

Our mission is to promote independence and self-sufficiency for people with limited mobility by providing caring, customer-focused transportation options.

Via was established in 1979 as a private, nonprofit organization with the mandate to coordinate an efficient, cost-effective and accessible transportation system for older adults and people with disabilities in Boulder County.

Since that time, we have grown from a handful of employees and vehicles to a multi-county, multi-program organization.

Via provides transportation and mobility options in 19 communities in five counties in Colorado and our mission services provide access to the community for more than 2,600 individuals every year.



Who We Serve

Via is a full-spectrum mobility manager providing accessible on-demand transportation, individual and group travel training, and mobility options information and referral for older adults, people with disabilities, low-income individuals and others living with mobility limitations. Our services provide a lifeline and, for many, a bridge to the community. We support resilience, hope and healthy, joyful aging. That is our work.

Our customer is anyone facing a challenge to live independently or self-sufficiently due to limited mobility. We reach a broad range of customers with the variety of our services.

Why We Are Important

Mobility is a core value in our society. It is a universal human need and at some point, nearly everyone will be touched by a situation in which Via could provide assistance.

We want you to know that we are here to help.



2855 North 63rd Street | Boulder, Colorado 80301
303.447.2848 | www.viacolorado.org

*Via is a private, nonprofit organization.
Charitable contributions are gratefully accepted.*

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Experience Via.
Enjoy the journey.

Mobility for Life

About Us

We believe all people have a right to easily access the mobility options they need to enhance their independence and quality of life. Via is a nonprofit organization that provides our customers with transportation and mobility options that enable them to live a more self-sufficient and independent life.

Programs and Services

Transportation Services



Via Paratransit: Paratransit is an alternative mode of flexible passenger transportation that does not follow fixed routes or schedules. Via's paratransit service is an on-demand, call-up, door-to-door service from any origin to any destination in our service area. This is a shared ride service and schedules change daily based on where riders need to go.

Drivers assist riders on and off the vehicle. Door-through-door assistance may be requested. Most vehicles are wheelchair accessible, though Via also uses hybrid sedans.

Travel Training



Designed to provide older adults and people with disabilities with the skills to safely and confidently use public transportation, travel training is an option for individuals who are interested in learning how to travel independently. The individual travel training program includes:

- In-home assessment
- Individualized adaptive training techniques
- Planning a bus trip using a route schedule and map
- Transferring from one bus to another
- Using safe pedestrian and stranger awareness skills
- Learning travel rights guaranteed by the Americans with Disabilities Act

Group travel training is also available.

Mobility Options



We help take the mystery out of figuring out how to get around. In one call, we'll provide quick access to transportation information and services. Our mobility specialists can help by:

- Providing assistance in understanding and accessing transportation options available, including those Via provides
- Preparing individualized travel plans
- Providing guidance for aging individuals and their families faced with the life-altering decision of giving up the car keys
- Following up to ensure plans are enhancing mobility and independence

Community Resources



We also serve the community through volunteer driver training programs, disability awareness education and advocacy, human service collaborations and partnerships, community transit offerings and transportation contracting capabilities.

Customers are asked to pay a reasonable fee for our services. However, no one is turned away because of the inability to pay.

