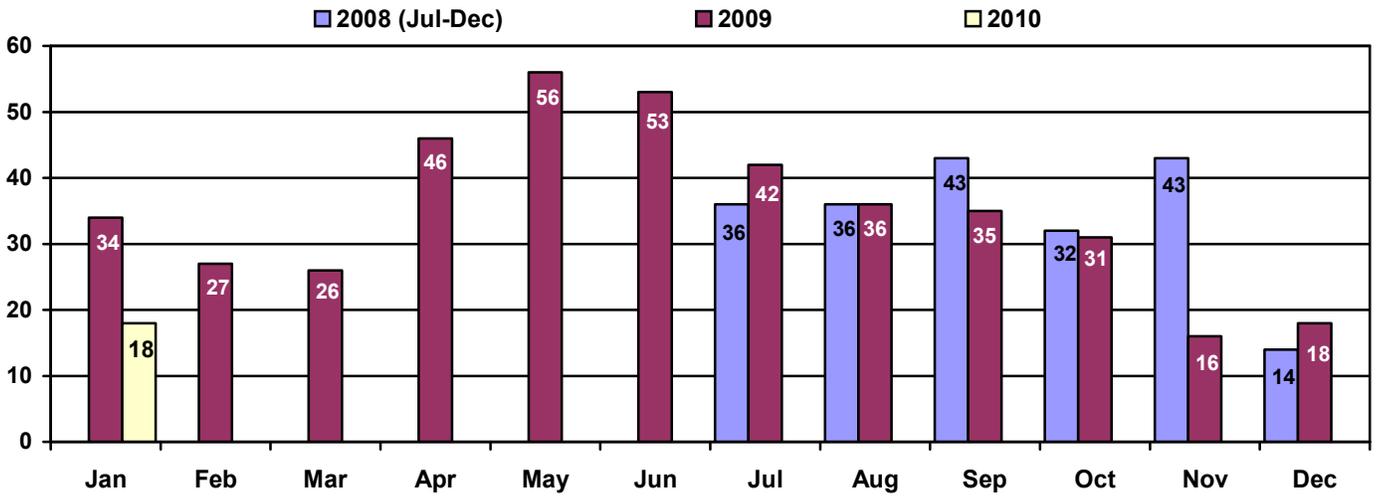
Dangerous & Potentially Dangerous Animals



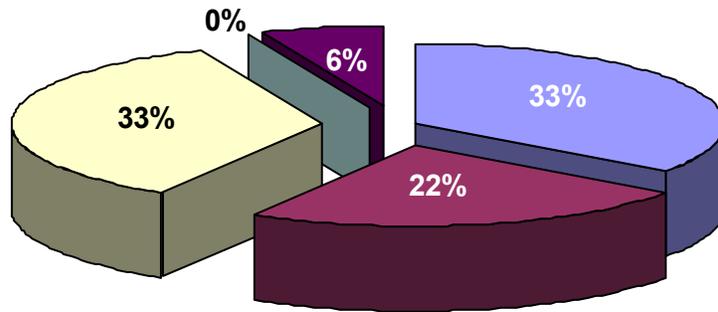
Animals Handled

Year to date CAS has handled 18 animals: 13 Dogs, 2 Cats, 3 Others. 89% of these animals have been saved.

Animals Handled

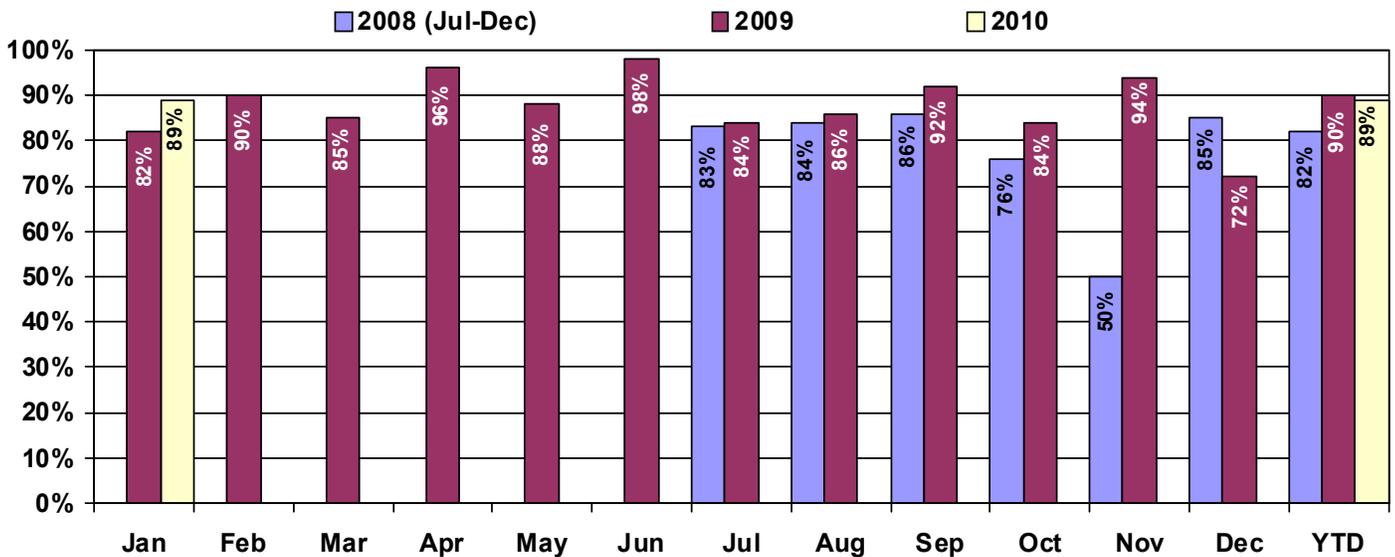


Year to Date Animal Outcomes



■ Returned to Owner in Field
 ■ Returned to Owner from Kennel
 ■ Adopted
 ■ Euthanized
 ■ DOA

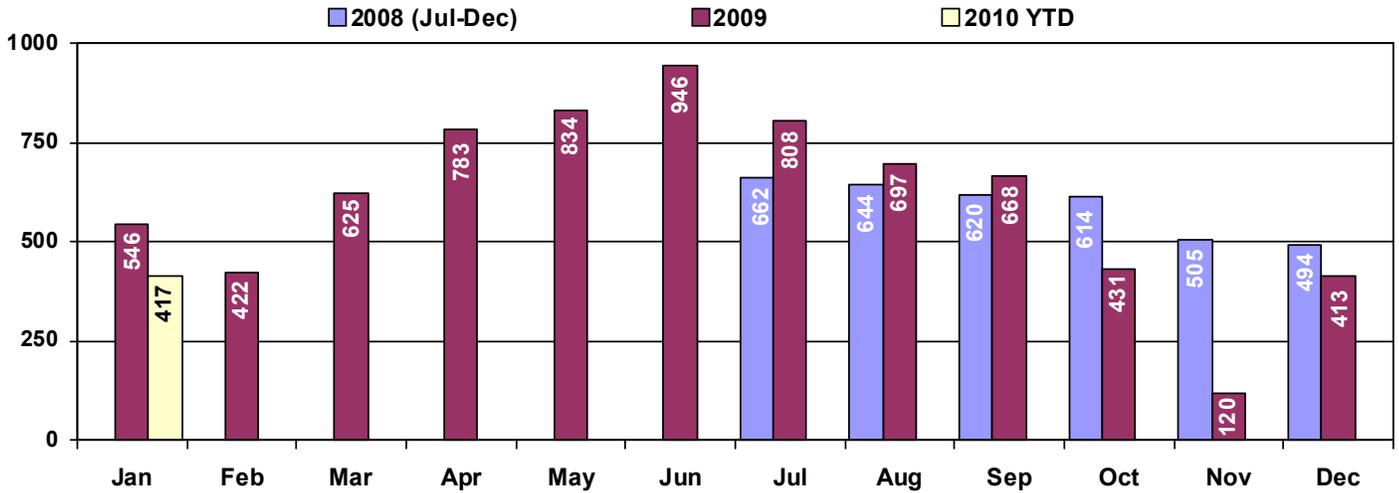
Animal Save Rate



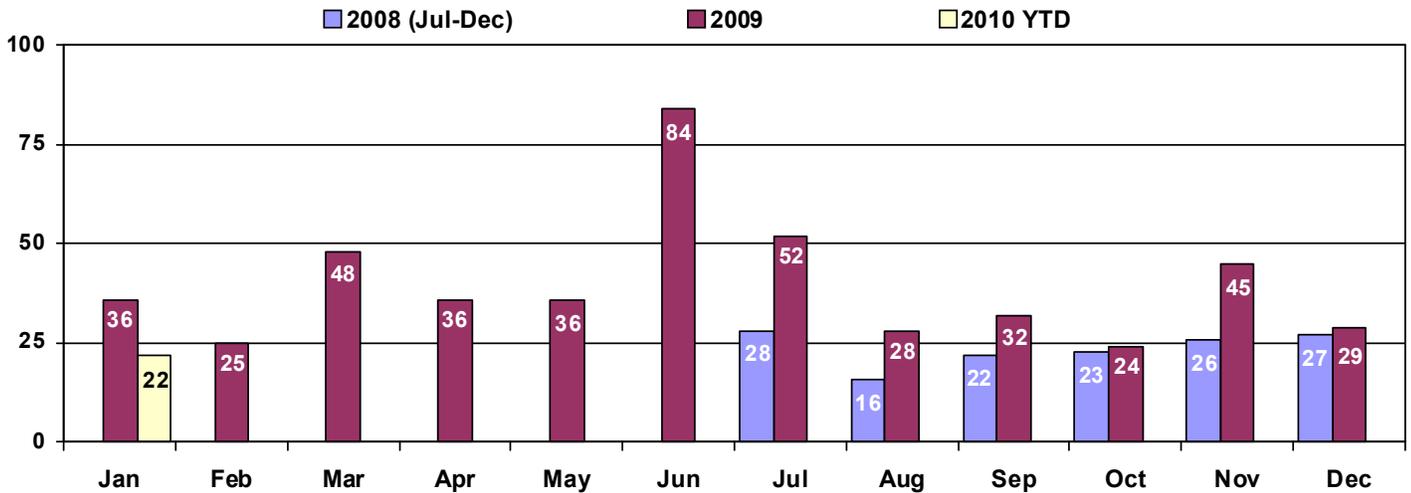
General Information

A total of 417 telephone calls have been received, 22 citizens have visited the Centennial Municipal Building to conduct business, and CAS has driven a total of 5,797 miles without accident or injury.

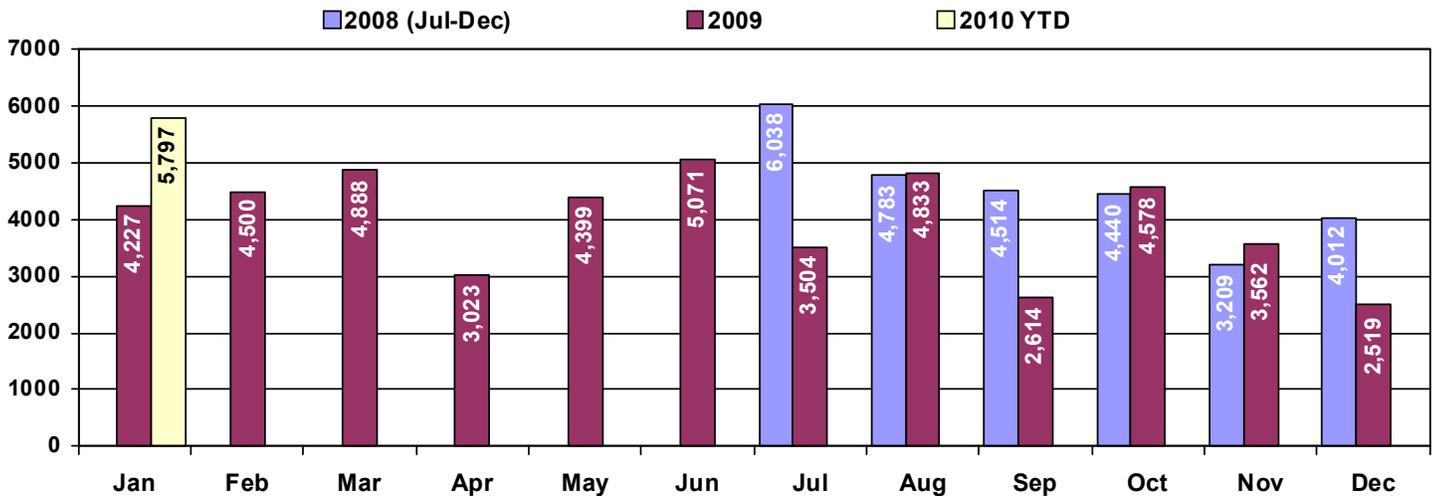
Telephone Calls



Citizen Walk-Ins



Miles Driven

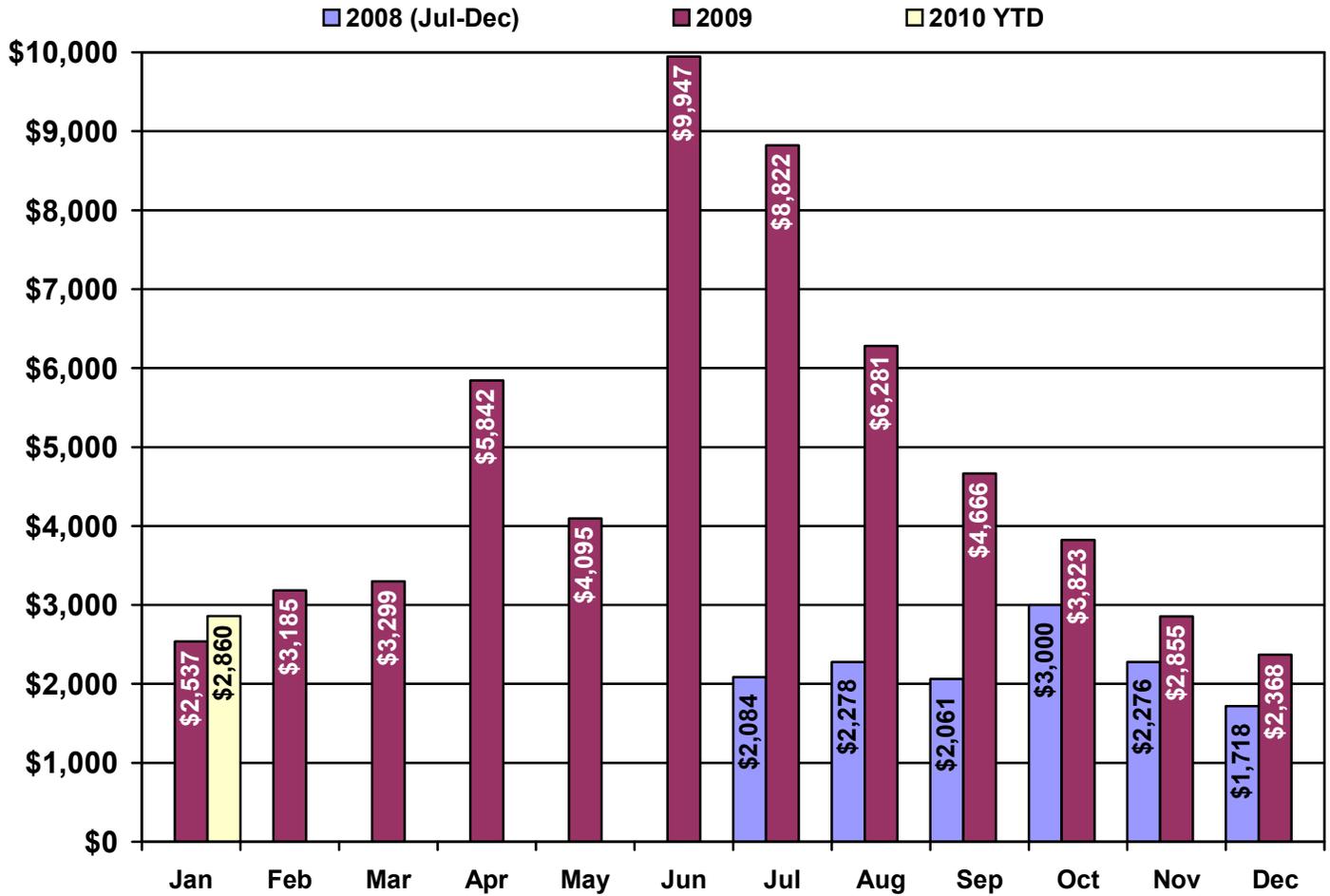


Revenue

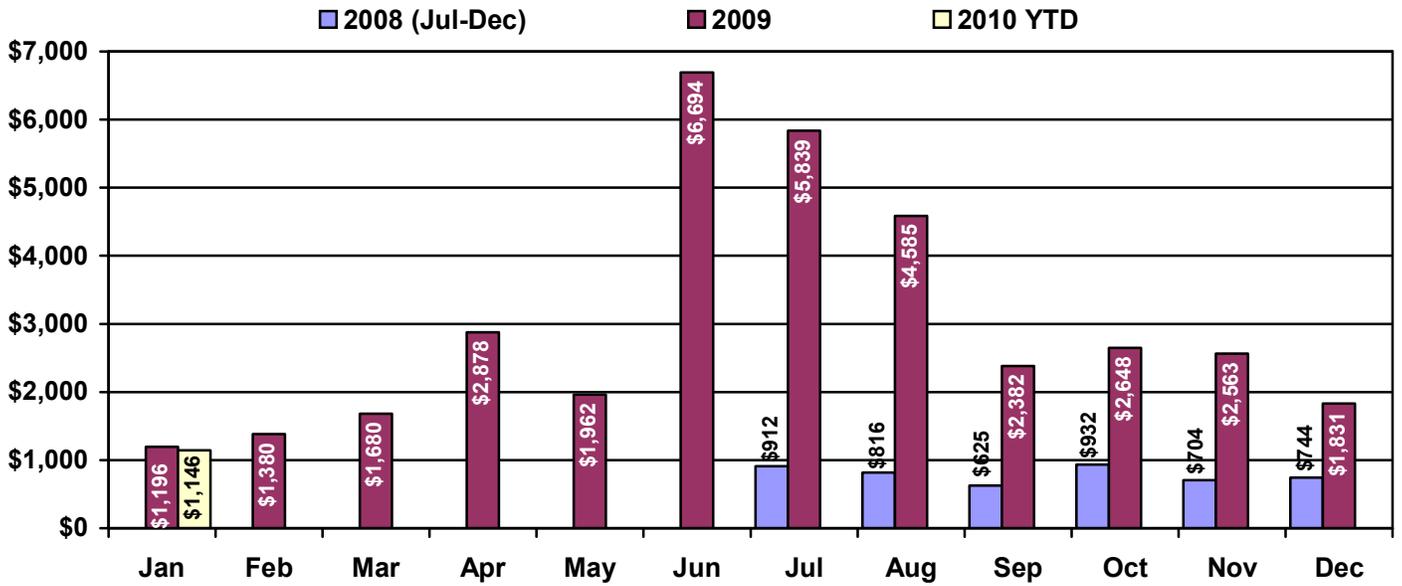
CAS has generated total revenue of \$3,376 year to date. This is approximately **38% below** the \$5,469 yearly budget allocation for revenues.

- Animal Licensing – \$1,146 YTD approximately **68% below** the \$3,565 budgeted YTD
- Animal Fee – \$1,714 YTD approximately **19% above** the \$1,388 budgeted YTD
- HSPPR Office Space Lease- \$516 YTD **0% below** the \$516 budgeted YTD

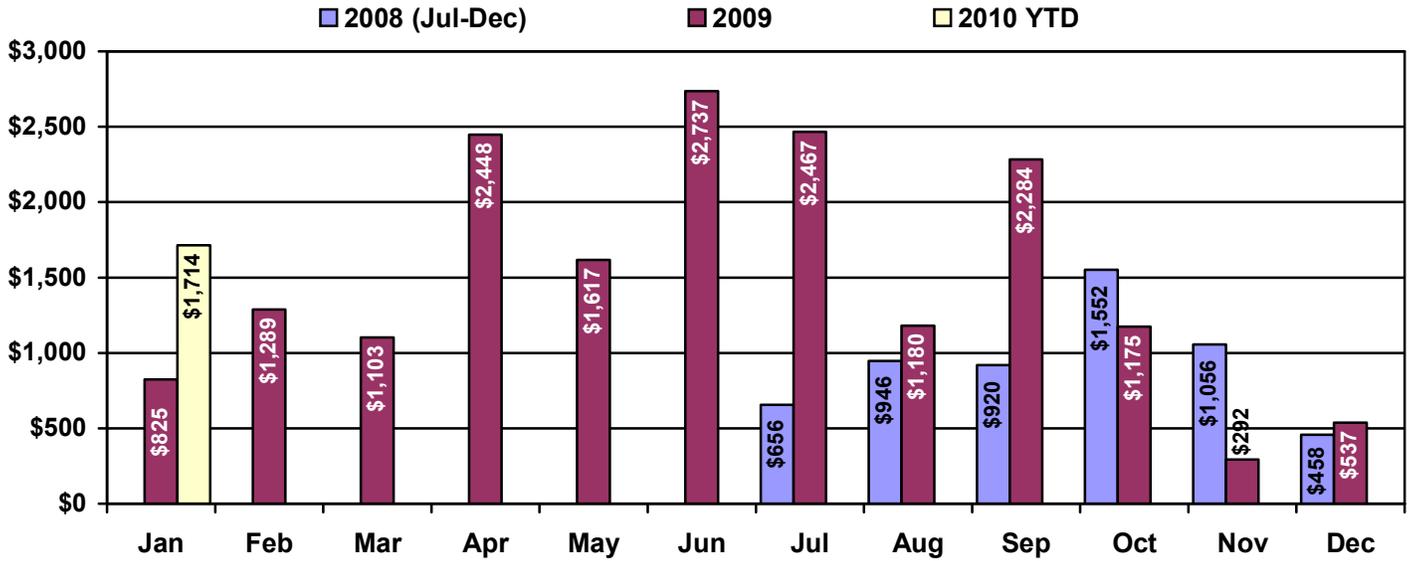
Total Revenue



License Revenue



Fee Revenue



HSPPR Office Lease Revenue

