

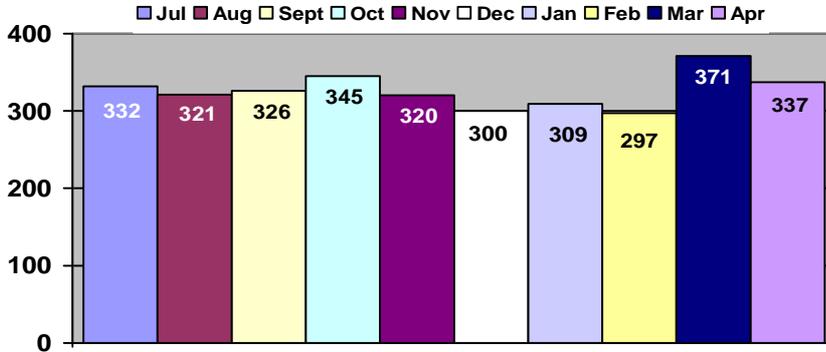
**Centennial Animal Services
Humane Society of the Pikes Peak Region
2009 Performance Report**



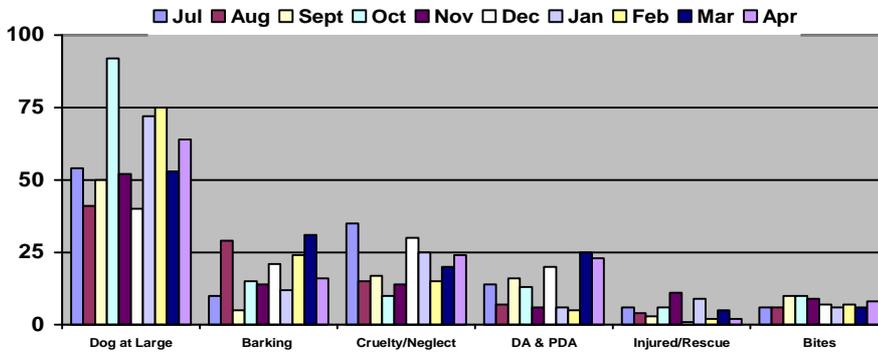
| Field Services | | | | | | | | | | | | | |
|--|------------|------------|------------|------------|----------|----------|----------|----------|----------|----------|----------|----------|--------------|
| Calls for Service by District | | | | | | | | | | | | | |
| District 1 | 54 | 64 | 70 | 83 | | | | | | | | | 271 |
| District 2 | 88 | 40 | 82 | 46 | | | | | | | | | 256 |
| District 3 | 56 | 88 | 86 | 73 | | | | | | | | | 303 |
| District 4 | 89 | 86 | 110 | 116 | | | | | | | | | 401 |
| Other | 22 | 19 | 23 | 19 | | | | | | | | | 83 |
| Total Calls for Service | 309 | 297 | 371 | 337 | 0 | 1,314 |
| Key Call Types | | | | | | | | | | | | | |
| Noisy Pets | 12 | 24 | 31 | 16 | | | | | | | | | 83 |
| Court Appearances | 7 | 3 | 2 | 3 | | | | | | | | | 15 |
| Cruelty Investigations | 25 | 12 | 20 | 24 | | | | | | | | | 81 |
| Injured Animals & Rescues | 9 | 2 | 5 | 2 | | | | | | | | | 18 |
| Aggressive Animals | | | | | | | | | | | | | |
| Aggressive Animals Reported | 6 | 5 | 25 | 23 | | | | | | | | | 59 |
| Animal Bites Reported | 6 | 7 | 6 | 8 | | | | | | | | | 27 |
| Potentially Dangerous Animals | | | | | | | | | | | | | |
| Declarations/Summons Issued | | | 3 | 1 | | | | | | | | | 4 |
| Animals Confiscated | | | 3 | 1 | | | | | | | | | 4 |
| Dangerous Animals | | | | | | | | | | | | | |
| Summons Issued | 0 | 0 | 0 | 0 | | | | | | | | | 0 |
| Animals Confiscated | 0 | 0 | 0 | 0 | | | | | | | | | 0 |
| Key Results | | | | | | | | | | | | | |
| Education | 30 | 34 | 48 | 18 | | | | | | | | | 130 |
| Written Warnings | 12 | 14 | 13 | 25 | | | | | | | | | 64 |
| Summonses | 6 | 7 | 11 | 7 | | | | | | | | | 31 |
| Animals | | | | | | | | | | | | | |
| Impounds | | | | | | | | | | | | | |
| Dogs | 31 | 25 | 25 | 43 | | | | | | | | | 124 |
| Cats | 2 | 2 | 0 | 3 | | | | | | | | | 7 |
| Others | 1 | 0 | 1 | 0 | | | | | | | | | 2 |
| Total Impounds | 34 | 27 | 26 | 46 | 0 | 133 |
| Outcomes | | | | | | | | | | | | | |
| Return to Owner in Field | 18 | 15 | 9 | 23 | | | | | | | | | 65 |
| Return to Owner from Kennel | 8 | 9 | 10 | 13 | | | | | | | | | 40 |
| Transfers | 2 | 4 | 3 | 8 | | | | | | | | | 17 |
| Euthanized | 3 | 1 | 3 | 1 | | | | | | | | | 8 |
| Disposal | 0 | 1 | 1 | 1 | | | | | | | | | 3 |
| Adopted from CAS | 0 | 0 | 0 | 0 | | | | | | | | | 0 |
| Animals On-Hand | 3 | 1 | 0 | 0 | | | | | | | | | 4 |
| Total Outcomes | 34 | 31 | 26 | 46 | 0 | 137 |
| Licensing Services | | | | | | | | | | | | | |
| Sterilized License | 63 | 84 | 113 | 174 | | | | | | | | | 434 |
| Unsterilized License | 5 | 3 | 15 | 13 | | | | | | | | | 36 |
| Senior License (Free) | 11 | 6 | 17 | 30 | | | | | | | | | 64 |
| Total Animal License Issued | 79 | 93 | 145 | 217 | 0 | 534 |
| General Information | | | | | | | | | | | | | |
| Phone Calls Received | 546 | 422 | 625 | 741 | | | | | | | | | 2,334 |
| Citizen Walk-Ins | 36 | 25 | 48 | 36 | | | | | | | | | 145 |
| Information Calls | 237 | 125 | 254 | 404 | | | | | | | | | 1,020 |
| Accomplishments | | | | | | | | | | | | | |
| * 33% increase in animal license sales from March 2009 | | | | | | | | | | | | | |
| * CAS Officers attended 66 hours of Colorado Association of Animal Control Officers training | | | | | | | | | | | | | |
| * Ordinance amendments passed April 13, 2009 - Will become effective May 17, 2009 | | | | | | | | | | | | | |

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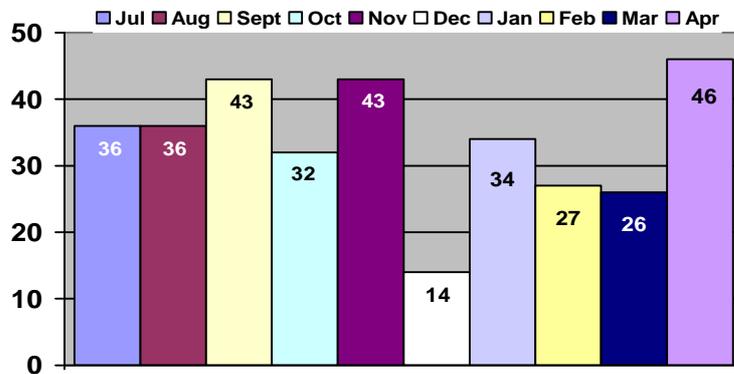
Total Calls for Services



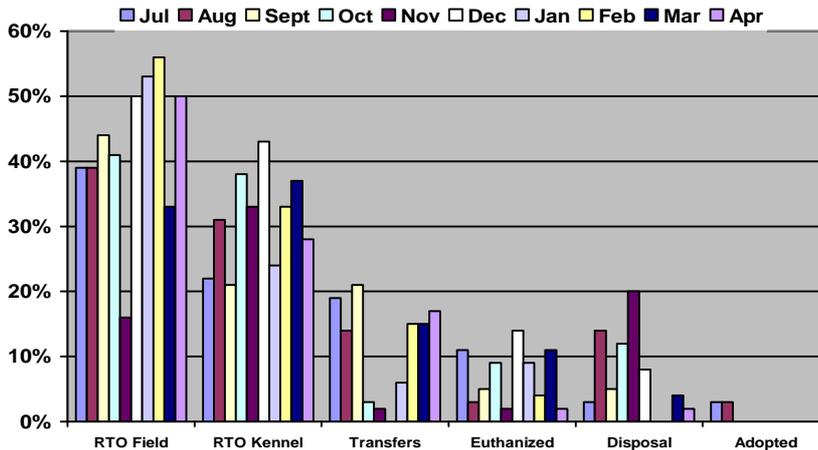
Key Call Type



Animal Impounds

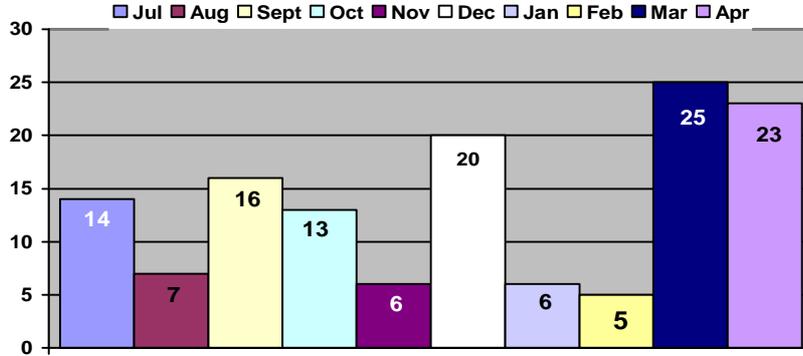


Animal Outcomes

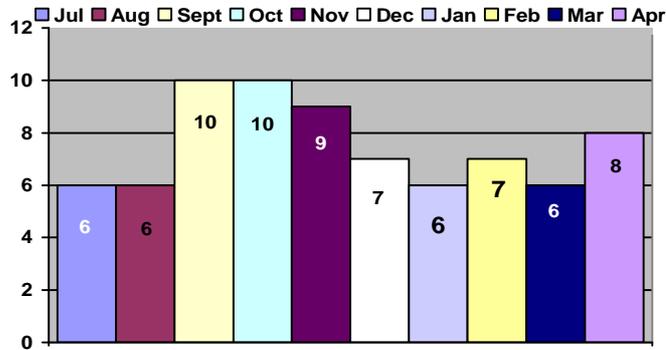


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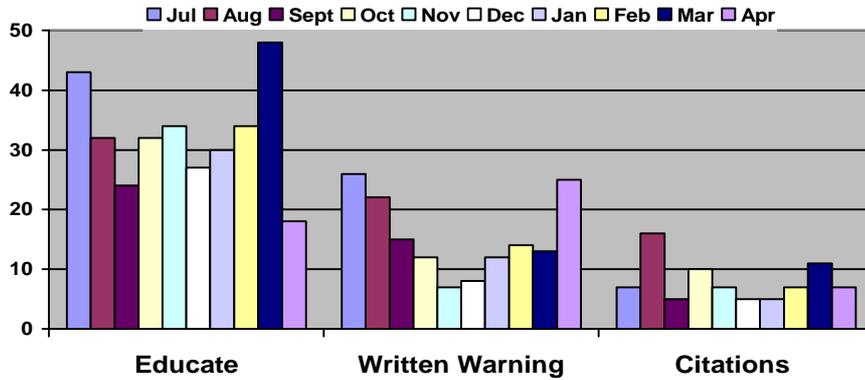
Aggressive Animal Reports



Animal Bites



Actions Taken



Animal Licenses Issued

